



THE ROLE OF SAN ANDREAS REGIONAL CENTER IN SECURING SERVICES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES

Consumers, individuals served by the regional center, and persons we serve are terms that are used interchangeably throughout the San Andreas Purchase of Service policies to refer to those individuals who receive services from the regional center. These same terms are used throughout the Lanterman Developmental Disabilities Services Act.

Regional centers are tasked with securing services for individuals with developmental disabilities when those services are necessary and appropriate to meet the needs identified in their individual program plan. These services include all services provided to the public by entities receiving taxpayer funds and those provided by any entity with an obligation to serve the person, regardless of their developmental disability. The regional center is also charged with the duty to determine whether requested services are not only effective at meeting the person's needs, but also cost-effective. Decisions regarding the appropriateness and cost-effectiveness of the requested service shall consider, whenever possible, the needs and preferences of the person served and their family, if appropriate.

The individual program plan is a person-centered assessment of the person's needs, goals, and preferences. Services identified in the individual program plan should be intended to assist the person to achieve their goals, ensure their health and safety, and promote their inclusion in their community. The regional center shall make all reasonable efforts to assist the person and their family, if appropriate, to access services to which they are as entitled as any other person. In the event that no public or private entity is available or capable of meeting the person's articulated need, the regional center shall locate, engage, and fund an appropriate service provider on a temporary or established basis, as appropriate.

Decisions regarding the engagement and funding of services shall be made with respect to all applicable court decisions, laws, regulations, and agency purchase of service policies. Consideration of appropriateness, effectiveness, and cost-effectiveness may be considered by the executive director, or their designee, as appropriate, for exceptional circumstances on a case-by-case basis.



In the event a dispute arises over securing a requested service, the regional center will ensure the person's right to appeal any decision.

The appropriateness, effectiveness, and cost-effectiveness of all services provided by the regional center or a contracted service provider shall be assessed as required, and no less than annually. The regional center shall consider the obligations of parents of minor children to meet the needs of a developmentally disabled child as they would a child without a disability when assessing the appropriateness and cost-effectiveness of a requested service. The role of family, friends, the community, and other natural supports shall be considered in all regional center decisions regarding the securing of services. Services shall be located, engaged, and funded with respect for, but without fear or favor towards, an individual's citizenship status, culture, ethnicity, gender identity, language of preference, place of origin, religious beliefs, sex, or sexual orientation.

Board Adopted: May 18, 2026