

**San Andreas Regional Center**  
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*Summer 2024*

## **Performance Report for San Andreas Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 19,760 consumers. The charts on page two tell you about the people we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in supporting children and adults to remain in their family homes. While still below the state average, we improved year-over-year in assisting adults we serve to live independently in their own homes and, while a decrease year-over-year, still exceed the state average in supporting living services. While SARC continues to struggle with assisting children to live with foster families and adults in foster home agencies, we overall increased our performance year-to-year in assisting the people we serve to live in home settings.

SARC continued its success in keeping children we serve from needing treatment in large facilities. We were able to successfully reduce, year-to-year, the number of adults who required treatment in large intermediate care or skilled nursing facilities to well-below the state average and, while unfortunately still above average, reduced the number of adults residing in large community care facilities, reducing our overall use of large facilities for adults we serve year-to-year and remaining below the total state average. Unfortunately, our need for state-operated secure treatment and community crisis homes nearly doubled this past year, slightly exceeding the state average.

SARC is exceptionally proud of the people we serve, our staff, and our service providers for their continued success in prioritizing and maximizing opportunities for work. Our community's ability to transition individuals from paid internships to competitive integrated employment nearly quadrupled year-to-year and is more than three times the state's average. Average wages for the people we serve increased by nearly \$4.00 per hour from the previous year.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to:

<https://www.sanandreasregional.org/reports-policies/#performance-contract>

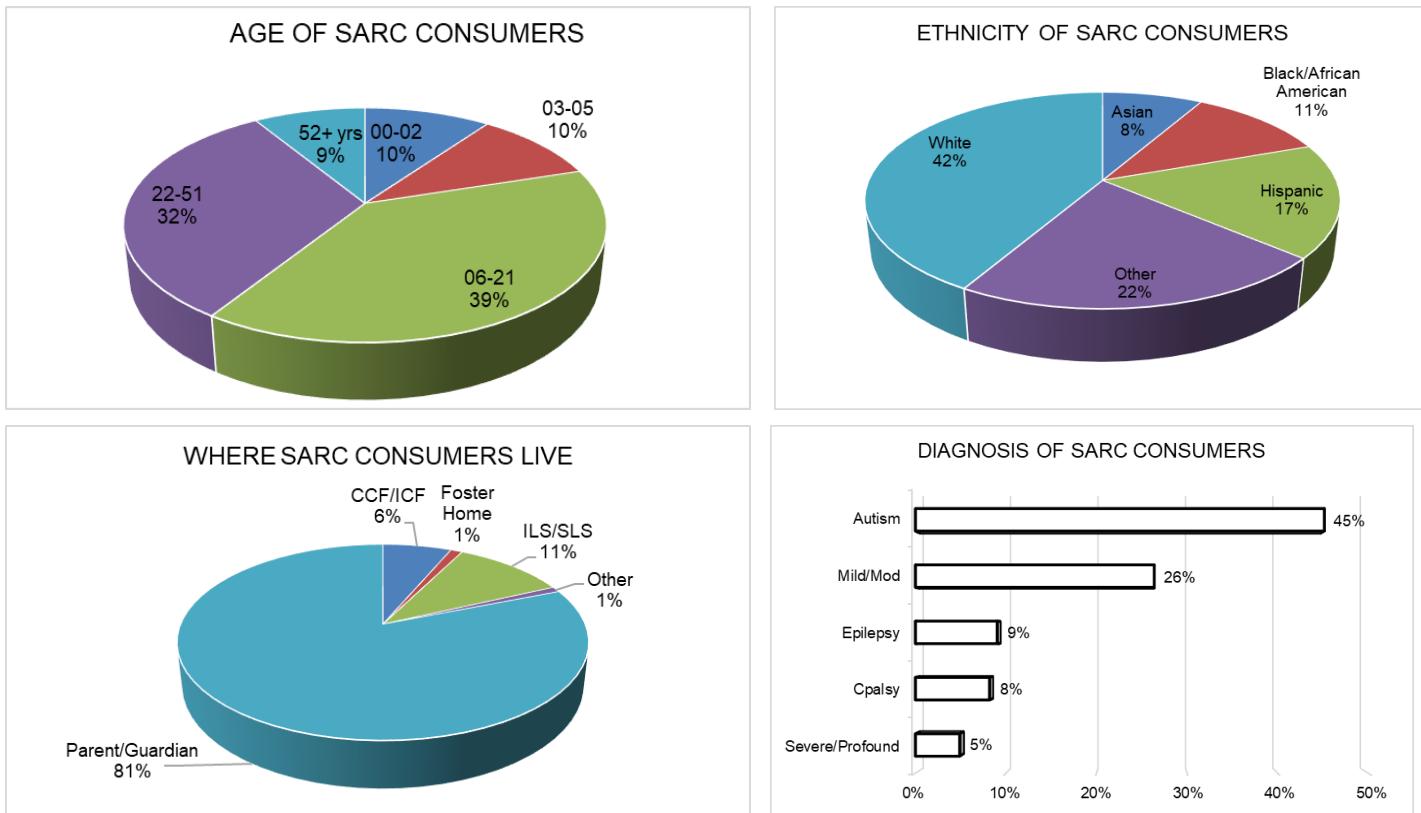
Or contact Compliance and Special Projects Manager James Elliott at (408) 341-3828 or [jelliott@sarc.org](mailto:jelliott@sarc.org).

*Javier Zaldivar*

Javier Zaldivar  
Executive Director

## Who uses SARC?

These charts tell you about who SARC consumers are and where they live:



## How well is SARC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing last reporting period, and the second column shows how SARC was doing at the end of fiscal year 2024.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns):

| <b>Regional Center Goals</b><br>(based on Lanterman Act)     | <b>Last Reporting Period</b><br>(December 2022) |        | <b>Current Reporting Period</b><br>(June 2024) |        |
|--|---|--------|--|--------|
|  | State Average                                   | SARC   | State Average                                  | SARC   |
| Fewer consumers live in developmental centers                | 0.06%   | 0.03%  | 0.05%  | 0.06%  |
| More children live with families                             | 99.61%  | 99.30% | 99.69%   | 99.50% |
| More adults live in home settings                            | 83.01%  | 81.53% | 83.86%   | 82.44% |
| Fewer children live in large facilities (more than 6 people) | 0.03%   | 0.00%  | 0.02%  | 0.00%  |
| Fewer adults live in large facilities (more than 6 people)   | 1.67%   | 1.58%  | 1.46%  | 1.38%  |

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

| Areas Measured  | Last Reporting Period | Current Reporting Period   |
|---|-----------------------|----------------------------|
| Passes independent audit  | Yes                   | Yes                        |
| Passes DDS audit  | Yes                   | Yes                        |
| Audits vendors as required  | Met                   | Partially Met (see note 1) |
| Didn't overspend operations budget  | Yes                   | Yes                        |
| Participates in the federal waiver  | Yes                   | Yes                        |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.) | 96.25%                | 99.99%                     |
| Intake/Assessment timelines for consumers age 3 or older met  | 97.79%                | 99.67%                     |
| IPP ( <i>Individual Program Plan</i> ) requirements met   | 97.67%                | 97.33%                     |
| IFSP ( <i>Individualized Family Service Plan</i> ) requirements met   | 87.5%                 | 88.1%                      |

Notes: 1) Regional center did not submit vendor audit summary by deadline. 2) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 3) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

Contract compliance saw improvements in the completion of Client Diagnostic Evaluation and Early Start Reports and of Individual Family Service Plans; unfortunately, completion of Individual Program Plans saw a slight decrease year-to-year. Reorganization and the investment in further resources for our intake department led to a great improvement in intake assessment timeliness.

## How well is SARC doing at getting consumers working?

The chart below shows how well SARC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

| Areas Measured  | Time Period                 |          |                             |          |
|---|-----------------------------|----------|-----------------------------|----------|
|   | CA                          | SARC     | CA                          | SARC     |
| <b>Consumer Earned Income (Age 16 to 64 years):</b><br>Data Source: Employment Development Department   | <b>Jan through Dec 2022</b> |          | <b>Jan through Dec 2023</b> |          |
| Quarterly number of consumers with earned income  | 31,413                      | 1,333    | 32,132                      | 1,493    |
| Percentage of consumers with earned income  | 15.40%                      | 12.53%   | 15.20%                      | 13.74%   |
| Average annual wages  | \$13,198                    | \$15,468 | \$14,251                    | \$15,140 |
| <b>Annual earnings of consumers compared to people with all disabilities in California</b><br>Data Source: American Community Survey, 2022 five-year estimate | <b>2021</b>                 |          | <b>2022</b>                 |          |
|   | \$30,783                    |          | \$29,382                    |          |
| <b>National Core Indicator Adult In-Person Survey*</b>  | <b>July 2017-June 2018</b>  |          | <b>July 2020-June 2021</b>  |          |
| Percentage of adults who reported having integrated employment as a goal in their IPP   | 29%                         | 26%      | 35%                         | N/A      |
| <b>Paid Internship Program</b><br>Data Source: Paid Internship Program Survey   | <b>2021-22</b>              |          | <b>2022-23</b>              |          |
| Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program                                   | 1,527                       | 19       | 2,650                       | 78       |
| Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program                               | 12%                         | 32%      | 10%                         | 31%      |
| Average hourly or salaried wages for adults who participated in a Paid Internship Program   | \$15.08                     | \$15.89  | \$15.96                     | \$16.85  |
| Average hours worked per week for adults who participated in a Paid Internship Program  | 15                          | 18       | 14                          | 14       |
| <b>Competitive Integrated Employment</b><br>Data Source: Competitive Integrated Employment Incentive Program Survey   |                             |          |                             |          |
| Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made                                   | \$15.63                     | \$16.65  | \$16.51                     | \$20.63  |
| Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made                            | 22                          | 20       | 21                          | 19       |
| Total number of Incentive payments made for the fiscal year for the following amounts:**  | \$3,000                     | 25       | 15                          | 804      |
|   | \$2,500                     | 42       | 38                          | 849      |
|   | \$2,000                     | 55       | 52                          | 1,031    |
|   |                             |          |                             | 61       |

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

## How well is SARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

| Measure                                   | Fiscal Year | Number of Eligible Consumers Receiving Case Management Only |         |              | Percent of Eligible Consumers Receiving Case Management Only |         |              |
|---|-------------|---|---------|--------------|--|---------|--------------|
|   |             | Birth to 2  | 3 to 21 | 22 and Older | Birth to 2   | 3 to 21 | 22 and Older |
| American Indian or Alaska Native          | 21-22       | 1   | 1       | 4            | 100%   | 50%     | 17%          |
|   | 22-23       | 0   | 2       | 3            | 0%   | 67%     | 14%          |
| Asian                                     | 21-22       | 55  | 677     | 202          | 9%   | 32%     | 14%          |
|   | 22-23       | 33  | 549     | 224          | 5%   | 26%     | 14%          |
| Black/African American                    | 21-22       | 1   | 54      | 30           | 14%  | 43%     | 11%          |
|   | 22-23       | 1   | 43      | 41           | 17%  | 39%     | 15%          |
| Hispanic                                  | 21-22       | 274   | 1,102   | 329          | 12%  | 31%     | 13%          |
|   | 22-23       | 223   | 1,016   | 357          | 8%   | 27%     | 13%          |
| Native Hawaiian or Other Pacific Islander | 21-22       | 1   | 5       | 2            | 100%   | 45%     | 9%           |
|   | 22-23       | 1   | 3       | 5            | 100%   | 30%     | 21%          |
| White                                     | 21-22       | 65  | 602     | 316          | 11%  | 42%     | 10%          |
|   | 22-23       | 45  | 502     | 327          | 9%   | 35%     | 11%          |
| Other Ethnicity or Race                   | 21-22       | 101   | 445     | 98           | 12%  | 38%     | 16%          |
|   | 22-23       | 98  | 408     | 101          | 6%   | 31%     | 16%          |
| Total                                     | 21-22       | 498   | 2,886   | 981          | 12%  | 34%     | 12%          |
|   | 22-23       | 401   | 2,523   | 1,058        | 7%   | 29%     | 13%          |

Per capita purchase of service expenditures by individual's primary language  
(for languages chosen by 30 or more consumers only)

| Language               | Consumer Count |         | Per Capita Purchase of Service Expenditures |          |
|------------------------|----------------|---------|---|----------|
|                        | 2021-22        | 2022-23 | 2021-22                                     | 2022-23  |
| English                | 13,721         | 15,446  | \$28,588                                    | \$30,434 |
| Spanish                | 4,836          | 5,246   | \$11,735                                    | \$12,371 |
| Vietnamese             | 987            | 965     | \$17,818                                    | \$19,708 |
| Mandarin Chinese       | 332            | 323     | \$12,687                                    | \$16,224 |
| Tagalog                | 135            | 128     | \$25,302                                    | \$31,269 |
| Hindi (Northern India) | 118            | 92      | \$11,733                                    | \$17,122 |
| All other languages    | 108            | 64      | \$10,745                                    | \$16,126 |
| Korean                 | 92             | 90      | \$9,699                                     | \$12,728 |
| Cantonese Chinese      | 85             | 79      | \$27,316                                    | \$35,207 |
| Japanese               | 47             | 51      | \$12,720                                    | \$13,191 |
| Farsi (Persian)        | 47             | 45      | \$23,775                                    | \$31,456 |
| Russian                | 45             | 33      | \$21,525                                    | \$35,675 |
| Arabic                 | 37             | 36      | \$11,407                                    | \$14,542 |

#### Want more information?

To see the complete report, go to: <https://www.sanandreasregional.org/reports-policies/#performance-contract>

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