

SAN ANDREAS REGIONAL CENTER BOARD OF DIRECTORS MEETING NOTICE AGENDA

DATE: Monday, May 18, 2026, 6:00 - 8:00 p.m.

Via Zoom Only

[Click for Zoom Link](#)



6:00 - 6:02 p.m. I. Call to Order and Introductions Pam Kerman



6:02 - 6:05 p.m. II. Vision Statement Rajesh Patel



6:05 - 6:07 p.m. III. Approval of Minutes

1. Board Meeting Minutes - 3/16/26
2. Fiscal Committee Meeting - 3/16/26
3. Program Policy Committee - 5/5/26
4. Board Development Meeting - 5/5/26
5. Executive Committee Meeting - 5/5/26
6. SPAC Minutes - 4/9/26, 5/14/26
7. Quality Assurance 5/12/26

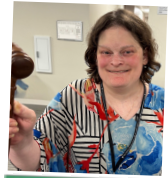


6:07- 6:20 p.m. IV. State Council on Developmental Disabilities - Central Coast Jennifer Lucas

Note: Time is allowed for public input on all agenda items prior to board action on that item. Time is also allowed for public input on any issue not included on the agenda. [W&I Code 4660 (c)] People wishing to give input need to fill-out the pink sheet and give it to the administrative assistant then they are invited to speak during "Public Comment", During a virtual meeting send a direct message via chat to the Administrative Assistant stating name, and topic of discussion. The Board appreciates and accepts all input without discussion.



6:20- 6:30 V. Presidents Report Pam Kerman
 1. Providing Accessibility to Mental Health Support for Individuals with IDD



6:30 - 6:55 VI. Executive Director's Report Javier Zaldivar
 1. Diversity Outreach Update
 2. Employment Programs Update
 3. Performance Contract in June



6:55 - 7:15 VII. Director of Consumer Services Report Mike Keeley
 1. New and Closing Programs
 2. Self-Determination Update
 3. Social Recreation Update
 4. Mission Moment



7:15 - 7:40 VIII. Committee Reports
 1. Fiscal Gus Maldonado
 2. Program Policy Lisa Lopez
Action Item: Recommendation to Adopt the *Role of SARC in Securing Services* policy.
 3. Board Development Pam Kerman
Action Item: Recommendation to approve the election of Ms. Christine Kiebert-Boss to her first two year term in the Board.
 4. Service Provider Advisory Erika Gonzalez
Action Item: Recommendation to approve the election of Mr. Nichols, and Ms. Allison Yant to their first two-year term on SPAC .
 5. Quality Assurance Advisory Rajesh Patel
 6. People’s Advisory Committee Maya Bareket
 7. ARCA Lisa Lopez



7:40 - 7:45 IX. Public Comment



7:45 - 7:50 X. Board Comment



7:50 - 8:00 XI. Announcements
 *6/20/26 Crystal Ball Dance



8:00 XII. Adjournment

SAN ANDREAS REGIONAL CENTER
Board of Directors Meeting Minutes
Via Zoom
March 16, 2026

Presiding: Maya Bareket Board President

Board Members Present:

Viviana Barnwell	Christine Gianola
Erika Gonzalez	Pamela Kerman
Lisa Lopez	Gus Maldonado
Alicia Mesa	Rajesh Patel
Nicolas Santos	Uma Venkatesh

Board Members Absent:

Staff Present

Gabriela Alvarez	Gina Billeci
Rosalina Cone	Karla Cruz
Azelin Ellis	Mahnaz Ehsan
Lauren Gallagher	Christiana Gardner
Mia Garza	Lourdes Gonzalez
Diana Gutierrez	Lisa Hartley
John Hunt	Rae'chel Jensen
Hazel Jordan	Angel Johnson
Julie Lussier	Maria Moreto
Monica Martinez	Jamie Nguyen
Arushie Nugapitiya	Vanessa Oamelda
Alexis Plascencia	Irene de la Rosa
Francisco Valenzuela	Javier Zaldivar

Community Present:

Jenica Hadley	AJ Hamon (Windes)
Tom Huey (Windes)	Christine KB
Patricia Kamlley (DDS)	Jennifer Lucas (SCDD)
Glendora Pitre	Tracey

CALL TO ORDER

Ms. Maya Bareket Board President called to order the regularly scheduled business meeting of San Andreas Regional Center at 6:01 p.m. Ms. Bareket also called attention to the note on the agenda stating that time is allowed for public input on any issue not included on the agenda (Welfare and Institutions Code Section 4660 (c)). Self-introductions were made, and Ms. Alicia Mesa read the mission statement.

APPROVAL OF MINUTES

M/S/C Moved to approve the January meeting minutes (Lopez/Kerman) No further discussions. All in favor, Motion carries.

1. Board Meeting Minutes – 1/21/26

2. Fiscal Committee Meeting Minutes –1/21/26
3. Program Policy Committee Meeting Minutes –
4. Board Development Committee Meeting Minutes –
5. Executive Committee Meeting Minutes –
6. Service Provider Advisory Committee Meeting Minutes – 2/12/26, 3/12/26
7. Quality Assurance Advisory Committee Meeting Minutes – 3/10/26

Audit Report Presentation

The auditors from Windes updated the Board of Directors on the completion of the Independent Auditor's Report. They informed that the report's "Unfunded defined benefit plan liability" information has been received from the Actuarial. The CalPERS pension plan obligation information is current now. The auditors issued a clean unmodified opinion. With the Boards approval of the draft report, they can move on to the next steps. A motion was made to approve the draft report.

M/S/C Moved to approve the Independent Auditor's draft report (Lopez/Venkatesh) No further discussions. All in favor, Motion carries.

STATE COUNCIL ON DEVELOPMENTAL DISABILITIES CENTRAL COAST

Ms. Jennifer Lucas General Manager discussed these topics:

- As part of Developmental Disabilities Awareness Month, SCDD has been doing panel presentations on "My Life in the Community" in English and Spanish.
- SCDD is sponsoring SB 1052 It helps families plan for the future with confidence. [Newsroom | SCDD](#)
- AB 2360 will focus on plain language
- Mr. Joe Macias was introduced as the new team mate to Ms. Lucas

PRESIDENT'S REPORT

Ms. Bareket highlighted March as Social Work Month:

- First celebrated March 1963, to honor the mission of the profession which is to enhance human well-being.
- Social Workers are:
 - The heart, soul, and backbone of SARC
 - Selflessly serving many individuals
 - Unsung heroes, honor and thank them for their work

EXECUTIVE DIRECTOR'S REPORT:

Mr. Zaldivar discussed these issues:

- He thanked all service coordinators for their hard work.
- He thanked those that joined SARC at Grass Roots Day to advocate for the system.
 - He emphasized how important it is to continue the education of new legislators and staffers.
 - He explained to the staffers that decisions have consequences that impact people.

Budget Update

- Our budget is intact for this Fiscal Year; however, the state is \$38B in the hole.
- The concern comes from the impact to other systems that we rely on such as cuts to:
 - Education
 - IHSS
 - Medical
 - Generic resources
- Medical eligibility changes will be a big issue; the Department is working so our individuals are nominally impacted.
- Stay engaged in your community and attend the budgetary hearings which are via zoom now.

Diversity Outreach Update

Ms. Christiana Gardner Diversity and Inclusion (DI) manager gave the report:

- All parent support groups are currently active and meeting regularly
- Continue recruitment for two open positions, Parent Educator and Grant Specialist.

SARC continues to host a variety of culturally focused events.

Completed:

- 2/26/26 Black History Month Celebration
- 3/14/26 Spanish Speaking Conference in Greenfield
 - 109 attendees
 - Topics of discussion:
 - Immigration legal rights and protections
 - Stress management strategies
 - The ABC model for addressing behavioral challenges
 - Information on limited conservatorships
 - POS Data Report

Planning:

- 3/30/26 Public POS Data Report Meetings at 11:00 AM & 5:00 PM

Active Parent Support Groups:

- Watsonville group is growing rapidly and thriving

- African American
- Filipino
- Hollister in Spanish
- Salinas in Spanish
- San Jose in Spanish
- Vietnamese

Employment Update

Ms. Rosalina Cone Employment Specialist discussed these topics:

- Coordinated Career Pathways project has exhausted its funding and can no longer enroll new participants.
- Have vendors working on their program design but not part of the program yet.
- DOR (Department of Rehabilitation) order of selection is in place now; they will serve individuals based on severity of disability. If they put our individuals on a waiting list SARC then can refer them straight to participating vendors.
- DDS Paid Internship Program (PIP) Data for SARC:
 - 2022/23 - 74
 - 2023/24 - 94
 - 2024/25 -148
 - 2025/26 -137
 - SARC above state average by 20%
 - Providers are encouraged to participate in PIP
- Continue to participate in Transitional and job fairs
- Have 2 new potential vendors
- One current vendor has expanded to Monterey County.

Mr. Zaldivar shared that Ms. Julie Lussier Health Services Coordinator will be retiring in June.

DIRECTOR OF CONSUMER SERVICES REPORT:

Mission Moment

Mr. Zaldivar shared an email that was sent by a parent to a service coordinator thanking her for all the support given to her daughter until the end of her life.

NEW AND CLOSING PROGRAMS

Ms. Mia Garza Community Resource Associate Director gave the report:

New programs: 10 total new programs vendored in the month of February

- 2 In-home Respite service
- Housing Access
- 3 Early Start Therapeutic services
- Behavioral Analyst
- Infant Development
- Interpreter
- Art Instructor

Closed program: 18 total closed vendors

- 5 courtesy vendors
- 13 vendors closed due to lack of use in over 24 months

Mr. Zaldivar gave these updates:

- The rate reform is fully in effect SARC working with the vendors to support them
- SARC's website is having technical issues, but we are working on resolving them

Self-Determination (SD) Update:

- The program continues to grow steadily
- The committee is planning monthly luncheons for the community so they can learn about SD
- SARC has launched the bi-monthly SD roundtable meetings

Social Recreation

- Remains a priority for SARC
- Continue to fund activities for individuals and their support staff if needed

POS (Purchase of Service) Highlights:

- FY 2024-25 in review
- No POS by Diagnosis shows autism as the more prevalent, however it could mean that the process is going through insurance or waiting for services still.
- The complete report will be presented at the 3/30/26 meetings, and there will be an opportunity to give feedback.

COMMITTEE REPORTS

FISCAL

The Fiscal committee was notified of the following updates:

- Effective May 1st, 2026, Ms. Karla Cruz will replace Mr. John Hunt as the new Chief Financial Officer CFO upon his retirement. Ms. Lauren Gallagher was introduced as the new Controller.

Mr. Gus Maldonado Board Treasurer gave the Monthly Fiscal report.

Fiscal Packet:

1. Purchase of Services (Non-CPP only)

Purchase of Service expenses for the month of January were \$73.9M, bringing the year-to-date total expenses to \$564.7M. The current allocation is \$1.04B.

2. Individuals Served

The number of individuals served as of January 2026 was 21,670. This is an increase of 1,036 individuals since January 2025.

3. Operations (OPS)

Operation expenses for the month of February were \$5.6M, bringing the year to date total expenses to \$47.2M. The fiscal year allocation is \$73M with operations expenses projected at \$72.8M, resulting in an estimated a surplus of approximately \$191.5K.

4. Cash Position

The cash position through the end of February was \$201.3M, an increase of \$5.7M since January.

5. Donation Fund

The balance in the Donation Fund through the end of February was \$ 487,067, an increase of \$36 from the prior month. The change reflects interest income and miscellaneous donations received during the month.

Contracts approved:

The Board approved 9 contracts:

- 1. M/S/C Moved to approve the A&T Training Center (JP Pham Corporation) transportation contract; for FY 2026-2027, totaling \$1,074,523.20 (Bareket/Lopez) No further discussion. All in favor. One Abstention (Erika Gonzalez) Motion carries.**
- 2. M/S/C Moved to approve the Access Community Resources Corp. transportation contract; for FY 2026-2027, 2027-2028, 2028-2029, totaling \$2,885,662.80 (Lopez/Kerman) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**
- 3. M/S/C Moved to approve the Apollo Adult Day Program, Inc. transportation contract; for FY 2026-2027, totaling \$1,792,288.80 (Mesa/Kerman) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**
- 4. M/S/C Moved to approve the Bayside Adult Day Program (Trilogy Care Homes, Inc.) transportation contract; for FY 2026-2027 totaling \$641,495.76 (Kerman/Bareket) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**
- 5. M/S/C Moved to approve the Better Horizons Development Corporation transportation contract; for FY 2026-2027, totaling \$807,686.40 (Mesa/Venkatesh) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**
- 6. M/S/C Moved to approve the Beyond Potential Learning Center transportation contract; for FY 2026- 2027 totaling \$872,601.60 (Venkatesh/Santos) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**

7. **M/S/C Moved to approve the Brightpath Adult Behavior Management Program transportation contract; for FY 2026-2027, 2027-2028, 2028-2029, totaling \$605,764.80 (Mesa/Santos) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**
8. **M/S/C Moved to approve the Learning Center for Independence transportation contract; for FY 2026-2027, 2027-2028, 2028-2029, totaling \$972,535.68 (Kerman/Bareket) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**
9. **M/S/C Moved to approve the MMS Behavioral Day Program, Inc. transportation contract; for FY 2026- 2027 totaling \$656,245.20 (Kerman/Santos) No further discussion. All in favor. One Abstention (Erika Gonzalez). Motion carries.**

PROGRAM POLICY COMMITTEE

None

BOARD DEVELOPMENT

The committee recommended term renewal for the following members.

M/S/C Moved to re-elect Ms. Lisa Lopez to her third and final term in the Board of Directors (Bareket/Santos) No further discussion. All in favor. Motion carries.

M/S/C Moved to re-elect Ms. Maya Bareket to her third and final term on the Board of Directors (Gonzalez/Santos) No further discussion. All in favor. Motion carries.

M/S/C Moved to re-elect Ms. Pamela Kerman to her second two-year term in the Board of Directors (Gonzalez/Mesa) No further discussion. All in favor. Motion carries.

SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)

- Ms. Gonzalez shared that she was part of the advocacy team that participated in Grass Roots Day; and recommended one person to be voted into SPAC.

M/S/C Moved to elect Ms. Jen Aruiza to her first two-year term in SPAC. (Kerman/Bareket) No further discussion. All in favor. Motion carries.

QUALITY ASSURANCE COMMITTEE

- Minutes are in the packet.

PEOPLE'S ADVISORY COMMITTEE (PAC)

Ms. Bareket gave these updates:

- She was part of the advocacy team that participated in Grass Roots Day
- The Legislative Tour is coming up 3/23/26
- Legislative Luncheon 4/24/26

ARCA

- Ms. Lopez shared that ARCA is supporting AB 1670 - Dental Desensitizing, and AB 2324 – Career pathway for siblings that are caregivers.
-

PUBLIC COMMENT

- None

BOARD COMMENT

- None

ANNOUNCEMENTS

Mr. Francisco Valenzuela thanked those that attended Grass Roots Day and supported SARC.

- 3/30/2026 POS Data Community Meetings
- 4/3/2026 Disability Awareness Fair San Jose Barracuda
- 4/24/26 29th Annual Legislative Luncheon
- Summer Festivals coming soon

ADJOURNMENT

The meeting was adjourned at 7:31 p.m.

Recording Secretary, Ms. Lourdes Gonzalez

Submitted by,

Ms. Lisa Lopez

**San Andreas Regional Center Board of Directors
Fiscal Committee - Meeting Minutes
Via Zoom
March 16, 2026**

Committee Members Present:	Gus Maldonado (chair) Alicia Mesa	Pam Kerman Uma Venkatesh
Committee Member Absent:		
Staff Present:	Gabriela Alvarez Lauren Gallagher Lourdes Gonzalez Javier Zaldivar	Karla Cruz Mia Garza John Hunt
Community Members:	AJ Hamon (Windes) Tom Huey (Windes)	Cirenia Huerta Myra Montejano

Meeting called to order at 4:47 pm. by Mr. Gus Maldonado Committee Chair.

1. Audit Final Report Presentation

The auditors from Windes updated the committee on the completion of the Independent Auditor's Report. They informed that the "Unfunded defined benefit plan liability" information has been received from the Actuarial. The CalPERS pension plan obligation information is current now. The auditors issued an unmodified opinion. The committee made a motion to recommend the report to the full Board for approval so that the auditing process can continue.

M/S/C Moved to recommend the audit report to the full Board for approval. (Mesa/Venkatesh) No further discussions. All in favor, Motion carries.

2. Fiscal Packet Review

Mr. John Hunt Chief Financial Officer reported the Monthly Fiscal Summary.

1. Purchase of Services (Non-CPP only)

Purchase of Service expenses for the month of January were \$73.9M, bringing the year-to-date total expenses to \$564.7M. The current allocation is \$1.04B.

2. Individuals Served

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4. Cash Position

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5. Donation Fund

The balance in the Donation Fund through the end of February was \$ 487,067, an increase of \$36 from the prior month. The change reflects interest income and miscellaneous donations received during the month.

3. Contracts Review

The committee discussed and reviewed 9 contracts to recommend to the Board.

- 1. M/S/C Moved to recommend to the full Board approval of the A&T Training Center (JP Pham Corporation) transportation contract; for FY 2026-2027, totaling \$1,074,523.20 (Kerman/Venkatesh) No further discussion. All in favor. Motion carries.**
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4. Other

Mr. Zaldivar gave these updates:

- Ms. Karla Cruz will replace Mr. Hunt as the new CFO and Ms. Lauren Gallagher was introduced as the new Controller.
- Providers that are not up to date with their audits do not get a multi-year contract until they become complaint. The Department has established this system to make the vendors accountable.
- SARC is having issues with the website, and it might need a complete retrofit.
- SARC will begin remodeling the new space acquired on the first floor.

5. Next Meeting Date

May 18, 2026, at 5:00 p.m.

6. Adjournment

With no further discussion the meeting was adjourned at 5:28 p.m.

Recorded by Lourdes Gonzalez

**San Andreas Regional Center Board of Directors
SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)
Meeting Minutes (via zoom)
April 9, 2026**

Members Present	Jen Aruiza Desiree Luong	Erika Gonzalez (chair) Yen-Nhi Nguyen
Members absent	Rosa Amador	Reggie San Pablo
Staff Present	Anna Wall Cal Smith Evelyn Contreras Francisco Valenzuela Gabriela Alvarez Ivett Vazquez Javier Zaldivar Karla Cruz Malysa Barnas Maria Aleman Meng Cheb Shiyu Liu Vanessa Oamelda	Arushie Nugapitiya Denise Zuniga Gina Jennings Gina Belleci Grecia Magana Julie Lussier Kai Reade Maggie Pendl Mike Keeley Mia Garza Rae'chel Jensen Francisco Valenzuela Winnie Shin
Community Present	Angel Ocampo Beth Prentiss Diana Gonzalez Daya Sanchez Doug Pascover Esther De La Rosa Jacky Jennifer Lucas Kathleen Reboton Lori Menzies Michelle Villarreal Nikko Villarreal Ritika Kumar Sarah Verity Sonja Taylor Buttrey Vickey Zyrel Dimalanta Jovita Christine Shene	Brie Hornig Honu Intervention Cliff Bishop Denise Escano Dr. Heidi Morgan Farah C. Jenica Hadley Abigail Lorimer Leticia Trujillo Mark Sung Mitachew Abebe Kerry Sara Grignon Sia Katoa Suzette/Floro Reboton Tracey Yuli Padilla Sharmean Heffernan Danielle

Ms. Erika Gonzalez Committee Chair began the meeting via zoom starting at 2:33 p.m.

Committee Updates

- Ms. Gonzalez acknowledged that it is Autism Awareness month and gave a shout out to her brother, who is autistic and doing well.

- Ms. Gonzalez formed part of the Legislative Tour she shared that she learned a lot by experiencing a different perspective of the business.

Provider Input

None

Best Practices for Self-Advocacy and Inclusion

None

Director Update

Mr. Javier Zaldivar Executive Director discussed the following topics.

- He expanded on the Legislative Tour and thanked all those that participated. He said the legislators learned a lot about how the public dollar is being spent.
- The Federal government's investigation on fraud and abuse has made California a prime spot for their investigation. Two exposes have been done on:
 - The Bullet Train that goes nowhere
 - Fraud and abuse found in End-of-Life care services
 - The Department will be issuing a directive for providers to be aware of what their responsibilities are. Be on top of billing and documentation.
- The Budget shared earlier in the year does not coincide with the LAO's analysis as it shows that revenues are lower than expected.
 - Program cuts are expected
 - Stay tuned for the May revise to see what will be implemented,
- No directive from the Department on mileage/gas adjustments
- Provider Directory is live now, all vendorization communication is to be done via the portal, SARC has disabled the internal link for vendorization questions.
- Stay on top of Fiscal Audits that are due.
- Ms. Cruz shared the Financial Report requirements:
 - Reporting Thresholds for Fiscal Year:
 - \$500,000 – 1,999,999: Independent Financial Review or Audit
 - \$2,000,000: Independent Financial Audit
 - Report with unmodified opinion can request 2-year exemption
 - CPA License Verification
 - Send reports to vendorcpareports@sarc.org
- Stay on top of billing issues and invoices by complying with requirements.
- Several whistleblowers have been received from staff that report something and nothing is done. Have a protocol to address these issues.
- Complaint Reporting will be done through a standardized policy

Community Services Update

Ms. Mia Garza Associate Director gave the report.

Rate Reform Implementation:

- Review past Directives applicable to your service codes.
- Authorizations reflect new service codes and subcodes, reach out if help is needed.

Quality Incentive Programs (QIP) FY 2026-27:

- Providers that completed their surveys have until 4/10/26 for completion

Standardized Vendorization (2025–2026). & Provider Directory

- The Provider Directory is now the primary platform for new vendorization activity, key process stages, timelines, exclusions, and the requirement that emergency vendorizations must transition into the Directory within 30 days of approval.
- DDS has issued guidance on the ethical use of Generative AI, and SARC is finalizing a local vendor GenAI policy.
- SARC opened a new position that will overlook standardized vendorization

Community Resources Update

New and Closing Programs:

Mr. Cal Smith gave the report.

New programs: 10 total new programs vendored in the month of March.

- 2 Residential Facilities
- In-home Respite service
- 3 Supporting Living Service
- Personal Assistance
- Art Instructor
- Adaptive Skill Training
- Infant Development Program

Closed program: 26 total closed vendors

- 5 Vendors requested closures
- 21 vendors closed due to lack of use in over 24 months

HCBS (Home & Community Based Services)

Ms. Maggie Pendl gave the report.

- Monitoring activities have begun for compliance with the final rule it will include:
 - Staff interviews
 - Interviews with Individuals served
 - Outside observations
 - Monitoring of records
 - Monitoring will be Embedded in Quality Assurance visits

For Training information click here: [Beyond Compliance | assistance with HCBS waiver compliance | USA](#)

- Program Design
- Office hours
- DSP training

Employment

Ms. Gina Belleci gave the report:

- Coordinated Career Path (CCP) has paused enrollments due to ceased founding
 - Employment Vendorization has paused as well
- Employment will do Monitoring HCBS compliance as well
- To participate in supported employment, reach out to Rosalina

Emergency

Ms. Rae'chel Jensen Emergency Coordinator gave the report.

Backup Battery Program

- Program is wrapping up, reach out if you need help
 - Status: 15 delivered

Collaborations

Continuing partnerships with PGE to provide:

- Training in Focus Area
- Emergency Preparedness
- Medical Baseline and Self-Identified Vulnerable Programs
- Tips and Tools for Best Practices

Announcements:

Mr. Francisco Valenzuela thanked all those that participated in the Legislative Tour . It provided a great opportunity to train new Legislators and their staff. There were 15 offices that attended.

Upcoming Events:

- 4/24/26 29th Annual Legislative Luncheon
- 4/25/26 SDAC Luncheon
- 4/29/26 DDS HCBS Training
- 5/9/26 Starry Starry Night
- Summer Festivals are coming soon
- 6/13/26 Superhero Summer Festival - Salinas
- 6/27/26 Superhero Summer Festival – Santa Cruz
- 7/11/26 Superhero Summer Festival – Hollister
- 7/25/26 Superhero Summer Festival – San Jose
- 11/12/26 SPAC Vendor Fair

SCDD

Ms. Jennifer Lucas, Manager, gave the report.

- New teammate Joe Macias was announced.
- Legislative Update:
 - Bills currently being supported and sponsored:
 - SB 1052 Family Planning
 - AB 2360 Recent Impact publication on plain language - <https://publications.ici.umn.edu/impact/38-3/cover>
 - Supports direction of DDS Budget and person-centered choice - [SCDD Letter on 26-27 Proposed DDS Budget and TBL](#)
- Participate in the Sexuality Policy Survey - <https://forms.gle/d97UQ2iFoAaJz937>
- 3/17/26 SCDD Central Coast Regional Advisory Committee Meeting - <https://scdd.ca.gov/centralcoast/>

Next SPAC Committee Meeting:

May 14, 2026, at 2:30 p.m. Via Zoom

Adjournment

The meeting was adjourned at 3:43 p.m.

**San Andreas Regional Center
Board of Directors
Program Policy Committee Minutes
May 5, 2026**

Committee Members Present: Maya Bareket
Lisa Lopez
Nicolas Santos
Pamela Kerman
Rajesh Patel

Committee Members Absent: Viviana Barnwell

Staff Present: Karla Cruz
Lourdes González
Mike Keeley
Irene de la Rosa
Jim Elliott
Lisa Hartley
Monica Martinez
Javier Zaldivar

The meeting was called to order at: 3:33 p.m. by Ms. Lisa Lopez committee chair via Zoom. These policies were revised:

1. In-Home Skilled Nursing Services

No changes were made it stays the same.

2. Urgent Intervention Services

Has been renamed to **Safety Net Continuum of Care**, it was revised to follow DDS language requirements. The policy will be approved by the Board and then sent to the Department for approval.

3. Internet & Social Media Privacy

Revisions made were to incorporate the PRA (Public Records Act) language. This policy does not need to be approved by DDS; it will be taken directly to the Board for adoption.

4. Health Care

No changes were made it stays the same.

5. Independent Living Skills Training

No changes were made it stays the same.

6. Standardized Social Recreation, Camping, and Non-Medical Therapies

This policy was revised per DDS mandate; standardized language was issued. The policy will be approved by the Board and then sent to the Department for approval.

7. Policy Tracking List

Policies to be reviewed next:

- Appeals Policy
- Therapeutic Services
- Limited Conservatorship and Supported Decision-Making
- Participant-Directed Services

8. Next Committee Meeting Date/Time

Tuesday, June 2, 2026

9. Adjournment

There being no further discussion, the meeting was adjourned at 4:25 p.m.

San Andreas Regional Center Board of Directors
EXECUTIVE COMMITTEE MINUTES
Via Zoom
May 5, 2026

Committee Members Present:	Maya Bareket (Chair) Pamela Kerman Gus Maldonado	Erika Gonzalez Lisa Lopez Rajesh Patel
Committee Members Absent:		
Staff Present:	Karla Cruz Lourdes Gonzalez Mike Keeley Arushie Nugapitiya Javier Zaldivar	Mia Garza Lisa Hartley Monica Martinez Irene de la Rosa

Ms. Maya Bareket, committee chair, called the meeting to order at 5:05 p.m. via Zoom.

1. Risk Assessment Report

Ms. Monica Cosio-Martinez Associate Director presented the SIR report for the months of April & May.

Total Incidents 883 April.

136 Incidents reportable to DDS.

746 Incidents not reportable to DDS.

8 Deaths

1 Consumers reported missing with 0 not yet located

26 Suspected Abuse/Exploitation

16 Injuries Requiring Treatment Beyond First Aid

35 Medical Need/Accident/Other

2 Victim of Crime

9 Suspected Neglect

41 Unplanned hospitalizations

Total Incidents 1201 May.

186 Incidents reportable to DDS.

1015 Incidents not reportable to DDS.

16 Deaths

5 Consumers reported missing with 0 not yet located

22 Suspected Abuse/Exploitation

24 Injuries Requiring Treatment Beyond First Aid

31 Medical Need/Accident/Other

8 Victim of Crime

- 17 Suspected Neglect
- 63 Unplanned hospitalizations

2. Development of the Board Meeting on May 18, 2026, hybrid at the Salinas Office at 6:00 pm. The training will be on “*Housing and Residential – Current and Future Projects.*” Ms. Mia Garza Associate Director of Community Services will do the training.

a. President’s Report: Pam Kerman

1. Providing Accessibility to Mental Health Support for Individuals with IDD

b. Executive Director’s Report: Javier Zaldivar

1. Diversity Outreach Update
2. Employment Programs Update
3. Performance Contract in June

c. Directors of Consumer Services: Mike Keeley

1. New and Closing Programs
2. Self-Determination Update
3. Social Recreation
4. Mission Moment

d. Committee Reports:

Fiscal – There will be a report.

Program Policy – Action Item: Recommendation to adopt “The Role of SARC in Securing Services for Individuals”

Board Development - Action Item: Recommendation to approve the election of Ms. Christine Kiebert-Boss to her first two-year term in the Board.

Quality Assurance Advisory – There will be a report.

Service Provider Advisory – Action Item: Recommendation to approve the election of Mr. Mike Nichols, & Ms. Allison Yant to their first two-year term on SPAC.

People’s Advisory Committee – There will be a report.

ARCA – There will be a report.

3. Director’s Update

Mr. Javier Zaldivar Executive Director updated the committee on the following topics:

Significant Incidents Under investigation

- Young individual killed by cousin had not started Early Start services yet, continue to monitor the situation
- Individual died due to neglect because he didn't let anyone into the home.
- Individual prone to sores died even though a Doctor was overseeing the situation, there are many unanswered questions.
- Individual served died and SARC didn't find out until five months later. Individual had not been seen in more than a year it is a frustrating situation that will be focused on, so it doesn't happen again.

4731 Complaints and Whistleblowers submitted.

4731 is a client's rights violation, SARC must investigate and respond to the complaint within 21 days, The department gets notified as well.

Whistle Blower Complaint allows the individual to report concerns of inappropriate behavior without fear of retaliation. The department does not need to be notified.

Find the policy at:

<https://www.sanandreasregional.org/app/uploads/2025/11/Whistleblower-Protection-Policy-October-2025-signed.pdf>

- There were two 4731 complaints reported, reassigned as service issues.
- Two whistleblowers were reported:
 1. One co-owner of a business is accusing the other one of theft and mismanagement. He was notified that SARC does not have any authority over their business, to consult a lawyer.
 2. Agency is being accused of fraud and mismanagement of payments, under investigation.

Budget Update:

Stay tuned for the budget revise coming next week and the reductions coming.

4. Announcements/Events

- 6/13/26 Superhero Summer Festival - Salinas
- 6/27/26 Superhero Summer Festival – Santa Cruz
- 7/11/26 Superhero Summer Festival – Hollister
- 7/18/26 African American Conference
- 7/25/26 Superhero Summer Festival – San Jose
- 9/19/26 Spanish Conference
- 10/24/26 Service Above Self Awards Dinner
- 11/12/26 SPAC Vendor Fair
- 11/14/26 Holiday Craft Fair

5. Other

- The QAAC is looking to revamp the way information and processes are presented.

Business Calendar Tasks Completed

- Appoint committee for Annual awards dinner
- Send Executive Director's evaluation link.

6. Next committee/meeting date

Tuesday, June 2, 2026, at 5:00 p.m.

7. Adjournment

There being no further discussion, the meeting adjourned at 6:06 p.m.

**San Andreas Regional Center
Quality Assurance Advisory Committee via Zoom
May 12, 2026**

Committee Members Present: Maya Bareket Lisa Lopez
Pamela Kerman Alicia Mesa
Rajesh Patel Uma Venkatesh

Committee Members Absent:

Staff Present: Gina Billeci Mia Garza
Monica Cosio-Martinez Lourdes Gonzalez
Rae'chel Jensen Arushie Nugapitiya
Liz Schile Cal Smith
Denise Zuniga-Ruiz

Community Present: Mike Nichols

The meeting was called to order by Mr. Rajesh Patel Committee Chair at 4:03 p.m. via zoom.

LEGEND: **APS** = Adult Protective Services; **ARF**= Adult Residential Facility; **ARFPSHN** = Adult Residential Facility for Persons with Special Health Care Needs; **BCBA** = Board Certified Behavioral Analyst; **BX** = Behavior; **CAP** = Corrective Action Plan; **CCH**= Community Crisis Home; **CCL** = Community Care Licensing; **CM** = Case Management; **CPS** = Child Protective Services; **CRA** = Client's Right Advocate; **DFCS** = Department of Family Court Services; **DHOH**= Deaf and Hard Of Hearing; **DOHS** = Department of Health Care Services; **DM** = District Manager; **EC**= Emergency Coordinator; **FHA** = Family Home Agency; **ICF** = Intermediate Care Facility; **IDT** = Interdisciplinary Team; **ILS** = Independent Living Service; **LTCO** = Long Term Care Ombudsman; **M&M** = Mortality & Morbidity Meeting ; **PD** = Police Department; **RCH** = Residential Care Home; **SC** = Service Coordinator; **SP** = Service Provider; **SLS** =Supportive Living Service

I. Special Incident Reports: April

A.

883	<u>Total number of incidents.</u>
136	<u>Incidents reportable to DDS</u>
747	<u>Incidents not reportable to DDS</u>
8	<u>Total number of deaths.</u>
1	<u>Consumers reported missing with 0 not yet located</u>
26	<u>Suspected Abuse/Exploitation</u>
16	<u>Injuries Requiring Treatment Beyond First Aid</u>
34	<u>Medical Need/Accident/Other</u>
2	<u>Victim of Crime</u>
9	<u>Suspected Neglect</u>
41	<u>Unplanned hospitalizations with 7 consumers remaining hospitalized.</u>

B. Breakdown of Incident Reports by Residence type:

<u>RCH -62</u>	<u>ICF -7</u>	<u>SNF/NF -0</u>
<u>ILS -12</u>	<u>SLS -25</u>	<u>Family Home -24</u>
<u>Foster Home -0</u>	<u>Family Home Agency- 1</u>	<u>Psych Treat/Other - 2</u>
	<u>EBSH-4</u>	

I. Special Incident Reports: May

A.

1201	Total number of incidents.
186	Incidents reportable to DDS
1015	Incidents not reportable to DDS
16	Total number of deaths.
5	Consumers reported missing with <u>0</u> not yet located
22	Suspected Abuse/Exploitation
24	Injuries Requiring Treatment Beyond First Aid
31	Medical Need/Accident/Other
8	Victim of Crime
17	Suspected Neglect
63	Unplanned hospitalizations with <u>22</u> consumers remaining hospitalized.

B. Breakdown of Incident Reports by Residence type:

RCH - 69	ICF- 9	SNF/NF - 4
ILS - 13	SLS - 42	Family Home - 36
Foster Home- 0	Family Home Agency- 0	Psych Treat/Other- 2
Own No ILS/SLS- 0	EBSH- 9	ARFPSHN - 1

Highlights: Ms. Billeci gave updates of previous incidents that were not resolved. She and Ms. Zuniga-Ruiz went over the specific details of the incidents that are true, false, unsubstantiated, and under investigation.

The committee discussed:

- Families that don't want to cooperate with SARC, the Police is asked to do a welfare check.
- Conservatorships
- Medical consent
- Individuals' rights when unconserved and sick

II. Quality Assurance (QA): April.

A. QA Facility Monitoring - Residential Care Homes, Level 2 - Level 7.

26 Out of 26 scheduled FMs completed.

12 Facilities received recommendations
4 Facilities received corrective action plans

B. QA Unannounced Visits based on complaint(s)

0 Out of 0 scheduled QA's completed.
0 Facilities received recommendations
0 Facilities received corrective action plans

C. Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) Visits:

13 Out of 13 completed by February 2026

D. Enhanced Behavior Support Homes (EBSH) Quarterly Monitoring Visits. (8 EBSHs)

4 Out of 4 complete. Two unannounced visits by QAS on 3/26 & 3/13/26

E. Community Crisis Home (CCH) Quarterly Monitoring Visit.

0 CCH monitoring visit in
0 Unannounced visit completed

F. QA Evaluation – Day Programs and In-Home-Support Programs

4 Out of 5 scheduled evaluations completed.
4 Day programs received recommendations and ___ received a follow-up visit.
0 Facilities received a corrective action plan.

G. Trainings:

No trainings provided in March 2026

H. Standing QA Meetings:

Mortality and Morbidity: 8 Number of deaths
0 Infants 1 Children 5 Adults 2 Elder

II. Quality Assurance (QA): May

A. QA Facility Monitoring - Residential Care Homes, Level 2 - Level 7

27 Out of 27 scheduled FMs completed.
5 Facilities received recommendations. Fourteen (14) follow up visits
1 Facilities received corrective action plans

B. QA Unannounced Visits based on complaint(s)

0 Out of 0 scheduled QA's completed.
___ Facilities received recommendations
___ Facilities received corrective action plans

C. Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) Visits:

13 Out of 13 completed in February 2026

D. Enhanced Behavior Support Homes (EBSH) Quarterly Monitoring Visits. (8 EBSHs)

0 Out of 0 complete.

E. Community Crisis Home (CCH) Quarterly Monitoring Visit.

1 CCH monitoring visit in

0 Unannounced visit completed

F. QA Evaluation – Day Programs and In-Home-Support Programs

8 Out of 8 scheduled evaluations completed

7 Day programs received recommendations and 7 received a follow-up visits.

0 Facilities received a corrective action plan.

G. Trainings:

SARC New Hire Training, 4/9/26 12 attendees.

H. Standing QA Meetings:

Mortality and Morbidity: 4/14/26.

- 8 Number of deaths
 - 0 Infants
 - 1 Children
 - 5 Adults
 - 2 Elderly

QA Around the Bay (QAAB), 4/24/26 21 attendees.

III. Health Services: April.

A. Health-Related Trainings Presented by San Andreas Health Services Unit:

Class (Max attendance - 25)	Date Completed	Total Attendees	Test 1 Pass/Fail	Test 2 Pass/Fail
Assisting with Medications	Mar 20	12	12/0	---
Cerebral Palsy				
Dementia in I/DD Population				
Diabetes				
Dysphagia				
Emergency Planning				
Epilepsy				
Falls Prevention				
Fatal 5	Mar 24	17	16/1	1/0
Hospital Cycle	Mar 13	Cancel		
Oral Health	Mar 18	6	6/0	---
Pressure Injury Prevention & Recognition				
Recognizing Signs of Abuse				
Restricted Health Conditions	Mar 26	13	12/1	1/0

RN Consultant Training	Mar 17	13	13/0	---
Signs/Symptoms of Illness/Injury				
Special Incident Report	Mar 12	22	21/1	0/1
Thinking Ahead				
Totals	7	83	80/3	2/1

B. Current projects/activities:

- Classes continue to support our providers.

C. Highlights: Health services coordinator provided a training to the grandparent volunteers about "Improve Health and Wellbeing in Older Adults." It was well received and generated multiple questions related to all sorts of health issues and what is on the internet.

III. Health Services: May

A. Health-Related Trainings Presented by San Andreas Health Services Unit:

Class (Max attendance - 25)	Date Completed	Total Attendees	Test 1 Pass/Fail	Test 2 Pass/Fail
Assisting with Medications	April 24	17	17/0	---
Cerebral Palsy	April 30	16	16/0	---
Chronic to Hospice				
Dementia in I/DD Population				
Diabetes				
Emergency Planning				
Epilepsy	April 10	7	7/0	---
Falls Prevention	April 7	8	7/1	1/0
Fatal 5				
Hospital Cycle				
Oral Health	April 15	5	4/1	1/0
Pressure Injury Prevention & Recognition				
Recognizing Signs of Abuse				
Restricted Health Conditions				
RN Consultant Training				
Signs/Symptoms of Illness/Injury	April 9	10	10/0	---
Special Incident Reports - Salinas	April 17	10	9/1	1/0
Special Incident Reports – San Jose	April 23	24	23/1	1/0
Thinking Ahead				
Totals	8	97	93/4	4/0

B. Current projects/activities:

- Health Services is planning to empty the warehouse of PPE (Personal Protective Equipment like surgical mask, N95, and hand sanitizers) by donating everything to anyone interested such as:
 - Residential Care Facilities
 - Families
 - Providers like RDHAP... Mostly.

C. Highlights:

- A new Health Services Coordinator has been hired, and the name of the position has changed to Health Services Manager.
- The Health Services Associate Coordinator position is vacant, but SARC is actively searching to fill it.
 - Disruption to the providers training is expected for the next two months.
 - The SIR and Dental trainings will not be affected.
- Ms. Schile explained the information that was sent to staff regarding the outbreak of Legionnaire infection at Kaiser.

IV. Supported Living Services (SLS): April

A. SLS QA's: No SLS QA reviews were facilitated in March 2026. SLS QAs are on hold during the transition to the DDS standardized vendorization process per supervisor guidance. SLS QAs to continue starting July 2026.

B. SLS Roundtable: The SLS/ILS Roundtable is on hold during the transition to the DDS standardized vendorization process per supervisor guidance.

- SARC Policy/Procedure: N/A
- Community Information: N/A

C. Supported Living Orientation for Individuals and Families (SLO)

1 Completed, 4 Total Attendees

D. SLS New Vendor Orientation (SLSNV)

0 Completed, 0 Total Attendees (held quarterly)

Highlights: N/A

V. Community Services:

Residential Service Orientation (RSO)

0 Completed, 0 Total Attendees (held quarterly)

RSO (mini for FHA)

0 Completed, 0 Total Attendees

IV. Supported Living Services (SLS): May

A. SLS QA's: One SLS QA was facilitated in April 2026.

B. SLS Roundtable: The SLS/ILS Roundtable is on hold during the transition to the DDS standardized vendorization process per supervisor guidance.

- SARC Policy/Procedure: N/A
- Community Information: N/A

C. Supported Living Orientation for Individuals and Families (SLO)

1 Completed, 6 Total Attendees

D. SLS New Vendor Orientation (SLSNV)

0 Completed, 0 Total Attendees (held quarterly)

Highlights: N/A

V. Community Services:

Residential Service Orientation (RSO)

0 Completed, 0 Total Attendees (held quarterly)

RSO (mini for FHA)

1 Completed, 6 Total Attendees

VI. Emergency Response Plan Report

Ms. Rae'chel Jense, Emergency Resource Coordinator (ERC) gave the report.

A. Incident Response

1. Camino Fire – Santa Clara (March 2, 2026)

Impact Summary

- 4 potentially impacted individuals identified
- 1 confirmed to be impacted (25%)
- 3 not impacted (75%)

Confirmed Impact

- Residence deemed uninhabitable; certificate of occupancy revoked
- Insurance denied
- Household displaced → relocated to South San Jose
- Received \$620 Red Cross assistance
- Ongoing needs: living cost support, transportation, gas vouchers, pet-related support
- ERC follow-up completed April 20, 2026

Key Notes

- Delayed situational awareness due to ERC absence and lack of automated alerts
- Everbridge address review was effective once activated
- Highlights need for backup notification procedures and cross-coverage

2. Cuesta Park Water Contamination – Mountain View / Los Altos (April 24, 2026)

Impact Summary

- 18 potentially impacted individuals
- 1 confirmed to be impacted (6%)
- 17 not impacted / no unmet needs (94%)

Confirmed Impact

- Household temporarily relocated to family
- Returned home once limited service restored (toilet flushing only)
- Drinking water remained unsafe as of May 1, 2026
- ERC offered LifeStraw filtration devices and continued monitoring

Key Notes

- Strong city communication supported timely outreach
- Utility emergencies require extended monitoring periods
- Everbridge again effective for rapid identification

Weather Overview:

- ERC monitoring continues with emphasis on wildfire-prone corridors and high-risk utility areas.

B. Current Projects & Initiatives

IDD Emergency Provider Directory: Developing a comprehensive, vetted directory of emergency-relevant providers:

- Emergency Preparedness Community Resources
- AFN Organizations
- Utility and community resource contacts (e.g., 211, PG&E)

Backup Battery Program – Update

- 10 deliveries pending
- Program ending on June 2026
- ERC will conduct a post-initiative review in June to identify geographic and logistical barriers affecting distribution across the region.

C. Trainings, Planning, and Coordination

Santa Cruz County Long-Term Recovery Group Event

- ERC will be tabling at the Emergency Preparedness Event hosted by:
 - Long Term Recovery Group of Santa Cruz County
 - ARES (Amateur Radio Emergency Services)
 - CERT (Community Emergency Response Team)
- 6/6/26 Disaster Preparedness Aptos Grange
- PG&E + Regional Center Partnership

- 11 Regional Centers have partnered again with PG&E to provide emergency preparedness training for individuals with developmental disabilities, families, and providers.
- Training Dates:

Date	Event Title	Verizon Dial-In Information	Meeting Link
5/13/2026	Regional Center Emergency Response Learning Series: PG&E's AFN Support Programs	Dial-in: 800-593-7195 Conference ID: 7059339	https://bit.ly/49t6Nf3
6/10/2026	Regional Center Emergency Response: Backup Power Programs	Dial-in: 888-673-9784 Conference ID: 1008889	https://bit.ly/3Rmk2ld
7/15/2026	Regional Center Emergency Response: Support through 211 and DDAR	Dial-in: 888-995-9569 Conference ID: 9731828	https://bit.ly/3Pn7foo

VII. Other:

Ms. Billeci proposed to the committee an alternate way of presenting the Risk Assessment report per their feedback.

VIII. Next QAAC meeting is scheduled for:

Tuesday, June 9, 2026

IX. Adjournment:

There being no further discussion, the meeting adjourned at 5:18 p.m.

**San Andreas Regional Center Board of Directors
SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)
Meeting Minutes (via zoom)
May 14, 2026**

Members Present	Rosa Amador Yen-Nhi Nguyen	Desiree Luong Reggie San Pablo
Members absent	Jen Aruiza	Erika Gonzalez (chair)
Staff Present	Anna Wall Cal Smith Francisco Valenzuela Gabriela Alvarez Jennifer Huntley Karla Cruz Lauren Gallagher Liz Scheile Malysa Barnas Maria Aleman Meng Chen Rae'chel Jensen Rosalina Cone Francisco Valenzuela Winnie Shin	Arushie Nugapitiya Gina Jennings Gina Belleci Isela Solorzano Kai Reade Kim Pierce Lisa Hartley Maggie Pendl Mike Keeley Mia Garza Naina Sharma Rocio King Shiyu Liu Vanessa Oamelda
Community Present	Adam Klein Angel Ocampo Cathy Bouchard Christine Shene David Denise Escano Doug Pascover Dylan Wales Gabriela Santos Jenica Hadley Jessical Liddy Kristin Koenig Lynda Mark Sung Natalie Acosta Nikko Villarreal Rose VA Sarah Verity Stephanie Valera Taylor Buttrey TriCounties Wayne Jasper	Alexandra Roldan Beth Prentiss Cliff Bishop Dani Daya Sanchez Destinee Reyes Dr. Heidi Morgan Esther De La Rosa Jeff Jerri Jensen Kerry Kaefer Leticia Trujillo Lori Menzies Melanie New Horizon Remy Bose Sara Grignon Sia Katoa Stars Assessment Tracey Vanessa Ballesteros

Ms. Rosa Amador Committee member began the meeting via zoom starting at 2:33 p.m.

Committee Updates

- Ms. Amador shared that two new members will be added to the committee, reach out to Ms. Gonzalez if interested in joining.

Provider Input

None

Best Practices for Self-Advocacy and Inclusion

None

MapHabit Presentation

Mr. Adam Klein from MapHabit shared a presentation of services they offer with their Application:

- Behavioral Health Platform for Personalized Habit-Building
 - Creates personalized maps for individuals
 - Follow step-by-step instructions
 - Repeat, learn, and meet your goals

Director Update

Mr. Mike Keeley Director of Consumer Services gave the report.

He shared the May Revision: 2026-27 Proposed Budget Update hot off the press:

- No proposed budget reductions for developmental services
- Fully supports services for incoming individuals and current caseload
- Proposals for:
 - Funding efforts to clean up and match data
 - Implementing the federally mandated grievance process for HCBS
 - Equitable and Consistent Needs Assessment
 - Regional Center Operations
 - Changes to some current laws

Community Services Update

Ms. Mia Garza Associate Director gave the report.

Rate Reform Implementation:

- Authorizations should reflect new service codes and subcodes, reach out if help is needed.
- Shared vendors may need to submit an updated Rate Acknowledgement Form so SARC's internal rate tables remain accurate
- Review DDS directives tied to specific service codes, as some directives created additional service code provisions that must now be met.

Quality Incentive Programs (QIP) FY 2026-27 Eligibility:

- Providers who did not complete the required survey and did not contact DDS before the original deadline will remain ineligible for the FY 2026–27 quality incentive rate
- Review DDS directives on QIP

Standardized Vendorization (2025–2026). & Provider Directory

- The Provider Directory is now the primary platform for new vendorization activity such as:
 - Brand-new providers.
 - Existing providers requesting to add a new service code
- DDS identified four stages in the process:
 - Profile.
 - Requirements.
 - Submission.
 - Decision.
- Providers working with multiple regional centers, the Directory allows one regional center to request access to existing vendorization documentation from the vendoring regional center.
- The process requires documentation of applicable items, including:
 - EVV compliance.
 - HCBS compliance.
 - Languages served.
- Codes that remain outside the Directory:
 - 024 purchase reimbursement.
 - 065 SSP restoration.
 - 400 non-reimbursed personal and incidental funds
 - Emergency vendorizations will initially remain outside but providers must complete the Directory process within 30 days.
 - RFP (Request For Proposal) processes will continue outside, but selected providers must still complete vendorization through the Directory.
 - Social Recreation, Service Code 525, must now be completed through the Directory.

Tracking Remote Services

- New Directive issued mandates tracking
- DDS added a new field in eBilling to track service delivery more consistently.
- Providers must report the number of days in the month that remote services were provided
- Effective day June 1, 2026

Generative AI

- DDS has issued guidance on the ethical use of Generative AI, SARC policy will go out soon.
- GenAI may be used, but it cannot replace human judgment.
- Must be used in ways that protect individuals and families served.
- Main themes include:
 - Transparency.
 - Privacy.

- Security.
- Human oversight.
- Providers using GenAI must be transparent about that use.
- Any use involving protected health information or personal information must include strong safeguards.
- GenAI may be helpful for administrative tasks, such as:
 - Summarizing documents.
 - Assisting with draft materials.
- Anything generated by AI must be reviewed by a person before it is used or shared.
- Human review should check for:
 - Accuracy.
 - Bias.
 - Errors.
 - Appropriateness.
- GenAI should not be used for direct, unmonitored interaction with individuals or families.
- GenAI cannot be the sole basis for major decisions.
- Confidential or protected information should not be entered into unapproved systems.
- GenAI should not be used for surveillance or tracking.

DSP University and EDGE

- DDS launched **Direct Support Professional University**, or **DSPU**, through the online learning platform **EDGE**:
 - It is free, voluntary, competency-based training and certification for eligible DSPs.
 - It is separate from required DSP 1 and DSP 2 trainings
- Training topics include:
 - Person-centered support.
 - Communication.
 - Documentation.
 - Health and safety.
 - Community inclusion.
 - Cultural competency.
 - Trauma-informed care.
 - Individual rights.
- Eligible DSPs generally must:
 - Be regional center funded.
 - Spend at least 50% of their time providing direct support.

DSP Internship Program

- DDS relaunched the Direct Support Professional Internship Program as of May 1, 2026
- Provider participation requires:
 - Being in good standing with the regional center.
 - Entering into a Provider Participation Agreement with All's WELL.
 - Having a qualified DSP employee available to mentor and supervise the intern.

- Providing orientation and task-based training.

Community Resources Update

Mr. Cal Smith gave the report.

New and Closing Programs:

New programs: 9 total new programs vendored in the month of April.

Closed program: 25 total closed vendors

- 6 closed
- 19 vendors closed due to lack of use in over 24 months

HCBS (Home & Community Based Services)

Ms. Maggie Pendl gave the report.

- Implementation will include monitoring of services such as:
 - Residential Facilities
 - Employment Programs
 - Day Programs
- Monitoring will consist of at least two of the following:
 - Staff interviews
 - Interviews with Individuals served
 - Outside observations
 - Monitoring of records
- Office hours & topics
 - 5/19/26 Conservatorship
 - 6/9/26 Internships

For Training information click here: [Beyond Compliance | assistance with HCBS waiver compliance | USA](#)

- Program Design
- Office hours
- DSP training

Employment

Ms. Rosalina Cone gave the report:

- Paid internships POSs will expire at the end of the fiscal year, send anticipated hours for June and when they start.

Events:

- 6/2/26 DDS Employment Workgroup Meeting
- 6/16/26 State Employment Workshop in collaboration with SARC and DOR

Emergency Preparedness

Ms. Rae'chel Jensen Emergency Coordinator gave the report.

Trainings

Santa Cruz County Long-Term Recovery Group Event

- ERC will be tabling at the Emergency Preparedness Event hosted by:
 - Long Term Recovery Group of Santa Cruz County
 - ARES (Amateur Radio Emergency Services)
 - CERT (Community Emergency Response Team)
- 6/6/26 Disaster Preparedness Aptos Grange
- PG&E + Regional Center Partnership
 - 11 Regional Centers have partnered again with PG&E to provide emergency preparedness training for individuals with developmental disabilities, families, and providers.
 - Training Dates:

Date	Event Title	Verizon Dial-In Information	Meeting Link
5/13/2026	Regional Center Emergency Response Learning Series: PG&E's AFN Support Programs	Dial-in: 800-593-7195 Conference ID: 7059339	https://bit.ly/49t6Nf3
6/10/2026	Regional Center Emergency Response: Backup Power Programs	Dial-in: 888-673-9784 Conference ID: 1008889	https://bit.ly/3Rmk2ld
7/15/2026	Regional Center Emergency Response: Support through 211 and DDAR	Dial-in: 888-995-9569 Conference ID: 9731828	https://bit.ly/3Pn7foo

Announcements:

Mr. Francisco Valenzuela thanked all those that participated in the Legislative Luncheon.

Upcoming Events:

- 6/13/26 Superhero Summer Festival - Salinas
- 6/27/26 Superhero Summer Festival – Santa Cruz
- 7/11/26 Superhero Summer Festival – Hollister
- 7/18/26 African American Conference
- 7/25/26 Superhero Summer Festival – San Jose
- 9/19/26 Spanish Conference
- 10/24/26 Service Above Self Awards Dinner
- 11/12/26 SPAC Vendor Fair
- 11/14/26 Holiday Craft Fair

SCDD

Ms. Jennifer Lucas, Manager, sent these announcements:

- Participate in this survey by responding to this short (3 question) anonymous Sexuality Policy Poll: <https://forms.gle/HLPspRWXkMcHYfTM6>.
 - Responses to this survey will help provide SCDD with a better understanding of practices and provider needs relating to this topic. NOTE: this survey does not collect email addresses so if someone would like us to follow up with them, please make sure to include your email address in the last question or reach out directly.
- SCDD's 6th Annual "There Should Be a Law" Contest <https://bit.ly/BillIdeas2026>
- Month long Upcoming panels on the topic of Mental Health and IDD
- SCDD Aaron Carruthers will be providing a legislative and budget update on May 21 at noon hosted by Undivided. Register here: <https://www.undivided.io/event-may-budget-revise-with-aaron-carruthers/>

Next SPAC Committee Meeting:

June 11, 2026, at 2:30 p.m. Via Zoom

Adjournment

The meeting was adjourned at 3:46 p.m.