



# End of Year Performance Contract Report

January 1, 2023 - June 30, 2024

# End-of-Year Report

Every year, the Department of Developmental Services tracks the performance of each Regional Center with respect to our Contract with the State of California.

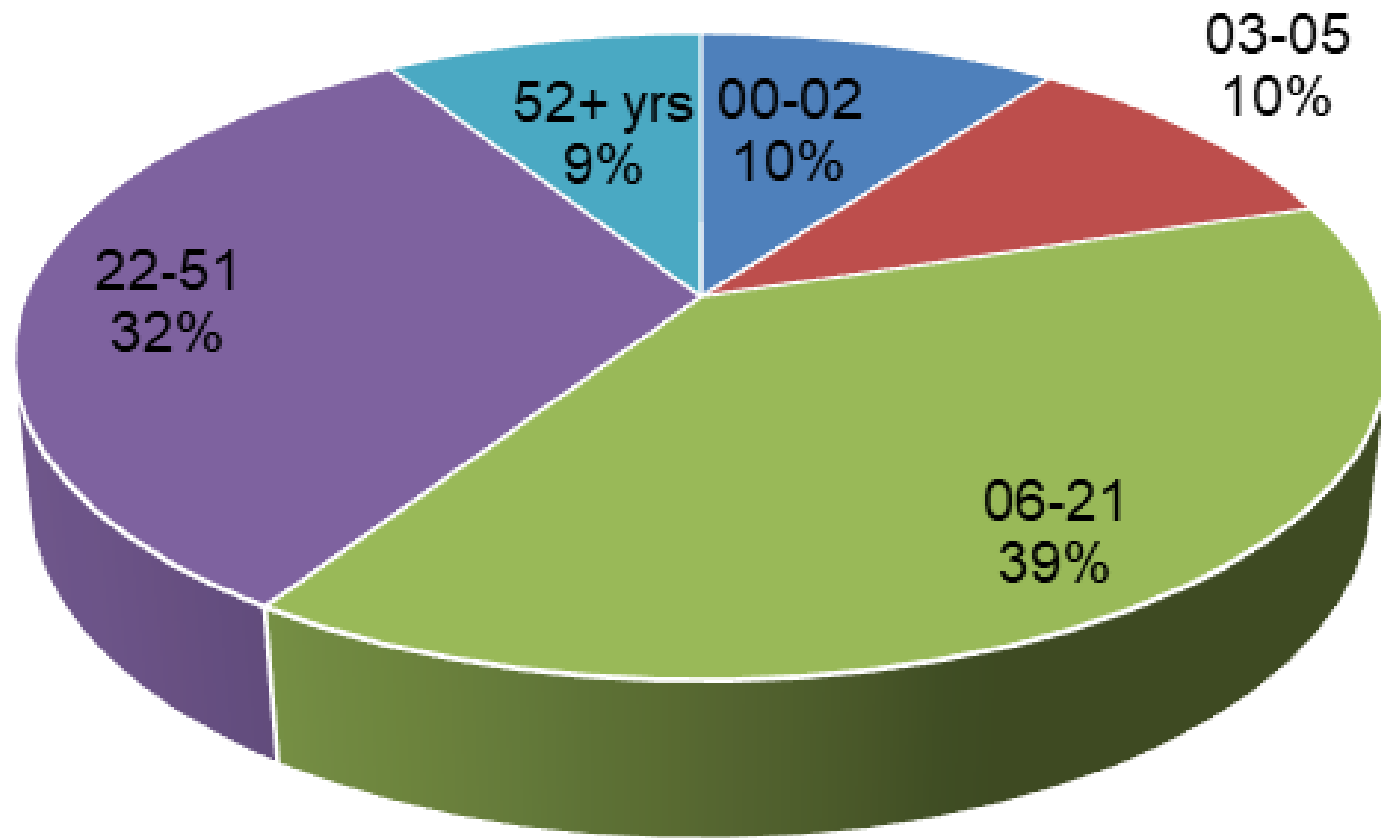
The Regional Centers are required to present this information to the public in the form of both a written report (available on our website) and a public presentation.

Following our presentation today, our Board, stakeholders, and the general community are invited to provide feedback and commentary, which will be communicated back to the Department.

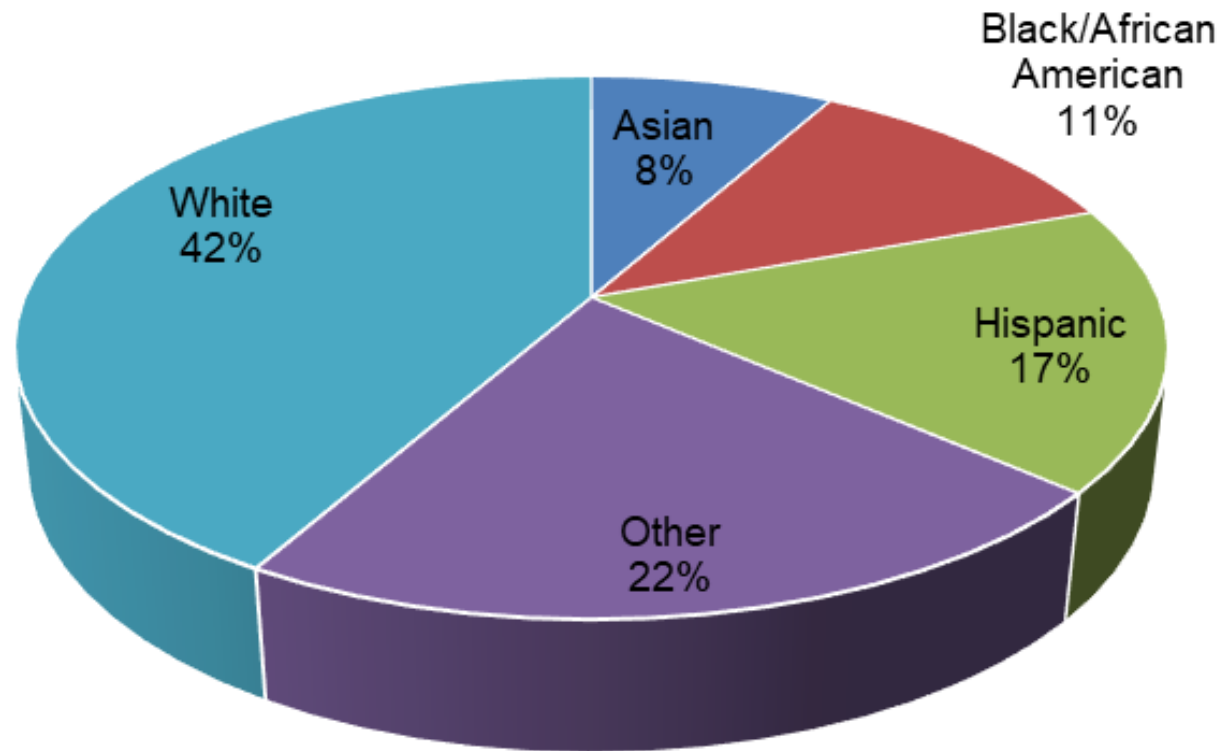
## Demographics

During the reporting period (January 1, 2023 - June 30, 2024), we served a net **19,760** individuals.

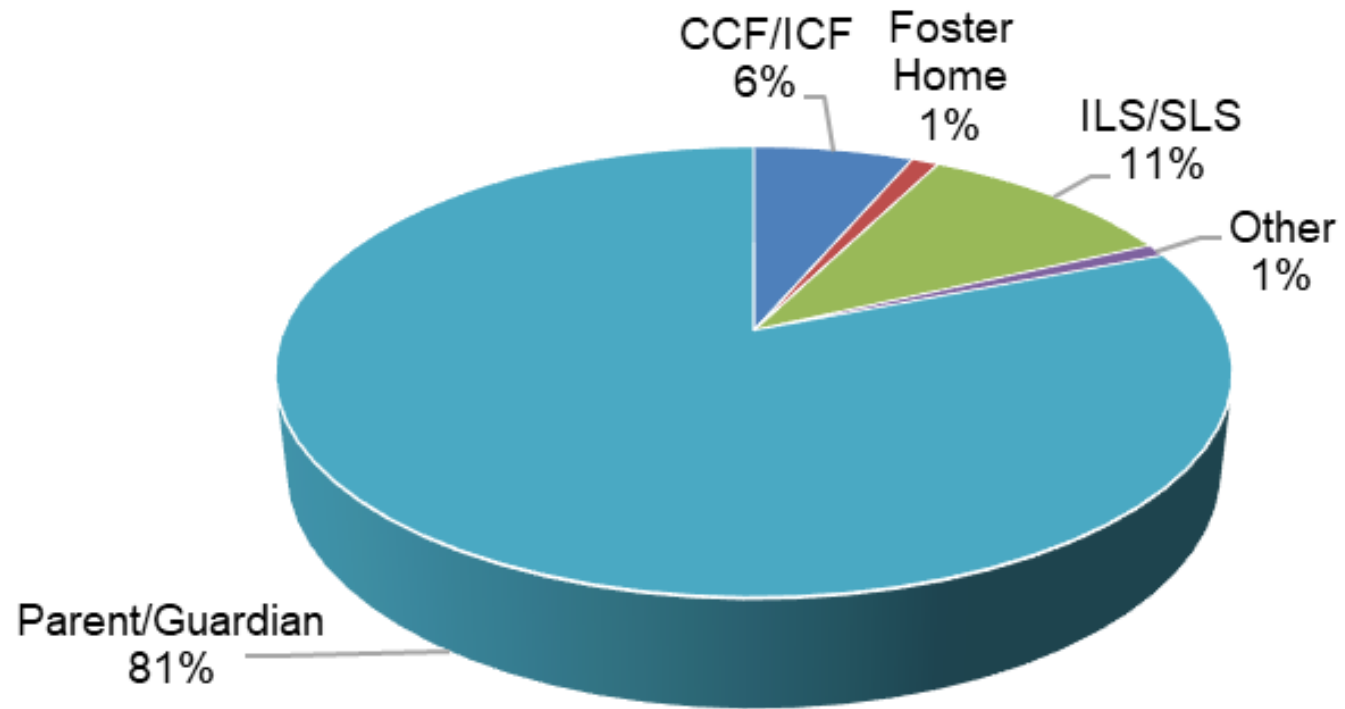
## AGE OF SARC CONSUMERS



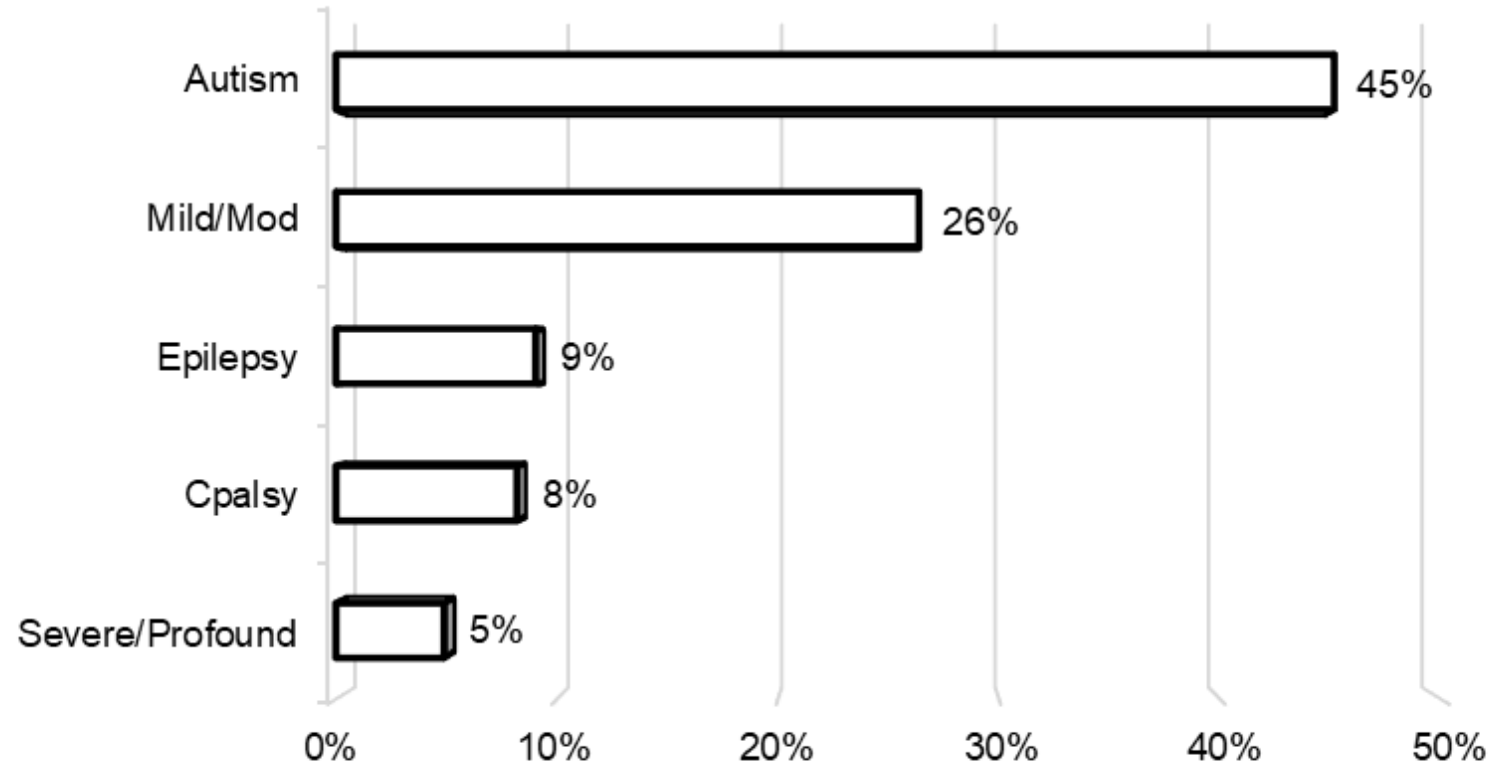
## ETHNICITY OF SARC CONSUMERS



## WHERE SARC CONSUMERS LIVE



## DIAGNOSIS OF SARC CONSUMERS



# Performance Goals

A goal is **met** if the performance is better than the state average or the previous year.

| Goal                                       | Previous Avg | Last Report | Current Avg. | Current Report |
|--|--------------|-------------|--------------|----------------|
| Fewer individuals in developmental centers | 0.06%        | 0.03%       | 0.05%        | 0.06%          |
| More children live with families           | 99.61%       | 99.3%       | 99.69%       | 99.5%          |
| More adults live in home settings.         | 83.01%       | 81.53%      | 83.86%       | 82.44%         |
| Fewer children in large facilities         | 0.03%        | 0.00%       | 0.02%        | 0.00%          |
| Fewer adults in large facilities           | 1.67%        | 1.58%       | 1.46%        | 1.38%          |

# Compliance Standards

| Standard                            | Last Report | Current Report |
|-------------------------------------|-------------|----------------|
| Pass independent audit              | Yes         | Yes            |
| Pass DDS audit                      | Yes         | Yes            |
| Audit vendors                       | Yes         | Partial*       |
| Did not overspend operations budget | Yes         | Yes            |
| Participates in federal waiver      | Yes         | Yes            |
| CDER/ESR updates                    | 96.25%      | 99.99%         |
| Intake/Assessment Timeliness        | 97.79%      | 99.67%         |
| IPP requirements                    | 97.67%      | 97.33%         |
| IFSP requirements                   | 87.5%       | 88.1%          |

# Employment First: Highlights

- ▶ 13.74% of individuals served, ages 16-64, received earned income in 2023, **up** from 12.53% in 2022. (This number is tracked annually by the California Employment Development Department.)
- ▶ Average annual wages of individuals served by San Andreas Regional Center in 2023: \$15,140, versus a state average of \$14,251
- ▶ Number of adults served who were placed in competitive integrated employment after participating in the paid internship program: 78, an **increase** of 59 from previous year
- ▶ Percentage of San Andreas Regional Center paid internship program participants who receive competitive integrated employment: 31% versus the state average of 10%

# Reducing Disparities and Improving Equity

## Individuals receiving case management only

| Measure                                   | Fiscal Year | Number of Eligible Consumers Receiving Case Management Only |         |              | Percent of Eligible Consumers Receiving Case Management Only |         |              |
|---|-------------|---|---------|--------------|--|---------|--------------|
|   |             | Birth to 2  | 3 to 21 | 22 and Older | Birth to 2   | 3 to 21 | 22 and Older |
| American Indian or Alaska Native          | 21-22       | 1   | 1       | 4            | 100%   | 50%     | 17%          |
|   | 22-23       | 0   | 2       | 3            | 0%   | 67%     | 14%          |
| Asian                                     | 21-22       | 55  | 677     | 202          | 9%   | 32%     | 14%          |
|   | 22-23       | 33  | 549     | 224          | 5%   | 26%     | 14%          |
| Black/African American                    | 21-22       | 1   | 54      | 30           | 14%  | 43%     | 11%          |
|   | 22-23       | 1   | 43      | 41           | 17%  | 39%     | 15%          |
| Hispanic                                  | 21-22       | 274   | 1,102   | 329          | 12%  | 31%     | 13%          |
|   | 22-23       | 223   | 1,016   | 357          | 8%   | 27%     | 13%          |
| Native Hawaiian or Other Pacific Islander | 21-22       | 1   | 5       | 2            | 100%   | 45%     | 9%           |
|   | 22-23       | 1   | 3       | 5            | 100%   | 30%     | 21%          |
| White                                     | 21-22       | 65  | 602     | 316          | 11%  | 42%     | 10%          |
|   | 22-23       | 45  | 502     | 327          | 9%   | 35%     | 11%          |
| Other Ethnicity or Race                   | 21-22       | 101   | 445     | 98           | 12%  | 38%     | 16%          |
|   | 22-23       | 98  | 408     | 101          | 6%   | 31%     | 16%          |
| Total                                     | 21-22       | 498   | 2,886   | 981          | 12%  | 34%     | 12%          |
|   | 22-23       | 401   | 2,523   | 1,058        | 7%   | 29%     | 13%          |

# Reducing Disparities and Improving Equity:

Per capita purchase of service expenditures by primary language

| Language               | Consumer Count |         | Per Capita Purchase of Service Expenditures |          |
|------------------------|----------------|---------|---|----------|
|                        | 2021-22        | 2022-23 | 2021-22                                     | 2022-23  |
| English                | 13,721         | 15,446  | \$28,588                                    | \$30,434 |
| Spanish                | 4,836          | 5,246   | \$11,735                                    | \$12,371 |
| Vietnamese             | 987            | 965     | \$17,818                                    | \$19,708 |
| Mandarin Chinese       | 332            | 323     | \$12,687                                    | \$16,224 |
| Tagalog                | 135            | 128     | \$25,302                                    | \$31,269 |
| Hindi (Northern India) | 118            | 92      | \$11,733                                    | \$17,122 |
| All other languages    | 108            | 64      | \$10,745                                    | \$16,126 |
| Korean                 | 92             | 90      | \$9,699                                     | \$12,728 |
| Cantonese Chinese      | 85             | 79      | \$27,316                                    | \$35,207 |
| Japanese               | 47             | 51      | \$12,720                                    | \$13,191 |
| Farsi (Persian)        | 47             | 45      | \$23,775                                    | \$31,456 |
| Russian                | 45             | 33      | \$21,525                                    | \$35,675 |
| Arabic                 | 37             | 36      | \$11,407                                    | \$14,542 |

# Public Feedback

November 18<sup>th</sup> - 22<sup>nd</sup>

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