

Adult Family Survey

2021-22 California Statewide Report

Prepared by Human Services Research Institute for the
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Message from the California Department of Developmental Services

Vision: The Department of Developmental Services (DDS) works to ensure Californians with developmental disabilities experience respect for their culture and language preferences, their choices, beliefs, values, needs, and goals, from a person-centered service system made up of a network of community agencies that provide high quality, outcome-based and equitable services.

The NCI Adult Family Survey report was compiled by Human Services Research Institute (HSRI) in accordance with Welfare and Institutions Code (WIC), Section 4571. It is an important effort to collect accurate, reliable, and valid individual and family satisfaction measures, as well as individual outcome data. More information about the California NCI can be found at <https://www.dds.ca.gov/rc/nci/>.

This is the fourth administration of the Adult Family Survey, with data collected from December 2021 through June 2022. During that time, 8,032 mail-out surveys were completed by family members who live in the same residence with an adult with intellectual and developmental disabilities receiving at least one service beyond case management from a regional center. These findings contribute to our understanding of how California's system for providing services to adults with intellectual and developmental disabilities is performing. California uses these reports to monitor changes in the system and to guide strategic planning and quality improvement activities. Regional centers can use the data in a similar fashion at the local level.

This report does not compare California's data to the data of other states, but it does include the NCI average across participating NCI states. This is because California's DDS service system is unique among states. Some of the things that make California's service system unique include:

1. California has longstanding statute that ensures services and supports are provided for eligible persons with intellectual and developmental disabilities.
 2. California's laws mandate intake, evaluation, and assessment within 120 days.
 3. California has a broad definition of who is eligible to receive services.
 4. California has mandated services, including case management, with statutory limitations on caseload size.
 5. California's service obligations to the families needing services are, by law, from pre-conception to death.
 6. California's regional centers are autonomous; each center has a local board of directors to best address the unique needs of individuals served in each of the 21 regions.
 7. Individuals served by regional centers or their families can call a team meeting at any time to request a change in service.
-

Reports like this offer DDS the opportunity to compare the results of the data across the years. System improvements will take time to identify and achieve, but this report provides valuable data and is one more tool in our continuous effort to improve services and supports to individuals with intellectual and developmental disabilities across California.

Acknowledgements

This report would not be possible if not for the 8,032 families who agreed to offer their time and discuss their lives in order to assist in improving the services of all people with intellectual/developmental disabilities in California.

List of Abbreviations Used in This Report

AFS - Adult Family Survey

ARCA - Association of Regional Center Agencies

CAC - Consumer Advisory Committee

CA-ODESA - California Online Data Entry Survey Administration

CCF - Community Care Facility

CIP - Core Indicators Project

CFS - Child Family Survey

CMS - Centers for Medicare & Medicaid Services

DDS - Department of Developmental Services

FGS - Family/Guardian Survey

FHA - Family Home Agency

HCBS - Home and Community-Based Services

HSRI - Human Services Research Institute

ICF - Intermediate Care Facility

ILS/SLS - Independent Living Services/Supported Living Services

NASDDDS - National Association of State Directors of Developmental Disabilities Services

NCI - National Core Indicators

QAC - Quality Assessment Coordinator

RC - Regional Center

SCDD - State Council of Developmental Disabilities

List of Regional Center Abbreviations

ACRC- Alta California Regional Center

CVRC- Central Valley Regional Center

RCEB- Regional Center of the East Bay

ELARC- Eastern Los Angeles Regional Center

FNRC- Far Northern Regional Center

FDLRC- Frank D. Lanterman Regional Center

GGRC- Golden Gate Regional Center

HRC- Harbor Regional Center

IRC- Inland Regional Center

KRC- Kern Regional Center

NBRC- North Bay Regional Center

NLACRC- North Los Angeles County Regional Center

RCOC- Regional Center of Orange County

RCRC- Redwood Coast Regional Center

SARC- San Andreas Regional Center

SDRC- San Diego Regional Center

SG/PRC- San Gabriel/Pomona Regional Center

SCLARC- South Central Los Angeles Regional Center

TCRC- Tri-Counties Regional Center

VMRC- Valley Mountain Regional Center

WRC- Westside Regional Center

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Executive Summary

National Core Indicators—Intellectual and Developmental Disabilities (NCI-IDD) are standard measures used across states to assess the outcomes of services provided to individuals with intellectual or developmental disabilities and their families. Indicators address key areas of concern such as employment, respect and rights, service planning, community inclusion, choice, and health and safety. The data that result from NCI-IDD surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Many states also share the data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction.

The National Core Indicators (NCI-IDD) Adult Family Survey is administered to families who have an adult family member (18 years or older) with an intellectual or developmental disability who lives in the family home and receives at least one service other than case management. Not all states that participate in NCI-IDD administer the Adult Family Survey on an annual basis. Of the 48 states, the District of Columbia and 22 sub-state entities that were members of NCI during the 2021-22 data collection cycle, 12 states¹ submitted a valid sample of Adult Family Survey data. **Please note: the NCI-IDD averages shown throughout this report are weighted.**²

In California, the Adult Family Survey is administered once every two years and data are collected from all 21 regional centers. The California statewide average is comprised of these data. This report provides a summary of results based on data submitted by June 30, 2022.

***Note:** All Californians with an intellectual or developmental disability as defined by California law have both a civil right and an individual entitlement to receive services from the California Department of Developmental Services. As a result of these requirements, all eligible individuals are enrolled in California’s service system, and California establishes no waiting list for services. This impacts comparability between California NCI survey results and the NCI survey results of other states.*

Note on the Impact of COVID-19

The national 2021-22 NCI-IDD Family Survey data collection cycle began July 1, 2021³ and ended June 30, 2022; California began data collection in December 2021. As COVID-19 variants continued to

¹ Alaska (AK), Arizona (AZ), California (CA), Georgia (GA), Indiana (IN), Louisiana (LA), Missouri (MO), Montana (MT), New Hampshire (NH), Oklahoma (OK), Pennsylvania (PA), and South Dakota (SD)

² For more information see “Weighting” in the Methodology section.

³ CA began data collection December 2021

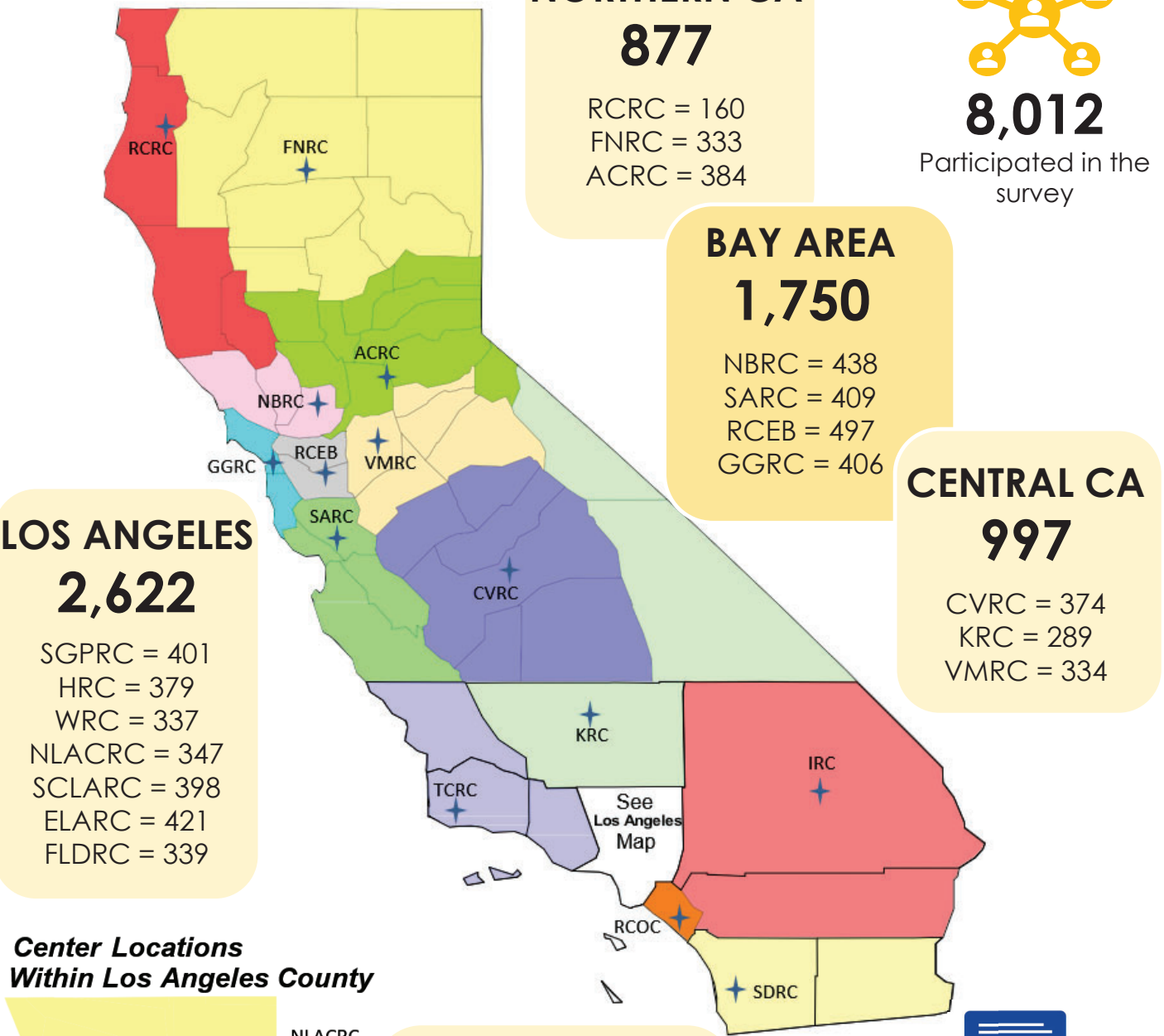
impact communities across the United States, states were impacted in various ways throughout the year. Because the family surveys do not collect information on the date of survey completion, these data cannot fully assess what impact the pandemic had on data collected at different times throughout the year. While these data will serve as an important baseline, and meaningful way for states to understand the overall impact of services on families of individuals being served, these data should be read with caution.

To help better understand the overall impact of COVID-19 on families, NCI-IDD added a state-optional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. Last year's Family Survey COVID-19 Supplement can be found [here](#).

Respondents of this survey are families of adults who have IDD and who live at home and receive at least one service in addition to case management from the state DD service system. More NCI data findings are available at [National Core Indicators - CA](#)

[Department of Developmental Services](#)

Respondents....

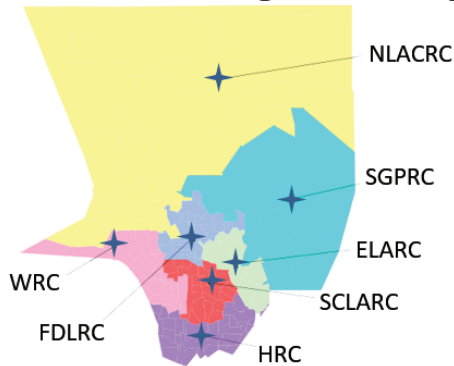


8,012

Participated in the survey

CENTRAL CA
997
CVRC = 374
KRC = 289
VMRC = 334

Center Locations Within Los Angeles County

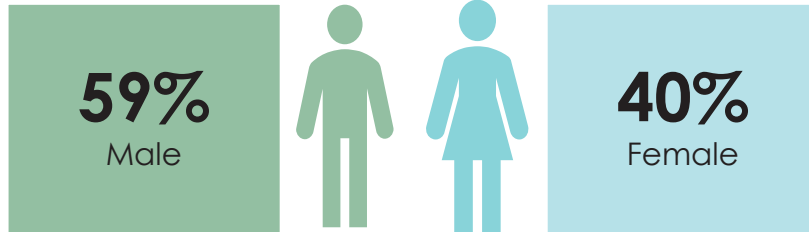


9% under the age of 35
25% ages of 35-54
55% ages of 55-74
11% 75 or older

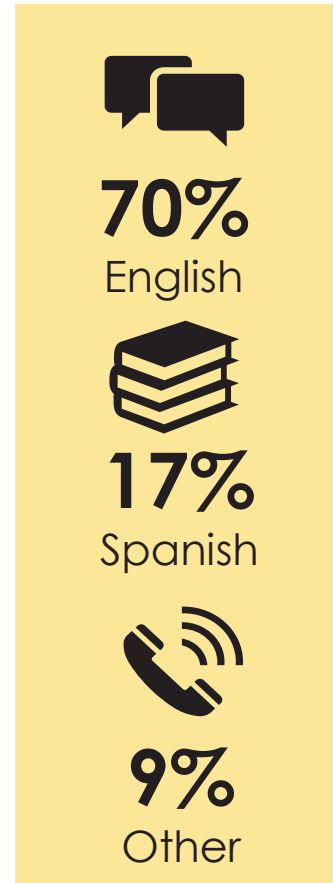
Respondents of this survey are families of adults who have IDD and who live at home and receive at least one service in addition to case management from the state DD service system. More NCI data findings are available at [National Core Indicators - CA Department of Developmental Services](#)

Individual with IDD...

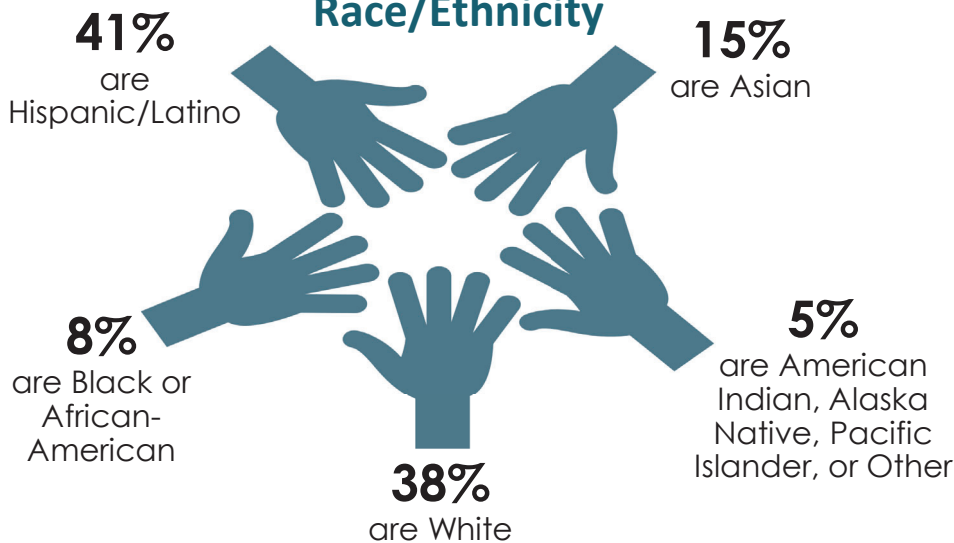
Gender



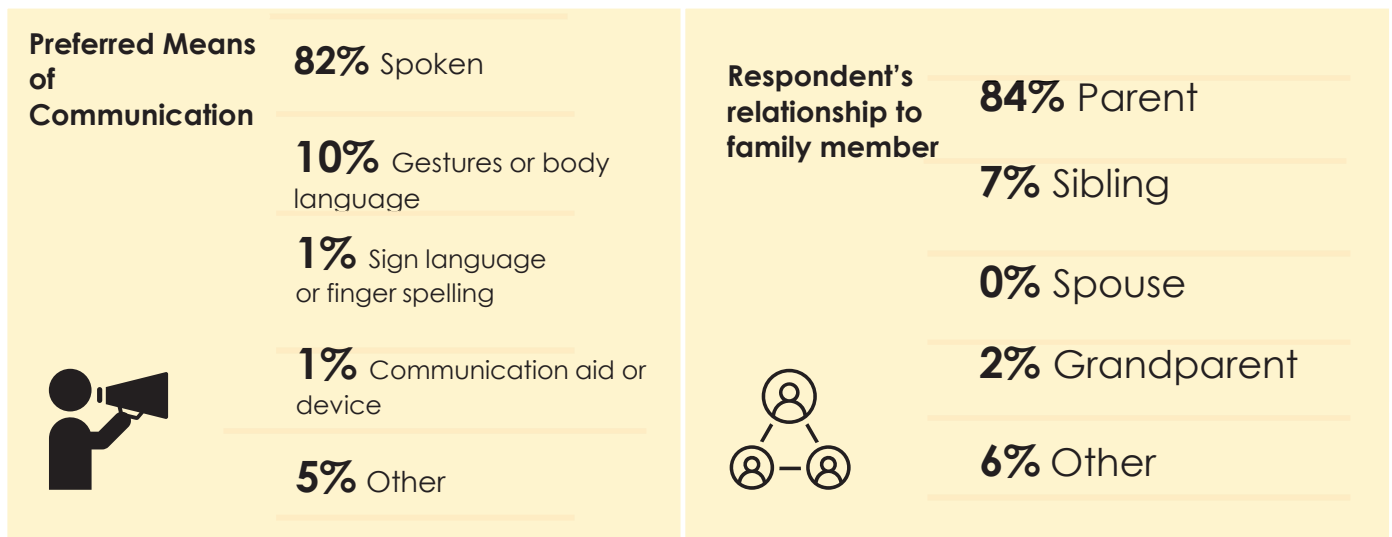
Preferred Language



Race/Ethnicity



Consumer and Family Member Characteristics



Results are reported by survey respondents. Some questions allow multiple responses, so data depicted may exceed or be under 100%.

I. Results

This section provides regional center, California, and NCI-IDD results for demographic and survey outcomes data.

Presentation of Data

In addition to basic demographic questions and questions on services received, the survey contains six groupings of questions that probe specific areas of quality service provision: information and planning, access and delivery of services, choice and control, community connections, satisfaction, and outcomes. Each question is constructed so the respondent selects from either four possible responses ("always," "usually," "sometimes," "seldom/never") or two responses ("yes" or "no"). Respondents also have the option to indicate that they don't know the answer to a question or that the question is not applicable.

Demographic results are shown in table form with regional centers listed alphabetically. Outcomes are shown first with a chart depicting the CA average. The charts are followed by accessible tables showing regional center outcomes listed alphabetically.

Regional centers with fewer than 20 respondents to a question **are not** included in outcome tables; however, their data **are** included in the CA average. Twenty (20) surveys were received from unknown regional centers. Data from those surveys are included in the CA average.

Note on NCI Averages: The NCI-IDD averages contained in this report are "weighted" means; their calculations reflect the relative population sizes of participating states and the states' sample sizes. See more about weighting in the Methodology section.

Note on language used in this report: "You" and "Respondent" refers to the person (usually a parent or guardian) filling out the survey. "Family Member" refers to the person receiving services whom the respondent is answering questions about in this survey.

Note on responses: All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses, and personal characteristics.

Demographics

Note on responses: All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Family Member

This section provides demographic information about the family member receiving services.

Table 1. More Than One Person Living in the Home Has IDD

Regional Center	Yes	No	N
ACRC	17%	83%	369
CVRC	18%	82%	359
ELARC	25%	75%	406
FDLRC	19%	81%	328
FNRC	18%	82%	323
GGRC	16%	84%	399
HRC	18%	82%	370
IRC	22%	78%	395
KRC	19%	81%	284
NBRC	14%	86%	420
NLACRC	18%	82%	335
RCEB	19%	81%	476
RCOC	18%	82%	475
RCRC	19%	81%	154
SARC	14%	86%	385
SCLARC	21%	79%	387
SDRC	18%	82%	439
SGPRC	14%	86%	392
TCRC	16%	84%	390
VMRC	21%	79%	319
WRC	16%	84%	327
CA Average	18%	82%	7,752
Weighted NCI-IDD Average	16%	84%	11,521

Table 2. Family Member’s Age

Regional Center	Average Age	N
ACRC	33.6	363
CVRC	34.8	334
ELARC	34.4	385
FDLRC	33.5	308
FNRC	35.4	318
GGRC	36.3	390
HRC	32.8	351
IRC	34.4	384
KRC	34.6	273
NBRC	34.5	415
NLACRC	33.3	324
RCEB	33.9	459
RCOC	33.9	458
RCRC	34.9	148
SARC	33.1	376
SCLARC	33.1	358
SDRC	32.7	425
SGPRC	34.8	359
TCRC	35.3	377
VMRC	34.9	311
WRC	34.3	312
CA Average	34.2	7,446
Weighted NCI-IDD Average	34.6	11,350

Table 3. Family Member’s Gender

Regional Center	Male	Female	Other	N
ACRC	57%	42%	0%	370
CVRC	60%	40%	0%	347
ELARC	62%	37%	0%	403
FDLRC	62%	38%	0%	320
FNRC	58%	41%	1%	324
GGRC	58%	41%	0%	394
HRC	61%	38%	1%	363
IRC	54%	46%	0%	397
KRC	56%	44%	0%	282
NBRC	60%	40%	0%	425
NLACRC	62%	38%	0%	335
RCEB	61%	39%	0%	475
RCOC	61%	39%	0%	469
RCRC	60%	40%	0%	156
SARC	61%	38%	1%	391
SCLARC	60%	40%	0%	375
SDRC	57%	43%	0%	438
SGPRC	61%	39%	0%	375
TCRC	54%	46%	1%	386
VMRC	59%	41%	0%	323
WRC	60%	40%	0%	324
CA Average*	59%	40%	0%	7,692
Weighted NCI-IDD Average*	59%	41%	0%	11,563

*For “Other”, the percentages for CA and weighted NCI-IDD Average are non-zero even though they are displayed as a rounded-down 0%.

Table 4. Family Member’s Race and Ethnicity

Categories are not mutually exclusive therefore, N is not shown; all data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Regional Center	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Prefer Not to Say
ACRC	3%	13%	12%	2%	62%	17%	4%	4%
CVRC	2%	6%	7%	1%	35%	52%	4%	2%
ELARC	0%	19%	1%	1%	13%	71%	2%	1%
FDLRC	1%	22%	8%	0%	26%	45%	5%	2%
FNRC	6%	4%	3%	1%	81%	13%	2%	5%
GGRC	1%	38%	7%	1%	35%	21%	3%	2%
HRC	0%	22%	11%	0%	32%	45%	2%	1%
IRC	2%	8%	9%	1%	36%	51%	2%	2%
KRC	2%	5%	8%	0%	45%	44%	2%	2%
NBRC	3%	14%	7%	2%	51%	30%	2%	3%
NLACRC	1%	10%	8%	0%	34%	47%	3%	3%
RCEB	1%	24%	15%	0%	38%	25%	1%	3%
RCOC	1%	23%	2%	1%	42%	38%	2%	2%
RCRC	10%	3%	1%	2%	82%	17%	3%	1%
SARC	2%	26%	4%	1%	37%	37%	2%	3%
SCLARC	1%	2%	20%	0%	4%	74%	1%	2%
SDRC	1%	12%	5%	1%	39%	46%	3%	3%
SGPRC	1%	16%	5%	0%	24%	60%	1%	2%
TCRC	3%	8%	3%	1%	48%	41%	2%	5%
VMRC	2%	13%	11%	3%	43%	35%	2%	4%
WRC	1%	8%	24%	0%	26%	43%	2%	3%
CA Average	2%	15%	8%	1%	38%	41%	2%	3%
Weighted NCI-IDD Average	2%	10%	10%	0%	54%	27%	2%	2%

Table 5a. Family Member’s Disabilities

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Intellectual Disability	Mood Illness or Psychiatric Disorder	Autism Spectrum Disorder	Cerebral Palsy	Limited or No Vision	Severe or Profound Hearing Loss
ACRC	70%	26%	38%	18%	8%	5%
CVRC	61%	23%	29%	14%	10%	4%
ELARC	55%	21%	38%	14%	9%	4%
FDLRC	53%	22%	43%	16%	7%	4%
FNRC	65%	27%	40%	18%	9%	5%
GGRC	67%	18%	35%	16%	7%	6%
HRC	61%	20%	45%	13%	6%	4%
IRC	58%	21%	36%	20%	7%	4%
KRC	58%	21%	33%	17%	9%	5%
NBRC	64%	21%	35%	14%	6%	6%
NLACRC	59%	19%	40%	17%	6%	4%
RCEB	63%	21%	42%	15%	8%	5%
RCOC	64%	17%	38%	16%	8%	5%
RCRC	52%	29%	35%	15%	9%	7%
SARC	64%	19%	40%	16%	8%	7%
SCLARC	52%	18%	35%	16%	9%	3%
SDRC	63%	21%	37%	20%	12%	5%
SGPRC	59%	21%	37%	17%	10%	3%
TCRC	62%	22%	35%	18%	7%	3%
VMRC	64%	22%	32%	17%	10%	7%
WRC	57%	17%	46%	16%	7%	3%
CA Average	61%	21%	38%	16%	8%	5%
Weighted NCI-IDD Average	66%	24%	38%	17%	9%	6%

Table 5b. Family Member’s Disabilities (continued)

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Brain Injury	Seizure Disorder or Neurological Problem	Chemical Dependency	Down Syndrome	Prader-Willi Syndrome	Fetal Alcohol Spectrum Disorder	Other
ACRC	6%	27%	1%	11%	1%	1%	18%
CVRC	8%	20%	1%	16%	1%	1%	20%
ELARC	6%	20%	1%	13%	0%	0%	13%
FDLRC	8%	23%	0%	13%	1%	1%	16%
FNRC	11%	22%	1%	12%	1%	2%	22%
GGRC	7%	26%	1%	13%	1%	1%	16%
HRC	7%	21%	1%	12%	0%	0%	14%
IRC	8%	24%	1%	15%	1%	1%	19%
KRC	11%	28%	0%	15%	0%	1%	16%
NBRC	9%	22%	0%	12%	1%	0%	18%
NLACRC	7%	25%	1%	12%	0%	1%	15%
RCEB	6%	23%	0%	14%	0%	0%	10%
RCOC	6%	23%	0%	14%	1%	0%	16%
RCRC	12%	21%	0%	15%	1%	2%	23%
SARC	6%	22%	1%	16%	0%	1%	14%
SCLARC	8%	19%	1%	17%	0%	1%	11%
SDRC	12%	24%	1%	16%	1%	1%	18%
SGPRC	9%	22%	1%	13%	0%	1%	10%
TCRC	9%	25%	0%	17%	1%	1%	15%
VMRC	9%	27%	1%	16%	0%	2%	23%
WRC	7%	21%	0%	9%	0%	0%	15%
CA Average	8%	23%	1%	14%	1%	1%	16%
Weighted NCI-IDD Average	8%	26%	0%	15%	1%	1%	18%

Table 6a. Family Member’s Health Conditions

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Cardiovascular Disease	Diabetes	Cancer	High Blood Pressure	High Cholesterol
ACRC	8%	12%	9%	27%	22%
CVRC	7%	18%	5%	29%	28%
ELARC	7%	21%	6%	21%	31%
FDLRC	9%	16%	4%	24%	29%
FNRC	10%	19%	3%	27%	23%
GGRC	7%	15%	4%	26%	27%
HRC	6%	13%	5%	23%	32%
IRC	8%	17%	4%	25%	33%
KRC	11%	14%	4%	31%	26%
NBRC	8%	22%	4%	22%	21%
NLACRC	10%	18%	6%	25%	29%
RCEB	8%	16%	6%	24%	19%
RCOC	7%	15%	4%	26%	29%
RCRC	5%	15%	4%	29%	20%
SARC	13%	21%	3%	23%	31%
SCLARC	8%	19%	3%	27%	33%
SDRC	10%	17%	5%	25%	28%
SGPRC	8%	17%	4%	28%	34%
TCRC	7%	19%	4%	27%	25%
VMRC	11%	18%	3%	29%	28%
WRC	7%	15%	3%	26%	25%
CA Average	8%	17%	4%	26%	28%
Weighted NCI-IDD Average	9%	16%	4%	26%	28%

Table 6b. Family Member’s Health Conditions (continued)

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Dysphagia	Pressure Ulcers	Alzheimer’s Disease or Other Dementia	Oral Health or Dental Problems	Sleep Apnea
ACRC	6%	1%	4%	13%	25%
CVRC	4%	1%	4%	10%	19%
ELARC	7%	1%	1%	8%	12%
FDLRC	4%	1%	2%	11%	13%
FNRC	6%	4%	2%	14%	22%
GGRC	6%	0%	3%	11%	19%
HRC	5%	2%	3%	12%	13%
IRC	7%	1%	2%	9%	18%
KRC	6%	1%	3%	11%	12%
NBRC	5%	1%	3%	12%	24%
NLACRC	7%	2%	3%	11%	14%
RCEB	7%	2%	1%	11%	16%
RCOC	6%	1%	1%	10%	15%
RCRC	9%	3%	3%	21%	35%
SARC	6%	0%	2%	14%	21%
SCLARC	5%	1%	3%	11%	12%
SDRC	10%	2%	4%	15%	17%
SGPRC	5%	2%	1%	15%	16%
TCRC	8%	0%	2%	9%	17%
VMRC	6%	2%	1%	11%	16%
WRC	4%	1%	2%	9%	16%
CA Average	6%	1%	2%	12%	17%
Weighted NCI-IDD Average	8%	2%	2%	12%	18%

Table 6c. Family Member’s Health Conditions (continued)

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Asthma*	Other Pulmonary Diagnosis (e.g., COPD, bronchitis, emphysema)*	Chronic Kidney Disease*	Long-term Health Problems Associated with COVID-19 (also known as Long COVID)*	Other
ACRC	21%	4%	2%	0%	26%
CVRC	19%	5%	2%	1%	25%
ELARC	19%	4%	1%	3%	24%
FDLRC	16%	1%	5%	1%	25%
FNRC	16%	7%	3%	0%	27%
GGRC	15%	5%	4%	0%	26%
HRC	18%	5%	3%	2%	29%
IRC	16%	6%	3%	2%	28%
KRC	21%	6%	2%	1%	25%
NBRC	25%	4%	2%	1%	26%
NLACRC	18%	6%	3%	2%	25%
RCEB	21%	3%	2%	2%	25%
RCOC	16%	5%	3%	0%	26%
RCRC	16%	3%	3%	0%	25%
SARC	15%	4%	3%	0%	25%
SCLARC	24%	7%	2%	3%	19%
SDRC	17%	5%	4%	1%	27%
SGPRC	21%	6%	3%	1%	24%
TCRC	14%	5%	2%	0%	29%
VMRC	23%	5%	4%	1%	26%
WRC	18%	2%	2%	1%	28%
CA Average	18%	5%	3%	1%	26%
Weighted NCI-IDD Average	18%	5%	3%	1%	26%

*Added conditions in 2021-22

Table 7. Family Member’s Preferred Means of Communication

Regional Center	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	N
ACRC	82%	11%	1%	4%	3%	376
CVRC	83%	11%	1%	0%	5%	369
ELARC	81%	7%	2%	1%	9%	408
FDLRC	81%	9%	2%	1%	8%	329
FNRC	82%	11%	2%	2%	4%	329
GGRC	82%	10%	1%	3%	5%	395
HRC	80%	10%	1%	2%	6%	371
IRC	77%	15%	2%	2%	5%	400
KRC	87%	6%	3%	0%	3%	287
NBRC	84%	10%	2%	1%	3%	436
NLACRC	82%	8%	1%	1%	7%	338
RCEB	87%	8%	2%	1%	2%	480
RCOC	81%	10%	2%	1%	6%	482
RCRC	85%	8%	3%	1%	3%	159
SARC	81%	13%	2%	2%	2%	397
SCLARC	78%	10%	1%	1%	10%	391
SDRC	79%	13%	1%	2%	4%	450
SGPRC	82%	10%	1%	2%	6%	389
TCRC	83%	9%	1%	1%	6%	400
VMRC	80%	12%	2%	2%	4%	329
WRC	84%	8%	1%	1%	6%	325
CA Average	82%	10%	1%	1%	5%	7,859
Weighted NCI-IDD Average	81%	11%	1%	1%	5%	11,701

Table 8a. Family Member’s Preferred Language

The standard NCI-IDD Adult Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien), Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	English	Spanish	Chinese (including Mandarin, Cantonese, and Hokkien)	Tagalog	Vietnamese	American Sign Language (ASL)	N
ACRC	89%	3%	0%	0%	0%	0%	380
CVRC	69%	19%	0%	0%	0%	0%	373
ELARC	53%	23%	4%	0%	1%	0%	418
FDLRC	55%	22%	1%	1%	0%	0%	336
FNRC	91%	5%	0%	0%	0%	1%	331
GGRC	69%	10%	9%	2%	2%	0%	404
HRC	67%	15%	1%	0%	1%	0%	375
IRC	71%	18%	0%	0%	0%	0%	407
KRC	76%	15%	0%	1%	0%	1%	285
NBRC	79%	10%	0%	2%	0%	1%	434
NLACRC	65%	17%	0%	1%	0%	0%	340
RCEB	78%	12%	3%	2%	1%	1%	487
RCOC	69%	14%	1%	0%	5%	0%	474
RCRC	92%	4%	0%	1%	0%	2%	159
SARC	68%	19%	1%	2%	4%	1%	400
SCLARC	46%	39%	0%	0%	0%	0%	393
SDRC	65%	22%	0%	2%	0%	0%	449
SGPRC	59%	23%	2%	0%	0%	1%	396
TCRC	74%	17%	0%	1%	0%	0%	405
VMRC	77%	12%	0%	1%	1%	0%	333
WRC	70%	18%	0%	0%	1%	0%	331
CA Average	70%	17%	1%	1%	1%	0%	7,930
Weighted NCI-IDD Average	81%	10%	1%	0%	1%	1%	11,797

Table 8b. Family Member’s Preferred Language (Continued)

The standard NCI-IDD Adult Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Arabic	Armenian	Farsi	Hindi	Hmong	Japanese	N
ACRC	0%	0%	0%	0%	0%	0%	380
CVRC	0%	0%	0%	0%	1%	0%	373
ELARC	0%	0%	0%	0%	0%	0%	418
FDLRC	0%	3%	0%	0%	0%	0%	336
FNRC	0%	0%	0%	0%	0%	0%	331
GGRC	0%	0%	0%	0%	0%	0%	404
HRC	0%	0%	0%	0%	0%	0%	375
IRC	0%	0%	0%	0%	0%	0%	407
KRC	0%	0%	0%	0%	0%	0%	285
NBRC	0%	0%	0%	0%	0%	0%	434
NLACRC	0%	0%	0%	0%	0%	0%	340
RCEB	0%	0%	0%	0%	0%	0%	487
RCOC	0%	0%	0%	0%	0%	0%	474
RCRC	0%	0%	0%	1%	0%	0%	159
SARC	0%	0%	0%	1%	0%	1%	400
SCLARC	0%	0%	0%	0%	0%	0%	393
SDRC	1%	0%	1%	0%	0%	0%	449
SGPRC	0%	0%	0%	0%	0%	0%	396
TCRC	0%	0%	0%	0%	0%	0%	405
VMRC	0%	0%	0%	1%	0%	0%	333
WRC	0%	0%	0%	0%	0%	0%	331
CA Average	0%	0%	0%	0%	0%	0%	7,930
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	n/a	n/a	11,797

Table 8c. Family Member’s Preferred Language (Continued)

The standard NCI-IDD Adult Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Khmer	Korean	Laotian	Russian	Other	N
ACRC	0%	0%	0%	1%	6%	380
CVRC	0%	0%	0%	0%	10%	373
ELARC	0%	1%	0%	0%	17%	418
FDLRC	0%	3%	0%	1%	14%	336
FNRC	0%	0%	0%	0%	3%	331
GGRC	0%	0%	0%	1%	8%	404
HRC	0%	2%	0%	0%	14%	375
IRC	0%	0%	0%	0%	9%	407
KRC	0%	0%	0%	0%	7%	285
NBRC	0%	0%	0%	0%	7%	434
NLACRC	0%	0%	0%	0%	15%	340
RCEB	0%	0%	0%	0%	1%	487
RCOC	0%	0%	0%	0%	8%	474
RCRC	0%	0%	0%	0%	1%	159
SARC	0%	1%	0%	0%	3%	400
SCLARC	0%	0%	0%	0%	15%	393
SDRC	0%	0%	0%	0%	8%	449
SGPRC	0%	1%	0%	0%	14%	396
TCRC	0%	0%	0%	0%	8%	405
VMRC	0%	0%	0%	0%	8%	333
WRC	0%	1%	0%	0%	10%	331
CA Average	0%	0%	0%	0%	9%	7,930
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	7%	11,797

Table 9. Family Member Has Legal Court Appointed Guardian or Conservator

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Regional Center	No Guardianship or Conservatorship	Limited	Full	Has Guardianship or Conservatorship but Level Is Unknown	N
ACRC	44%	23%	29%	4%	355
CVRC	54%	15%	27%	5%	323
ELARC	42%	28%	25%	5%	385
FDLRC	37%	27%	32%	5%	309
FNRC	51%	24%	20%	6%	306
GGRC	43%	26%	24%	6%	380
HRC	44%	28%	22%	6%	345
IRC	45%	27%	21%	7%	364
KRC	51%	19%	26%	4%	268
NBRC	52%	26%	19%	3%	403
NLACRC	43%	24%	26%	7%	306
RCEB	52%	22%	23%	3%	438
RCOC	37%	35%	21%	6%	451
RCRC	56%	17%	24%	3%	144
SARC	35%	39%	23%	4%	371
SCLARC	37%	21%	33%	9%	338
SDRC	39%	30%	26%	5%	420
SGPRC	40%	23%	30%	6%	362
TCRC	45%	24%	27%	4%	362
VMRC	45%	26%	23%	5%	302
WRC	44%	23%	28%	5%	307
CA Average	44%	26%	25%	5%	7,257
Weighted NCI-IDD Average	35%	20%	41%	4%	10,936

Table 10. Guardian or Conservator Relationship to Family Member

Regional Center	Family	Friend	Regional Center Employee or Guardianship Agency	Other	N
ACRC	95%	1%	0%	4%	184
CVRC	93%	1%	3%	4%	134
ELARC	94%	1%	0%	4%	205
FDLRC	95%	0%	0%	5%	184
FNRC	95%	0%	2%	3%	133
GGRC	95%	1%	0%	4%	194
HRC	98%	0%	1%	1%	178
IRC	93%	2%	1%	4%	177
KRC	93%	0%	1%	6%	118
NBRC	95%	1%	1%	4%	172
NLACRC	98%	1%	1%	1%	163
RCEB	98%	1%	0%	1%	202
RCOC	96%	0%	1%	3%	263
RCRC	95%	0%	2%	4%	57
SARC	97%	0%	1%	1%	236
SCLARC	98%	1%	0%	2%	197
SDRC	95%	1%	0%	4%	237
SGPRC	96%	1%	0%	2%	209
TCRC	95%	1%	0%	3%	175
VMRC	97%	0%	0%	3%	144
WRC	98%	0%	0%	2%	158
CA Average	96%	1%	1%	3%	3,732
Weighted NCI-IDD Average	95%	1%	0%	4%	6,416

Table 11. Family Member’s Highest level of Education

Regional Center	Did Not Complete High School (and Not Currently Enrolled)	Currently Enrolled in High School	High School Certification	High School Diploma or GED	Vocational School or Certificate Program	Some College	College Degree or Higher	N
ACRC	20%	4%	36%	23%	2%	8%	7%	367
CVRC	19%	1%	34%	28%	7%	7%	5%	336
ELARC	22%	2%	28%	29%	5%	8%	6%	395
FDLRC	16%	3%	31%	29%	7%	11%	4%	320
FNRC	18%	1%	34%	25%	2%	15%	5%	314
GGRC	23%	3%	38%	18%	5%	8%	5%	375
HRC	13%	2%	37%	27%	6%	9%	5%	346
IRC	21%	5%	34%	31%	3%	3%	4%	370
KRC	17%	3%	33%	31%	4%	8%	4%	269
NBRC	19%	2%	40%	26%	2%	6%	4%	404
NLACRC	16%	5%	34%	26%	5%	9%	5%	326
RCEB	21%	1%	35%	21%	4%	8%	9%	457
RCOC	22%	4%	33%	23%	5%	6%	6%	460
RCRC	16%	3%	31%	33%	1%	14%	2%	147
SARC	24%	3%	34%	17%	5%	8%	8%	378
SCLARC	17%	4%	29%	34%	6%	7%	3%	363
SDRC	17%	2%	38%	25%	5%	8%	6%	416
SGPRC	20%	2%	30%	27%	5%	11%	5%	370
TCRC	14%	2%	34%	30%	5%	8%	8%	369
VMRC	20%	2%	31%	31%	3%	8%	5%	300
WRC	19%	3%	29%	25%	4%	10%	10%	308
CA Average	19%	3%	34%	26%	4%	8%	6%	7,410
Weighted NCI-IDD Average	17%	3%	34%	31%	4%	6%	4%	11,202

Table 12. Family Member’s Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Regional Center	No Support Needed	Some Support Needed	Extensive Support Needed	N
ACRC	50%	29%	21%	367
CVRC	57%	27%	16%	351
ELARC	49%	32%	19%	395
FDLRC	47%	30%	23%	322
FNRC	51%	31%	18%	313
GGRC	55%	26%	18%	375
HRC	53%	27%	20%	353
IRC	44%	31%	25%	381
KRC	57%	32%	11%	274
NBRC	53%	29%	18%	408
NLACRC	48%	29%	23%	329
RCEB	55%	30%	15%	465
RCOC	50%	27%	23%	471
RCRC	57%	27%	16%	146
SARC	48%	30%	22%	389
SCLARC	53%	29%	19%	370
SDRC	50%	31%	19%	425
SGPRC	53%	34%	13%	372
TCRC	51%	31%	18%	385
VMRC	48%	30%	21%	309
WRC	52%	29%	19%	317
CA Average	51%	30%	19%	7,535
Weighted NCI-IDD Average	53%	30%	17%	11,315

Table 13. Family Member's Level of Help Needed with Personal Care Activities (for example, bathing, dressing, eating)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses, and personal characteristics.

Regional Center	No Support Needed	Some Support Needed	Extensive Support Needed	N
ACRC	28%	35%	37%	376
CVRC	26%	41%	34%	358
ELARC	31%	35%	35%	404
FDLRC	23%	37%	40%	331
FNRC	28%	35%	36%	324
GGRC	25%	38%	37%	392
HRC	28%	37%	35%	362
IRC	21%	35%	45%	393
KRC	35%	36%	29%	282
NBRC	32%	36%	32%	418
NLACRC	28%	31%	41%	332
RCEB	35%	34%	31%	478
RCOC	25%	32%	43%	479
RCRC	35%	33%	33%	150
SARC	24%	36%	40%	395
SCLARC	22%	36%	42%	378
SDRC	24%	36%	40%	435
SGPRC	25%	37%	37%	382
TCRC	28%	36%	37%	394
VMRC	26%	36%	38%	318
WRC	29%	37%	34%	317
CA Average	27%	36%	37%	7,717
Weighted NCI-IDD Average	26%	37%	37%	11,583

Table 14. Family Member’s Need for Help with Other Daily Activities (for example, scheduling, managing money, or shopping)

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Regional Center	No Support Needed	Some Support Needed	Extensive Support Needed	N
ACRC	7%	24%	69%	376
CVRC	9%	29%	62%	365
ELARC	8%	29%	63%	404
FDLRC	8%	25%	66%	328
FNRC	6%	28%	66%	325
GGRC	8%	25%	67%	394
HRC	9%	28%	63%	365
IRC	6%	20%	74%	392
KRC	13%	32%	55%	279
NBRC	7%	30%	62%	415
NLACRC	9%	23%	68%	335
RCEB	7%	32%	61%	478
RCOC	8%	23%	69%	479
RCRC	10%	28%	62%	153
SARC	7%	21%	72%	394
SCLARC	11%	28%	62%	375
SDRC	8%	26%	66%	436
SGPRC	7%	32%	62%	386
TCRC	7%	26%	67%	391
VMRC	6%	26%	68%	313
WRC	9%	29%	62%	317
CA Average	8%	27%	65%	7,719
Weighted NCI-IDD Average	6%	23%	71%	11,569

Respondents

This section provides demographic information about the respondent.

Table 15a. Language Usually Spoken at Home

The standard NCI-IDD Adult Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien), Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	English	Spanish	Chinese (Including Mandarin, Cantonese, and Hokkien)	Tagalog	Vietnamese	American Sign Language (ASL)	N
ACRC	85%	5%	1%	1%	1%	0%	380
CVRC	67%	26%	0%	0%	0%	0%	371
ELARC	47%	35%	5%	1%	1%	0%	419
FDLRC	46%	34%	1%	3%	0%	0%	338
FNRC	91%	6%	0%	0%	0%	0%	328
GGRC	61%	13%	12%	4%	2%	0%	400
HRC	57%	26%	1%	1%	2%	0%	376
IRC	64%	27%	1%	0%	0%	0%	406
KRC	71%	21%	0%	1%	0%	0%	286
NBRC	75%	16%	0%	3%	0%	0%	431
NLACRC	56%	31%	1%	1%	0%	0%	344
RCEB	73%	16%	4%	3%	1%	1%	493
RCOC	61%	23%	1%	1%	7%	0%	485
RCRC	90%	7%	0%	0%	0%	1%	160
SARC	61%	23%	2%	2%	5%	1%	403
SCLARC	35%	58%	0%	0%	0%	0%	394
SDRC	60%	30%	0%	2%	1%	0%	448
SGPRC	53%	33%	4%	1%	0%	0%	395
TCRC	70%	23%	0%	1%	0%	0%	406
VMRC	77%	15%	0%	0%	1%	0%	330
WRC	62%	28%	0%	0%	0%	0%	332
CA Average	64%	24%	2%	1%	1%	0%	7,945
Weighted NCI-IDD Average	77%	15%	1%	1%	1%	0%	11,803

Table 15b. Language Usually Spoken at Home

The standard NCI-IDD Adult Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Arabic	Armenian	Farsi	Hindi	Hmong	Japanese	N
ACRC	0%	0%	0%	1%	0%	0%	380
CVRC	0%	0%	0%	0%	0%	0%	371
ELARC	0%	0%	0%	0%	0%	0%	419
FDLRC	0%	3%	0%	0%	0%	0%	338
FNRC	0%	0%	0%	0%	0%	0%	328
GGRC	0%	0%	0%	0%	0%	1%	400
HRC	0%	0%	0%	0%	0%	0%	376
IRC	0%	0%	0%	0%	0%	0%	406
KRC	0%	0%	0%	0%	0%	0%	286
NBRC	0%	0%	0%	0%	0%	0%	431
NLACRC	0%	1%	1%	0%	0%	0%	344
RCEB	0%	0%	0%	0%	0%	0%	493
RCOC	0%	0%	0%	0%	0%	0%	485
RCRC	0%	0%	0%	0%	0%	0%	160
SARC	0%	0%	0%	0%	0%	0%	403
SCLARC	0%	0%	0%	0%	0%	0%	394
SDRC	1%	0%	1%	0%	0%	0%	448
SGPRC	0%	0%	0%	0%	0%	1%	395
TCRC	0%	0%	0%	0%	0%	0%	406
VMRC	0%	0%	0%	1%	0%	0%	330
WRC	0%	0%	0%	0%	0%	2%	332
CA Average	0%	0%	0%	0%	0%	0%	7,945
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	n/a	n/a	11,803

Table 15c. Language Usually Spoken at Home

The standard NCI-IDD Adult Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Khmer	Korean	Laotian	Russian	Other	N
ACRC	0%	0%	1%	1%	5%	380
CVRC	0%	0%	0%	0%	7%	371
ELARC	0%	1%	0%	0%	11%	419
FDLRC	0%	4%	0%	1%	9%	338
FNRC	0%	0%	0%	0%	2%	328
GGRC	0%	0%	0%	1%	7%	400
HRC	1%	2%	0%	0%	9%	376
IRC	0%	0%	0%	0%	8%	406
KRC	0%	0%	0%	0%	6%	286
NBRC	0%	0%	0%	0%	4%	431
NLACRC	0%	0%	0%	0%	8%	344
RCEB	0%	0%	0%	0%	1%	493
RCOC	0%	1%	0%	0%	4%	485
RCRC	0%	0%	0%	0%	2%	160
SARC	0%	1%	0%	0%	2%	403
SCLARC	0%	0%	0%	0%	7%	394
SDRC	0%	0%	0%	0%	5%	448
SGPRC	0%	1%	0%	0%	8%	395
TCRC	0%	0%	0%	0%	5%	406
VMRC	0%	0%	0%	0%	6%	330
WRC	0%	1%	0%	0%	6%	332
CA Average	0%	1%	0%	0%	6%	7,945
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	5%	11,803

Table 16. Respondent's Age

Regional Center	Under 35	35-54	55-74	75 and Older	N
ACRC	6%	26%	56%	12%	382
CVRC	12%	30%	51%	8%	372
ELARC	12%	32%	49%	7%	416
FDLRC	9%	23%	58%	11%	335
FNRC	5%	20%	61%	15%	330
GGRC	7%	18%	60%	15%	399
HRC	9%	22%	59%	10%	373
IRC	10%	25%	58%	8%	406
KRC	6%	27%	59%	8%	286
NBRC	9%	24%	56%	11%	433
NLACRC	9%	26%	56%	9%	337
RCEB	8%	24%	59%	10%	493
RCOC	7%	28%	52%	13%	491
RCRC	8%	25%	51%	17%	158
SARC	8%	21%	60%	10%	406
SCLARC	15%	33%	44%	9%	390
SDRC	8%	22%	61%	8%	446
SGPRC	10%	23%	55%	13%	393
TCRC	9%	24%	55%	12%	403
VMRC	8%	29%	51%	12%	332
WRC	9%	22%	54%	16%	332
CA Average	9%	25%	55%	11%	7,933
Weighted NCI-IDD Average	6%	24%	59%	12%	11,803

Table 17. Respondent's Health

Regional Center	Excellent	Very Good	Good	Fair	Poor	N
ACRC	13%	36%	37%	13%	1%	382
CVRC	12%	28%	38%	19%	3%	371
ELARC	9%	27%	38%	23%	3%	418
FDLRC	10%	28%	40%	19%	3%	337
FNRC	9%	37%	36%	15%	2%	330
GGRC	14%	32%	34%	18%	2%	404
HRC	12%	32%	38%	17%	2%	373
IRC	9%	31%	39%	17%	3%	406
KRC	10%	28%	38%	20%	4%	282
NBRC	11%	33%	37%	16%	3%	433
NLACRC	11%	30%	37%	17%	5%	339
RCEB	9%	34%	36%	18%	3%	496
RCOC	13%	30%	34%	20%	3%	492
RCRC	12%	29%	41%	16%	1%	160
SARC	12%	31%	38%	17%	3%	404
SCLARC	11%	23%	39%	25%	2%	391
SDRC	14%	32%	38%	15%	2%	449
SGPRC	10%	27%	36%	23%	3%	391
TCRC	13%	27%	41%	16%	2%	407
VMRC	9%	31%	38%	20%	2%	327
WRC	11%	30%	37%	19%	3%	330
CA Average	11%	30%	37%	18%	3%	7,942
Weighted NCI-IDD Average	11%	32%	37%	17%	2%	11,820

Table 18. Respondent’s Relationship to Family Member

Regional Center	Parent	Sibling	Spouse	Grandparent	Other	N
ACRC	84%	7%		2%	7%	376
CVRC	79%	9%	1%	3%	8%	368
ELARC	81%	8%	0%	1%	9%	403
FDLRC	87%	7%	0%	1%	4%	325
FNRC	79%	7%	0%	7%	7%	330
GGRC	86%	8%	1%	1%	6%	399
HRC	87%	6%	0%	2%	5%	370
IRC	78%	8%	1%	2%	11%	398
KRC	82%	7%	0%	2%	8%	284
NBRC	84%	10%	0%	2%	5%	429
NLACRC	87%	5%	1%	2%	5%	333
RCEB	85%	6%	0%	2%	7%	485
RCOC	86%	6%	0%	2%	6%	484
RCRC	81%	8%	0%	6%	5%	155
SARC	85%	7%	1%	1%	6%	397
SCLARC	83%	8%	0%	2%	6%	378
SDRC	88%	6%	0%	2%	4%	440
SGPRC	86%	8%	0%	2%	5%	386
TCRC	84%	8%	1%	2%	5%	390
VMRC	83%	8%	0%	2%	6%	321
WRC	88%	5%	0%	2%	5%	328
CA Average*	84%	7%	0%	2%	6%	7,799
Weighted NCI-IDD Average*	86%	7%	0%	2%	5%	11,679

*For “Spouse”, the percentages for CA and Weighted NCI-IDD Average are non-zero even though they are displayed as a rounded-down 0%.

Table 19. Respondent or Other Family Member Provides Paid Support to Family Member Receiving Services

Responses are not mutually exclusive, therefore N is not shown.

Regional Center	No	Respondent Provides Paid Support	Other Family Member Provides Paid Support	N
ACRC	46%	43%	14%	375
CVRC	48%	38%	16%	362
ELARC	49%	35%	19%	406
FDLRC	45%	43%	15%	335
FNRC	47%	45%	13%	327
GGRC	49%	35%	20%	394
HRC	51%	38%	13%	370
IRC	40%	46%	16%	398
KRC	67%	26%	10%	281
NBRC	49%	40%	15%	422
NLACRC	47%	40%	17%	333
RCEB	58%	34%	11%	481
RCOC	49%	40%	12%	480
RCRC	47%	46%	12%	156
SARC	44%	42%	20%	397
SCLARC	42%	40%	21%	380
SDRC	48%	43%	13%	445
SGPRC	51%	39%	12%	385
TCRC	46%	38%	21%	393
VMRC	53%	35%	15%	318
WRC	49%	34%	20%	328
CA Average	49%	39%	16%	7,786
Weighted NCI-IDD Average	52%	36%	15%	11,106

Table 20. Number of Adults in Household (Not Including Family Member Receiving Services)

Regional Center	One	Two	Three	Four or More	N
ACRC	9%	26%	39%	25%	376
CVRC	8%	24%	43%	25%	357
ELARC	10%	22%	38%	30%	404
FDLRC	12%	27%	39%	22%	326
FNRC	6%	33%	43%	18%	320
GGRC	8%	28%	40%	24%	393
HRC	7%	25%	39%	29%	368
IRC	9%	26%	39%	26%	397
KRC	7%	27%	45%	21%	278
NBRC	8%	28%	44%	21%	429
NLACRC	8%	24%	36%	32%	331
RCEB	7%	27%	40%	26%	488
RCOC	9%	23%	38%	31%	478
RCRC	6%	31%	49%	15%	154
SARC	9%	25%	40%	26%	398
SCLARC	11%	26%	39%	24%	382
SDRC	6%	28%	40%	27%	443
SGPRC	8%	25%	38%	29%	387
TCRC	7%	20%	43%	30%	398
VMRC	7%	28%	39%	26%	323
WRC	11%	29%	37%	23%	327
CA Average	8%	26%	40%	26%	7,777
Weighted NCI-IDD Average	8%	27%	44%	22%	11,632

Table 21. Number of Children (Under 18 Years Old) in Household

Regional Center	None	One	Two	Three	Four or More	N
ACRC	81%	12%	5%	1%	1%	376
CVRC	82%	9%	6%	2%	1%	365
ELARC	77%	15%	5%	1%	2%	407
FDLRC	85%	11%	3%	0%	1%	325
FNRC	87%	8%	3%	2%	0%	327
GGRC	86%	9%	3%	1%	0%	394
HRC	82%	12%	5%	1%	1%	371
IRC	81%	8%	6%	3%	2%	398
KRC	77%	13%	6%	2%	2%	283
NBRC	84%	12%	3%	1%	0%	430
NLACRC	84%	9%	4%	2%	1%	333
RCEB	84%	11%	4%	1%	0%	483
RCOC	80%	14%	4%	2%	0%	483
RCRC	82%	11%	3%	2%	1%	154
SARC	82%	11%	5%	2%	1%	396
SCLARC	75%	16%	6%	2%	1%	383
SDRC	81%	13%	3%	1%	2%	446
SGPRC	81%	12%	6%	1%	0%	387
TCRC	81%	12%	4%	2%	2%	397
VMRC	77%	12%	7%	2%	1%	322
WRC	82%	13%	3%	2%	0%	327
CA Average	81%	12%	4%	2%	1%	7,806
Weighted NCI-IDD Average	84%	10%	4%	2%	1%	11,678

Table 22. Respondent's Highest Level of Education

Regional Center	No High School Diploma or GED	High School Diploma or GED	Vocational School or Certificate Program	Some College	College Degree or Higher	N
ACRC	6%	15%	5%	28%	45%	376
CVRC	23%	24%	5%	22%	26%	361
ELARC	28%	24%	7%	16%	25%	406
FDLRC	21%	18%	10%	15%	35%	326
FNRC	7%	20%	7%	31%	35%	325
GGRC	15%	16%	6%	16%	46%	389
HRC	16%	18%	6%	21%	39%	365
IRC	15%	25%	11%	20%	29%	397
KRC	21%	22%	7%	21%	29%	283
NBRC	12%	17%	5%	28%	39%	421
NLACRC	21%	20%	6%	20%	32%	335
RCEB	14%	14%	6%	23%	44%	484
RCOC	18%	19%	4%	19%	40%	475
RCRC	8%	24%	4%	34%	31%	156
SARC	15%	18%	5%	22%	41%	398
SCLARC	37%	31%	9%	11%	12%	374
SDRC	16%	20%	8%	21%	36%	446
SGPRC	24%	20%	5%	20%	31%	383
TCRC	17%	20%	5%	16%	41%	396
VMRC	17%	27%	4%	24%	27%	317
WRC	20%	16%	8%	21%	35%	329
CA Average	18%	20%	6%	21%	35%	7,762
Weighted NCI-IDD Average	13%	23%	7%	21%	36%	11,603

Table 23. Total Taxable Household Income of Wage Earners in the Past Year

Please note: Respondents did not respond if they were a public guardian/administrator, or if they represent a financial institution or guardianship agency. Does not include state/federal benefits such as SSI, SSDI etc.

Regional Center	No Earned Income	Up to \$15,000	\$15,001-\$25,000	\$25,001-\$50,000	\$50,001-\$75,000	Over \$75,000	Prefer Not to Say	N
ACRC	9%	7%	6%	18%	13%	24%	22%	369
CVRC	16%	7%	10%	19%	13%	12%	22%	362
ELARC	17%	11%	11%	20%	8%	9%	25%	400
FDLRC	15%	13%	9%	17%	10%	13%	23%	312
FNRC	14%	13%	8%	20%	10%	15%	20%	319
GGRC	12%	5%	10%	16%	12%	22%	22%	379
HRC	14%	6%	7%	18%	13%	20%	23%	355
IRC	15%	7%	11%	17%	13%	13%	25%	389
KRC	19%	12%	10%	17%	8%	16%	17%	272
NBRC	9%	6%	6%	16%	14%	23%	26%	415
NLACRC	12%	9%	13%	15%	13%	17%	21%	324
RCEB	12%	6%	7%	13%	15%	25%	23%	476
RCOC	10%	6%	9%	14%	11%	23%	27%	462
RCRC	15%	11%	11%	19%	13%	11%	20%	149
SARC	14%	8%	8%	11%	12%	26%	20%	389
SCLARC	18%	15%	12%	20%	5%	3%	27%	372
SDRC	13%	9%	9%	18%	11%	18%	22%	433
SGPRC	14%	9%	10%	16%	9%	16%	26%	379
TCRC	13%	6%	8%	13%	15%	19%	26%	391
VMRC	13%	8%	10%	19%	11%	13%	26%	315
WRC	14%	10%	12%	19%	11%	16%	20%	322
CA Average	14%	8%	9%	17%	12%	17%	23%	7,604
Weighted NCI-IDD Average	12%	8%	9%	18%	12%	18%	22%	11,376

Table 24. Residential Designation (Urban, Suburban, or Rural)

Regional Center	Urban or Suburban	Rural	N
ACRC	78%	22%	356
CVRC	75%	25%	330
ELARC	99%	1%	365
FDLRC	98%	2%	290
FNRC	46%	54%	314
GGRC	97%	3%	379
HRC	99%	1%	336
IRC	86%	14%	358
KRC	80%	20%	249
NBRC	87%	13%	403
NLACRC	96%	4%	302
RCEB	97%	3%	450
RCOC	99%	1%	444
RCRC	35%	65%	149
SARC	89%	11%	367
SCLARC	98%	2%	290
SDRC	94%	6%	408
SGPRC	98%	2%	342
TCRC	89%	11%	364
VMRC	77%	23%	289
WRC	99%	1%	290
CA Average	88%	12%	7,094
Weighted NCI-IDD Average	78%	22%	10,853

Services and Supports Received

This section provides information about the services and supports received by the family from the regional center.⁴

⁴ Some NCI states provide services through a statewide ID/DD agency

Table 25. Services and Supports Received From Regional Center⁵

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Financial Support	In-Home Support	Out-of-home respite care	Day or Employment Supports	Transportation	Mental or Behavioral Health Care or Other Treatments or Therapies	Self-Direction or Fiscal Intermediary Services
ACRC	17%	34%	18%	50%	52%	20%	28%
CVRC	16%	28%	22%	50%	49%	22%	22%
ELARC	19%	40%	20%	33%	35%	23%	20%
FDLRC	16%	40%	23%	36%	19%	24%	17%
FNRC	17%	36%	26%	43%	38%	25%	31%
GGRC	20%	33%	25%	48%	36%	21%	24%
HRC	15%	34%	18%	49%	31%	23%	16%
IRC	17%	40%	24%	43%	45%	22%	19%
KRC	15%	25%	15%	42%	44%	21%	18%
NBRC	19%	34%	15%	50%	41%	21%	25%
NLACRC	12%	41%	21%	39%	27%	23%	21%
RCEB	19%	33%	21%	49%	32%	18%	20%
RCOC	24%	30%	26%	45%	41%	23%	20%
RCRC	23%	37%	23%	52%	39%	26%	31%
SARC	21%	42%	31%	46%	35%	22%	21%
SCLARC	12%	36%	31%	33%	35%	17%	16%
SDRC	16%	34%	24%	42%	33%	23%	22%
SGPRC	12%	29%	18%	44%	32%	21%	15%
TCRC	18%	41%	29%	46%	33%	21%	26%
VMRC	15%	26%	21%	43%	37%	18%	24%
WRC	19%	47%	33%	42%	34%	24%	20%
CA Average	17%	35%	23%	44%	36%	22%	21%
Weighted NCI-IDD Average	16%	38%	24%	44%	43%	26%	32%

⁵ Some NCI-IDD states provide services through a statewide ID/DD agency

Table 26. Additional Services and Supports Received

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Social Security Payments (SSI/SSB)	Services or Supports from Other Agencies or Organizations
ACRC	87%	29%
CVRC	87%	23%
ELARC	77%	27%
FDLRC	79%	23%
FNRC	85%	22%
GGRC	83%	36%
HRC	79%	30%
IRC	85%	23%
KRC	81%	21%
NBRC	80%	25%
NLACRC	80%	19%
RCEB	82%	26%
RCOC	81%	29%
RCRC	85%	29%
SARC	83%	33%
SCLARC	83%	24%
SDRC	79%	28%
SGPRC	84%	21%
TCRC	84%	29%
VMRC	84%	27%
WRC	79%	27%
CA Average	82%	26%
Weighted NCI-IDD Average	87%	31%

Adult Family Survey Results

Information and Planning

Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

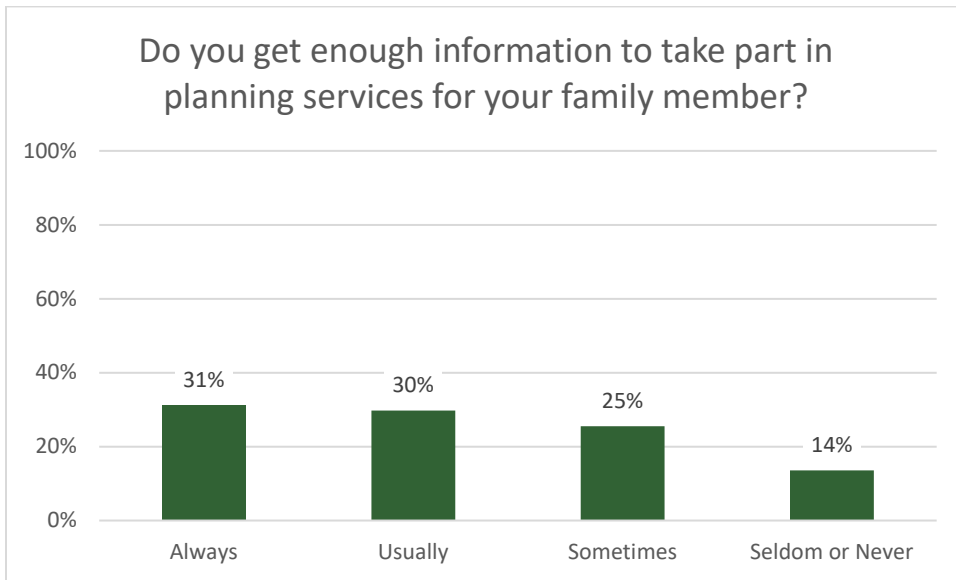


Table 27. Do you get enough information to take part in planning services for your family member?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	36%	33%	19%	11%	329
CVRC	40%	28%	22%	11%	300
ELARC	35%	23%	31%	11%	342
FDLRC	30%	24%	30%	16%	276
FNRC	31%	35%	24%	11%	291
GGRC	27%	32%	27%	15%	320
HRC	29%	36%	23%	12%	314
IRC	35%	31%	19%	15%	328
KRC	30%	24%	28%	18%	233
NBRC	27%	28%	29%	16%	366
NLACRC	31%	30%	26%	13%	275
RCEB	22%	27%	32%	20%	419
RCOC	33%	35%	24%	9%	406
RCRC	33%	32%	23%	12%	134
SARC	24%	34%	27%	15%	344
SCLARC	28%	22%	29%	21%	276
SDRC	31%	29%	28%	12%	353
SGPRC	33%	30%	26%	12%	316
TCRC	37%	29%	20%	13%	347
VMRC	34%	35%	22%	9%	275
WRC	34%	29%	25%	13%	264
CA Average	31%	30%	25%	14%	6,522
Weighted NCI-IDD Average	35%	34%	21%	10%	10,205

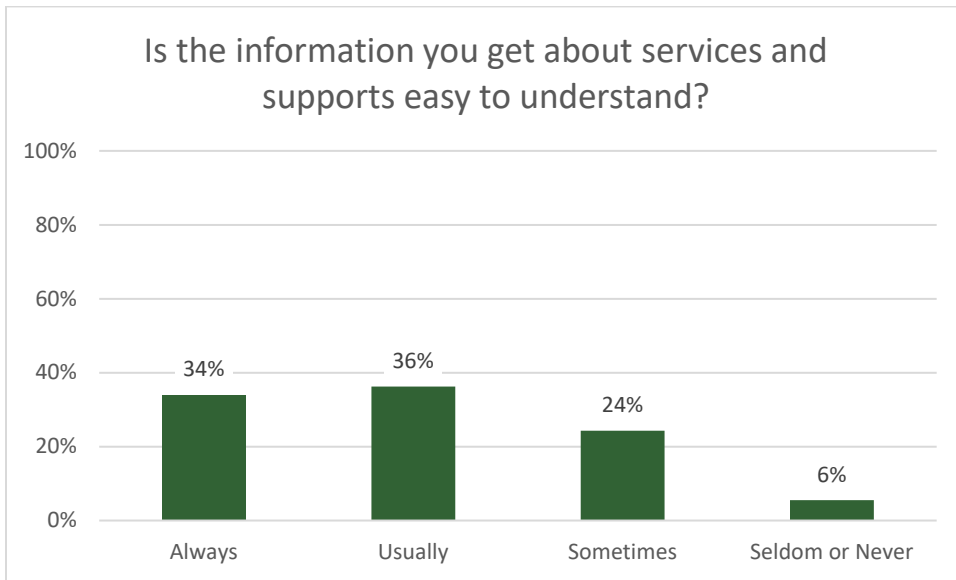


Table 28. Is the information you get about services and supports easy to understand?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	39%	39%	17%	5%	329
CVRC	41%	33%	21%	4%	316
ELARC	38%	32%	25%	5%	362
FDLRC	35%	27%	27%	10%	299
FNRC	31%	47%	17%	5%	288
GGRC	32%	36%	26%	5%	335
HRC	35%	34%	28%	4%	341
IRC	37%	34%	24%	5%	342
KRC	34%	36%	21%	8%	236
NBRC	28%	38%	29%	5%	379
NLACRC	31%	36%	27%	6%	293
RCEB	24%	40%	26%	10%	414
RCOC	35%	34%	27%	3%	440
RCRC	29%	46%	19%	5%	136
SARC	28%	42%	23%	7%	364
SCLARC	37%	23%	35%	6%	323
SDRC	30%	43%	23%	4%	388
SGPRC	34%	38%	25%	4%	351
TCRC	41%	33%	22%	5%	359
VMRC	33%	42%	21%	4%	295
WRC	43%	33%	21%	4%	276
CA Average	34%	36%	24%	6%	6,883
Weighted NCI-IDD Average	32%	42%	21%	5%	10,588

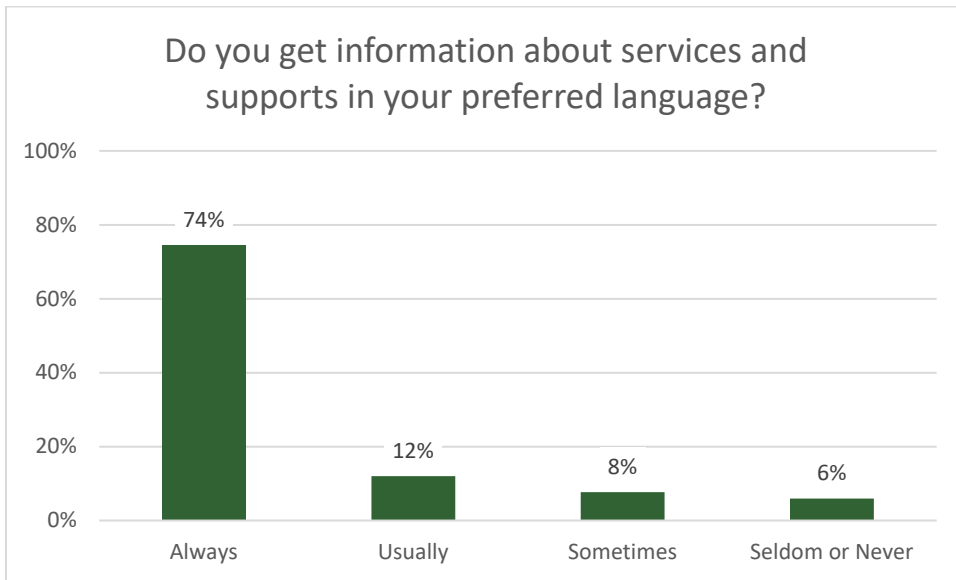


Table 29. Do you get information about services and supports in your preferred language?

New question in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	86%	5%	5%	4%	348
CVRC	82%	9%	5%	5%	348
ELARC	70%	13%	12%	6%	386
FDLRC	67%	15%	9%	9%	313
FNRC	86%	7%	4%	4%	307
GGRC	66%	15%	10%	9%	360
HRC	76%	10%	9%	5%	353
IRC	75%	11%	8%	6%	378
KRC	71%	11%	9%	9%	264
NBRC	77%	12%	5%	6%	406
NLACRC	73%	13%	9%	6%	309
RCEB	72%	11%	7%	10%	444
RCOC	72%	14%	10%	4%	464
RCRC	84%	9%	3%	4%	142
SARC	72%	15%	9%	4%	373
SCLARC	63%	16%	13%	9%	360
SDRC	76%	13%	6%	5%	421
SGPRC	70%	18%	8%	4%	373
TCRC	82%	9%	3%	5%	374
VMRC	79%	12%	6%	2%	307
WRC	77%	8%	9%	7%	304
CA Average	74%	12%	8%	6%	7,352
Weighted NCI-IDD Average	81%	10%	5%	4%	11,152

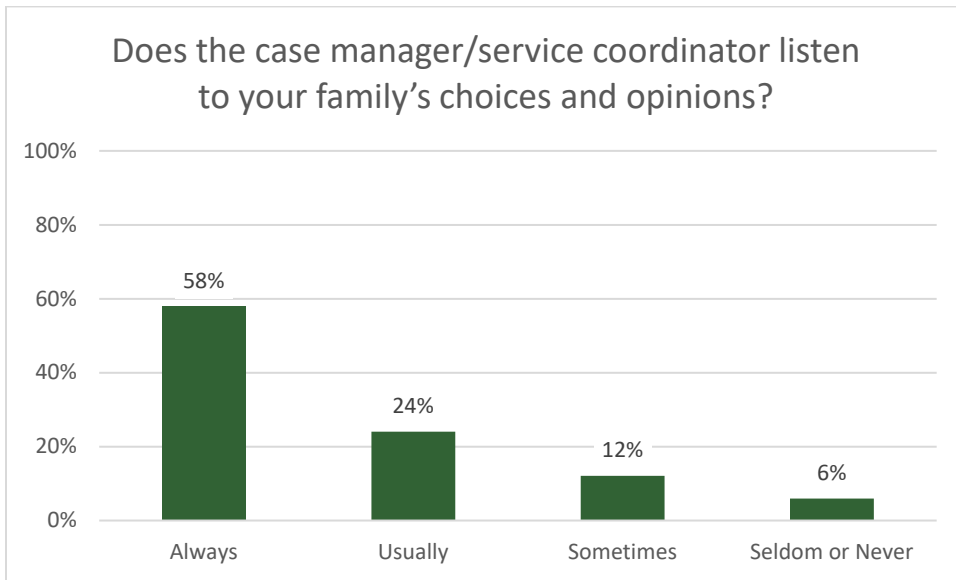


Table 30. Does the case manager/service coordinator listen to your family's choices and opinions?

Question changed in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	62%	23%	9%	6%	346
CVRC	66%	22%	9%	4%	339
ELARC	63%	19%	11%	6%	372
FDLRC	49%	23%	18%	10%	301
FNRC	61%	25%	9%	4%	302
GGRC	57%	25%	12%	6%	338
HRC	58%	25%	13%	5%	346
IRC	59%	26%	10%	6%	367
KRC	57%	23%	12%	9%	265
NBRC	48%	27%	17%	8%	390
NLACRC	52%	29%	11%	7%	311
RCEB	50%	28%	13%	9%	448
RCOC	61%	26%	10%	2%	463
RCRC	51%	27%	13%	9%	141
SARC	53%	28%	12%	7%	362
SCLARC	60%	16%	17%	7%	351
SDRC	59%	26%	11%	4%	417
SGPRC	62%	22%	11%	6%	369
TCRC	60%	24%	10%	5%	368
VMRC	62%	22%	13%	2%	306
WRC	66%	17%	12%	5%	304
CA Average	58%	24%	12%	6%	7,221
Weighted NCI-IDD Average	64%	23%	9%	4%	11,010

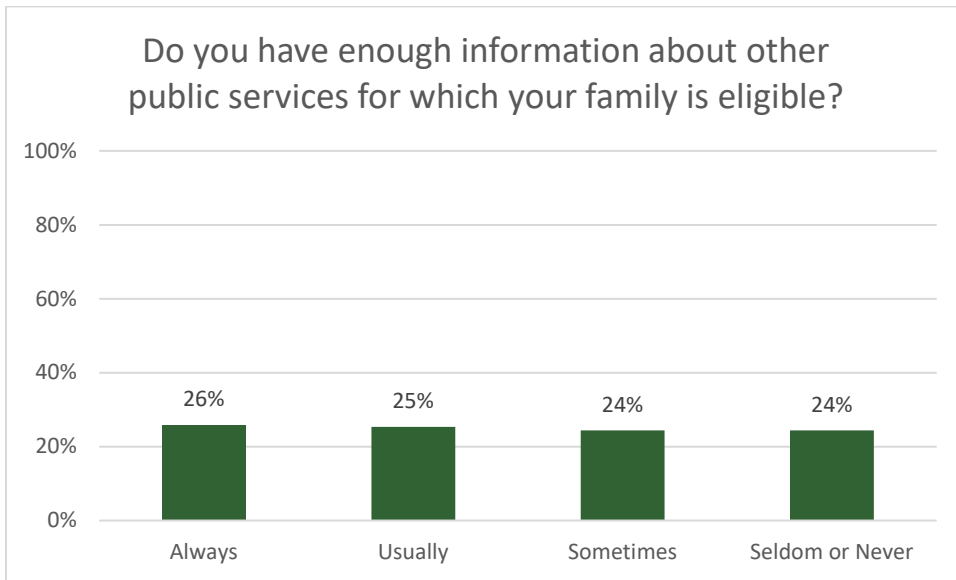


Table 31. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	30%	25%	26%	19%	308
CVRC	34%	21%	23%	21%	300
ELARC	36%	22%	24%	18%	347
FDLRC	24%	24%	24%	27%	271
FNRC	26%	28%	23%	23%	248
GGRC	19%	26%	26%	28%	322
HRC	27%	27%	25%	21%	304
IRC	27%	23%	22%	28%	322
KRC	23%	18%	26%	33%	222
NBRC	14%	25%	28%	32%	347
NLACRC	23%	26%	29%	22%	266
RCEB	19%	21%	25%	35%	399
RCOC	27%	31%	28%	15%	417
RCRC	22%	35%	18%	25%	130
SARC	20%	31%	25%	24%	327
SCLARC	32%	18%	23%	27%	312
SDRC	23%	25%	25%	26%	359
SGPRC	28%	25%	23%	23%	320
TCRC	27%	27%	23%	23%	323
VMRC	28%	29%	22%	21%	256
WRC	35%	27%	17%	21%	277
CA Average	26%	25%	24%	24%	6,394
Weighted NCI-IDD Average	27%	28%	22%	23%	9,653

Do you need help planning for your family member's future with respect to any of the following?

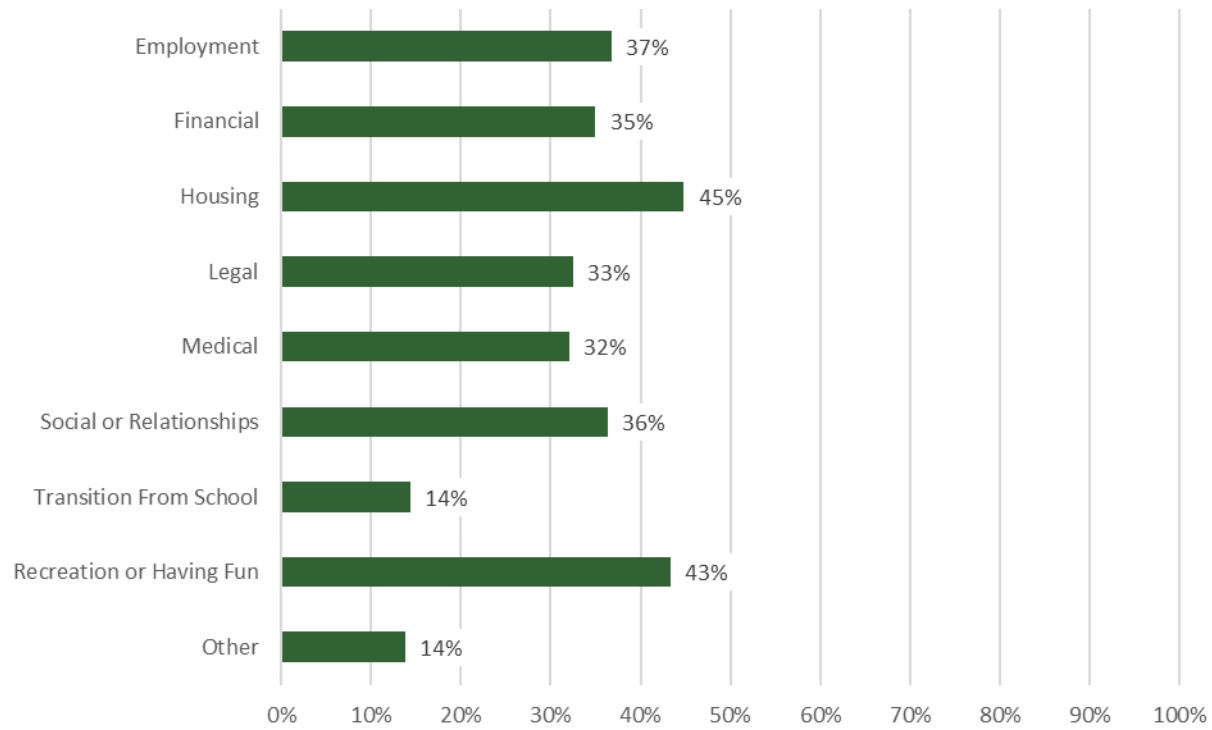


Table 32. Do you need help planning for your family member’s future with respect to any of the following?

Categories are not mutually exclusive, therefore N is not shown

Regional Center	Employment	Financial	Housing	Legal	Medical	Social or Relationships	Transition From School	Recreation or Having Fun	Other
ACRC	36%	37%	48%	34%	30%	37%	17%	43%	16%
CVRC	30%	34%	35%	30%	35%	33%	17%	44%	17%
ELARC	41%	37%	40%	35%	35%	43%	19%	42%	17%
FDLRC	44%	41%	59%	31%	34%	48%	14%	47%	7%
FNRC	34%	29%	40%	29%	27%	36%	9%	42%	21%
GGRC	37%	34%	57%	35%	37%	38%	12%	43%	10%
HRC	42%	41%	50%	37%	33%	37%	16%	46%	11%
IRC	23%	25%	30%	31%	24%	30%	11%	46%	17%
KRC	29%	29%	34%	26%	29%	26%	16%	40%	19%
NBRC	42%	38%	52%	37%	30%	41%	13%	46%	11%
NLACRC	41%	36%	44%	31%	35%	35%	19%	45%	11%
RCEB	43%	37%	55%	31%	31%	45%	12%	49%	10%
RCOC	38%	36%	47%	32%	34%	34%	17%	40%	9%
RCRC	40%	38%	46%	35%	23%	35%	8%	33%	22%
SARC	36%	36%	57%	35%	41%	36%	14%	42%	12%
SCLARC	32%	27%	35%	28%	27%	30%	14%	46%	10%
SDRC	37%	35%	41%	36%	30%	37%	18%	44%	14%
SGPRC	34%	33%	39%	29%	32%	34%	11%	44%	18%
TCRC	34%	37%	44%	33%	30%	28%	12%	35%	21%
VMRC	28%	30%	33%	34%	32%	29%	12%	38%	19%
WRC	44%	38%	43%	32%	33%	43%	14%	45%	11%
CA Average	37%	35%	45%	33%	32%	36%	14%	43%	14%
Weighted NCI-IDD Average	34%	35%	48%	33%	31%	35%	12%	42%	14%

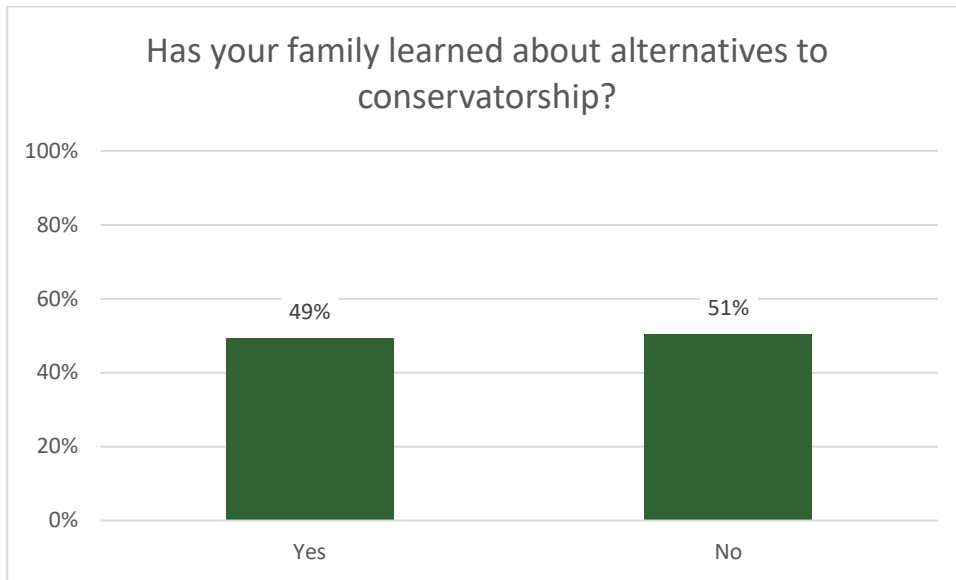


Table 33. Has your family learned about alternatives to conservatorship?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	56%	44%	314
CVRC	48%	52%	266
ELARC	52%	48%	322
FDLRC	55%	45%	263
FNRC	47%	53%	259
GGRC	45%	55%	307
HRC	48%	52%	300
IRC	49%	51%	289
KRC	43%	57%	223
NBRC	40%	60%	366
NLACRC	49%	51%	257
RCEB	45%	55%	396
RCOC	55%	45%	365
RCRC	50%	50%	121
SARC	44%	56%	306
SCLARC	58%	42%	284
SDRC	47%	53%	360
SGPRC	58%	42%	297
TCRC	50%	50%	307
VMRC	51%	49%	244
WRC	48%	52%	263
CA Average	49%	51%	6,124
Weighted NCI-IDD Average	51%	49%	9,334

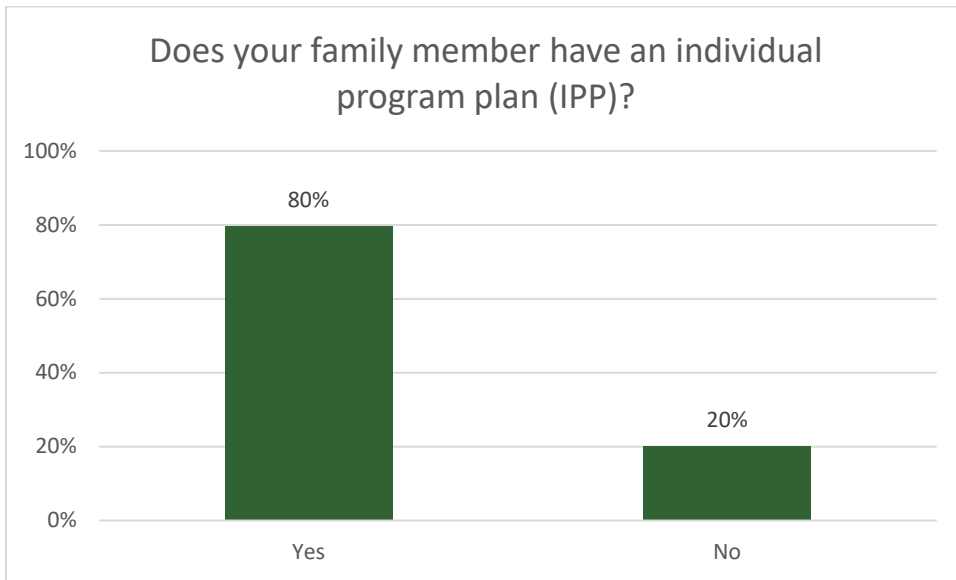


Table 34. Does your family member have an individual program plan (IPP)?

Regional Center	Yes	No	N
ACRC	89%	11%	332
CVRC	83%	17%	291
ELARC	87%	13%	342
FDLRC	75%	25%	261
FNRC	89%	11%	275
GGRC	76%	24%	311
HRC	75%	25%	292
IRC	80%	20%	319
KRC	69%	31%	226
NBRC	81%	19%	364
NLACRC	83%	17%	284
RCEB	79%	21%	407
RCOC	79%	21%	391
RCRC	80%	20%	140
SARC	75%	25%	328
SCLARC	61%	39%	283
SDRC	80%	20%	389
SGPRC	81%	19%	314
TCRC	86%	14%	330
VMRC	86%	14%	274
WRC	75%	25%	274
CA Average	80%	20%	6,444
Weighted NCI-IDD Average	81%	19%	9,739

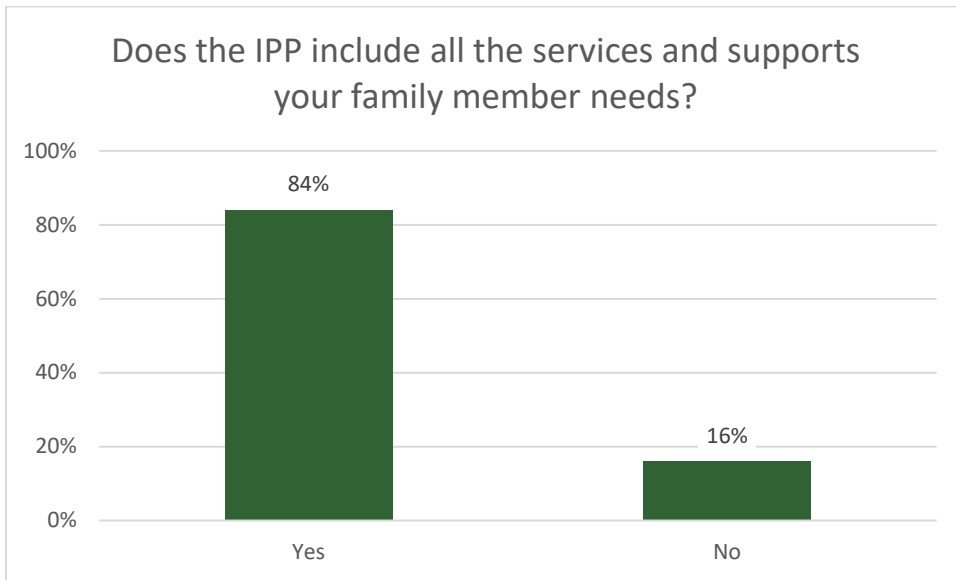


Table 35. Does the IPP include all the services and supports your family member needs?

Regional Center	Yes	No	N
ACRC	82%	18%	242
CVRC	90%	10%	194
ELARC	92%	8%	253
FDLRC	82%	18%	165
FNRC	84%	16%	208
GGRC	79%	21%	180
HRC	82%	18%	178
IRC	87%	13%	189
KRC	82%	18%	125
NBRC	79%	21%	236
NLACRC	86%	14%	193
RCEB	76%	24%	256
RCOC	85%	15%	258
RCRC	85%	15%	74
SARC	84%	16%	201
SCLARC	90%	10%	128
SDRC	84%	16%	248
SGPRC	87%	13%	205
TCRC	81%	19%	237
VMRC	85%	15%	212
WRC	87%	13%	159
CA Average	84%	16%	4,150
Weighted NCI-IDD Average	86%	14%	6,510

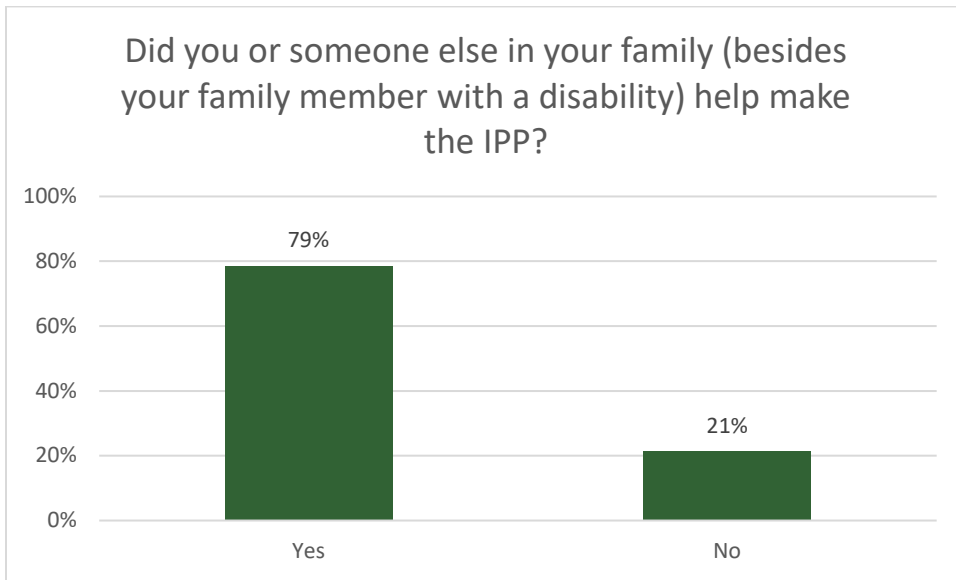


Table 36. Did you or someone else in your family (besides your family member with a disability) help make the IPP?

Regional Center	Yes	No	N
ACRC	81%	19%	275
CVRC	85%	15%	214
ELARC	75%	25%	265
FDLRC	76%	24%	176
FNRC	79%	21%	229
GGRC	77%	23%	202
HRC	78%	22%	193
IRC	75%	25%	208
KRC	72%	28%	144
NBRC	78%	22%	263
NLACRC	78%	22%	211
RCEB	82%	18%	292
RCOC	84%	16%	267
RCRC	82%	18%	98
SARC	82%	18%	216
SCLARC	73%	27%	144
SDRC	78%	22%	278
SGPRC	76%	24%	230
TCRC	80%	20%	260
VMRC	76%	24%	217
WRC	77%	23%	183
CA Average	79%	21%	4,576
Weighted NCI-IDD Average	82%	18%	7,127

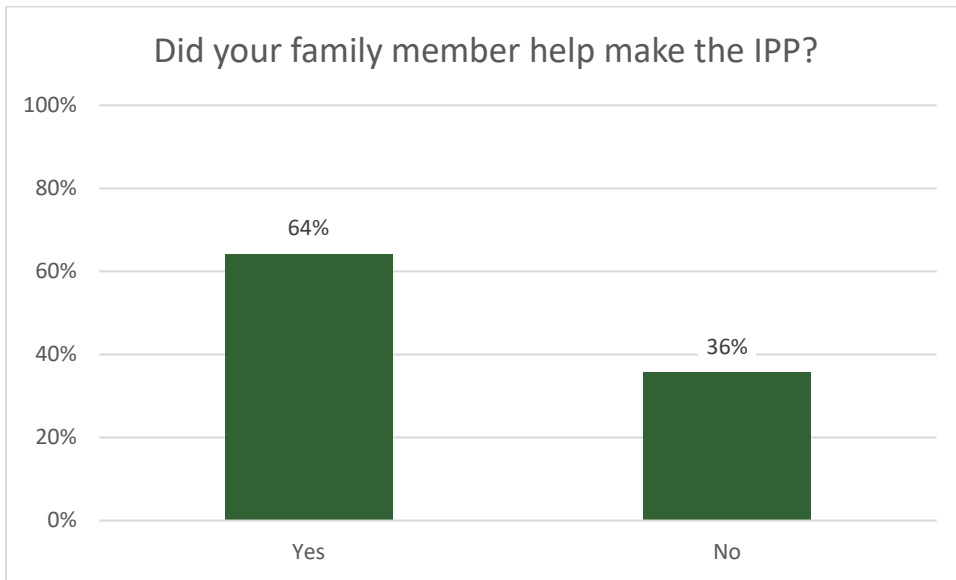


Table 37. Did your family member help make the IPP?

Regional Center	Yes	No	N
ACRC	66%	34%	279
CVRC	75%	25%	216
ELARC	65%	35%	257
FDLRC	57%	43%	173
FNRC	71%	29%	229
GGRC	57%	43%	206
HRC	66%	34%	195
IRC	58%	42%	206
KRC	61%	39%	140
NBRC	65%	35%	258
NLACRC	63%	37%	207
RCEB	72%	28%	290
RCOC	58%	42%	268
RCRC	85%	15%	97
SARC	56%	44%	218
SCLARC	56%	44%	140
SDRC	63%	37%	276
SGPRC	62%	38%	222
TCRC	66%	34%	256
VMRC	64%	36%	214
WRC	68%	32%	179
CA Average	64%	36%	4,537
Weighted NCI-IDD Average	65%	35%	7,078

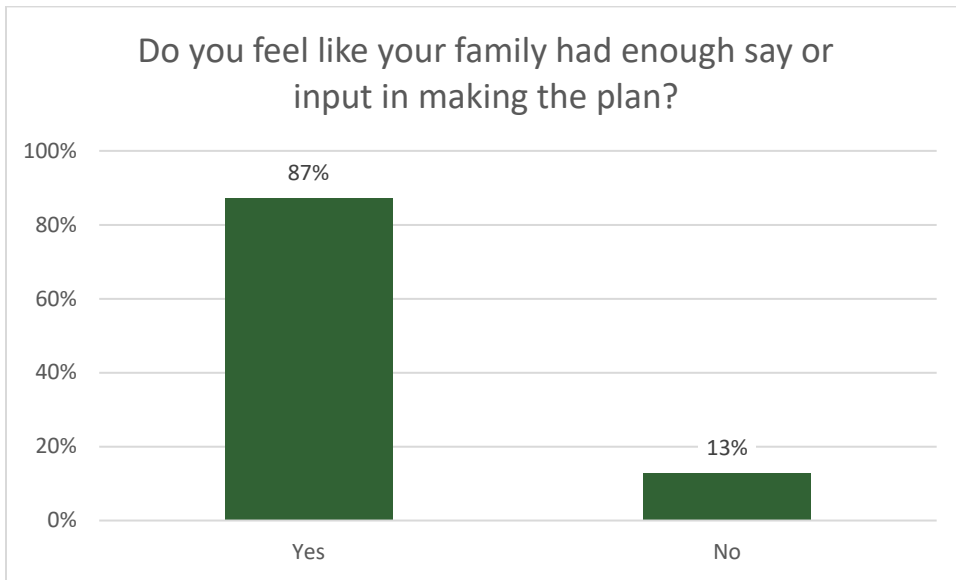


Table 38. Do you feel like your family had enough say or input in making the plan?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	92%	8%	260
CVRC	90%	10%	204
ELARC	85%	15%	245
FDLRC	77%	23%	166
FNRC	90%	10%	217
GGRC	88%	12%	189
HRC	86%	14%	184
IRC	86%	14%	192
KRC	87%	13%	134
NBRC	88%	12%	235
NLACRC	86%	14%	197
RCEB	90%	10%	267
RCOC	91%	9%	237
RCRC	91%	9%	92
SARC	89%	11%	196
SCLARC	76%	24%	129
SDRC	89%	11%	266
SGPRC	85%	15%	212
TCRC	88%	12%	238
VMRC	85%	15%	212
WRC	86%	14%	171
CA Average	87%	13%	4,253
Weighted NCI-IDD Average	91%	9%	6,692

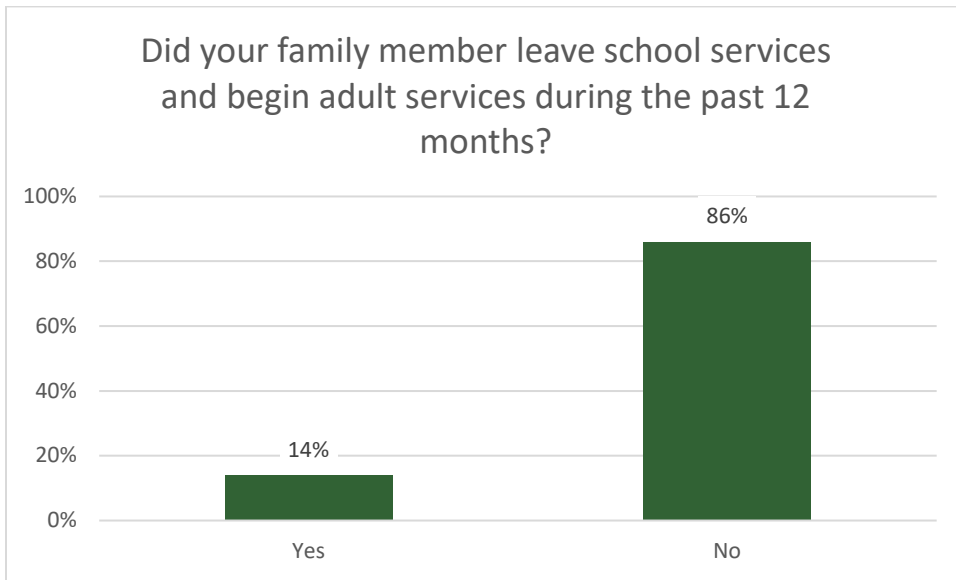


Table 39. Did your family member leave school services and begin adult services during the past 12 months?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	9%	91%	355
CVRC	14%	86%	322
ELARC	21%	79%	347
FDLRC	15%	85%	271
FNRC	6%	94%	312
GGRC	15%	85%	354
HRC	18%	82%	332
IRC	13%	87%	358
KRC	15%	85%	254
NBRC	12%	88%	392
NLACRC	15%	85%	299
RCEB	13%	87%	436
RCOC	14%	86%	421
RCRC	8%	92%	153
SARC	14%	86%	347
SCLARC	16%	84%	320
SDRC	13%	87%	399
SGPRC	21%	79%	350
TCRC	12%	88%	361
VMRC	14%	86%	292
WRC	13%	87%	306
CA Average	14%	86%	6,998
Weighted NCI-IDD Average	10%	90%	10,713

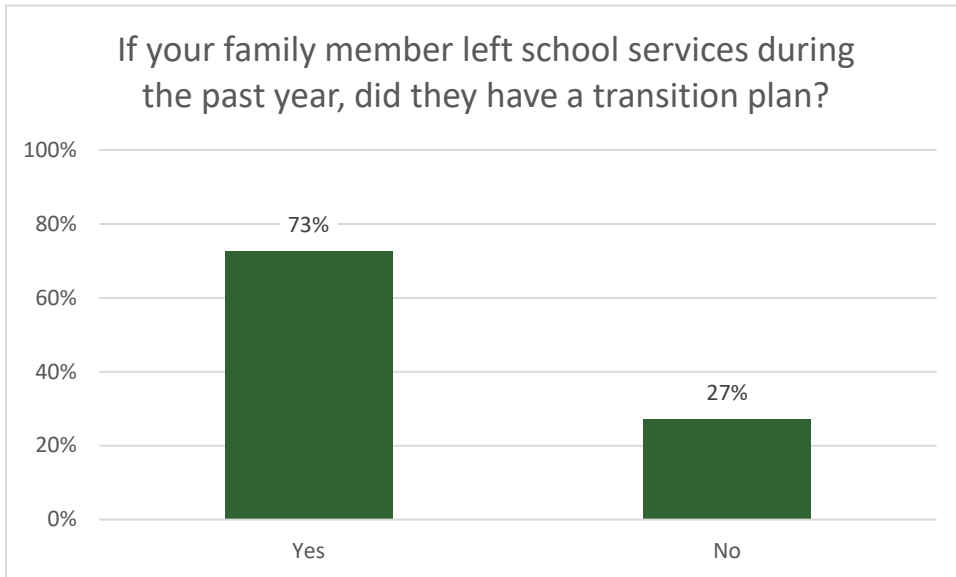


Table 40. If your family member left school services during the past year, did they have a transition plan?

Regional Center	Yes	No	N
ACRC	78%	22%	27
CVRC	71%	29%	38
ELARC	73%	27%	55
FDLRC	58%	42%	26
FNRC	n/a	n/a	n/a
GGRC	78%	22%	41
HRC	70%	30%	43
IRC	66%	34%	38
KRC	63%	37%	30
NBRC	91%	9%	33
NLACRC	76%	24%	33
RCEB	66%	34%	44
RCOC	76%	24%	38
RCRC	n/a	n/a	n/a
SARC	88%	12%	41
SCLARC	68%	32%	37
SDRC	76%	24%	38
SGPRC	69%	31%	48
TCRC	70%	30%	30
VMRC	74%	26%	34
WRC	62%	38%	29
CA Average	73%	27%	730
Weighted NCI-IDD Average	73%	27%	867

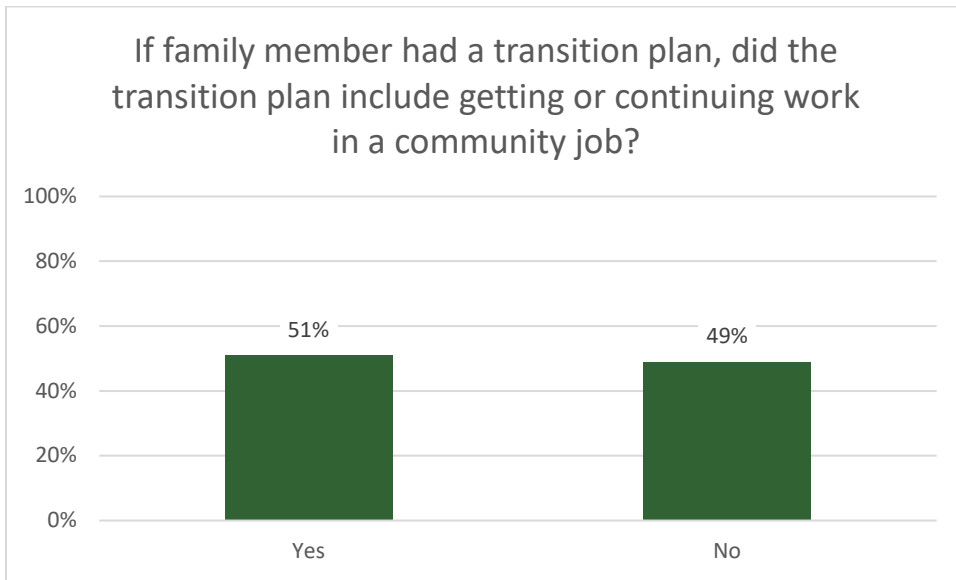


Table 41. If family member had a transition plan, did the transition plan include getting or continuing work in a community job?

Regional Center	Yes	No	N
ACRC	n/a	n/a	n/a
CVRC	58%	42%	24
ELARC	38%	62%	34
FDLRC	n/a	n/a	n/a
FNRC	n/a	n/a	n/a
GGRC	44%	56%	32
HRC	44%	56%	27
IRC	71%	29%	21
KRC	n/a	n/a	n/a
NBRC	67%	33%	27
NLACRC	74%	26%	23
RCEB	43%	57%	28
RCOC	55%	45%	22
RCRC	n/a	n/a	n/a
SARC	53%	47%	30
SCLARC	36%	64%	22
SDRC	59%	41%	27
SGPRC	48%	52%	29
TCRC	n/a	n/a	n/a
VMRC	n/a	n/a	n/a
WRC	n/a	n/a	n/a
CA Average	51%	49%	459
Weighted NCI-IDD Average	53%	47%	555

Access and Delivery of Services and Supports

Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

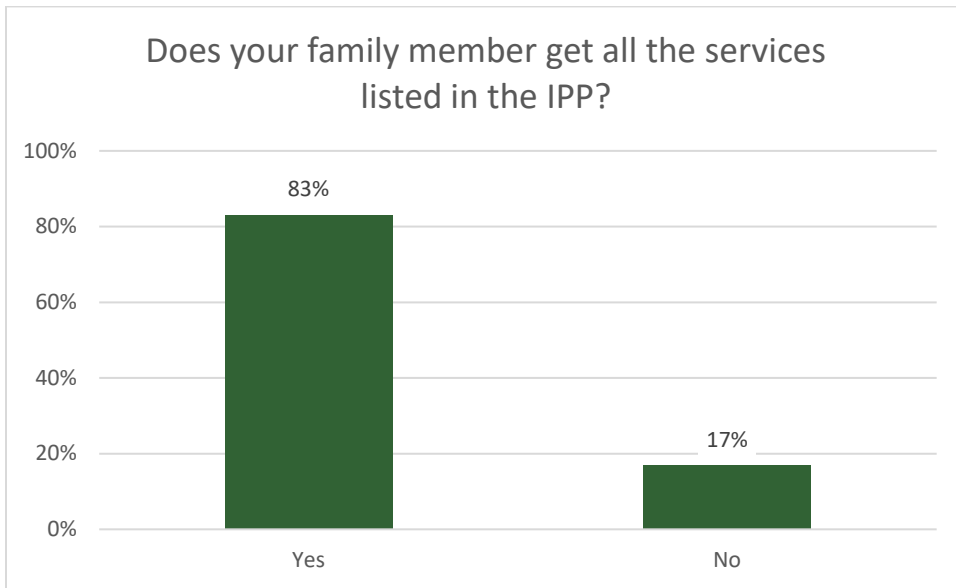


Table 42. Does your family member get all the services listed in the IPP?

Regional Center	Yes	No	N
ACRC	85%	15%	259
CVRC	88%	12%	197
ELARC	83%	17%	258
FDLRC	81%	19%	160
FNRC	81%	19%	209
GGRC	80%	20%	172
HRC	80%	20%	181
IRC	83%	17%	193
KRC	84%	16%	124
NBRC	78%	22%	233
NLACRC	84%	16%	195
RCEB	80%	20%	265
RCOC	88%	12%	246
RCRC	78%	22%	91
SARC	83%	17%	206
SCLARC	84%	16%	127
SDRC	82%	18%	245
SGPRC	88%	12%	205
TCRC	83%	17%	239
VMRC	83%	17%	197
WRC	88%	12%	159
CA Average	83%	17%	4,171
Weighted NCI-IDD Average	83%	17%	6,555

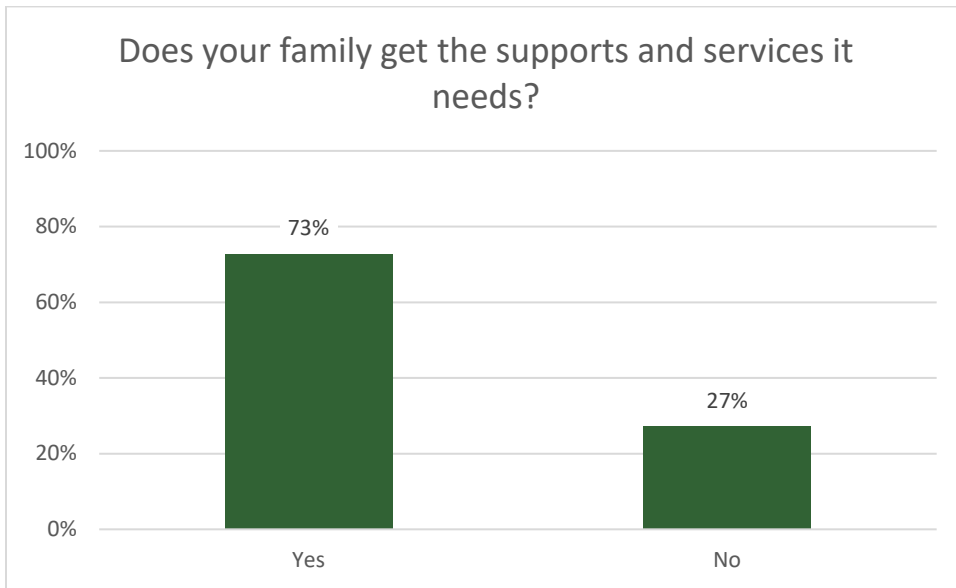


Table 43. Does your family get the supports and services it needs?

Regional Center	Yes	No	N
ACRC	74%	26%	304
CVRC	78%	22%	289
ELARC	76%	24%	326
FDLRC	69%	31%	265
FNRC	70%	30%	281
GGRC	67%	33%	298
HRC	70%	30%	288
IRC	76%	24%	329
KRC	72%	28%	225
NBRC	66%	34%	345
NLACRC	77%	23%	256
RCEB	59%	41%	375
RCOC	76%	24%	368
RCRC	69%	31%	129
SARC	70%	30%	312
SCLARC	76%	24%	300
SDRC	73%	27%	359
SGPRC	79%	21%	306
TCRC	76%	24%	333
VMRC	76%	24%	264
WRC	80%	20%	269
CA Average	73%	27%	6,235
Weighted NCI-IDD Average	73%	27%	9,576

What additional services does your family need?

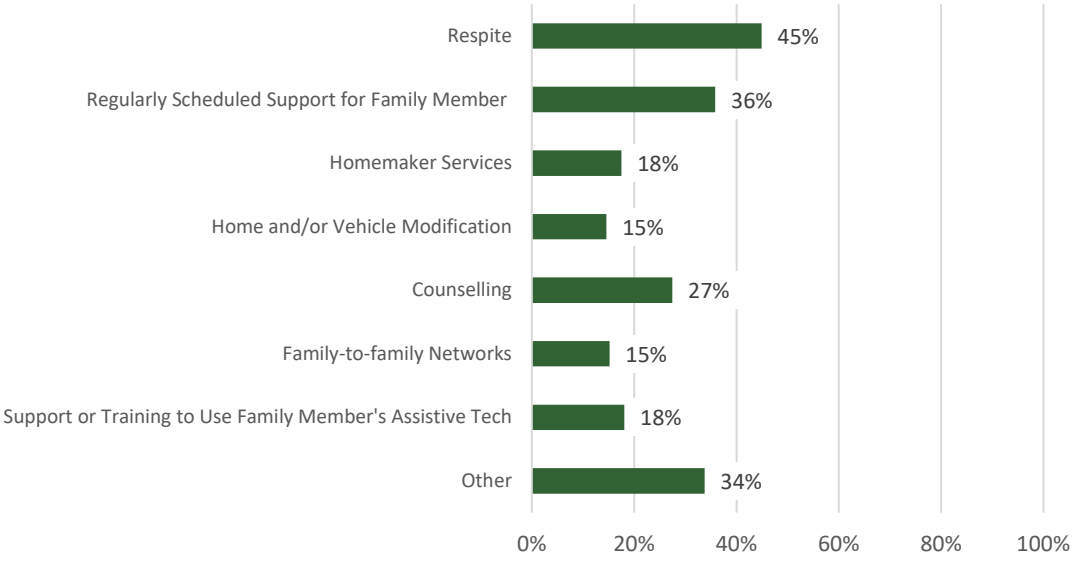


Table 44. What additional services does your family need?

Regional Center	Respite	Regularly Scheduled Support for Family Member	Homemaker Services	Home and/or Vehicle Modifications	Counseling	Family-to-family Networks	Support or Training to Use Family Member's Assistive Technology	Other
ACRC	56%	42%	12%	7%	22%	21%	11%	38%
CVRC	56%	26%	11%	11%	21%	15%	16%	33%
ELARC	28%	36%	21%	12%	34%	17%	29%	29%
FDLRC	47%	41%	21%	19%	31%	17%	25%	35%
FNRC	43%	34%	19%	26%	24%	14%	15%	41%
GGRC	53%	47%	14%	10%	23%	27%	17%	31%
HRC	47%	26%	14%	8%	33%	12%	27%	40%
IRC	42%	28%	25%	10%	36%	7%	18%	36%
KRC	58%	32%	21%	21%	23%	23%	19%	42%
NBRC	46%	44%	18%	15%	35%	16%	17%	28%
NLACRC	24%	33%	9%	17%	31%	9%	17%	37%
RCEB	41%	36%	18%	11%	30%	14%	18%	36%
RCOC	45%	30%	19%	15%	31%	14%	13%	29%
RCRC	43%	29%	17%	9%	26%	29%	11%	37%
SARC	54%	44%	20%	20%	20%	17%	12%	20%
SCLARC	30%	39%	28%	21%	28%	11%	28%	23%
SDRC	55%	34%	14%	15%	20%	13%	16%	33%
SGPRC	36%	36%	17%	14%	21%	12%	19%	38%
TCRC	38%	38%	12%	22%	26%	11%	21%	38%
VMRC	48%	27%	18%	16%	27%	18%	16%	36%
WRC	38%	30%	21%	6%	28%	6%	13%	43%
CA Average	45%	36%	18%	15%	27%	15%	18%	34%
Weighted NCI-IDD Average	52%	39%	16%	14%	22%	13%	14%	29%

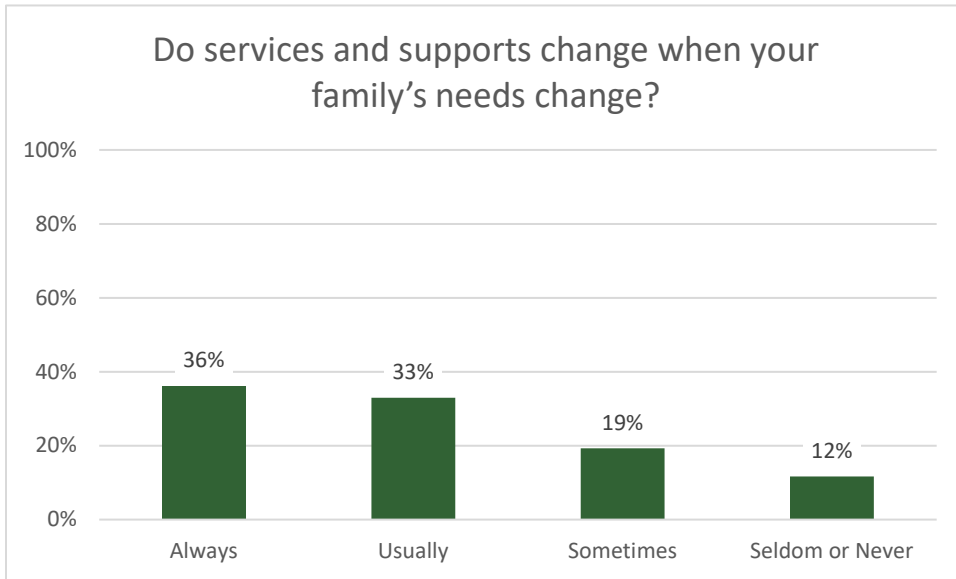


Table 45. Do services and supports change when your family's needs change?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	37%	35%	17%	11%	246
CVRC	45%	28%	19%	9%	240
ELARC	47%	29%	13%	11%	276
FDLRC	34%	33%	19%	14%	221
FNRC	38%	34%	16%	12%	218
GGRC	30%	35%	21%	14%	227
HRC	34%	33%	20%	12%	221
IRC	41%	32%	19%	8%	285
KRC	30%	34%	20%	16%	174
NBRC	29%	34%	23%	14%	298
NLACRC	34%	37%	18%	11%	206
RCEB	28%	35%	20%	17%	304
RCOC	36%	36%	18%	9%	280
RCRC	33%	41%	17%	9%	106
SARC	32%	34%	20%	14%	244
SCLARC	40%	23%	23%	13%	247
SDRC	33%	34%	22%	11%	294
SGPRC	36%	30%	23%	11%	258
TCRC	37%	32%	19%	11%	257
VMRC	39%	39%	14%	9%	204
WRC	44%	31%	17%	8%	229
CA Average	36%	33%	19%	12%	5,052
Weighted NCI-IDD Average	39%	35%	17%	9%	7,996

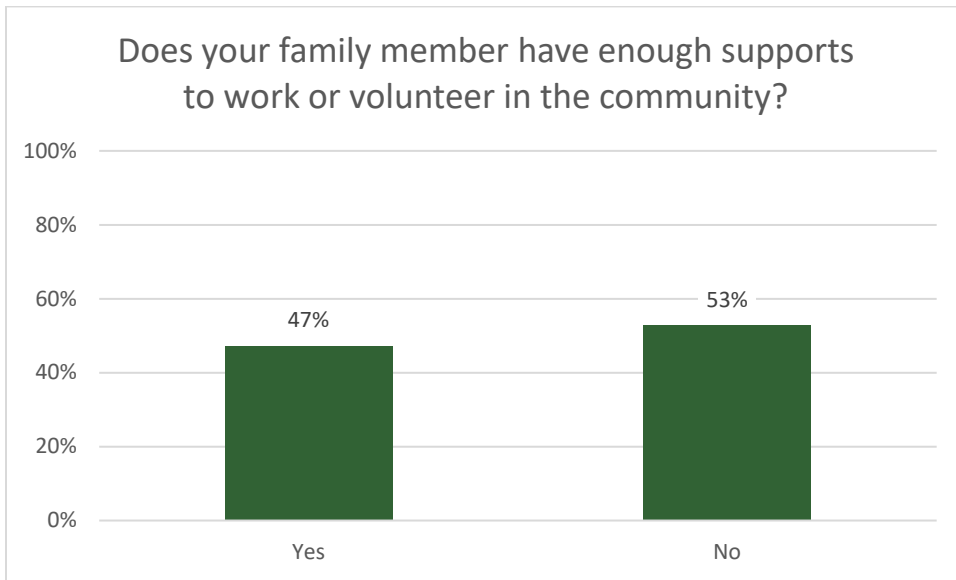


Table 46. Does your family member have enough supports to work or volunteer in the community?

Regional Center	Yes	No	N
ACRC	51%	49%	231
CVRC	51%	49%	237
ELARC	45%	55%	250
FDLRC	38%	62%	196
FNRC	48%	52%	219
GGRC	48%	52%	232
HRC	41%	59%	254
IRC	52%	48%	253
KRC	45%	55%	176
NBRC	51%	49%	303
NLACRC	44%	56%	213
RCEB	42%	58%	344
RCOC	58%	42%	304
RCRC	62%	38%	117
SARC	46%	54%	237
SCLARC	38%	62%	237
SDRC	52%	48%	301
SGPRC	45%	55%	270
TCRC	46%	54%	254
VMRC	48%	52%	191
WRC	45%	55%	214
CA Average	47%	53%	5,045
Weighted NCI-IDD Average	51%	49%	7,691

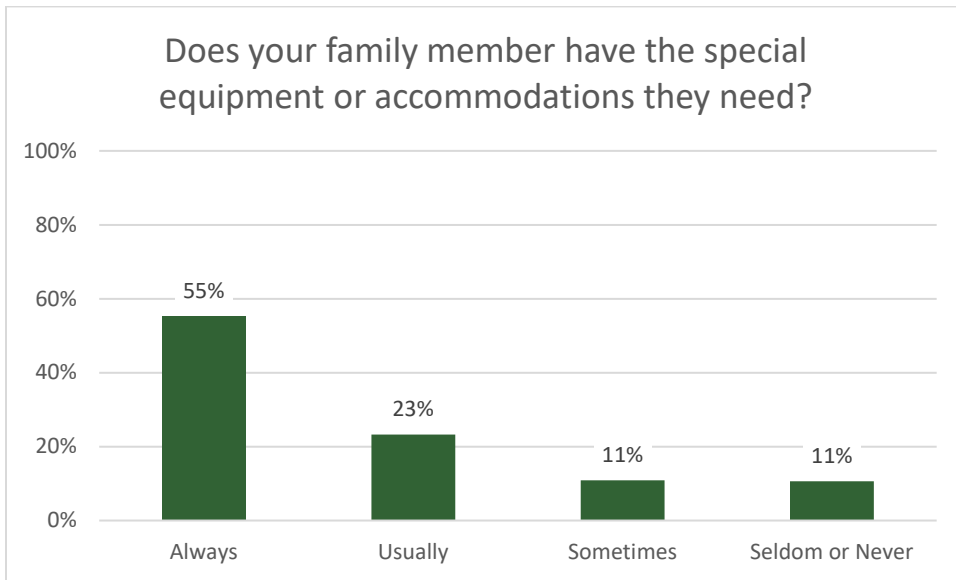


Table 47. Does your family member have the special equipment or accommodations they need?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	55%	30%	9%	6%	161
CVRC	61%	21%	8%	10%	137
ELARC	56%	17%	14%	13%	140
FDLRC	58%	18%	8%	16%	125
FNRC	51%	27%	10%	12%	134
GGRC	47%	24%	12%	17%	147
HRC	53%	21%	11%	14%	132
IRC	61%	21%	11%	7%	170
KRC	55%	19%	11%	15%	96
NBRC	52%	31%	10%	7%	144
NLACRC	56%	21%	12%	11%	108
RCEB	40%	31%	17%	12%	168
RCOC	61%	22%	7%	10%	168
RCRC	53%	26%	15%	6%	66
SARC	58%	25%	8%	9%	159
SCLARC	62%	14%	9%	14%	138
SDRC	59%	22%	10%	9%	172
SGPRC	50%	22%	15%	13%	147
TCRC	58%	24%	9%	9%	150
VMRC	49%	32%	13%	6%	135
WRC	68%	17%	10%	5%	111
CA Average	55%	23%	11%	11%	2,912
Weighted NCI-IDD Average	55%	26%	10%	9%	4,656

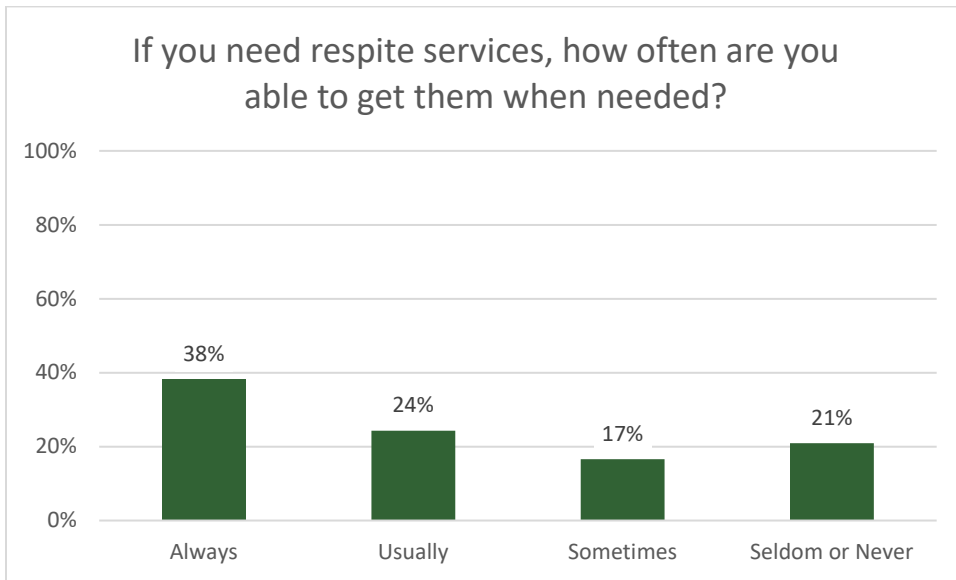


Table 48. If you need respite services, how often are you able to get them when needed?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	32%	31%	13%	24%	204
CVRC	41%	20%	18%	20%	201
ELARC	48%	20%	16%	16%	241
FDLRC	45%	18%	16%	21%	176
FNRC	29%	34%	16%	22%	192
GGRC	32%	21%	24%	24%	231
HRC	38%	26%	19%	17%	177
IRC	49%	25%	11%	15%	250
KRC	36%	27%	14%	23%	136
NBRC	25%	22%	21%	33%	218
NLACRC	44%	26%	13%	17%	186
RCEB	26%	23%	18%	33%	266
RCOC	34%	29%	21%	17%	286
RCRC	24%	26%	15%	35%	95
SARC	38%	22%	18%	22%	245
SCLARC	50%	17%	16%	17%	216
SDRC	36%	26%	16%	21%	270
SGPRC	30%	21%	19%	30%	202
TCRC	47%	26%	15%	13%	253
VMRC	43%	29%	15%	14%	207
WRC	52%	22%	13%	13%	197
CA Average	38%	24%	17%	21%	4,459
Weighted NCI-IDD Average	33%	25%	17%	25%	6,778

If you have used respite services in the past 12 months, were you satisfied with the quality of the respite services?

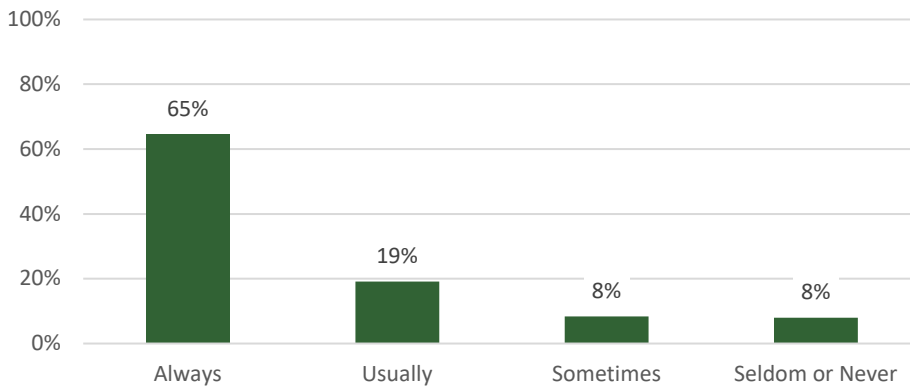


Table 49. If you have used respite services in the past 12 months, were you satisfied with the quality of the respite services?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	66%	19%	9%	6%	127
CVRC	70%	14%	6%	10%	122
ELARC	65%	17%	11%	7%	156
FDLRC	61%	24%	7%	8%	114
FNRC	66%	25%	3%	6%	120
GGRC	57%	21%	13%	10%	145
HRC	65%	16%	8%	11%	122
IRC	70%	16%	8%	6%	187
KRC	58%	22%	9%	10%	86
NBRC	54%	22%	13%	12%	120
NLACRC	72%	20%	5%	2%	123
RCEB	66%	15%	10%	9%	134
RCOC	57%	23%	12%	9%	200
RCRC	63%	25%	4%	8%	52
SARC	60%	23%	9%	7%	162
SCLARC	65%	16%	8%	12%	167
SDRC	64%	22%	7%	7%	191
SGPRC	55%	18%	12%	14%	125
TCRC	74%	13%	8%	5%	195
VMRC	68%	18%	6%	8%	133
WRC	74%	17%	4%	5%	133
CA Average	65%	19%	8%	8%	2,920
Weighted NCI-IDD Average	63%	21%	8%	8%	4,157

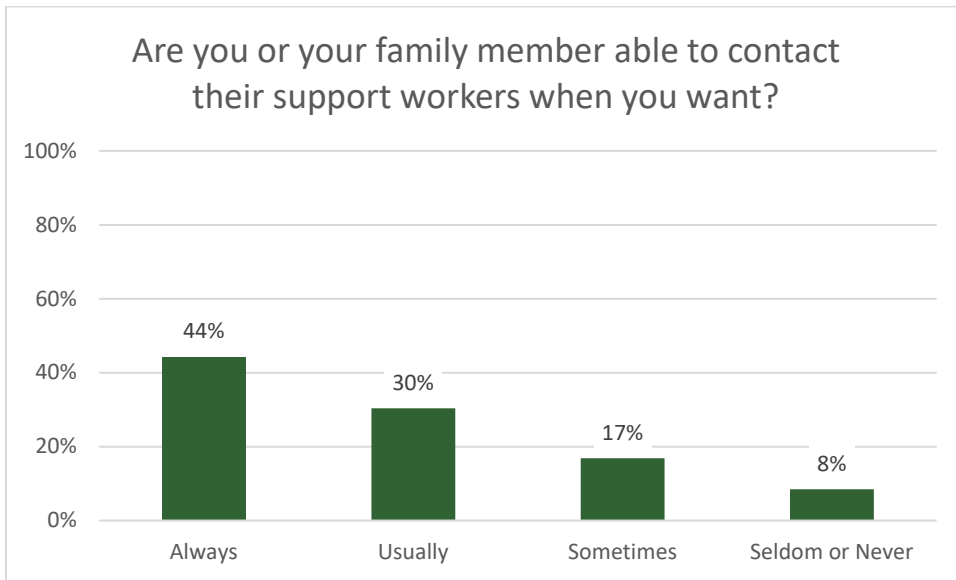


Table 50. Are you or your family member able to contact their support workers when you want?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	50%	31%	14%	5%	309
CVRC	55%	27%	12%	6%	295
ELARC	50%	22%	19%	8%	330
FDLRC	38%	27%	20%	15%	259
FNRC	41%	41%	13%	6%	269
GGRC	37%	32%	23%	8%	302
HRC	44%	32%	17%	7%	282
IRC	52%	33%	11%	4%	321
KRC	40%	33%	20%	7%	214
NBRC	38%	32%	20%	10%	361
NLACRC	43%	30%	15%	12%	273
RCEB	37%	27%	20%	16%	366
RCOC	49%	29%	16%	5%	387
RCRC	34%	45%	11%	11%	137
SARC	38%	30%	21%	11%	317
SCLARC	47%	22%	22%	9%	304
SDRC	46%	31%	17%	6%	357
SGPRC	44%	31%	16%	10%	314
TCRC	47%	32%	13%	8%	340
VMRC	45%	31%	17%	6%	260
WRC	51%	29%	13%	7%	269
CA Average	44%	30%	17%	8%	6,280
Weighted NCI-IDD Average	49%	32%	14%	6%	9,687

Are you or your family member able to contact their case manager/service coordinator when you want?

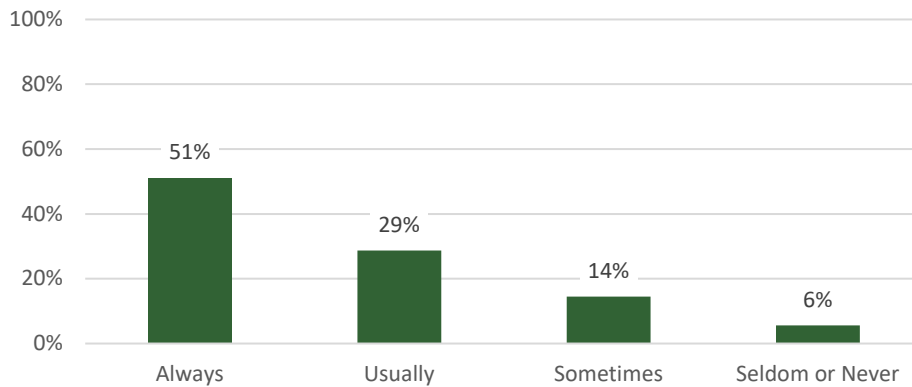


Table 51. Are you or your family member able to contact their case manager/service coordinator when you want?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	58%	25%	12%	5%	349
CVRC	57%	28%	11%	4%	340
ELARC	57%	22%	14%	7%	383
FDLRC	48%	24%	18%	10%	305
FNRC	53%	34%	8%	5%	316
GGRC	46%	30%	17%	7%	341
HRC	54%	29%	13%	5%	347
IRC	56%	28%	12%	3%	369
KRC	44%	32%	20%	5%	260
NBRC	41%	36%	15%	7%	404
NLACRC	45%	30%	18%	7%	310
RCEB	43%	29%	18%	10%	454
RCOC	54%	31%	12%	3%	452
RCRC	39%	38%	10%	13%	144
SARC	50%	28%	17%	5%	369
SCLARC	53%	19%	21%	7%	352
SDRC	53%	30%	14%	3%	419
SGPRC	48%	31%	15%	5%	365
TCRC	55%	29%	12%	5%	384
VMRC	56%	26%	15%	3%	306
WRC	58%	28%	10%	4%	309
CA Average	51%	29%	14%	6%	7,295
Weighted NCI-IDD Average	58%	28%	10%	4%	11,057

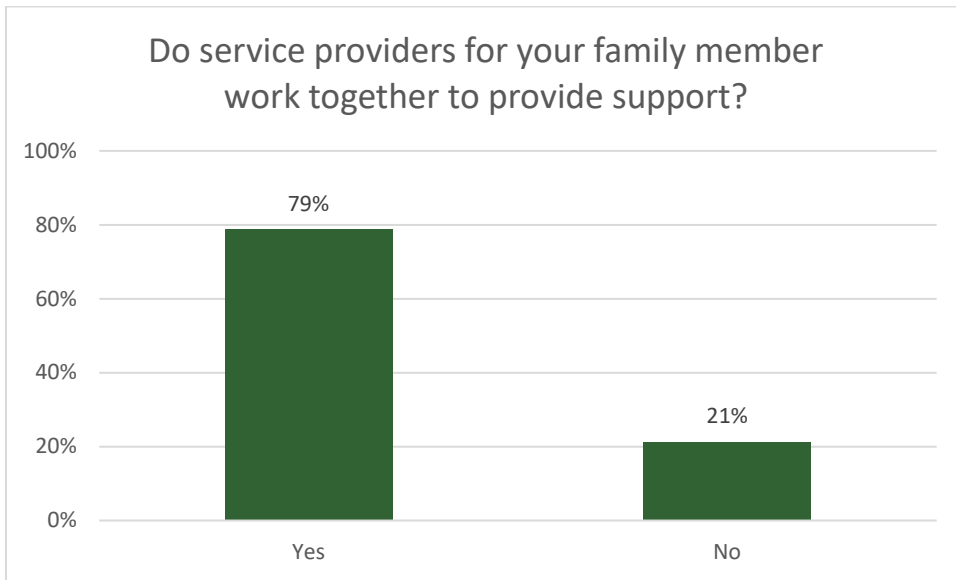


Table 52. Do service providers for your family member work together to provide support?

Regional Center	Yes	No	N
ACRC	82%	18%	190
CVRC	85%	15%	179
ELARC	81%	19%	228
FDLRC	67%	33%	155
FNRC	81%	19%	169
GGRC	71%	29%	170
HRC	77%	23%	159
IRC	84%	16%	219
KRC	76%	24%	140
NBRC	81%	19%	213
NLACRC	80%	20%	161
RCEB	74%	26%	222
RCOC	85%	15%	230
RCRC	77%	23%	78
SARC	78%	22%	207
SCLARC	78%	22%	216
SDRC	81%	19%	210
SGPRC	81%	19%	194
TCRC	78%	22%	227
VMRC	74%	26%	174
WRC	77%	23%	184
CA Average	79%	21%	3,933
Weighted NCI-IDD Average	82%	18%	5,876

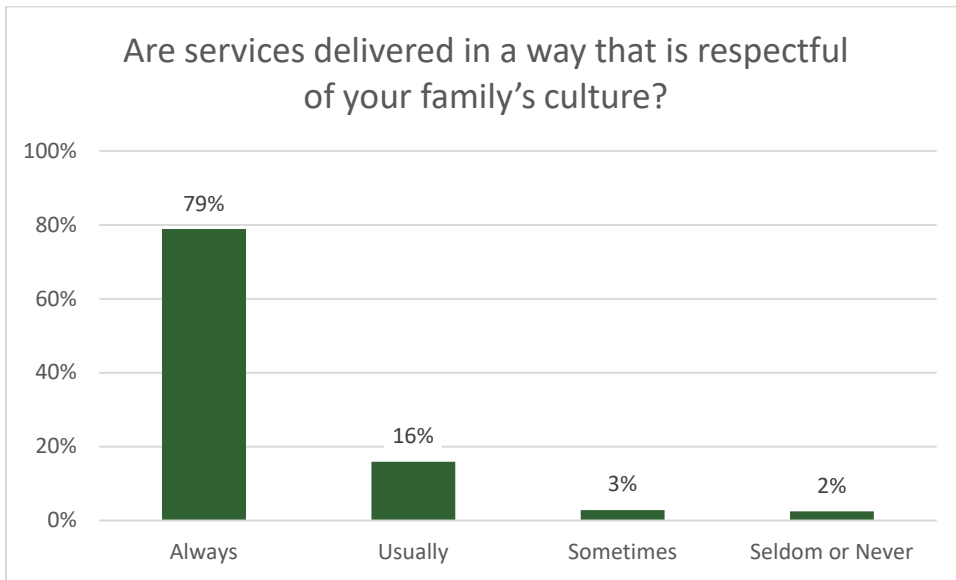


Table 53. Are services delivered in a way that is respectful of your family's culture?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	82%	16%	1%	1%	330
CVRC	86%	11%	2%	2%	321
ELARC	81%	11%	5%	3%	356
FDLRC	75%	17%	3%	4%	292
FNRC	82%	15%	3%	1%	275
GGRC	69%	19%	5%	7%	335
HRC	76%	18%	2%	4%	317
IRC	82%	14%	2%	2%	356
KRC	82%	14%	3%	1%	237
NBRC	76%	19%	2%	3%	363
NLACRC	78%	15%	5%	2%	287
RCEB	72%	22%	3%	2%	406
RCOC	78%	17%	3%	3%	415
RCRC	78%	18%	1%	2%	138
SARC	76%	19%	3%	2%	344
SCLARC	78%	13%	6%	3%	326
SDRC	82%	15%	2%	1%	394
SGPRC	77%	19%	2%	2%	345
TCRC	82%	13%	2%	3%	355
VMRC	82%	15%	3%	1%	280
WRC	84%	12%	1%	3%	293
CA Average	79%	16%	3%	2%	6,780
Weighted NCI-IDD Average	80%	16%	2%	2%	10,274

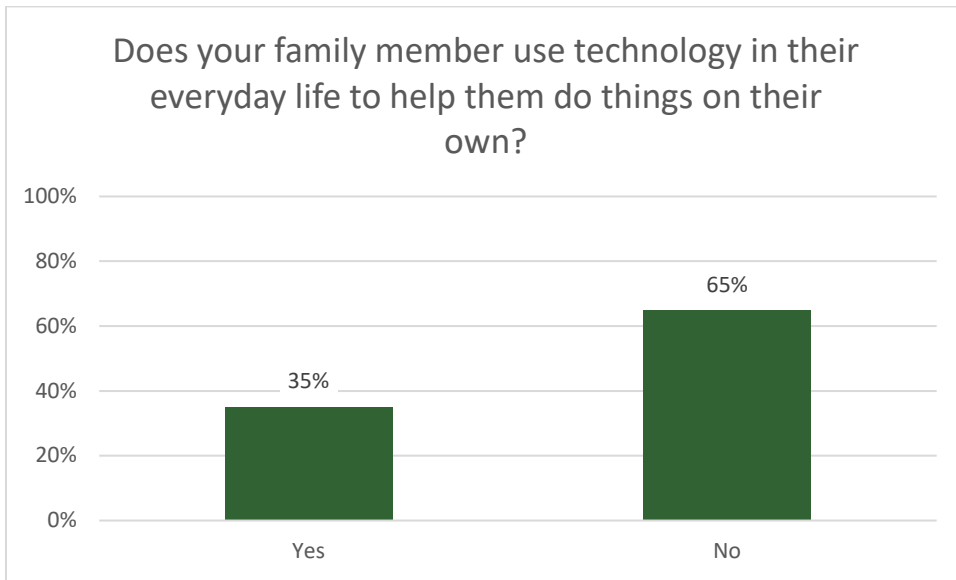


Table 54. Does your family member use technology in their everyday life to help them do things on their own?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	41%	59%	347
CVRC	31%	69%	335
ELARC	33%	67%	366
FDLRC	36%	64%	310
FNRC	34%	66%	309
GGRC	36%	64%	356
HRC	38%	62%	343
IRC	35%	65%	375
KRC	31%	69%	264
NBRC	40%	60%	392
NLACRC	38%	63%	296
RCEB	39%	61%	448
RCOC	30%	70%	431
RCRC	32%	68%	146
SARC	36%	64%	369
SCLARC	30%	70%	343
SDRC	34%	66%	415
SGPRC	36%	64%	360
TCRC	36%	64%	368
VMRC	31%	69%	303
WRC	39%	61%	305
CA Average	35%	65%	7,199
Weighted NCI-IDD Average	32%	68%	10,976

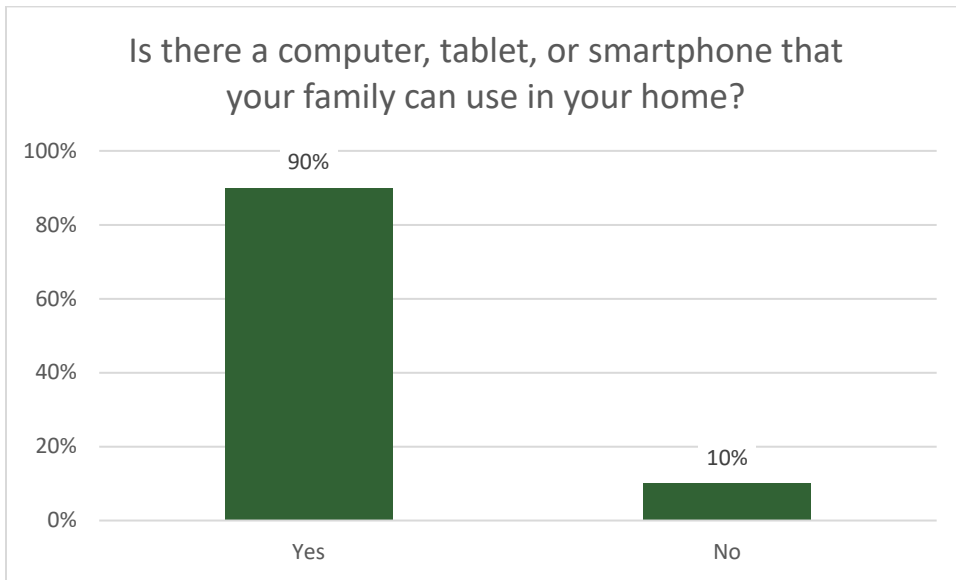


Table 55. Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	94%	6%	371
CVRC	87%	13%	362
ELARC	85%	15%	399
FDLRC	90%	10%	328
FNRC	91%	9%	327
GGRC	91%	9%	391
HRC	93%	7%	369
IRC	90%	10%	400
KRC	88%	12%	276
NBRC	93%	7%	427
NLACRC	90%	10%	324
RCEB	94%	6%	478
RCOC	90%	10%	472
RCRC	94%	6%	153
SARC	91%	9%	390
SCLARC	81%	19%	380
SDRC	88%	12%	440
SGPRC	91%	9%	383
TCRC	92%	8%	398
VMRC	87%	13%	317
WRC	91%	9%	328
CA Average	90%	10%	7,732
Weighted NCI-IDD Average	90%	10%	11,600

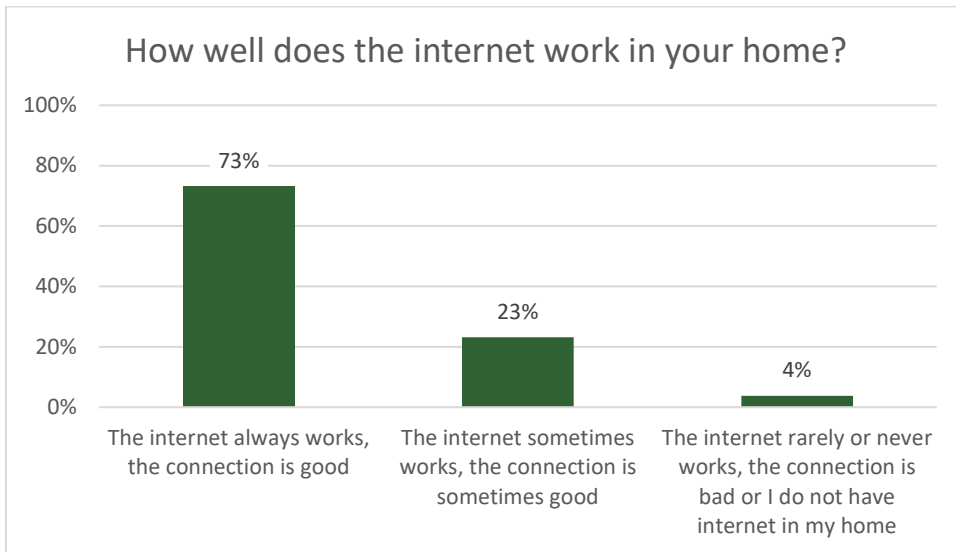


Table 56. How well does the internet work in your home?

New question in 2021-22

Regional Center	The internet always works	The internet sometimes works	The internet rarely or never works, the connection is bad or I do not have internet in my home	N
ACRC	79%	19%	2%	366
CVRC	67%	27%	6%	345
ELARC	68%	26%	5%	387
FDLRC	72%	22%	6%	312
FNRC	68%	27%	5%	320
GGRC	74%	23%	3%	368
HRC	75%	23%	2%	370
IRC	71%	26%	3%	387
KRC	68%	30%	2%	273
NBRC	74%	24%	2%	425
NLACRC	76%	18%	6%	322
RCEB	79%	18%	3%	472
RCOC	79%	19%	3%	464
RCRC	66%	33%	1%	150
SARC	75%	22%	2%	383
SCLARC	63%	31%	6%	356
SDRC	75%	20%	4%	431
SGPRC	72%	24%	4%	369
TCRC	77%	21%	2%	388
VMRC	71%	23%	6%	313
WRC	78%	19%	3%	318
CA Average	73%	23%	4%	7,537
Weighted NCI-IDD Average	74%	4%	22%	11,318

Workforce (New in 2021-22)

There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

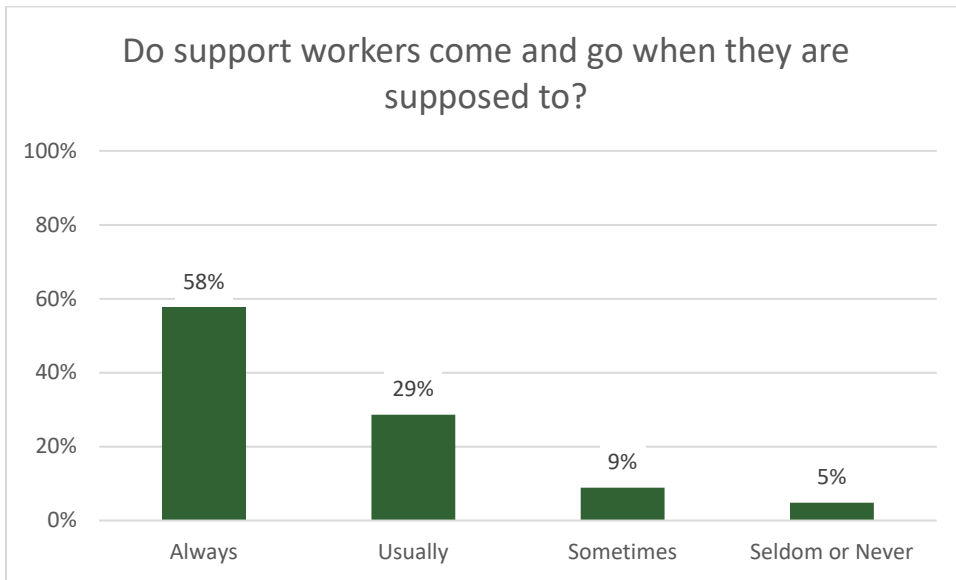


Table 57. Do support workers come and go when they are supposed to?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	55%	30%	10%	4%	267
CVRC	62%	28%	6%	3%	265
ELARC	66%	21%	8%	5%	299
FDLRC	54%	30%	8%	9%	239
FNRC	54%	33%	9%	5%	230
GGRC	46%	39%	10%	5%	224
HRC	57%	27%	10%	5%	223
IRC	66%	25%	6%	3%	306
KRC	53%	29%	12%	6%	171
NBRC	50%	37%	10%	4%	305
NLACRC	57%	28%	9%	6%	235
RCEB	50%	32%	10%	7%	308
RCOC	64%	25%	9%	2%	333
RCRC	47%	40%	9%	4%	112
SARC	53%	32%	10%	6%	259
SCLARC	63%	20%	13%	4%	287
SDRC	59%	27%	10%	3%	333
SGPRC	59%	30%	7%	4%	283
TCRC	55%	27%	10%	8%	290
VMRC	62%	29%	7%	2%	212
WRC	69%	22%	5%	5%	244
CA Average	58%	29%	9%	5%	5,442
Weighted NCI-IDD Average	59%	30%	7%	3%	8,470

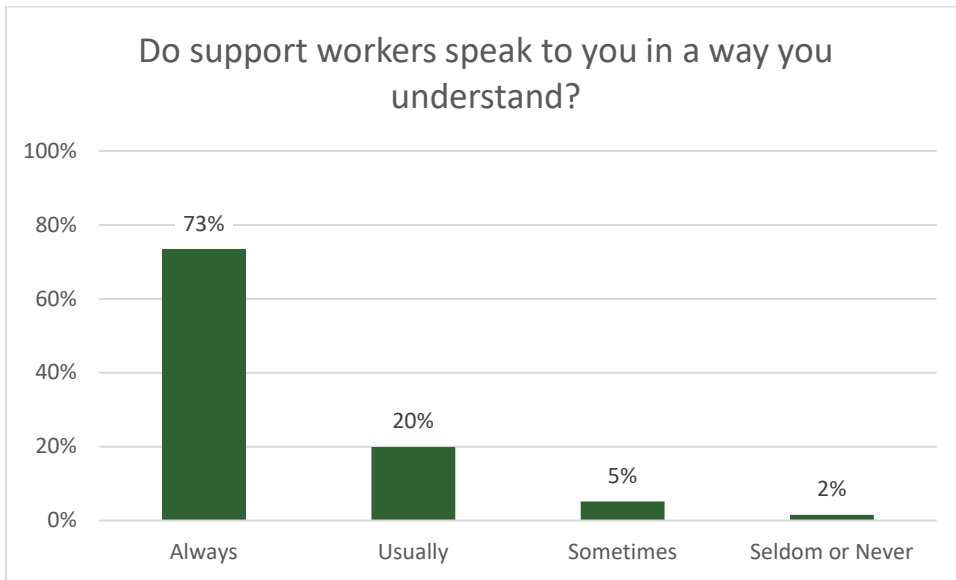


Table 58. Do support workers speak to you in a way you understand?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	77%	18%	4%	1%	297
CVRC	81%	15%	3%	1%	296
ELARC	76%	15%	8%	1%	338
FDLRC	71%	20%	6%	4%	256
FNRC	78%	18%	3%	1%	265
GGRC	61%	29%	7%	3%	278
HRC	68%	25%	5%	2%	265
IRC	78%	18%	3%	1%	342
KRC	70%	22%	7%	1%	211
NBRC	71%	23%	5%	1%	337
NLACRC	78%	16%	5%	2%	257
RCEB	69%	23%	6%	3%	348
RCOC	73%	23%	4%	0%	368
RCRC	74%	23%	3%	0%	122
SARC	67%	25%	6%	2%	307
SCLARC	77%	14%	8%	1%	323
SDRC	70%	22%	6%	1%	352
SGPRC	73%	22%	3%	2%	318
TCRC	75%	18%	5%	2%	326
VMRC	76%	18%	5%	1%	251
WRC	80%	13%	6%	1%	270
CA Average	73%	20%	5%	2%	6,144
Weighted NCI-IDD Average	76%	19%	3%	1%	9,438

If your family member does not communicate verbally, are there support workers who can communicate with them?

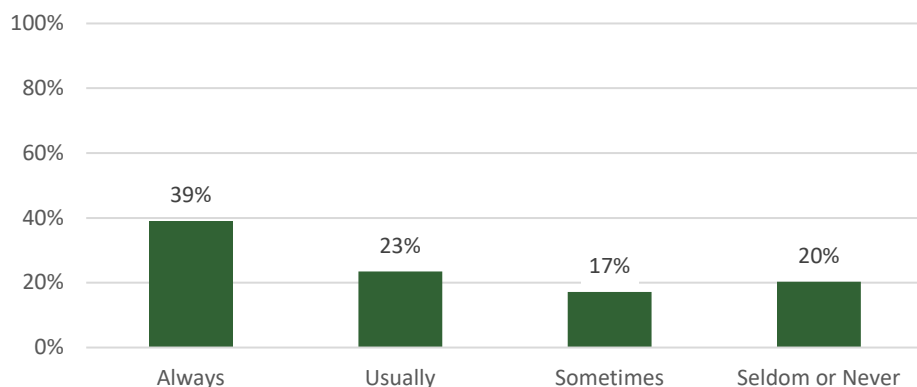


Table 59. If your family member does not communicate verbally (for example, uses gestures, sign language, or a communication aid), are there support workers who can communicate with them?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	35%	23%	21%	21%	52
CVRC	35%	35%	9%	22%	46
ELARC	44%	23%	10%	24%	62
FDLRC	39%	17%	24%	20%	46
FNRC	38%	27%	17%	19%	48
GGRC	43%	15%	20%	22%	46
HRC	39%	27%	20%	14%	56
IRC	33%	24%	19%	24%	70
KRC	27%	31%	19%	23%	26
NBRC	45%	20%	20%	16%	51
NLACRC	30%	26%	23%	21%	47
RCEB	37%	22%	20%	20%	54
RCOC	49%	18%	15%	18%	61
RCRC	n/a	n/a	n/a	n/a	n/a
SARC	28%	36%	17%	19%	53
SCLARC	52%	21%	9%	18%	56
SDRC	46%	19%	19%	17%	59
SGPRC	36%	18%	16%	31%	45
TCRC	27%	23%	27%	23%	48
VMRC	43%	30%	13%	13%	46
WRC	50%	20%	11%	20%	46
CA Average	39%	23%	17%	20%	1,036
Weighted NCI-IDD Average	36%	29%	19%	16%	1,791

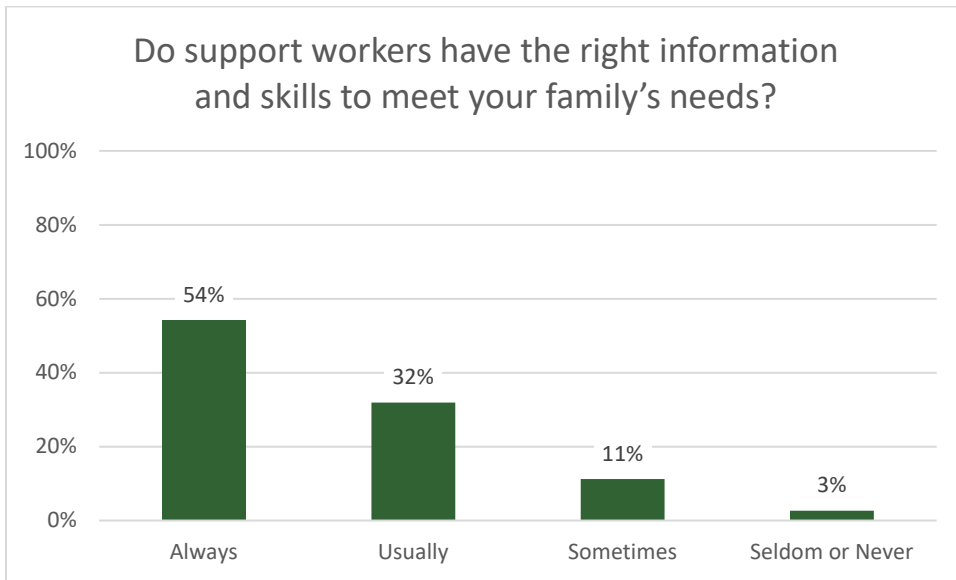


Table 60. Do support workers have the right information and skills to meet your family's needs?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	53%	33%	11%	3%	279
CVRC	65%	27%	7%	1%	283
ELARC	66%	22%	9%	3%	311
FDLRC	49%	29%	17%	5%	255
FNRC	51%	35%	12%	2%	234
GGRC	44%	35%	17%	4%	268
HRC	54%	32%	11%	3%	250
IRC	64%	28%	6%	2%	315
KRC	54%	31%	10%	5%	192
NBRC	44%	41%	12%	3%	317
NLACRC	53%	36%	8%	3%	259
RCEB	45%	36%	14%	5%	340
RCOC	58%	32%	9%	1%	346
RCRC	47%	37%	14%	2%	116
SARC	49%	37%	13%	2%	289
SCLARC	65%	21%	12%	3%	303
SDRC	52%	35%	10%	3%	344
SGPRC	54%	36%	8%	2%	306
TCRC	56%	27%	14%	3%	307
VMRC	55%	36%	9%	0%	241
WRC	56%	28%	14%	2%	254
CA Average	54%	32%	11%	3%	5,824
Weighted NCI-IDD Average	53%	35%	9%	2%	8,984

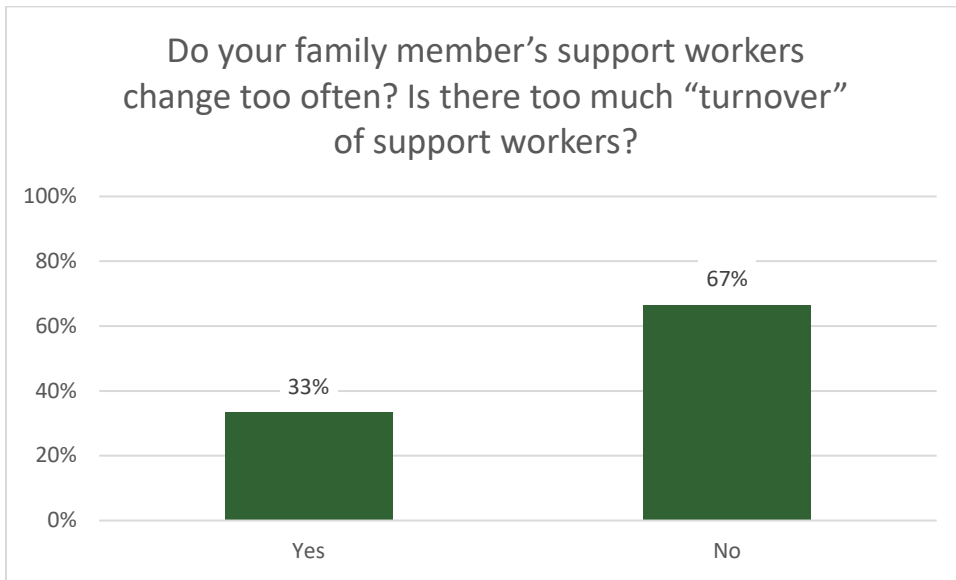


Table 61. Do your family member's support workers change too often? Is there too much "turnover" of support workers?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	37%	63%	247
CVRC	29%	71%	247
ELARC	26%	74%	275
FDLRC	39%	61%	235
FNRC	36%	64%	214
GGRC	36%	64%	234
HRC	28%	72%	224
IRC	34%	66%	289
KRC	39%	61%	176
NBRC	46%	54%	290
NLACRC	30%	70%	230
RCEB	31%	69%	306
RCOC	28%	72%	322
RCRC	38%	62%	109
SARC	35%	65%	261
SCLARC	33%	67%	266
SDRC	44%	56%	312
SGPRC	33%	67%	278
TCRC	33%	67%	279
VMRC	28%	72%	207
WRC	19%	81%	234
CA Average	33%	67%	5,251
Weighted NCI-IDD Average	33%	67%	8,265

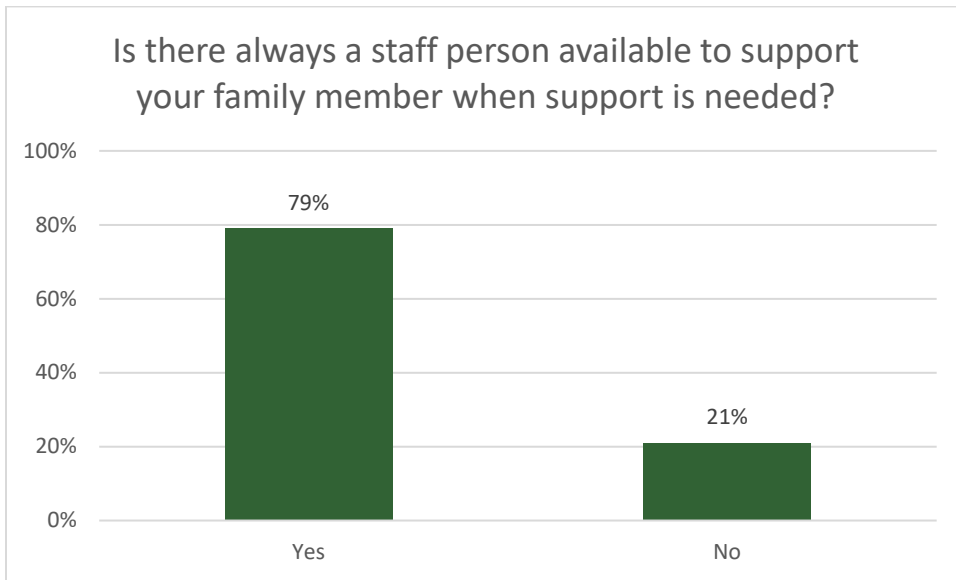


Table 62. Is there always a staff person available to support your family member when support is needed?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	73%	27%	263
CVRC	88%	12%	257
ELARC	88%	12%	293
FDLRC	72%	28%	252
FNRC	71%	29%	218
GGRC	75%	25%	251
HRC	82%	18%	230
IRC	83%	17%	293
KRC	80%	20%	189
NBRC	70%	30%	292
NLACRC	81%	19%	232
RCEB	69%	31%	313
RCOC	84%	16%	317
RCRC	65%	35%	116
SARC	76%	24%	279
SCLARC	80%	20%	279
SDRC	80%	20%	306
SGPRC	85%	15%	282
TCRC	81%	19%	280
VMRC	84%	16%	221
WRC	84%	16%	236
CA Average	79%	21%	5,413
Weighted NCI-IDD Average	76%	24%	8,424

Choice, Decision Making and Control

Families and family members with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

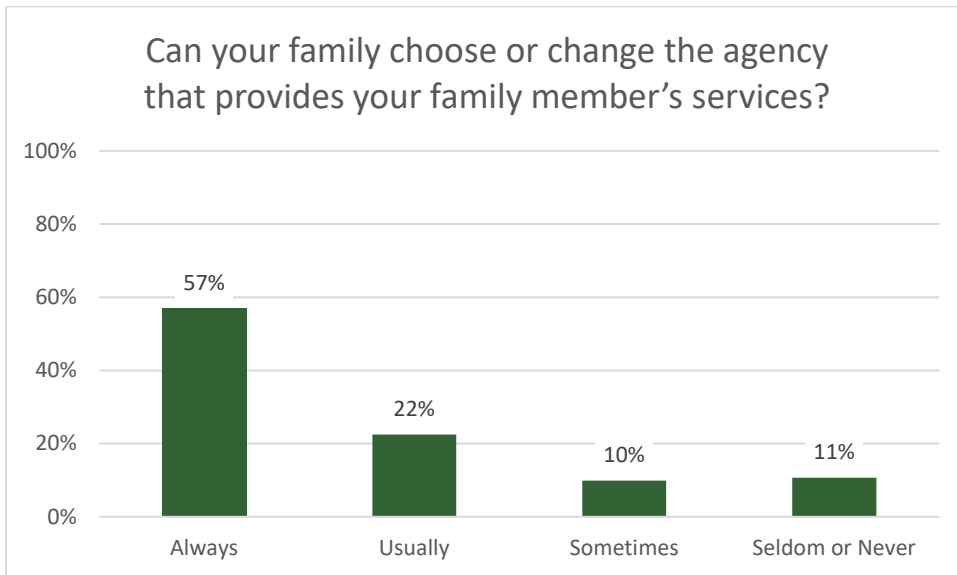


Table 63. Can your family choose or change the agency that provides your family member's services?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	59%	25%	9%	7%	191
CVRC	64%	20%	8%	8%	180
ELARC	56%	23%	12%	9%	236
FDLRC	50%	27%	11%	12%	177
FNRC	52%	22%	14%	12%	148
GGRC	57%	21%	9%	13%	175
HRC	53%	20%	12%	15%	181
IRC	60%	21%	9%	10%	212
KRC	61%	25%	10%	4%	128
NBRC	48%	32%	11%	8%	192
NLACRC	61%	21%	10%	7%	177
RCEB	51%	23%	10%	16%	229
RCOC	58%	20%	11%	10%	236
RCRC	58%	21%	9%	12%	81
SARC	54%	25%	8%	13%	204
SCLARC	66%	16%	8%	10%	207
SDRC	58%	23%	11%	9%	243
SGPRC	54%	23%	9%	14%	212
TCRC	57%	20%	11%	12%	197
VMRC	63%	16%	7%	14%	139
WRC	62%	25%	6%	6%	173
CA Average	57%	22%	10%	11%	3,931
Weighted NCI-IDD Average	65%	21%	7%	7%	6,709

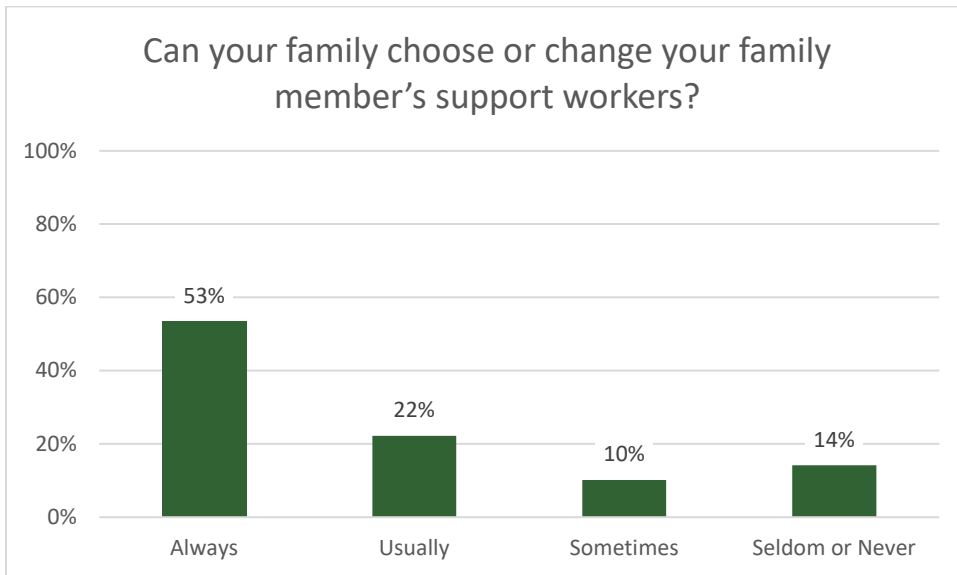


Table 64. Can your family choose or change your family member's support workers?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	55%	26%	9%	10%	194
CVRC	59%	17%	7%	16%	172
ELARC	58%	17%	12%	13%	214
FDLRC	53%	24%	8%	15%	157
FNRC	53%	25%	10%	11%	153
GGRC	48%	20%	14%	18%	166
HRC	50%	21%	12%	17%	165
IRC	54%	23%	8%	16%	212
KRC	57%	23%	7%	13%	122
NBRC	54%	26%	12%	7%	186
NLACRC	51%	24%	16%	9%	177
RCEB	48%	25%	8%	20%	204
RCOC	52%	23%	12%	14%	213
RCRC	52%	25%	10%	13%	88
SARC	46%	27%	11%	16%	196
SCLARC	62%	14%	7%	17%	205
SDRC	55%	24%	9%	12%	233
SGPRC	51%	21%	10%	19%	199
TCRC	51%	20%	14%	15%	198
VMRC	52%	24%	9%	15%	144
WRC	60%	20%	9%	11%	174
CA Average	53%	22%	10%	14%	3,785
Weighted NCI-IDD Average	59%	22%	8%	10%	6,429

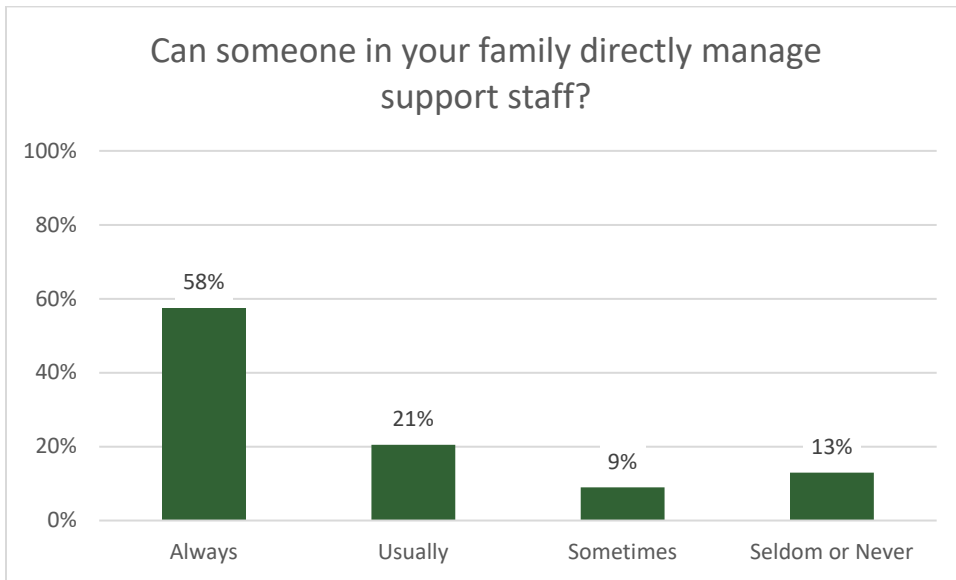


Table 65. Can someone in your family directly manage support staff?

Question changed in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	59%	23%	7%	11%	182
CVRC	64%	16%	8%	12%	168
ELARC	59%	15%	14%	12%	208
FDLRC	58%	20%	10%	12%	153
FNRC	61%	15%	8%	15%	156
GGRC	55%	20%	11%	14%	161
HRC	54%	22%	11%	13%	166
IRC	60%	24%	7%	9%	209
KRC	56%	19%	10%	15%	132
NBRC	50%	33%	6%	11%	184
NLACRC	58%	20%	8%	14%	177
RCEB	57%	20%	9%	14%	203
RCOC	55%	25%	9%	11%	215
RCRC	50%	38%	4%	8%	74
SARC	53%	24%	8%	15%	192
SCLARC	61%	14%	10%	15%	198
SDRC	61%	19%	8%	12%	227
SGPRC	54%	20%	10%	16%	184
TCRC	62%	13%	9%	16%	186
VMRC	55%	25%	7%	12%	130
WRC	63%	17%	9%	11%	174
CA Average	58%	21%	9%	13%	3,689
Weighted NCI-IDD Average	60%	20%	8%	12%	6,140

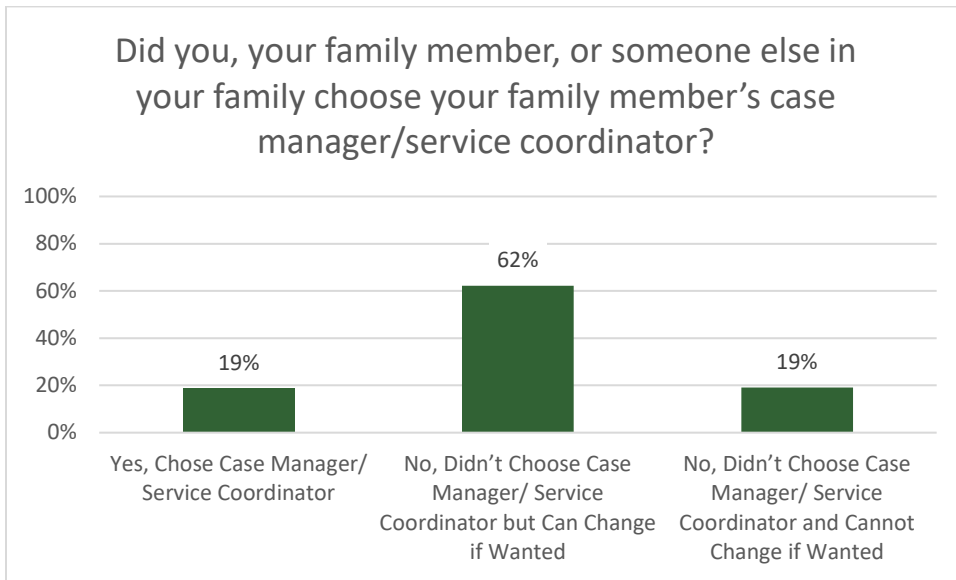


Table 66. Did you, your family member, or someone else in your family choose your family member's case manager/service coordinator?

Regional Center	Yes, Chose Case Manager/Service Coordinator	No, Didn't Choose Case Manager/Service Coordinator but Can Change if Wanted	No, Didn't Choose Case Manager/Service Coordinator and Cannot Change if Wanted	N
ACRC	14%	71%	15%	276
CVRC	21%	65%	14%	243
ELARC	26%	60%	14%	285
FDLRC	20%	58%	22%	216
FNRC	14%	66%	21%	239
GGRC	22%	56%	22%	233
HRC	21%	65%	14%	259
IRC	22%	60%	17%	268
KRC	15%	64%	21%	193
NBRC	11%	65%	24%	277
NLACRC	20%	68%	12%	239
RCEB	18%	58%	24%	338
RCOC	14%	70%	16%	321
RCRC	18%	62%	20%	114
SARC	18%	56%	26%	262
SCLARC	27%	56%	17%	251
SDRC	23%	51%	26%	304
SGPRC	20%	61%	19%	255
TCRC	13%	69%	18%	303
VMRC	16%	59%	25%	225
WRC	23%	62%	16%	232
CA Average	19%	62%	19%	5,342
Weighted NCI-IDD Average	27%	59%	14%	8,585

Community Connections

Family members receiving services and supports from the state developmental disabilities system are meaningfully engaged as members of their communities and have strong relationships. Families can use supports in their community.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

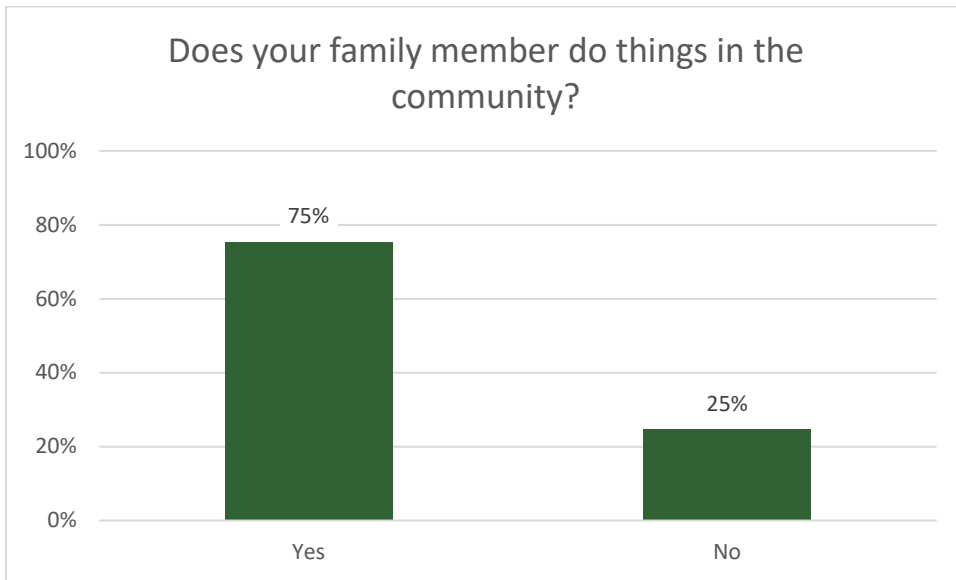


Table 67. Does your family member do things in the community?

Question changed in 2021-22

Regional Center	Yes	No	N
ACRC	79%	21%	363
CVRC	74%	26%	358
ELARC	75%	25%	390
FDLRC	76%	24%	311
FNRC	82%	18%	320
GGRC	73%	27%	373
HRC	72%	28%	362
IRC	80%	20%	375
KRC	75%	25%	269
NBRC	79%	21%	425
NLACRC	74%	26%	321
RCEB	76%	24%	464
RCOC	77%	23%	449
RCRC	79%	21%	149
SARC	71%	29%	374
SCLARC	67%	33%	371
SDRC	79%	21%	428
SGPRC	69%	31%	369
TCRC	74%	26%	387
VMRC	79%	21%	307
WRC	75%	25%	318
CA Average	75%	25%	7,502
Weighted NCI-IDD Average	80%	20%	11,338

For your family member, what makes it hard to do things and activities in the community?

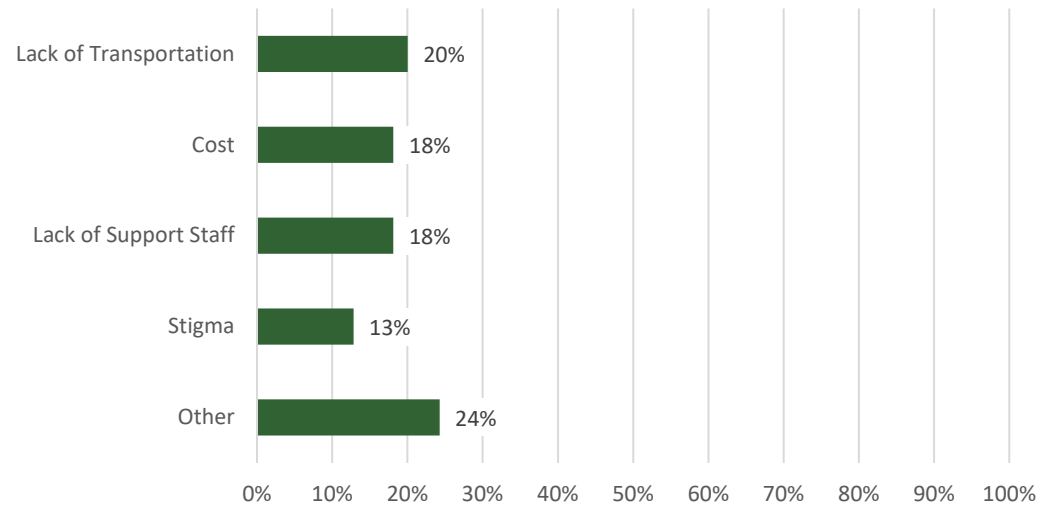


Table 68. For your family member, what makes it hard to do things and activities in the community?

Categories are not mutually exclusive, therefore N is not shown.

Regional Center	Lack of Transportation	Cost	Lack of Support Staff	Stigma	Other
ACRC	20%	17%	20%	11%	27%
CVRC	17%	18%	15%	15%	23%
ELARC	21%	19%	20%	10%	22%
FDLRC	18%	24%	20%	16%	29%
FNRC	23%	19%	17%	12%	30%
GGRC	20%	17%	21%	9%	21%
HRC	19%	16%	19%	16%	29%
IRC	13%	17%	13%	16%	26%
KRC	23%	21%	15%	12%	18%
NBRC	23%	19%	20%	13%	24%
NLACRC	23%	17%	16%	14%	23%
RCEB	24%	20%	21%	14%	24%
RCOC	19%	15%	16%	12%	25%
RCRC	20%	23%	20%	11%	31%
SARC	21%	16%	24%	13%	27%
SCLARC	16%	18%	16%	14%	21%
SDRC	20%	23%	20%	14%	23%
SGPRC	17%	15%	18%	11%	19%
TCRC	24%	17%	20%	12%	25%
VMRC	17%	15%	11%	14%	26%
WRC	21%	19%	16%	10%	17%
CA Average	20%	18%	18%	13%	24%
Weighted NCI-IDD Average	19%	18%	20%	12%	25%

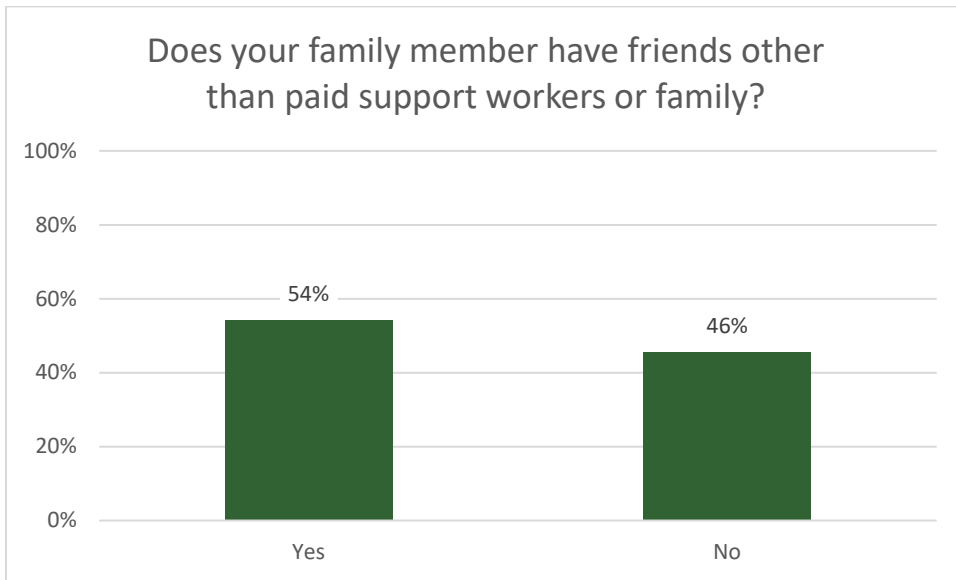


Table 69. Does your family member have friends other than paid support workers or family?

Regional Center	Yes	No	N
ACRC	57%	43%	355
CVRC	57%	43%	330
ELARC	52%	48%	368
FDLRC	50%	50%	294
FNRC	65%	35%	311
GGRC	57%	43%	351
HRC	49%	51%	342
IRC	56%	44%	364
KRC	57%	43%	250
NBRC	55%	45%	402
NLACRC	55%	45%	298
RCEB	54%	46%	448
RCOC	50%	50%	437
RCRC	63%	37%	146
SARC	48%	52%	356
SCLARC	47%	53%	336
SDRC	55%	45%	412
SGPRC	51%	49%	356
TCRC	55%	45%	368
VMRC	60%	40%	296
WRC	56%	44%	298
CA Average	54%	46%	7,135
Weighted NCI-IDD Average	58%	42%	10,893

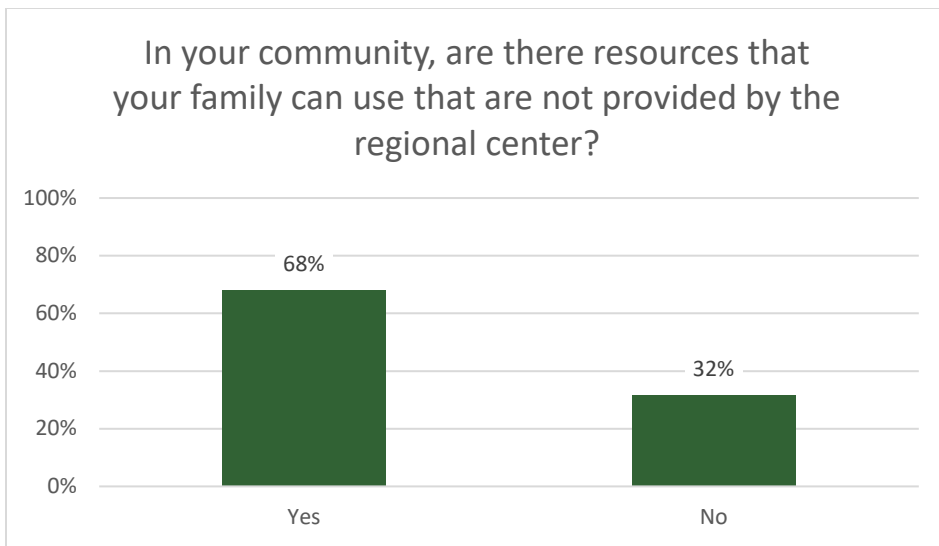


Table 70. In your community, are there resources that your family can use that are not provided by the regional center⁶ (for example, recreational programs, community housing, library programs, religious groups, etc.)? ⁷

Regional Center	Yes	No	N
ACRC	69%	31%	250
CVRC	66%	34%	241
ELARC	69%	31%	282
FDLRC	64%	36%	209
FNRC	67%	33%	213
GGRC	65%	35%	247
HRC	72%	28%	237
IRC	74%	26%	258
KRC	68%	32%	189
NBRC	72%	28%	277
NLACRC	70%	30%	208
RCEB	65%	35%	321
RCOC	71%	29%	319
RCRC	70%	30%	110
SARC	65%	35%	262
SCLARC	66%	34%	251
SDRC	68%	32%	302
SGPRC	66%	34%	260
TCRC	75%	25%	260
VMRC	63%	37%	212
WRC	69%	31%	204
CA Average	68%	32%	5,127
Weighted NCI-IDD Average	71%	29%	7,949

⁶ Some NCI states provide services through a statewide ID/DD agency

⁷ Those who used direct entry saw the question “In the community, are there resources or support that your family can use that are not provided by the I/DD agency?” Those who used the paper tool saw the question “In the community, are there resources or support that your family member can use that are not provided by the I/DD agency?”

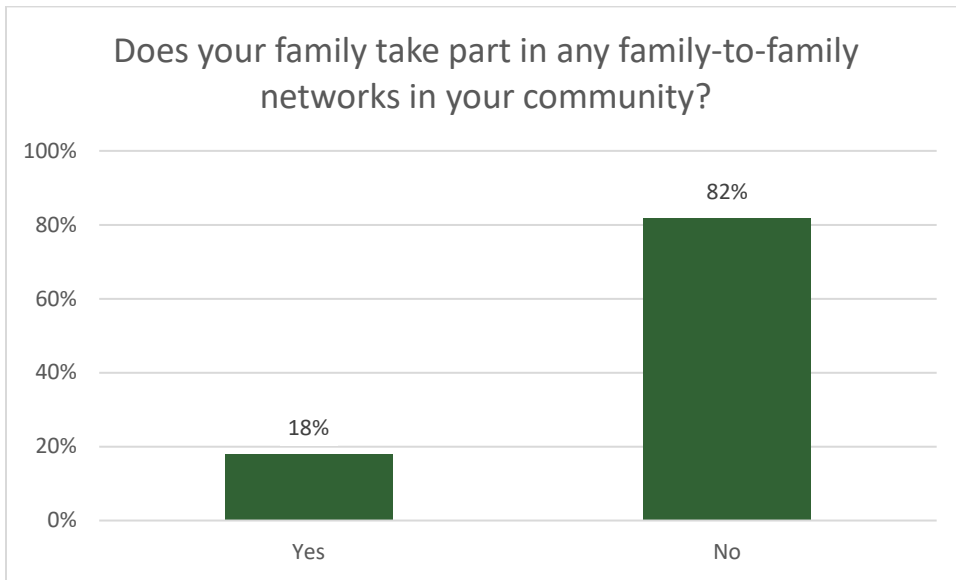


Table 71. Does your family take part in any family-to-family networks in your community?

Regional Center	Yes	No	N
ACRC	16%	84%	321
CVRC	20%	80%	307
ELARC	17%	83%	317
FDLRC	22%	78%	272
FNRC	12%	88%	260
GGRC	22%	78%	305
HRC	18%	82%	316
IRC	22%	78%	315
KRC	13%	87%	212
NBRC	14%	86%	366
NLACRC	20%	80%	270
RCEB	23%	77%	392
RCOC	15%	85%	403
RCRC	12%	88%	126
SARC	21%	79%	331
SCLARC	16%	84%	292
SDRC	17%	83%	380
SGPRC	20%	80%	314
TCRC	15%	85%	334
VMRC	18%	82%	249
WRC	20%	80%	264
CA Average	18%	82%	6,361
Weighted NCI-IDD Average	17%	83%	9,617

Health, Welfare, and Safety (New in 2021-22)

Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

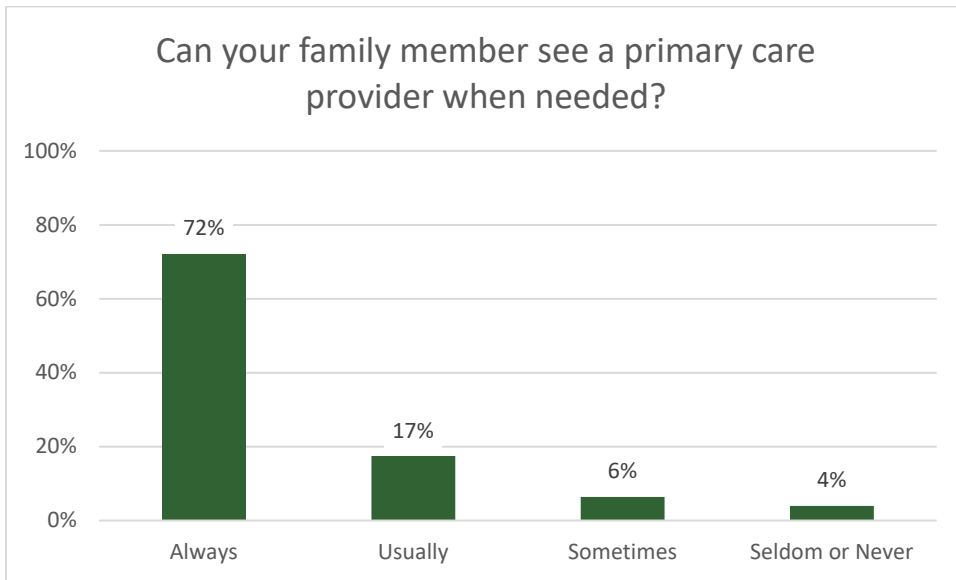


Table 72. Can your family member see a primary care provider (doctor, registered nurse, etc.) when needed?

New question in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	77%	16%	5%	2%	371
CVRC	70%	16%	8%	6%	344
ELARC	70%	18%	8%	5%	384
FDLRC	71%	18%	7%	5%	306
FNRC	66%	24%	7%	3%	321
GGRC	70%	17%	9%	4%	369
HRC	64%	23%	9%	4%	360
IRC	73%	18%	7%	2%	382
KRC	73%	20%	4%	4%	270
NBRC	72%	21%	5%	3%	413
NLACRC	76%	14%	8%	2%	313
RCEB	76%	16%	4%	4%	465
RCOC	74%	15%	6%	5%	452
RCRC	68%	26%	6%	1%	151
SARC	70%	21%	6%	4%	379
SCLARC	72%	12%	8%	8%	343
SDRC	74%	16%	5%	5%	424
SGPRC	75%	15%	5%	5%	366
TCRC	75%	17%	5%	3%	383
VMRC	72%	16%	6%	6%	314
WRC	75%	14%	8%	3%	320
CA Average	72%	17%	6%	4%	7,448
Weighted NCI-IDD Average	75%	17%	5%	3%	11,294

Does your family member's primary care doctor understand your family member's needs related to their disability?

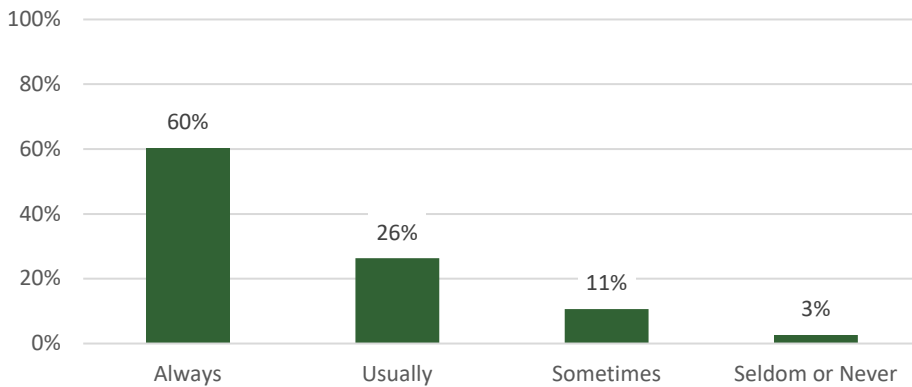


Table 73. Does your family member's primary care doctor understand your family member's needs related to their disability?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	60%	28%	10%	2%	355
CVRC	62%	25%	10%	2%	346
ELARC	66%	22%	10%	1%	379
FDLRC	60%	25%	12%	3%	304
FNRC	48%	38%	11%	3%	308
GGRC	59%	28%	11%	2%	358
HRC	59%	26%	12%	2%	345
IRC	68%	21%	10%	1%	378
KRC	59%	25%	13%	3%	266
NBRC	54%	31%	12%	3%	412
NLACRC	59%	24%	14%	3%	313
RCEB	53%	32%	12%	4%	452
RCOC	59%	29%	9%	3%	452
RCRC	51%	33%	11%	4%	148
SARC	57%	30%	10%	3%	371
SCLARC	72%	15%	11%	3%	359
SDRC	65%	21%	11%	2%	420
SGPRC	66%	22%	9%	4%	366
TCRC	62%	26%	9%	3%	380
VMRC	58%	29%	8%	5%	311
WRC	65%	24%	9%	1%	304
CA Average	60%	26%	11%	3%	7,344
Weighted NCI-IDD Average	61%	28%	9%	2%	11,144

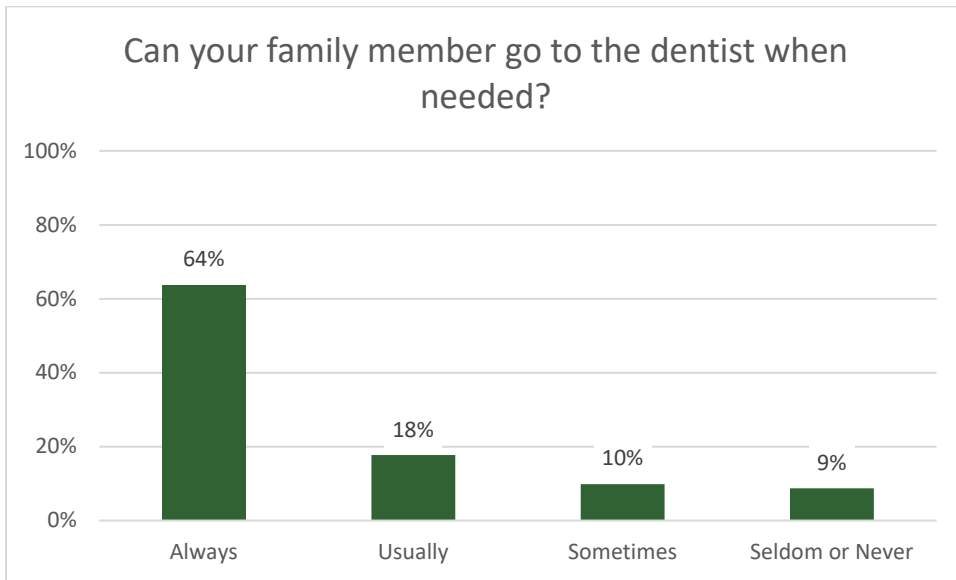


Table 74. Can your family member go to the dentist when needed?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	67%	16%	8%	9%	369
CVRC	67%	18%	7%	8%	350
ELARC	61%	20%	13%	6%	392
FDLRC	63%	19%	10%	8%	317
FNRC	55%	25%	9%	11%	317
GGRC	59%	17%	12%	12%	380
HRC	61%	19%	13%	7%	358
IRC	61%	20%	11%	8%	378
KRC	63%	21%	8%	9%	268
NBRC	57%	21%	10%	13%	421
NLACRC	69%	17%	9%	6%	321
RCEB	66%	16%	10%	9%	467
RCOC	67%	18%	8%	7%	464
RCRC	59%	24%	9%	9%	148
SARC	61%	18%	11%	10%	383
SCLARC	65%	13%	12%	10%	365
SDRC	69%	15%	8%	7%	429
SGPRC	69%	13%	8%	10%	371
TCRC	67%	15%	12%	6%	389
VMRC	62%	19%	8%	11%	309
WRC	67%	15%	11%	7%	317
CA Average	64%	18%	10%	9%	7,532
Weighted NCI-IDD Average	66%	18%	9%	8%	11,355

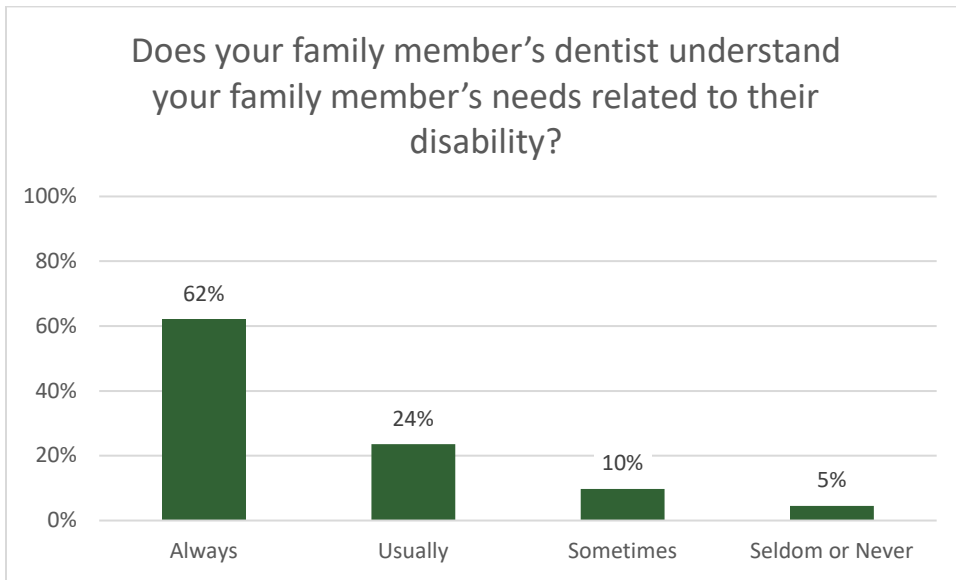


Table 75. Does your family member's dentist understand your family member's needs related to their disability?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	61%	25%	9%	5%	325
CVRC	63%	23%	10%	4%	322
ELARC	60%	25%	11%	4%	360
FDLRC	66%	20%	10%	4%	279
FNRC	51%	35%	9%	5%	265
GGRC	63%	22%	9%	6%	323
HRC	61%	23%	12%	5%	320
IRC	62%	24%	11%	3%	344
KRC	59%	28%	9%	4%	239
NBRC	51%	33%	10%	6%	364
NLACRC	64%	22%	9%	5%	301
RCEB	59%	23%	13%	5%	422
RCOC	62%	26%	9%	3%	434
RCRC	57%	30%	8%	6%	132
SARC	60%	25%	10%	5%	344
SCLARC	70%	16%	8%	6%	328
SDRC	67%	21%	8%	3%	387
SGPRC	67%	19%	10%	4%	339
TCRC	67%	19%	11%	3%	347
VMRC	65%	23%	8%	4%	266
WRC	70%	17%	8%	5%	286
CA Average	62%	24%	10%	5%	6,744
Weighted NCI-IDD Average	62%	25%	9%	4%	10,129

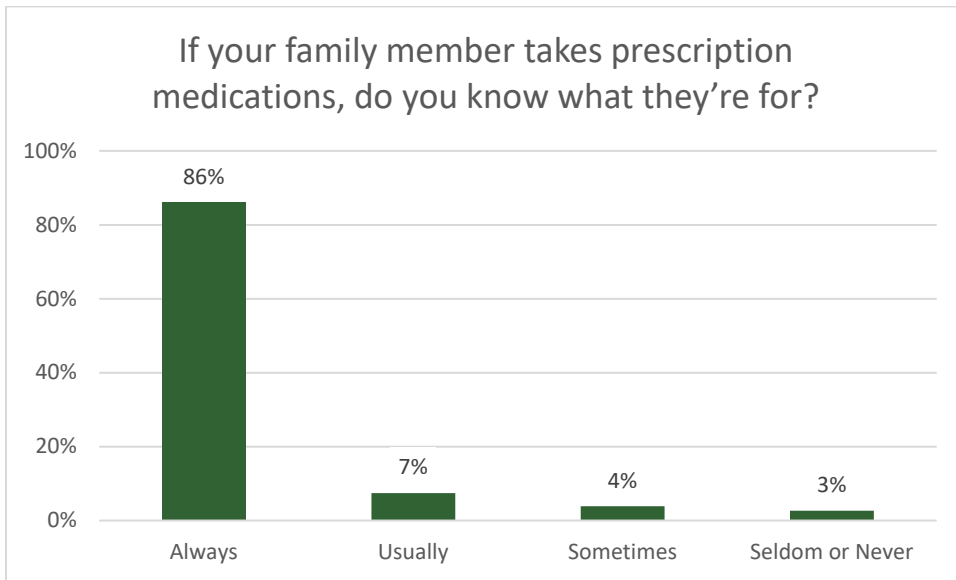


Table 76. If your family member takes prescription medications, do you know what they're for?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	92%	5%	1%	3%	303
CVRC	86%	8%	3%	3%	302
ELARC	81%	8%	7%	3%	290
FDLRC	85%	6%	6%	3%	250
FNRC	90%	6%	2%	2%	262
GGRC	83%	11%	3%	3%	305
HRC	83%	9%	4%	3%	274
IRC	89%	6%	2%	3%	314
KRC	90%	5%	4%	1%	210
NBRC	86%	8%	5%	1%	314
NLACRC	83%	10%	5%	2%	241
RCEB	87%	5%	5%	3%	375
RCOC	88%	8%	2%	2%	372
RCRC	90%	8%	1%	2%	125
SARC	85%	10%	3%	2%	297
SCLARC	81%	6%	8%	5%	270
SDRC	86%	7%	4%	3%	339
SGPRC	87%	5%	4%	3%	305
TCRC	86%	8%	4%	2%	314
VMRC	86%	10%	2%	2%	257
WRC	86%	6%	4%	3%	245
CA Average	86%	7%	4%	3%	5,979
Weighted NCI-IDD Average	89%	6%	3%	2%	9,417

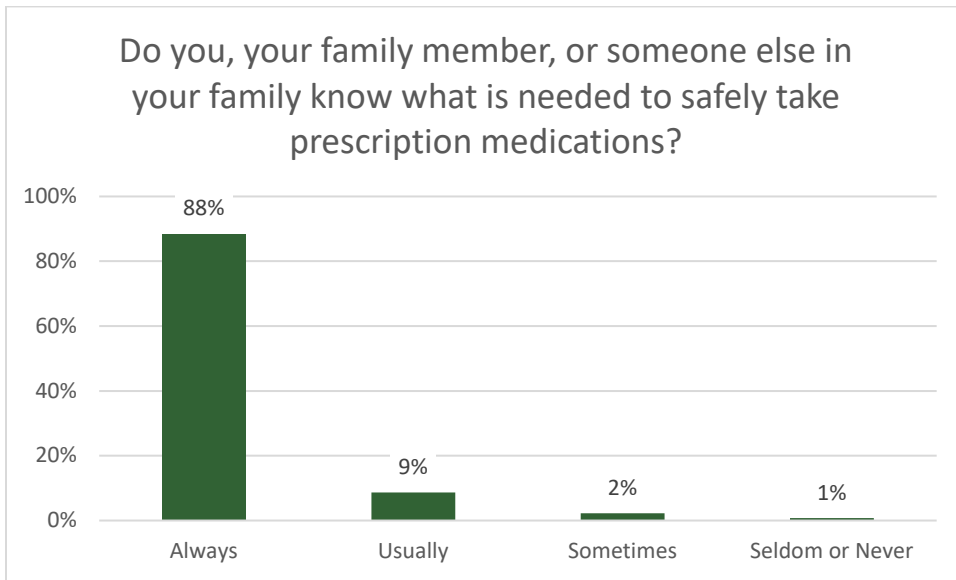


Table 77. Do you, your family member, or someone else in your family know what is needed to safely take prescription medications (when it should be taken, how much to take, and the potential side effects)?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	90%	8%	1%	1%	302
CVRC	88%	10%	2%	0%	301
ELARC	85%	9%	5%	1%	286
FDLRC	86%	9%	4%	1%	247
FNRC	90%	9%	0%	1%	261
GGRC	87%	11%	2%	0%	301
HRC	85%	11%	4%	1%	279
IRC	92%	5%	2%	1%	315
KRC	91%	5%	3%	0%	207
NBRC	86%	10%	3%	1%	315
NLACRC	89%	9%	1%	1%	239
RCEB	88%	8%	3%	1%	370
RCOC	87%	10%	2%	1%	377
RCRC	88%	9%	3%	0%	123
SARC	87%	9%	2%	1%	298
SCLARC	88%	8%	3%	1%	264
SDRC	91%	7%	2%	0%	337
SGPRC	91%	7%	1%	1%	299
TCRC	90%	8%	1%	1%	308
VMRC	88%	11%	1%	0%	256
WRC	89%	9%	2%	0%	245
CA Average	88%	9%	2%	1%	5,944
Weighted NCI-IDD Average	91%	7%	2%	1%	9,347

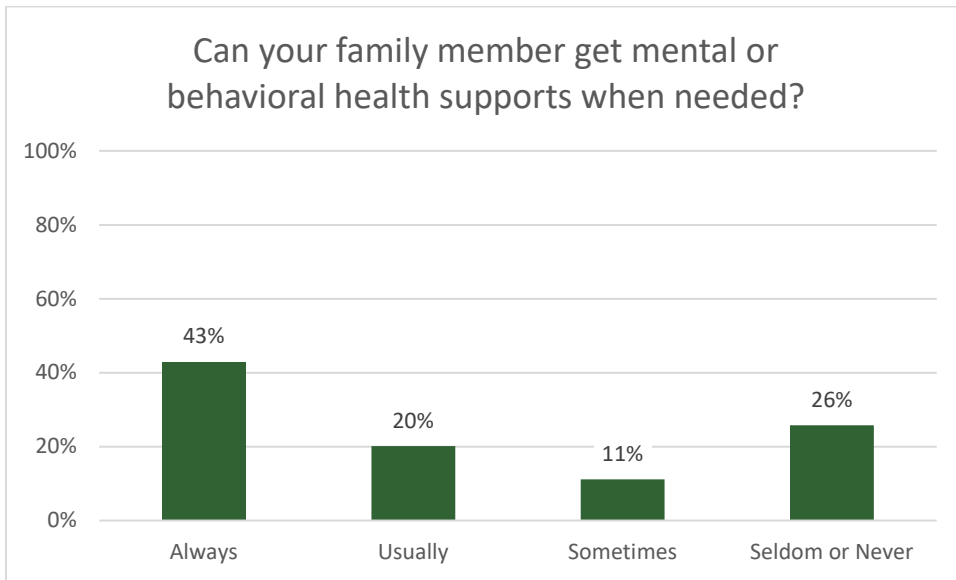


Table 78. Can your family member get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)?

New question in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	53%	18%	6%	23%	270
CVRC	51%	16%	11%	22%	266
ELARC	42%	19%	13%	26%	302
FDLRC	40%	21%	14%	24%	242
FNRC	37%	28%	7%	28%	229
GGRC	35%	22%	11%	32%	271
HRC	41%	19%	14%	26%	250
IRC	45%	18%	10%	27%	271
KRC	49%	18%	12%	20%	186
NBRC	35%	26%	12%	27%	292
NLACRC	44%	20%	12%	24%	232
RCEB	41%	18%	10%	30%	331
RCOC	42%	19%	11%	28%	336
RCRC	37%	34%	11%	18%	107
SARC	39%	20%	12%	28%	285
SCLARC	44%	15%	14%	27%	268
SDRC	50%	20%	8%	22%	312
SGPRC	42%	16%	12%	30%	286
TCRC	47%	24%	11%	19%	272
VMRC	42%	22%	13%	23%	222
WRC	47%	17%	12%	24%	250
CA Average	43%	20%	11%	26%	5,497
Weighted NCI-IDD Average	46%	20%	10%	24%	8,232

If your family member uses mental health services, does the mental health professional understand your family member's needs related to their disability?

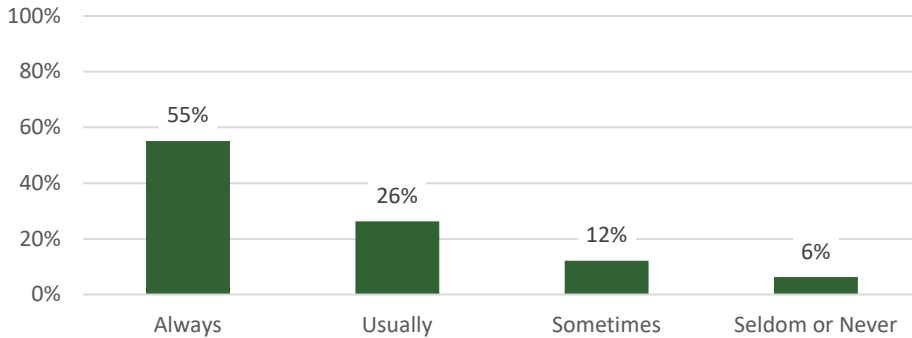


Table 79. If your family member uses mental health services, does the mental health professional understand your family member's needs related to their disability?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	58%	25%	12%	5%	193
CVRC	62%	23%	11%	4%	214
ELARC	64%	16%	13%	7%	224
FDLRC	60%	24%	9%	7%	190
FNRC	50%	30%	13%	8%	159
GGRC	47%	30%	17%	8%	200
HRC	55%	22%	16%	7%	192
IRC	58%	28%	9%	5%	216
KRC	51%	29%	13%	7%	144
NBRC	42%	37%	14%	7%	225
NLACRC	62%	24%	10%	4%	182
RCEB	49%	30%	14%	7%	242
RCOC	52%	25%	15%	8%	252
RCRC	42%	38%	10%	10%	88
SARC	49%	35%	12%	5%	230
SCLARC	61%	16%	15%	7%	220
SDRC	60%	27%	9%	4%	265
SGPRC	57%	23%	11%	9%	216
TCRC	60%	26%	10%	4%	216
VMRC	54%	27%	11%	8%	166
WRC	61%	23%	11%	5%	184
CA Average	55%	26%	12%	6%	4,231
Weighted NCI-IDD Average	56%	28%	11%	5%	6,095

If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

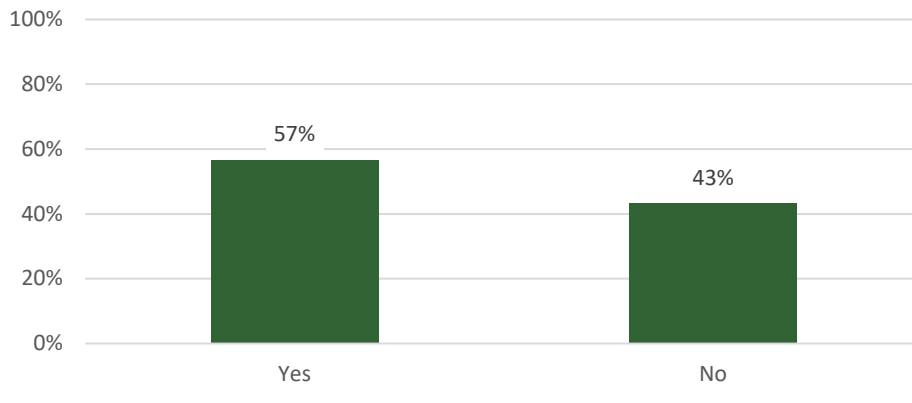


Table 80. If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

Regional Center	Yes	No	N
ACRC	57%	43%	100
CVRC	63%	37%	98
ELARC	54%	46%	136
FDLRC	55%	45%	121
FNRC	58%	42%	65
GGRC	58%	42%	106
HRC	52%	48%	122
IRC	56%	44%	114
KRC	58%	42%	73
NBRC	50%	50%	113
NLACRC	56%	44%	100
RCEB	53%	47%	116
RCOC	65%	35%	130
RCRC	58%	42%	36
SARC	56%	44%	117
SCLARC	48%	52%	145
SDRC	55%	45%	143
SGPRC	58%	42%	118
TCRC	59%	41%	106
VMRC	67%	33%	90
WRC	61%	39%	102
CA Average	57%	43%	2,255
Weighted NCI-IDD Average	58%	42%	2,975

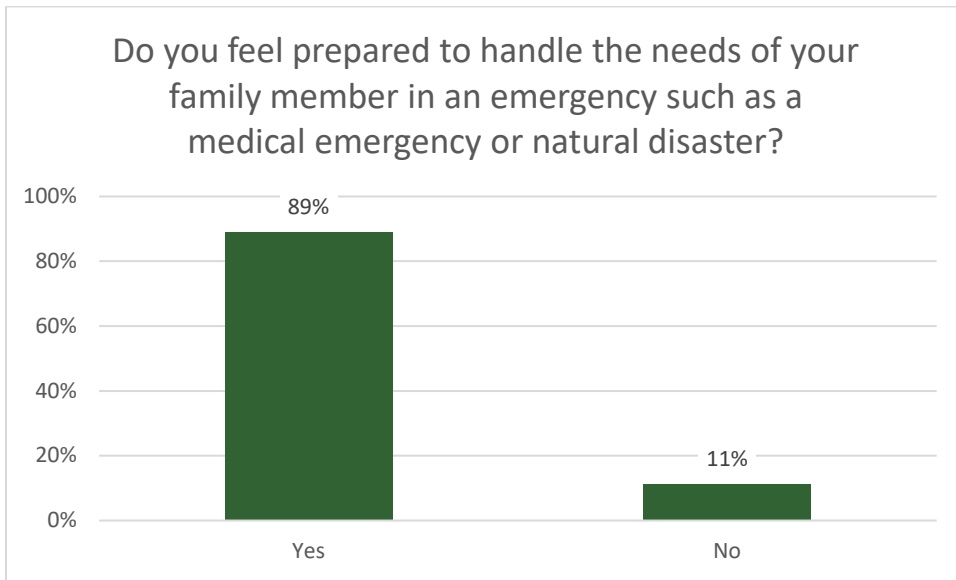


Table 81. Do you feel prepared to handle the needs of your family member in an emergency such as a medical emergency or natural disaster?

Regional Center	Yes	No	N
ACRC	90%	10%	347
CVRC	90%	10%	324
ELARC	89%	11%	349
FDLRC	81%	19%	280
FNRC	93%	7%	305
GGRC	90%	10%	339
HRC	87%	13%	308
IRC	90%	10%	368
KRC	91%	9%	245
NBRC	89%	11%	382
NLACRC	89%	11%	291
RCEB	87%	13%	418
RCOC	91%	9%	416
RCRC	92%	8%	143
SARC	88%	12%	346
SCLARC	81%	19%	343
SDRC	92%	8%	407
SGPRC	88%	12%	345
TCRC	86%	14%	347
VMRC	93%	7%	287
WRC	89%	11%	294
CA Average	89%	11%	6,901
Weighted NCI-IDD Average	91%	9%	10,523

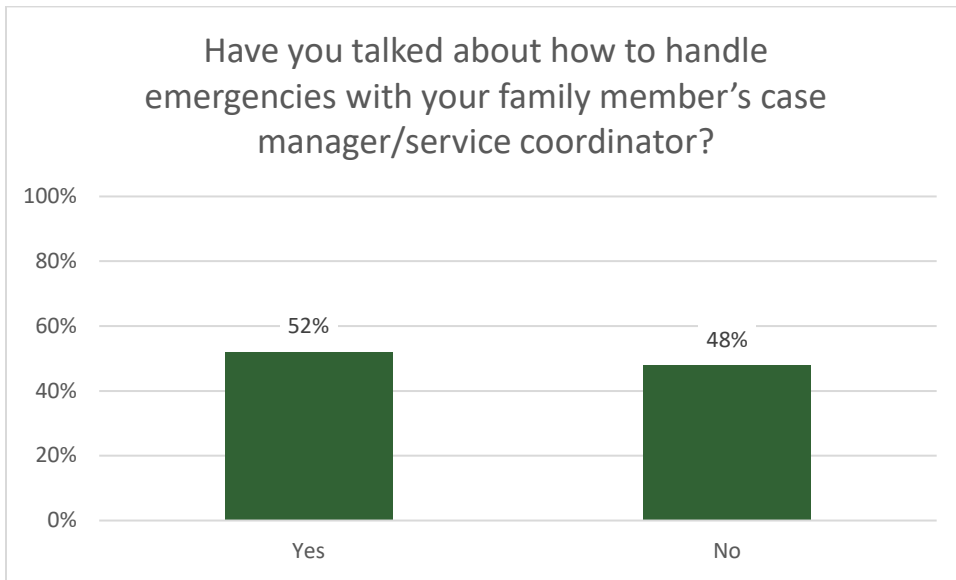


Table 82. Have you talked about how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your family member's case manager/service coordinator?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	54%	46%	338
CVRC	56%	44%	321
ELARC	55%	45%	367
FDLRC	40%	60%	294
FNRC	66%	34%	303
GGRC	41%	59%	341
HRC	47%	53%	333
IRC	69%	31%	359
KRC	51%	49%	253
NBRC	44%	56%	383
NLACRC	51%	49%	292
RCEB	44%	56%	432
RCOC	66%	34%	428
RCRC	52%	48%	143
SARC	45%	55%	351
SCLARC	51%	49%	329
SDRC	51%	49%	402
SGPRC	54%	46%	347
TCRC	46%	54%	345
VMRC	53%	47%	292
WRC	52%	48%	295
CA Average	52%	48%	6,966
Weighted NCI-IDD Average	54%	46%	10,624

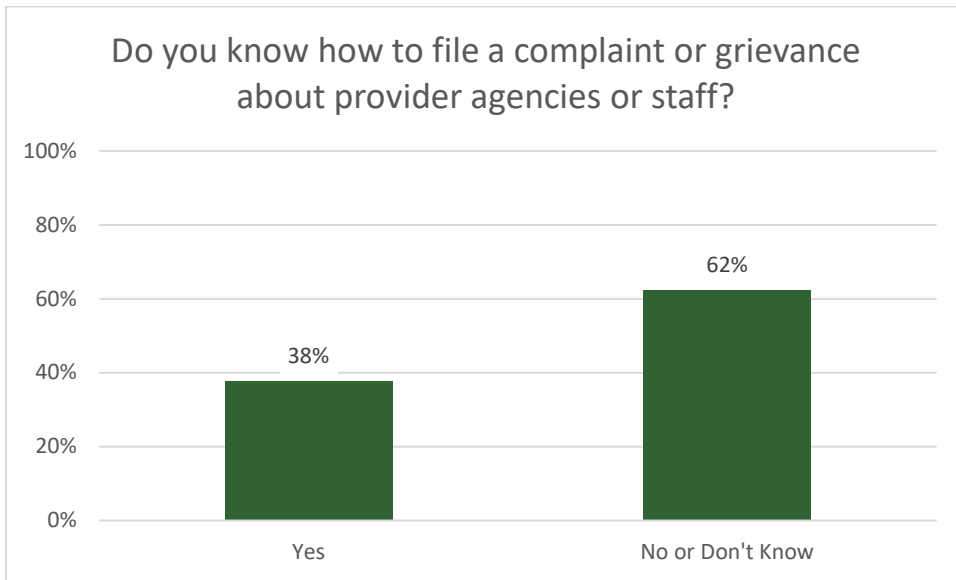


Table 83. Do you know how to file a complaint or grievance about provider agencies or staff?

Regional Center	Yes	No or Don't Know	N
ACRC	49%	51%	368
CVRC	43%	57%	358
ELARC	38%	62%	402
FDLRC	27%	73%	324
FNRC	52%	48%	320
GGRC	31%	69%	380
HRC	40%	60%	364
IRC	39%	61%	396
KRC	34%	66%	271
NBRC	35%	65%	420
NLACRC	35%	65%	322
RCEB	31%	69%	471
RCOC	41%	59%	461
RCRC	59%	41%	154
SARC	32%	68%	383
SCLARC	27%	73%	370
SDRC	33%	67%	435
SGPRC	41%	59%	377
TCRC	38%	62%	392
VMRC	44%	56%	318
WRC	36%	64%	323
CA Average	38%	62%	7,629
Weighted NCI-IDD Average	49%	51%	11,481

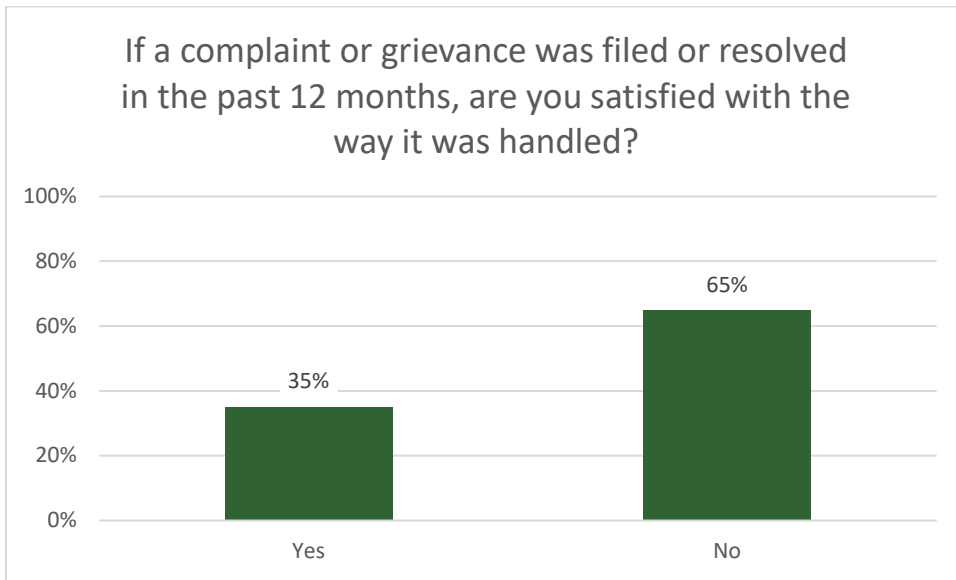


Table 84. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

Regional Center	Yes	No	N
ACRC	44%	56%	32
CVRC	43%	57%	37
ELARC	33%	67%	66
FDLRC	28%	72%	36
FNRC	45%	55%	20
GGRC	33%	67%	39
HRC	18%	82%	33
IRC	43%	57%	47
KRC	39%	61%	31
NBRC	32%	68%	38
NLACRC	36%	64%	39
RCEB	26%	74%	42
RCOC	38%	62%	45
RCRC	n/a	n/a	n/a
SARC	47%	53%	43
SCLARC	27%	73%	82
SDRC	37%	63%	46
SGPRC	36%	64%	44
TCRC	26%	74%	43
VMRC	53%	47%	30
WRC	37%	63%	35
CA Average	35%	65%	843
Weighted NCI-IDD Average	38%	62%	1,100

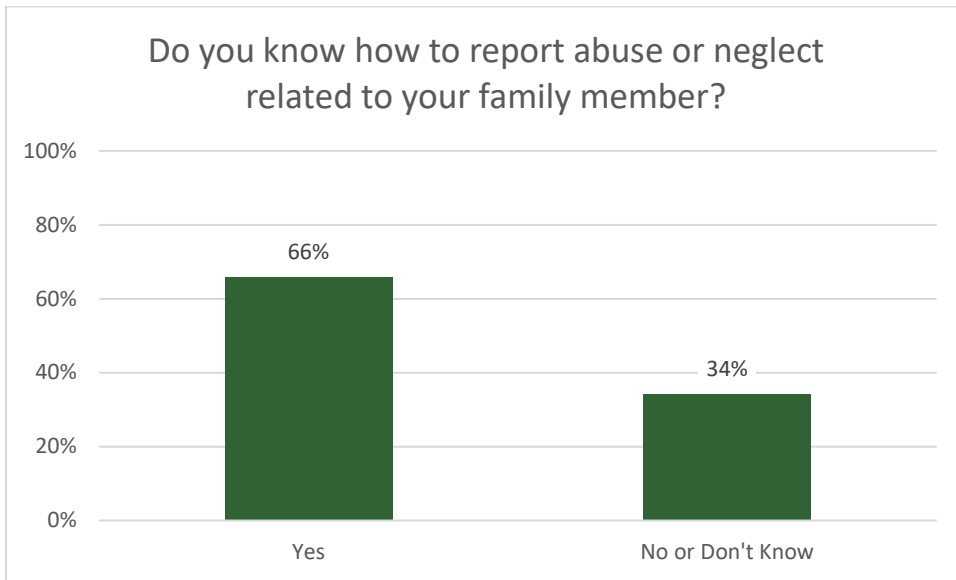


Table 85. Do you know how to report abuse or neglect related to your family member?

Regional Center	Yes	No or Don't Know	N
ACRC	77%	23%	361
CVRC	76%	24%	351
ELARC	67%	33%	401
FDLRC	54%	46%	318
FNRC	81%	19%	321
GGRC	58%	42%	374
HRC	57%	43%	356
IRC	73%	27%	388
KRC	64%	36%	270
NBRC	65%	35%	417
NLACRC	64%	36%	317
RCEB	63%	37%	463
RCOC	65%	35%	459
RCRC	82%	18%	148
SARC	57%	43%	385
SCLARC	64%	36%	368
SDRC	60%	40%	429
SGPRC	65%	35%	374
TCRC	68%	32%	388
VMRC	72%	28%	312
WRC	65%	35%	323
CA Average	66%	34%	7,543
Weighted NCI-IDD Average	73%	27%	11,400

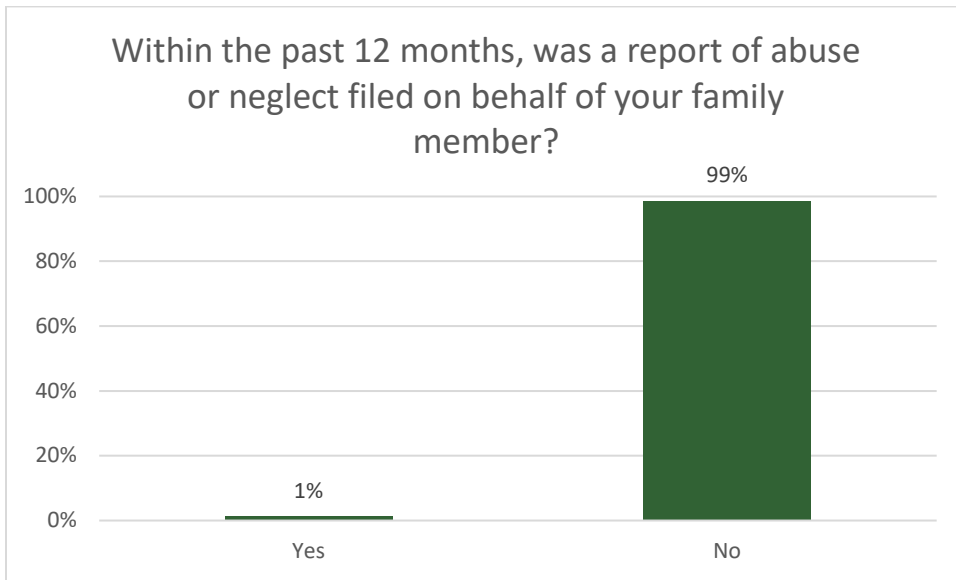


Table 86. Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member?

Regional Center	Yes	No	N
ACRC	1%	99%	354
CVRC	1%	99%	338
ELARC	2%	98%	377
FDLRC	1%	99%	311
FNRC	2%	98%	316
GGRC	2%	98%	365
HRC	0%	100%	347
IRC	2%	98%	370
KRC	2%	98%	263
NBRC	2%	98%	398
NLACRC	1%	99%	309
RCEB	1%	99%	445
RCOC	1%	99%	445
RCRC	1%	99%	144
SARC	1%	99%	359
SCLARC	1%	99%	346
SDRC	2%	98%	419
SGPRC	1%	99%	362
TCRC	1%	99%	374
VMRC	1%	99%	300
WRC	1%	99%	305
CA Average	1%	99%	7,264
Weighted NCI-IDD Average	1%	99%	11,037

If a report of abuse or neglect was filed on behalf of family member, if someone other than you or another family member reported abuse or neglect in the past 12 months, were you notified of the report in a timely manner?

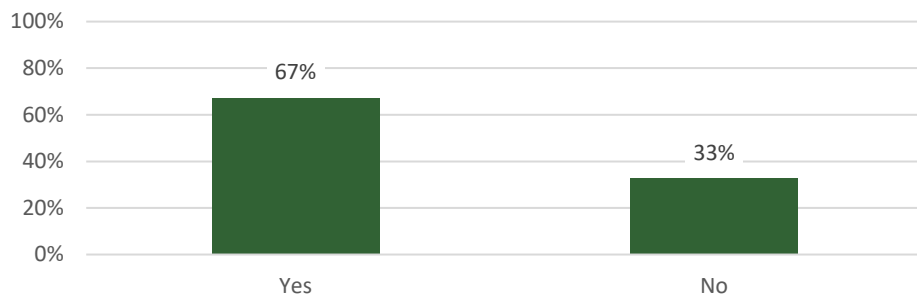


Table 87. If a report of abuse or neglect was filed on behalf of family member, if someone other than you or another family member reported abuse or neglect in the past 12 months, were you notified of the report in a timely manner?

Regional Center	Yes	No	N
ACRC	n/a	n/a	n/a
CVRC	n/a	n/a	n/a
ELARC	n/a	n/a	n/a
FDLRC	n/a	n/a	n/a
FNRC	n/a	n/a	n/a
GGRC	n/a	n/a	n/a
HRC	n/a	n/a	n/a
IRC	n/a	n/a	n/a
KRC	n/a	n/a	n/a
NBRC	n/a	n/a	n/a
NLACRC	n/a	n/a	n/a
RCEB	n/a	n/a	n/a
RCOC	n/a	n/a	n/a
RCRC	n/a	n/a	n/a
SARC	n/a	n/a	n/a
SCLARC	n/a	n/a	n/a
SDRC	n/a	n/a	n/a
SGPRC	n/a	n/a	n/a
TCRC	n/a	n/a	n/a
VMRC	n/a	n/a	n/a
WRC	n/a	n/a	n/a
CA Average	67%	33%	64
Weighted NCI-IDD Average	68%	32%	90

Family Satisfaction

Services and supports lead to better lives for people with disabilities and their families.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

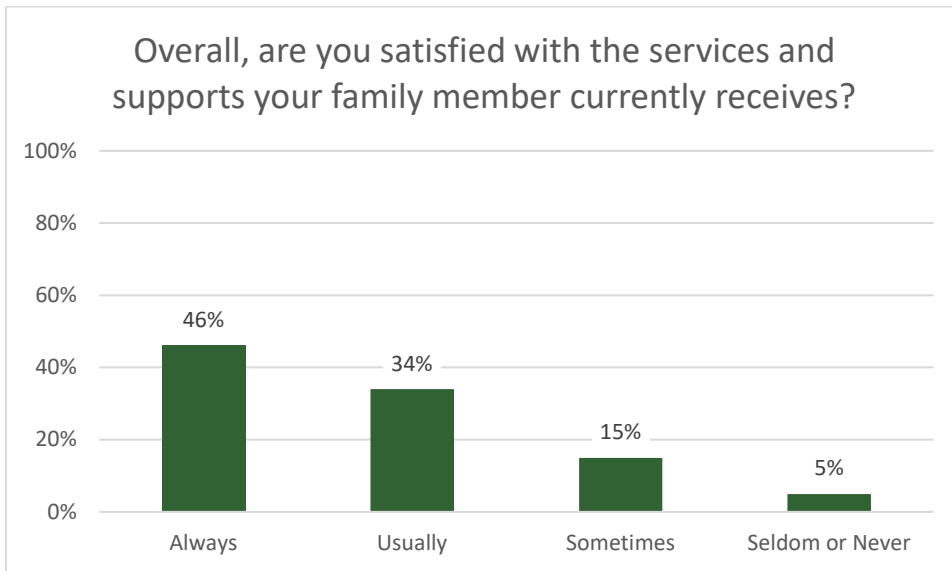


Table 88. Overall, are you satisfied with the services and supports your family member currently receives?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	41%	42%	13%	4%	359
CVRC	53%	32%	10%	5%	346
ELARC	54%	28%	14%	4%	387
FDLRC	44%	30%	19%	7%	312
FNRC	44%	35%	15%	6%	316
GGRC	42%	37%	16%	6%	363
HRC	42%	36%	15%	7%	348
IRC	51%	34%	11%	3%	377
KRC	44%	34%	16%	6%	264
NBRC	38%	36%	19%	7%	409
NLACRC	47%	34%	16%	3%	303
RCEB	34%	35%	20%	11%	461
RCOC	49%	36%	12%	2%	462
RCRC	40%	37%	17%	6%	144
SARC	38%	41%	17%	4%	379
SCLARC	56%	24%	16%	4%	356
SDRC	46%	34%	17%	3%	429
SGPRC	51%	33%	13%	3%	370
TCRC	50%	33%	13%	5%	389
VMRC	52%	31%	14%	3%	307
WRC	52%	32%	12%	5%	311
CA Average	46%	34%	15%	5%	7,410
Weighted NCI-IDD Average	44%	38%	13%	4%	11,222

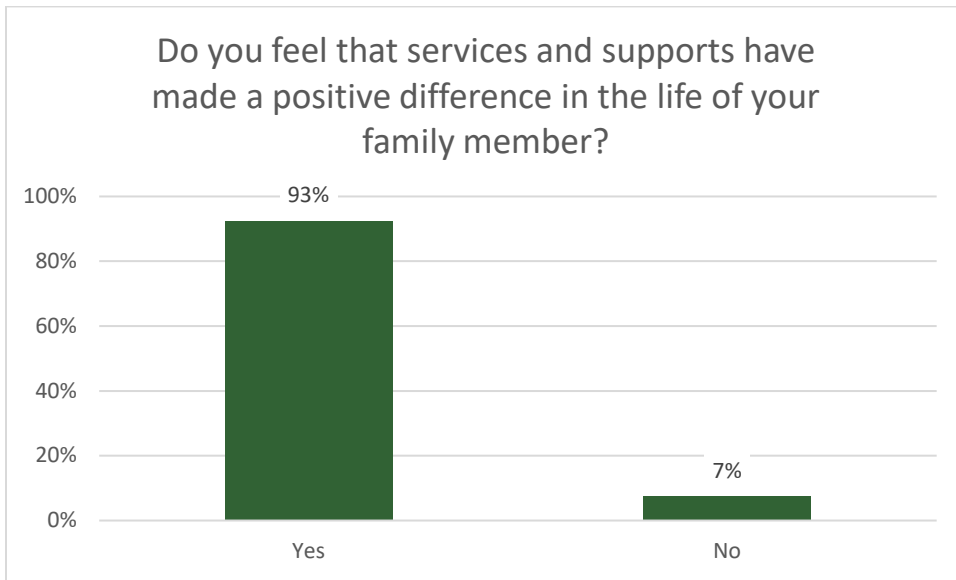


Table 89. Do you feel that services and supports have made a positive difference in the life of your family member?

Regional Center	Yes	No	N
ACRC	93%	7%	335
CVRC	93%	7%	330
ELARC	91%	9%	363
FDLRC	93%	7%	290
FNRC	92%	8%	295
GGRC	94%	6%	332
HRC	90%	10%	322
IRC	95%	5%	348
KRC	90%	10%	239
NBRC	90%	10%	368
NLACRC	93%	7%	278
RCEB	89%	11%	421
RCOC	94%	6%	431
RCRC	93%	7%	138
SARC	93%	7%	354
SCLARC	90%	10%	327
SDRC	94%	6%	400
SGPRC	95%	5%	347
TCRC	92%	8%	369
VMRC	93%	7%	291
WRC	95%	5%	295
CA Average	93%	7%	6,890
Weighted NCI-IDD Average	94%	6%	10,531

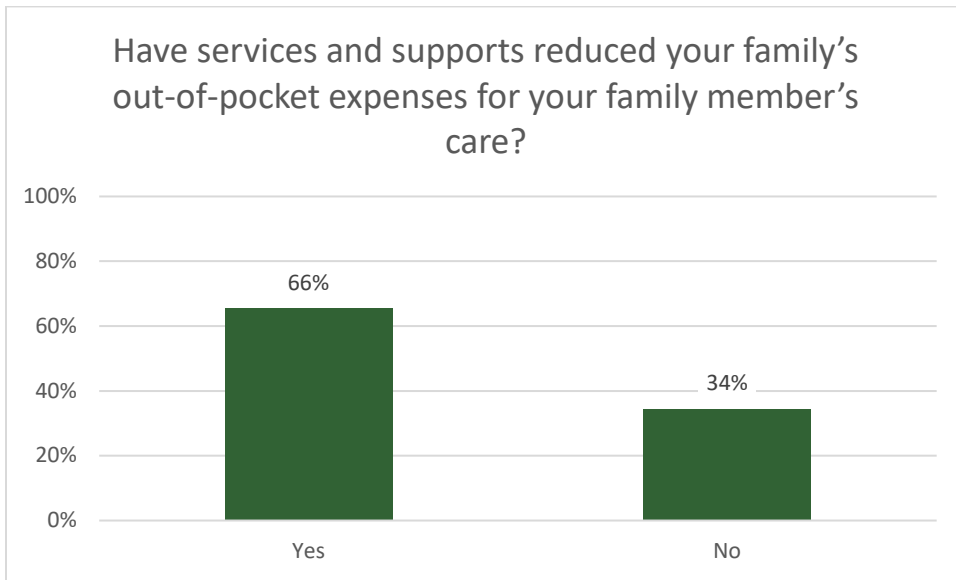


Table 90. Have services and supports reduced your family's out-of-pocket expenses for your family member's care?

Regional Center	Yes	No	N
ACRC	75%	25%	310
CVRC	63%	37%	294
ELARC	58%	42%	332
FDLRC	65%	35%	271
FNRC	69%	31%	291
GGRC	68%	32%	320
HRC	58%	42%	296
IRC	67%	33%	329
KRC	58%	42%	214
NBRC	66%	34%	358
NLACRC	66%	34%	264
RCEB	62%	38%	396
RCOC	71%	29%	394
RCRC	68%	32%	128
SARC	74%	26%	336
SCLARC	51%	49%	289
SDRC	66%	34%	386
SGPRC	63%	37%	323
TCRC	69%	31%	338
VMRC	69%	31%	266
WRC	68%	32%	273
CA Average	66%	34%	6,421
Weighted NCI-IDD Average	68%	32%	9,839

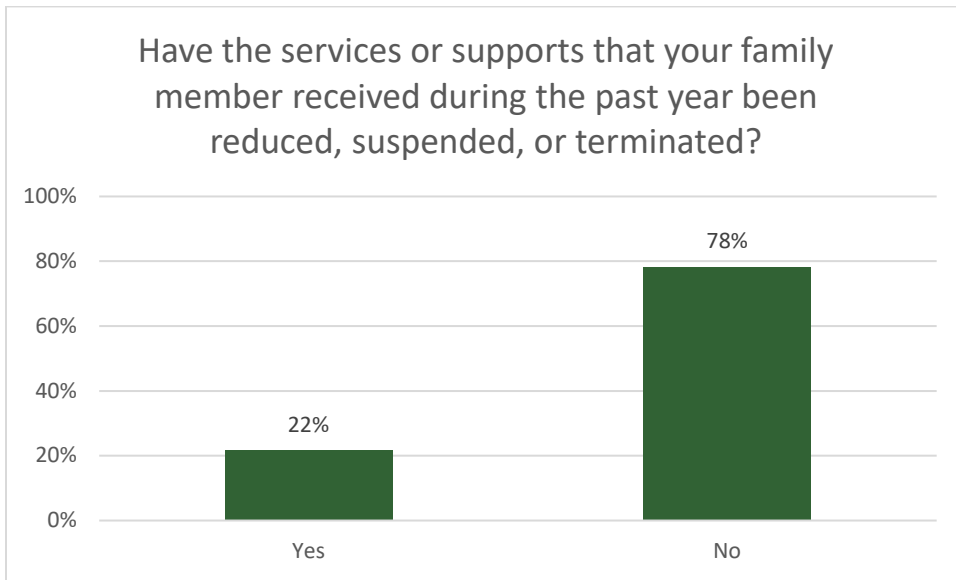


Table 91. Have the services or supports that your family member received during the past year been reduced, suspended, or terminated?

Regional Center	Yes	No	N
ACRC	27%	73%	329
CVRC	23%	77%	313
ELARC	20%	80%	339
FDLRC	20%	80%	280
FNRC	27%	73%	290
GGRC	23%	77%	327
HRC	19%	81%	309
IRC	18%	82%	340
KRC	20%	80%	234
NBRC	27%	73%	364
NLACRC	20%	80%	283
RCEB	26%	74%	416
RCOC	19%	81%	407
RCRC	26%	74%	134
SARC	20%	80%	348
SCLARC	16%	84%	301
SDRC	21%	79%	394
SGPRC	18%	82%	340
TCRC	26%	74%	351
VMRC	22%	78%	280
WRC	15%	85%	290
CA Average	22%	78%	6,685
Weighted NCI-IDD Average	21%	79%	10,269

If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family member negatively?

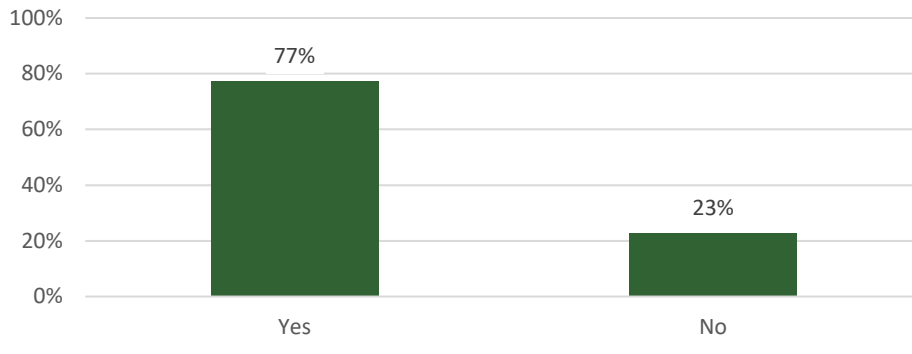


Table 92. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family member negatively?

Regional Center	Yes	No	N
ACRC	80%	20%	79
CVRC	75%	25%	61
ELARC	72%	28%	58
FDLRC	84%	16%	49
FNRC	77%	23%	71
GGRC	74%	26%	72
HRC	78%	22%	55
IRC	84%	16%	56
KRC	73%	27%	41
NBRC	80%	20%	84
NLACRC	83%	17%	47
RCEB	82%	18%	93
RCOC	73%	27%	74
RCRC	66%	34%	32
SARC	76%	24%	59
SCLARC	68%	32%	41
SDRC	80%	20%	74
SGPRC	75%	25%	52
TCRC	82%	18%	71
VMRC	78%	22%	54
WRC	70%	30%	40
CA Average	77%	23%	1,266
Weighted NCI-IDD Average	77%	23%	1,872

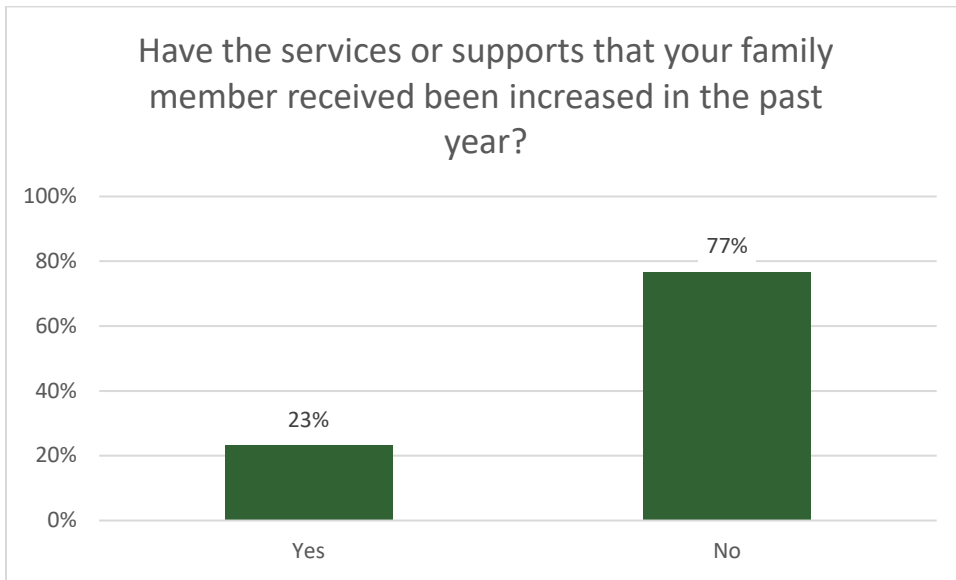


Table 93. Have the services or supports that your family member received been increased in the past year?

Regional Center	Yes	No	N
ACRC	25%	75%	313
CVRC	26%	74%	296
ELARC	21%	79%	344
FDLRC	24%	76%	278
FNRC	28%	72%	281
GGRC	22%	78%	306
HRC	24%	76%	304
IRC	25%	75%	327
KRC	20%	80%	224
NBRC	19%	81%	367
NLACRC	25%	75%	277
RCEB	19%	81%	410
RCOC	22%	78%	391
RCRC	17%	83%	126
SARC	30%	70%	341
SCLARC	23%	77%	305
SDRC	20%	80%	371
SGPRC	18%	82%	324
TCRC	23%	77%	333
VMRC	30%	70%	271
WRC	24%	76%	283
CA Average	23%	77%	6,489
Weighted NCI-IDD Average	21%	79%	9,927

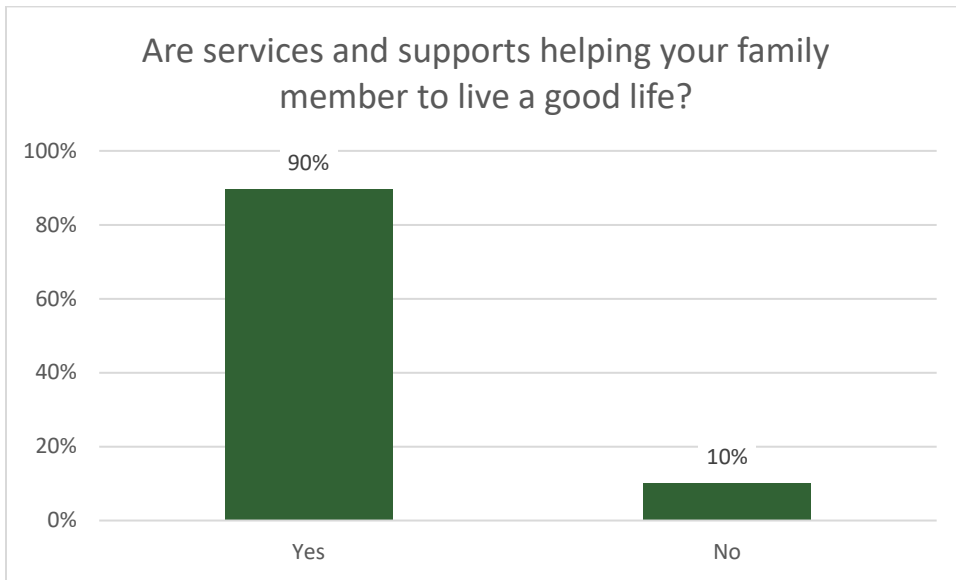


Table 94. Are services and supports helping your family member to live a good life?

Regional Center	Yes	No	N
ACRC	88%	12%	318
CVRC	90%	10%	304
ELARC	90%	10%	353
FDLRC	90%	10%	271
FNRC	90%	10%	288
GGRC	91%	9%	318
HRC	85%	15%	311
IRC	94%	6%	341
KRC	87%	13%	234
NBRC	87%	13%	350
NLACRC	88%	12%	278
RCEB	86%	14%	394
RCOC	92%	8%	401
RCRC	91%	9%	138
SARC	92%	8%	342
SCLARC	87%	13%	313
SDRC	90%	10%	386
SGPRC	92%	8%	322
TCRC	90%	10%	344
VMRC	91%	9%	279
WRC	91%	9%	292
CA Average	90%	10%	6,594
Weighted NCI-IDD Average	92%	8%	10,119

COVID-19 Supplement

*The COVID-19 Supplement is intended to support an ongoing understanding of the continuing effects of the pandemic on people's lives and services. **Note: the COVID-19 Supplement was state optional, one state chose not to administer the Supplement.***

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

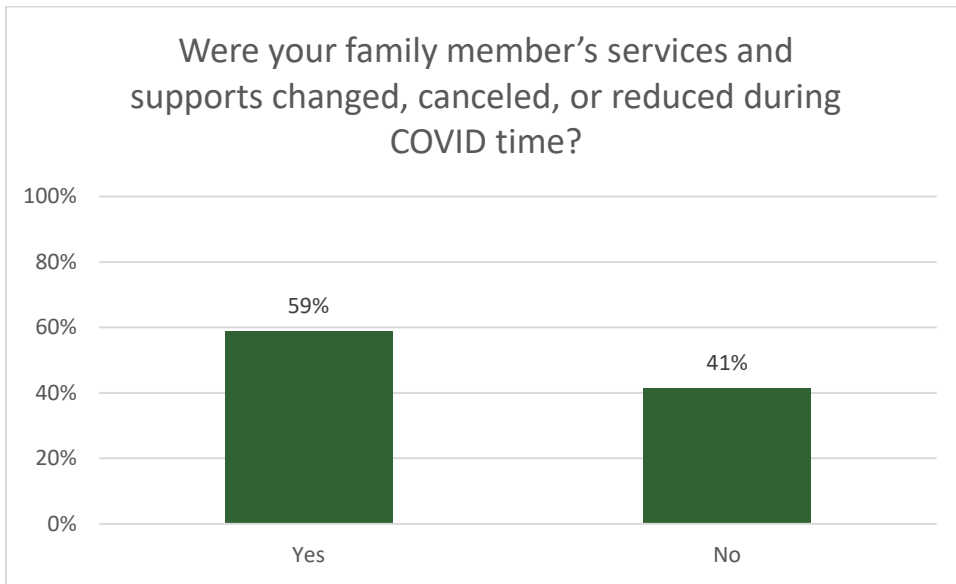


Table 95. Were your family member's services and supports changed, canceled, or reduced during COVID time?

Regional Center	Yes	No	N
ACRC	62%	38%	302
CVRC	65%	35%	282
ELARC	55%	45%	293
FDLRC	51%	49%	259
FNRC	71%	29%	251
GGRC	63%	37%	302
HRC	59%	41%	275
IRC	58%	42%	303
KRC	58%	42%	204
NBRC	66%	34%	340
NLACRC	50%	50%	248
RCEB	63%	37%	377
RCOC	52%	48%	375
RCRC	62%	38%	123
SARC	60%	40%	318
SCLARC	46%	54%	294
SDRC	61%	39%	335
SGPRC	55%	45%	300
TCRC	64%	36%	325
VMRC	62%	38%	249
WRC	52%	48%	249
CA Average	59%	41%	6,020
Weighted NCI-IDD Average	64%	36%	8,559

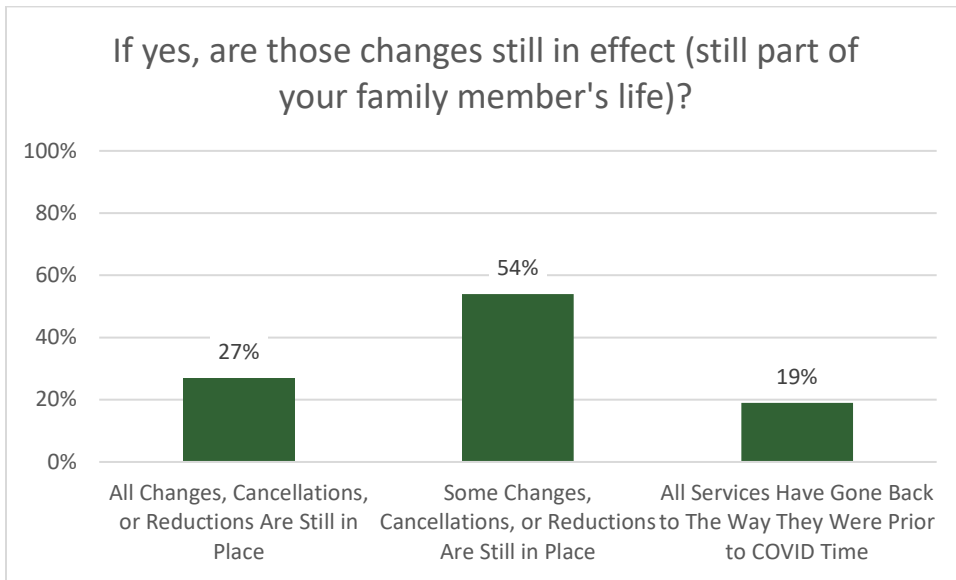


Table 96. If yes, are those changes still in effect (still part of your family member's life)?

Regional Center	All Changes, Cancellations, or Reductions Are Still in Place	Some Changes, Cancellations, or Reductions Are Still in Place	All Services Have Gone Back to The Way They Were Prior to COVID Time	N
ACRC	30%	55%	15%	174
CVRC	23%	61%	16%	161
ELARC	22%	55%	23%	143
FDLRC	30%	47%	23%	122
FNRC	22%	63%	16%	158
GGRC	34%	51%	15%	169
HRC	27%	59%	14%	143
IRC	32%	54%	14%	156
KRC	25%	56%	19%	110
NBRC	31%	53%	15%	210
NLACRC	39%	41%	20%	120
RCEB	27%	60%	13%	221
RCOC	24%	51%	25%	177
RCRC	25%	41%	34%	71
SARC	25%	52%	24%	178
SCLARC	22%	54%	24%	113
SDRC	26%	57%	17%	185
SGPRC	23%	52%	26%	151
TCRC	24%	52%	24%	192
VMRC	26%	56%	18%	142
WRC	24%	52%	25%	118
CA Average	27%	54%	19%	3,218
Weighted NCI-IDD Average	23%	25%	52%	4,893

If some or all of your family member's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

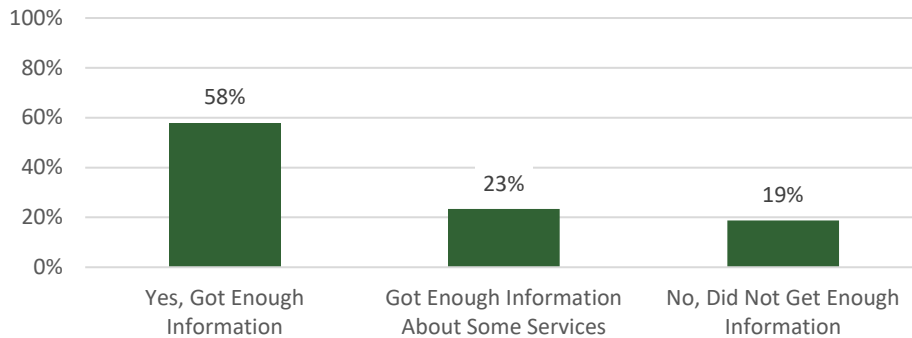


Table 97. If some or all of your family member's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

Regional Center	Yes, Got Enough Information	Got Enough Information About Some Services	No, Did Not Get Enough Information	N
ACRC	63%	20%	17%	108
CVRC	67%	17%	17%	108
ELARC	44%	31%	26%	94
FDLRC	50%	29%	21%	78
FNRC	56%	29%	15%	104
GGRC	63%	25%	13%	104
HRC	56%	27%	17%	94
IRC	51%	23%	26%	99
KRC	61%	17%	21%	70
NBRC	49%	29%	21%	126
NLACRC	56%	24%	21%	68
RCEB	59%	15%	25%	150
RCOC	67%	17%	15%	126
RCRC	80%	16%	4%	49
SARC	57%	23%	20%	127
SCLARC	53%	29%	18%	72
SDRC	60%	21%	19%	124
SGPRC	55%	26%	19%	110
TCRC	57%	29%	14%	129
VMRC	62%	20%	18%	92
WRC	57%	24%	19%	75
CA Average	58%	23%	19%	2,109
Weighted NCI-IDD Average	65%	22%	13%	3,341

If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

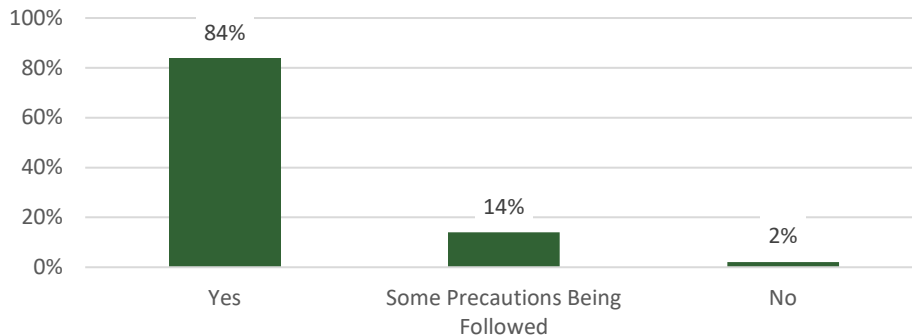


Table 98. If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

Regional Center	Yes	Some Precautions Being Followed	No	N
ACRC	88%	11%	1%	99
CVRC	84%	14%	2%	105
ELARC	82%	15%	3%	92
FDLRC	79%	18%	3%	71
FNRC	86%	13%	1%	109
GGRC	87%	13%	0%	103
HRC	84%	11%	5%	88
IRC	83%	12%	5%	93
KRC	84%	13%	3%	70
NBRC	83%	14%	2%	121
NLACRC	86%	14%	0%	64
RCEB	86%	13%	1%	142
RCOC	86%	12%	3%	119
RCRC	88%	8%	4%	49
SARC	83%	16%	2%	116
SCLARC	77%	17%	6%	70
SDRC	85%	14%	1%	119
SGPRC	85%	14%	1%	107
TCRC	79%	20%	1%	125
VMRC	88%	11%	1%	89
WRC	79%	17%	4%	75
CA Average	84%	14%	2%	2,028
Weighted NCI-IDD Average	84%	13%	2%	3,253

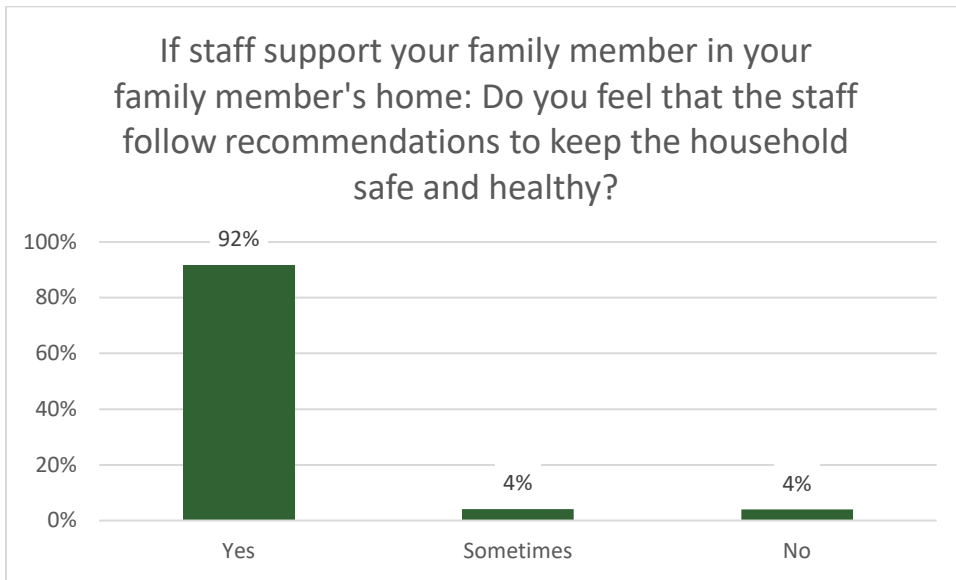


Table 99. If staff support your family member in your family member's home: Do you feel that the staff follow recommendations to keep the household safe and healthy?

Regional Center	Yes	Sometimes	No	N
ACRC	92%	4%	4%	237
CVRC	94%	2%	4%	253
ELARC	91%	5%	4%	292
FDLRC	92%	5%	3%	228
FNRC	89%	8%	4%	226
GGRC	88%	7%	5%	221
HRC	94%	3%	4%	225
IRC	94%	4%	2%	275
KRC	92%	5%	3%	149
NBRC	93%	3%	4%	277
NLACRC	89%	4%	7%	225
RCEB	92%	4%	4%	300
RCOC	94%	3%	3%	316
RCRC	90%	5%	6%	108
SARC	89%	6%	5%	241
SCLARC	91%	5%	5%	265
SDRC	92%	4%	4%	299
SGPRC	92%	3%	5%	267
TCRC	93%	4%	3%	270
VMRC	90%	4%	5%	219
WRC	96%	2%	3%	246
CA Average	92%	4%	4%	5,153
Weighted NCI-IDD Average	92%	4%	4%	7,069

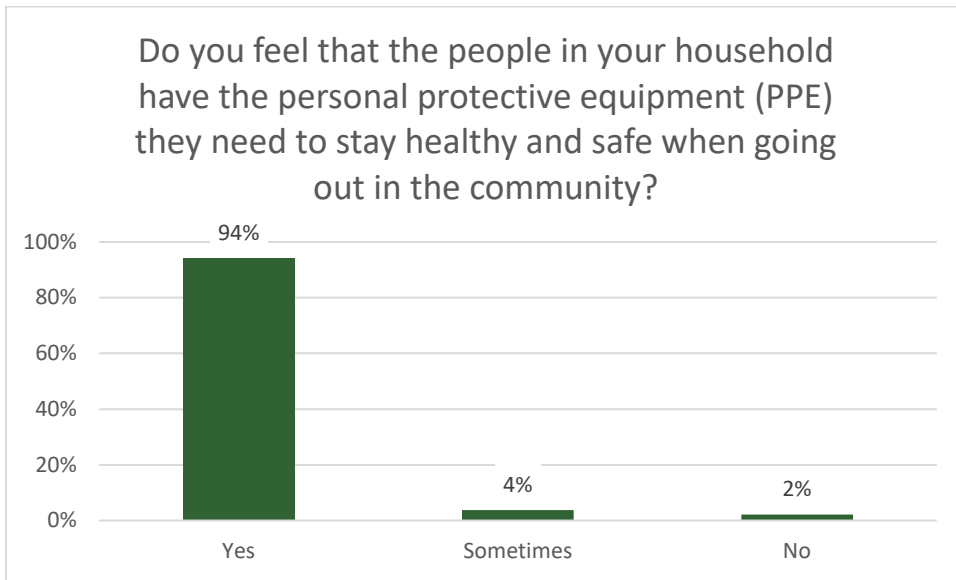


Table 100. Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?

Regional Center	Yes	Sometimes	No	N
ACRC	94%	3%	3%	324
CVRC	94%	4%	2%	313
ELARC	95%	2%	3%	346
FDLRC	95%	3%	2%	285
FNRC	94%	4%	2%	282
GGRC	91%	5%	3%	325
HRC	93%	5%	2%	315
IRC	94%	4%	2%	324
KRC	93%	4%	3%	219
NBRC	95%	4%	2%	377
NLACRC	93%	5%	3%	279
RCEB	93%	5%	2%	422
RCOC	94%	4%	3%	396
RCRC	93%	4%	3%	129
SARC	96%	2%	2%	325
SCLARC	92%	4%	4%	314
SDRC	95%	4%	2%	369
SGPRC	96%	2%	1%	323
TCRC	97%	2%	1%	342
VMRC	93%	4%	3%	278
WRC	95%	4%	1%	283
CA Average	94%	4%	2%	6,585
Weighted NCI-IDD Average	95%	3%	2%	9,092

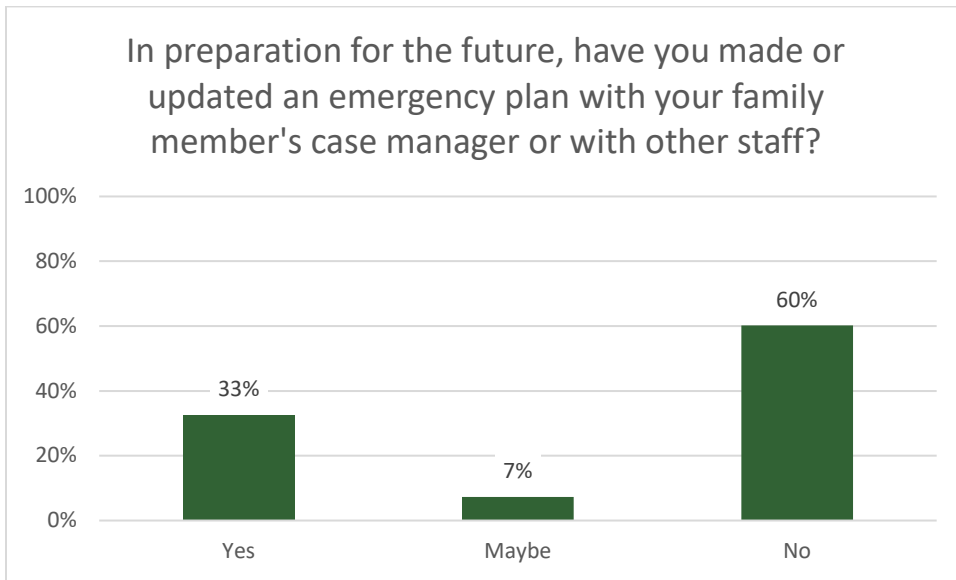


Table 101. In preparation for the future, have you made or updated an emergency plan with your family member's case manager or with other staff?

Regional Center	Yes	Maybe	No	N
ACRC	38%	6%	56%	314
CVRC	35%	4%	61%	283
ELARC	41%	7%	53%	323
FDLRC	22%	11%	68%	265
FNRC	41%	8%	52%	266
GGRC	24%	12%	65%	302
HRC	26%	9%	65%	288
IRC	46%	8%	46%	291
KRC	29%	6%	65%	216
NBRC	28%	6%	66%	341
NLACRC	32%	7%	62%	260
RCEB	32%	6%	62%	384
RCOC	41%	11%	48%	359
RCRC	39%	4%	57%	122
SARC	25%	7%	68%	306
SCLARC	33%	9%	58%	293
SDRC	30%	7%	64%	351
SGPRC	35%	6%	59%	314
TCRC	27%	5%	68%	325
VMRC	33%	9%	59%	249
WRC	30%	7%	62%	266
CA Average	33%	7%	60%	6,134
Weighted NCI-IDD Average	35%	7%	58%	8,454

California Specific Questions

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Family Member” refers to the person receiving services whom the respondent is answering questions about in this survey.

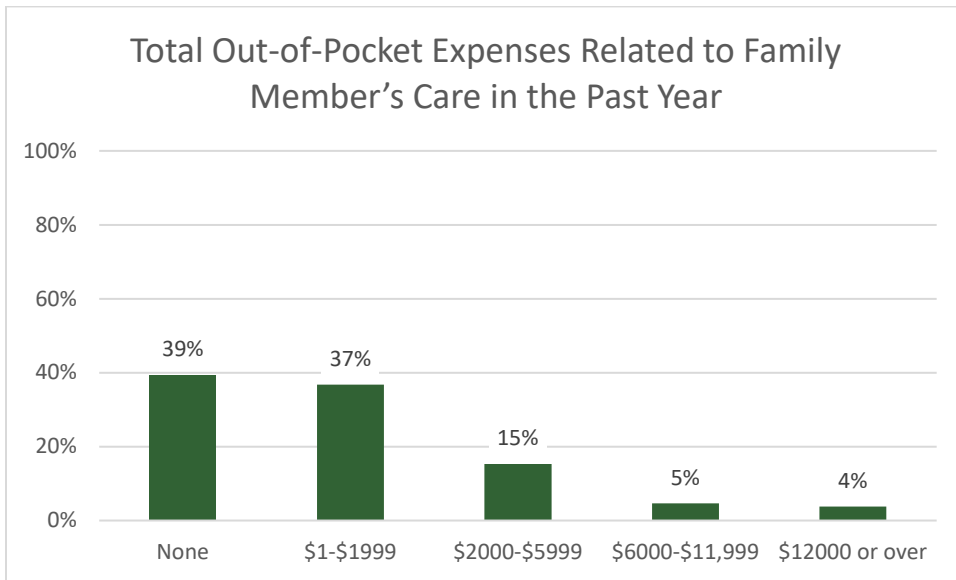


Table 102. Total Out-of-Pocket Expenses Related to Family Member's Care in the Past Year

Regional Center	Nothing	\$1-\$1999	\$2000-\$5999	\$6000-\$11,999	\$12000 or over	N
ACRC	30%	43%	17%	4%	6%	367
CVRC	45%	36%	13%	3%	3%	354
ELARC	48%	30%	16%	3%	3%	386
FDLRC	43%	33%	14%	4%	6%	323
FNRC	39%	42%	12%	4%	2%	321
GGRC	28%	42%	18%	6%	6%	371
HRC	34%	38%	20%	5%	3%	354
IRC	46%	36%	11%	4%	2%	382
KRC	46%	30%	16%	4%	3%	273
NBRC	35%	40%	17%	4%	4%	420
NLACRC	41%	37%	14%	4%	4%	328
RCEB	32%	40%	18%	5%	5%	477
RCOC	36%	38%	15%	7%	4%	468
RCRC	44%	38%	12%	3%	4%	151
SARC	34%	40%	15%	6%	5%	394
SCLARC	59%	28%	9%	2%	2%	366
SDRC	37%	35%	17%	6%	4%	429
SGPRC	43%	36%	14%	4%	4%	377
TCRC	35%	37%	19%	6%	3%	381
VMRC	41%	38%	14%	3%	3%	308
WRC	42%	33%	15%	5%	5%	326
CA Average	39%	37%	15%	5%	4%	7,576

Services Paid for Out-of-Pocket in the Past Year

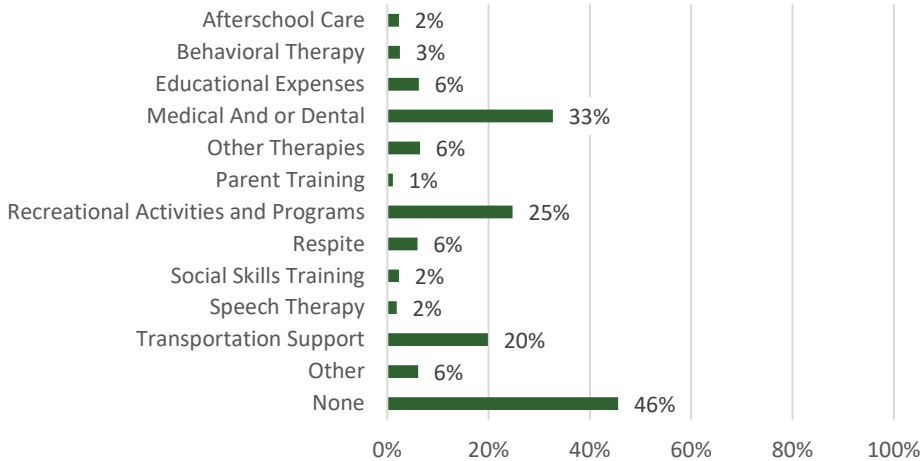


Table 103a. Services Paid for Out-of-Pocket in the Past Year

Categories are not mutually exclusive, therefore N is not shown.

Regional Center	Afterschool Care	Behavioral Therapy	Educational Expenses	Medical And or Dental	Other Therapies	Parent Training
ACRC	3%	4%	6%	39%	7%	1%
CVRC	3%	2%	4%	29%	4%	1%
ELARC	1%	3%	7%	27%	5%	2%
FDLRC	3%	2%	9%	30%	7%	1%
FNRC	1%	2%	7%	27%	7%	1%
GGRC	3%	5%	6%	39%	8%	2%
HRC	4%	4%	7%	42%	7%	1%
IRC	1%	0%	4%	24%	4%	1%
KRC	1%	1%	5%	28%	5%	1%
NBRC	2%	1%	4%	38%	6%	1%
NLACRC	2%	4%	6%	32%	8%	1%
RCEB	3%	3%	9%	36%	10%	1%
RCOC	4%	3%	8%	37%	8%	1%
RCRC	1%	1%	6%	23%	3%	1%
SARC	4%	2%	8%	40%	8%	2%
SCLARC	1%	1%	2%	21%	2%	0%
SDRC	2%	4%	7%	34%	9%	1%
SGPRC	1%	2%	4%	33%	4%	1%
TCRC	1%	5%	7%	33%	8%	2%
VMRC	2%	1%	4%	31%	5%	1%
WRC	2%	2%	6%	34%	9%	1%
CA Average	2%	3%	6%	33%	6%	1%

Table 103b. Services Paid for Out-of-Pocket in the Past Year (continued)

Categories are not mutually exclusive, therefore N is not shown.

Regional Center	Recreational Activities and Programs	Respite	Social Skills Training	Speech Therapy	Transportation Support	Other	None
ACRC	35%	8%	2%	2%	21%	7%	35%
CVRC	20%	7%	2%	0%	22%	4%	49%
ELARC	18%	3%	3%	3%	15%	6%	54%
FDLRC	23%	5%	2%	2%	17%	7%	50%
FNRC	30%	7%	3%	1%	26%	5%	45%
GGRC	29%	9%	2%	3%	24%	9%	38%
HRC	24%	5%	4%	2%	19%	6%	41%
IRC	20%	5%	1%	2%	15%	7%	54%
KRC	20%	7%	1%	0%	19%	6%	55%
NBRC	29%	7%	2%	1%	21%	6%	40%
NLACRC	23%	5%	2%	2%	20%	2%	45%
RCEB	32%	7%	2%	2%	22%	8%	35%
RCOC	26%	7%	3%	2%	20%	7%	42%
RCRC	27%	7%	1%	1%	26%	4%	46%
SARC	28%	8%	4%	3%	25%	5%	41%
SCLARC	8%	4%	1%	1%	8%	3%	66%
SDRC	26%	5%	3%	2%	20%	7%	41%
SGPRC	19%	4%	3%	2%	19%	6%	46%
TCRC	28%	6%	2%	3%	22%	6%	46%
VMRC	26%	4%	1%	0%	19%	8%	48%
WRC	23%	6%	2%	2%	18%	7%	49%
CA Average	25%	6%	2%	2%	20%	6%	46%

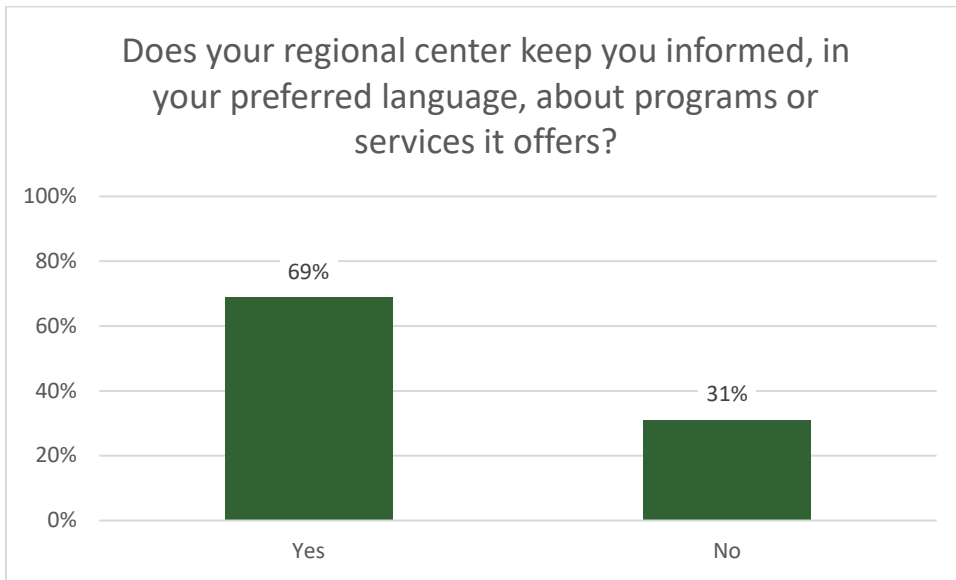


Table 104. Does your regional center keep you informed, in your preferred language, about programs or services it offers? (For example, updates about new programs or services they offer)

Regional Center	Yes	No	N
ACRC	70%	30%	332
CVRC	73%	27%	321
ELARC	71%	29%	371
FDLRC	63%	37%	309
FNRC	65%	35%	279
GGRC	66%	34%	344
HRC	78%	22%	338
IRC	70%	30%	354
KRC	61%	39%	258
NBRC	56%	44%	359
NLACRC	72%	28%	301
RCEB	55%	45%	438
RCOC	80%	20%	447
RCRC	59%	41%	135
SARC	63%	37%	350
SCLARC	65%	35%	359
SDRC	67%	33%	397
SGPRC	84%	16%	359
TCRC	74%	26%	344
VMRC	77%	23%	287
WRC	72%	28%	293
CA Average	69%	31%	6,990

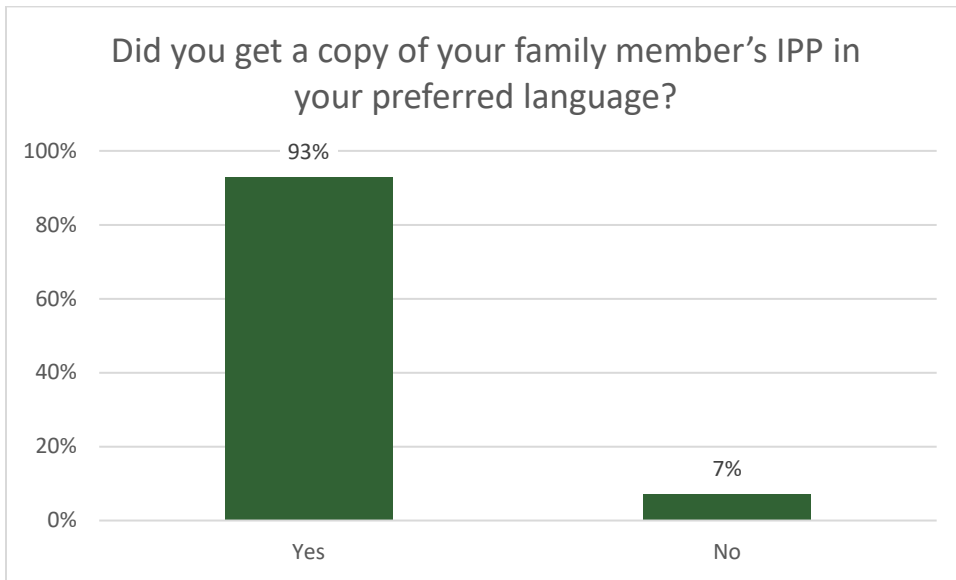


Table 105. Did you get a copy of your family member's IPP in your preferred language?

Regional Center	Yes	No	N
ACRC	99%	1%	282
CVRC	96%	4%	220
ELARC	94%	6%	279
FDLRC	82%	18%	175
FNRC	98%	2%	231
GGRC	89%	11%	205
HRC	93%	8%	200
IRC	95%	5%	220
KRC	89%	11%	141
NBRC	96%	4%	260
NLACRC	95%	5%	217
RCEB	94%	6%	298
RCOC	95%	5%	276
RCRC	88%	12%	99
SARC	91%	9%	224
SCLARC	90%	10%	154
SDRC	94%	6%	288
SGPRC	91%	9%	229
TCRC	96%	4%	268
VMRC	91%	9%	221
WRC	82%	18%	182
CA Average	93%	7%	4,681



Table 106. Do the support workers speak to you in your preferred language?

Regional Center	Yes, They Speak My Preferred Language	Yes, But Only Through a Translator When One is Available	No	N
ACRC	96%	3%	1%	293
CVRC	98%	1%	0%	302
ELARC	96%	2%	2%	333
FDLRC	95%	2%	3%	254
FNRC	99%	1%	0%	268
GGRC	91%	5%	4%	279
HRC	93%	3%	4%	267
IRC	97%	2%	1%	338
KRC	95%	4%	1%	215
NBRC	97%	2%	1%	339
NLACRC	96%	2%	2%	260
RCEB	95%	3%	1%	353
RCOC	96%	3%	1%	365
RCRC	95%	5%	0%	123
SARC	92%	6%	3%	304
SCLARC	96%	3%	2%	324
SDRC	95%	3%	2%	354
SGPRC	96%	1%	3%	322
TCRC	96%	2%	2%	324
VMRC	93%	5%	2%	261
WRC	95%	3%	2%	272
CA Average	95%	3%	2%	6,168

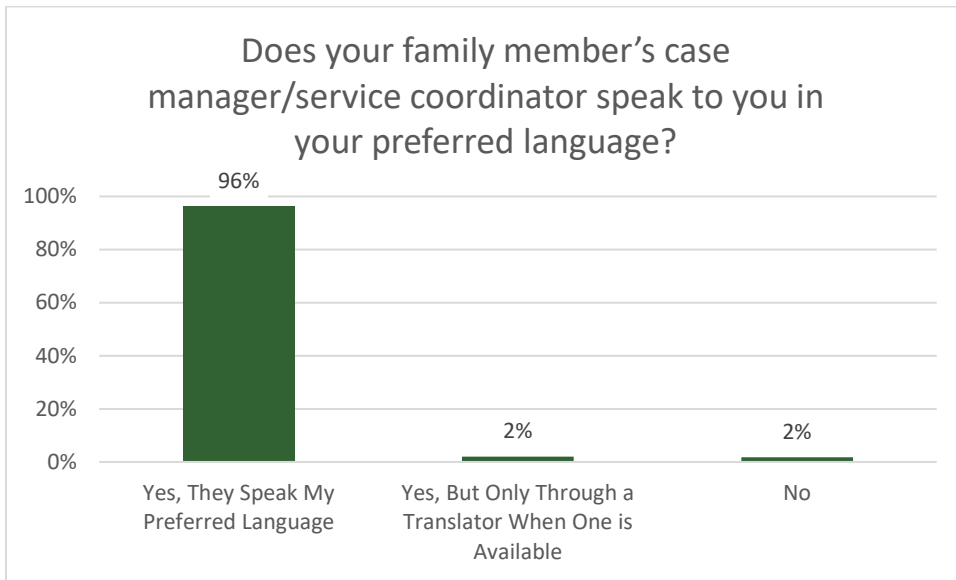


Table 107. Does your family member's case manager/service coordinator speak to you in your preferred language?

Regional Center	Yes, They Speak My Preferred Language	Yes, But Only Through a Translator When One is Available	No	N
ACRC	95%	3%	2%	351
CVRC	98%	1%	1%	348
ELARC	97%	2%	1%	383
FDLRC	96%	1%	3%	298
FNRC	100%	0%	0%	315
GGRC	91%	5%	4%	347
HRC	96%	2%	3%	342
IRC	98%	1%	1%	383
KRC	96%	2%	2%	268
NBRC	97%	2%	1%	405
NLACRC	97%	2%	1%	305
RCEB	95%	3%	2%	458
RCOC	98%	1%	2%	451
RCRC	95%	3%	3%	150
SARC	95%	3%	2%	361
SCLARC	94%	4%	2%	367
SDRC	96%	3%	1%	410
SGPRC	97%	1%	2%	371
TCRC	97%	2%	1%	376
VMRC	94%	4%	2%	312
WRC	97%	0%	2%	310
CA Average	96%	2%	2%	7,329

If your support workers and/or case manager/service coordinator do not speak to you in your preferred language is a translator provided when needed?

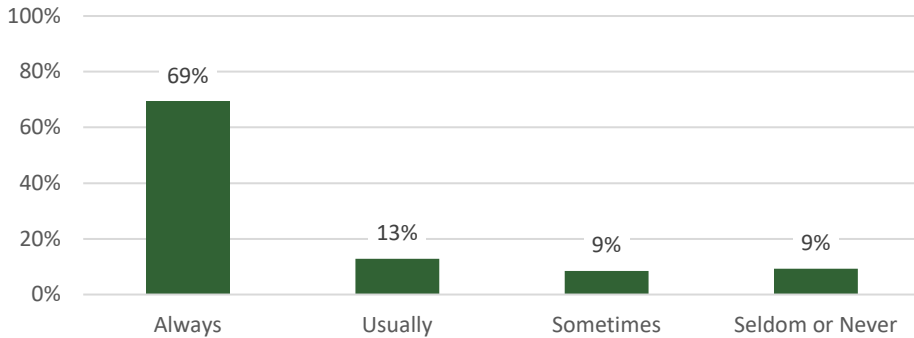


Table 108. If your support workers and/or case manager/service coordinator do not speak to you in your preferred language is a translator provided when needed?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	70%	13%	8%	8%	98
CVRC	77%	8%	7%	8%	159
ELARC	67%	13%	12%	8%	215
FDLRC	68%	13%	9%	10%	160
FNRC	65%	18%	5%	12%	60
GGRC	59%	16%	14%	12%	138
HRC	70%	12%	9%	9%	138
IRC	73%	13%	5%	10%	155
KRC	69%	12%	7%	11%	107
NBRC	69%	15%	10%	6%	126
NLACRC	67%	17%	9%	8%	150
RCEB	67%	15%	11%	7%	149
RCOC	69%	13%	7%	11%	203
RCRC	81%	6%	10%	3%	31
SARC	69%	13%	7%	10%	134
SCLARC	73%	10%	12%	5%	220
SDRC	70%	10%	9%	10%	192
SGPRC	71%	14%	6%	9%	175
TCRC	72%	14%	6%	9%	138
VMRC	71%	14%	5%	10%	121
WRC	71%	9%	7%	14%	133
CA Average	69%	13%	9%	9%	3,016

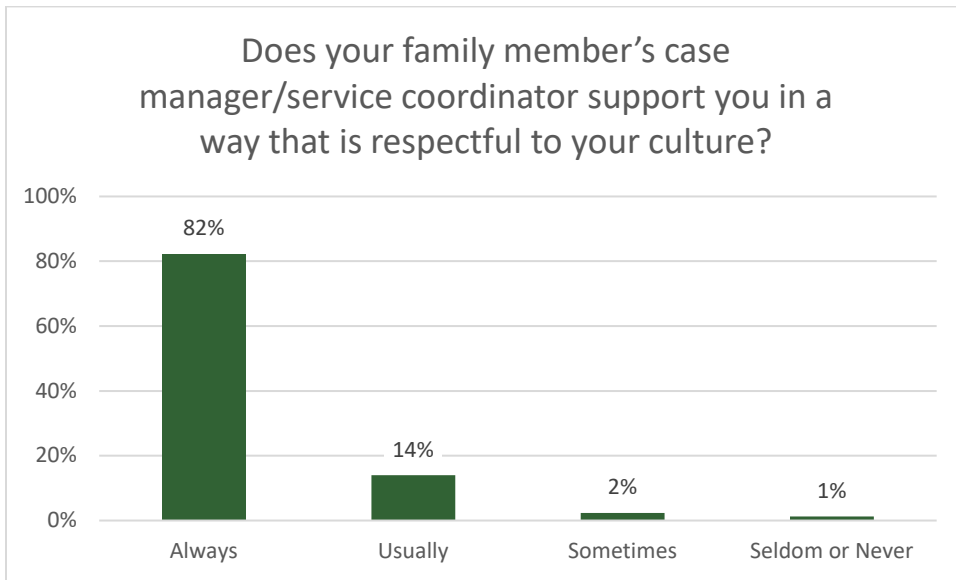


Table 109. Does your family member's case manager/service coordinator support you in a way that is respectful to your culture?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	84%	15%	0%	1%	334
CVRC	87%	11%	1%	1%	330
ELARC	84%	11%	3%	2%	374
FDLRC	80%	14%	4%	2%	296
FNRC	85%	11%	2%	1%	294
GGRC	75%	17%	5%	2%	332
HRC	78%	18%	2%	2%	327
IRC	82%	14%	2%	1%	380
KRC	85%	12%	2%	1%	246
NBRC	79%	18%	2%	1%	372
NLACRC	84%	13%	3%	0%	298
RCEB	76%	19%	4%	2%	424
RCOC	83%	15%	2%	1%	431
RCRC	83%	15%	1%	1%	135
SARC	80%	17%	2%	1%	357
SCLARC	83%	10%	4%	3%	356
SDRC	85%	12%	2%	0%	413
SGPRC	83%	15%	1%	1%	364
TCRC	86%	11%	2%	1%	359
VMRC	84%	13%	1%	1%	290
WRC	86%	10%	2%	1%	296
CA Average	82%	14%	2%	1%	7,022

Do support workers for your family members provide services in a way that is respectful of your culture?

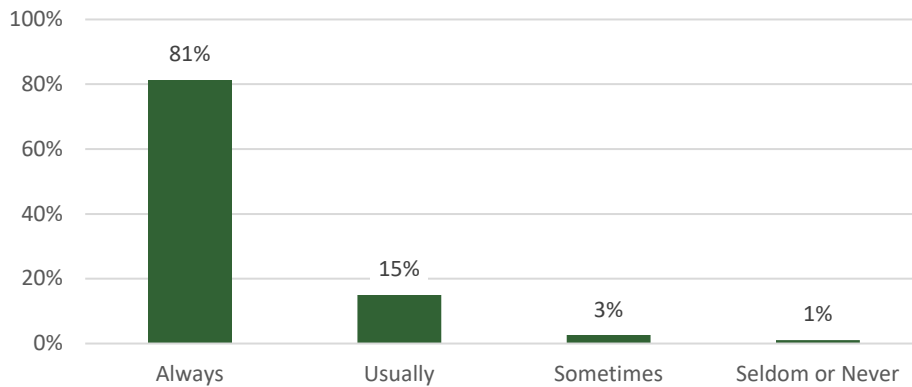


Table 110. Do support workers for your family members provide services in a way that is respectful of your culture?

Regional Center	Always	Usually	Sometimes	Seldom or Never	N
ACRC	83%	15%	1%	0%	288
CVRC	88%	11%	0%	1%	293
ELARC	81%	13%	3%	2%	329
FDLRC	77%	17%	4%	2%	264
FNRC	85%	12%	1%	1%	242
GGRC	74%	18%	7%	2%	276
HRC	78%	19%	2%	1%	268
IRC	85%	14%	1%	1%	325
KRC	82%	15%	2%	1%	203
NBRC	76%	21%	2%	1%	326
NLACRC	78%	17%	4%	1%	265
RCEB	74%	20%	4%	1%	345
RCOC	82%	14%	2%	1%	368
RCRC	81%	16%	2%	1%	113
SARC	77%	20%	3%	1%	302
SCLARC	84%	9%	5%	2%	313
SDRC	86%	12%	2%	0%	351
SGPRC	82%	16%	1%	1%	315
TCRC	85%	11%	2%	2%	316
VMRC	83%	15%	2%	0%	247
WRC	86%	11%	3%	1%	267
CA Average	81%	15%	3%	1%	6,031

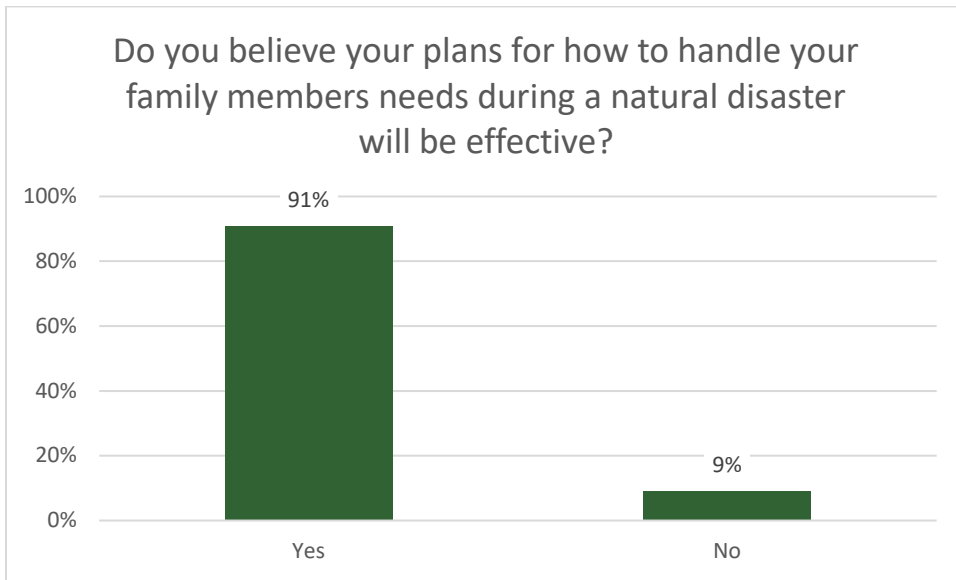


Table 111. Do you believe your plans for how to handle your family members needs during a natural disaster (such as a wildfire or earthquake) will be effective?

Regional Center	Yes	No	N
ACRC	95%	5%	262
CVRC	93%	7%	228
ELARC	88%	12%	259
FDLRC	83%	17%	181
FNRC	96%	4%	257
GGRC	89%	11%	204
HRC	89%	11%	193
IRC	95%	5%	268
KRC	97%	3%	180
NBRC	93%	7%	270
NLACRC	87%	13%	203
RCEB	90%	10%	278
RCOC	92%	8%	291
RCRC	95%	5%	101
SARC	90%	10%	235
SCLARC	79%	21%	251
SDRC	94%	6%	290
SGPRC	91%	9%	224
TCRC	88%	12%	264
VMRC	92%	8%	188
WRC	94%	6%	189
CA Average	91%	9%	4,828

What else do you need to make an effective plan?

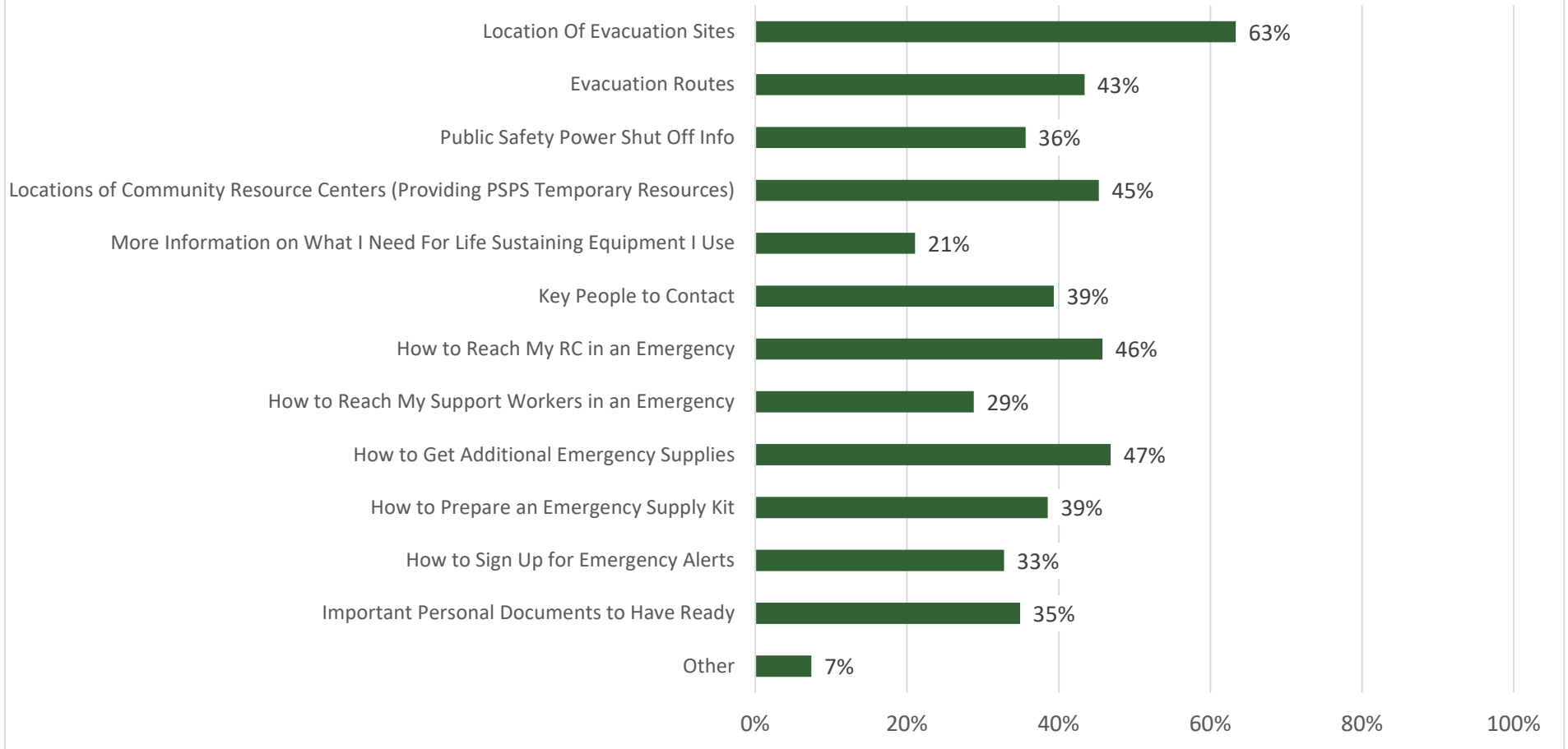


Table 112. What else do you need to make an effective plan?

Regional Center	Location Of Evacuation Sites	Evacuation Routes	Public Safety Power Shut Off Info	Locations of Community Resource Centers (Providing PSPS Temporary Resources)	More Information on What I Need For Life Sustaining Equipment I Use	Key People to Contact
ACRC	57%	45%	34%	47%	15%	35%
CVRC	59%	43%	35%	39%	21%	34%
ELARC	63%	41%	38%	43%	26%	39%
FDLRC	58%	44%	38%	46%	27%	47%
FNRC	48%	39%	22%	37%	12%	35%
GGRC	68%	46%	41%	47%	20%	46%
HRC	67%	43%	38%	48%	21%	38%
IRC	64%	42%	32%	40%	19%	36%
KRC	59%	39%	32%	41%	21%	37%
NBRC	58%	47%	35%	41%	19%	42%
NLACRC	64%	42%	38%	47%	24%	36%
RCEB	69%	48%	34%	54%	19%	39%
RCOC	65%	39%	34%	43%	19%	40%
RCRC	57%	36%	25%	34%	17%	34%
SARC	68%	47%	36%	47%	23%	47%
SCLARC	66%	47%	40%	47%	26%	41%
SDRC	66%	44%	39%	50%	22%	38%
SGPRC	64%	37%	34%	46%	23%	37%
TCRC	62%	45%	37%	47%	17%	40%
VMRC	63%	45%	38%	48%	22%	41%
WRC	67%	46%	35%	44%	20%	37%
CA Average	63%	43%	36%	45%	21%	39%

Table 112b. What else do you need to make an effective plan? (continued)

Regional Center	How to Reach My RC in an Emergency	How to Reach My Support Workers in An Emergency	How to Get Additional Emergency Supplies	How to Prepare an Emergency Supply Kit	How to Sign Up for Emergency Alerts	Important Personal Documents to Have Ready	Other
ACRC	50%	32%	45%	35%	32%	37%	10%
CVRC	42%	27%	41%	43%	31%	35%	7%
ELARC	44%	28%	48%	40%	33%	33%	7%
FDLRC	50%	34%	52%	42%	41%	45%	7%
FNRC	43%	21%	38%	25%	23%	28%	13%
GGRC	50%	31%	49%	42%	34%	36%	6%
HRC	48%	28%	50%	42%	35%	36%	8%
IRC	39%	24%	46%	30%	33%	31%	8%
KRC	37%	29%	49%	37%	32%	35%	11%
NBRC	49%	30%	49%	38%	30%	33%	10%
NLACRC	46%	29%	46%	33%	33%	34%	6%
RCEB	53%	28%	50%	42%	29%	36%	7%
RCOC	43%	28%	44%	38%	29%	30%	5%
RCRC	35%	19%	42%	28%	13%	22%	11%
SARC	48%	34%	49%	40%	39%	41%	7%
SCLARC	49%	33%	51%	44%	39%	40%	6%
SDRC	47%	30%	46%	40%	32%	33%	7%
SGPRC	44%	29%	47%	39%	33%	31%	5%
TCRC	42%	28%	46%	39%	33%	37%	7%
VMRC	45%	24%	44%	41%	36%	36%	9%
WRC	46%	29%	44%	38%	31%	35%	6%
CA Average	46%	29%	47%	39%	33%	35%	7%

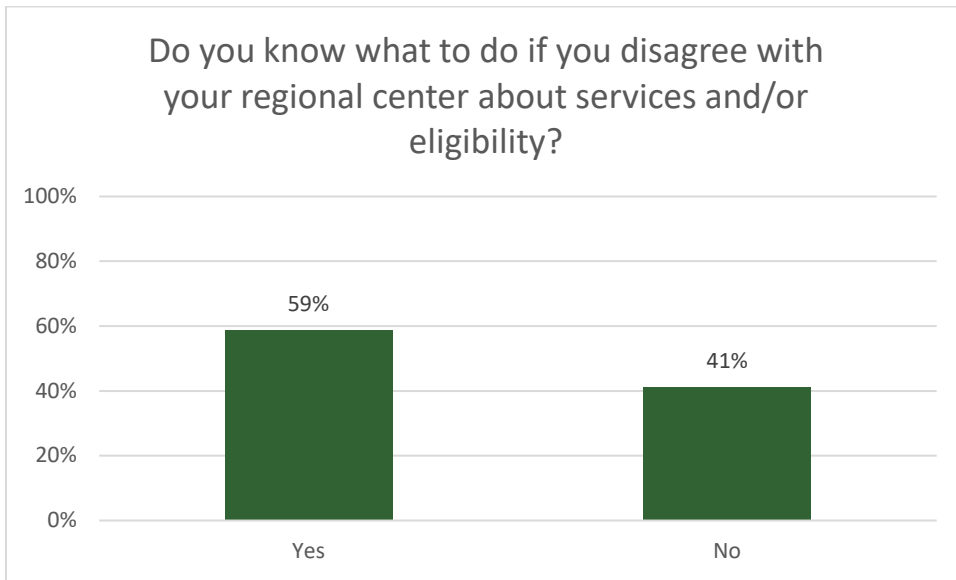


Table 113. Do you know what to do if you disagree with your regional center about services and/or eligibility? (For example, how to request a Fair Hearing)

Regional Center	Yes	No	N
ACRC	69%	31%	291
CVRC	65%	35%	277
ELARC	62%	38%	305
FDLRC	43%	57%	244
FNRC	71%	29%	262
GGRC	58%	42%	244
HRC	55%	45%	286
IRC	62%	38%	298
KRC	57%	43%	199
NBRC	54%	46%	309
NLACRC	59%	41%	244
RCEB	49%	51%	344
RCOC	65%	35%	338
RCRC	81%	19%	125
SARC	51%	49%	267
SCLARC	49%	51%	290
SDRC	52%	48%	321
SGPRC	61%	39%	287
TCRC	58%	42%	291
VMRC	66%	34%	249
WRC	59%	41%	236
CA Average	59%	41%	5,718

II. NCI History and Activities

This section briefly describes the history of the National Core Indicators and NCI surveys.

Overview of National Core Indicators—Intellectual and Developmental Disabilities

In December 1996, the National Association of State Directors of Developmental Disabilities Services (NASDDDS), in collaboration with the Human Services Research Institute (HSRI), launched the Core Indicators Project (CIP). The aim of the project was to support state developmental disabilities authorities in the development and implementation of performance and outcome indicators—and related data collection strategies—so that they could measure service delivery system performance. This effort, now called National Core Indicators-Intellectual and Developmental Disabilities (NCI-IDD), strives to provide states with valid and reliable tools to help improve system performance and better serve people with intellectual and developmental disabilities and their families. Moreover, NASDDDS’ active sponsorship of NCI-IDD facilitates pooled knowledge, expertise, and resources among the states.

In 1997, 15 states convened to discuss the scope and content of a potential performance measurement framework. Directors and staff from these 15 states worked to identify the major domains and sub-domains of performance, indicators, measures, and data sources. The original 61 indicators, developed through a consensus process, were intended to provide a system-level “snapshot” of how well each state was performing. The states were guided by a set of criteria that was designed to select indicators that were:

1. Measurable
2. Related to issues the states had some ability to influence
3. Important to all individuals they served, regardless of level of disability or residential setting

During this initial phase, data collection protocols were developed and field-tested, including a face-to-face Adult In-Person Survey (for individuals age 18 and older who were receiving services) and a mail-out Adult Family Survey (for families who have an adult family member living at home). Seven states volunteered to pilot test the indicators. Eight additional states served on the Steering Committee.

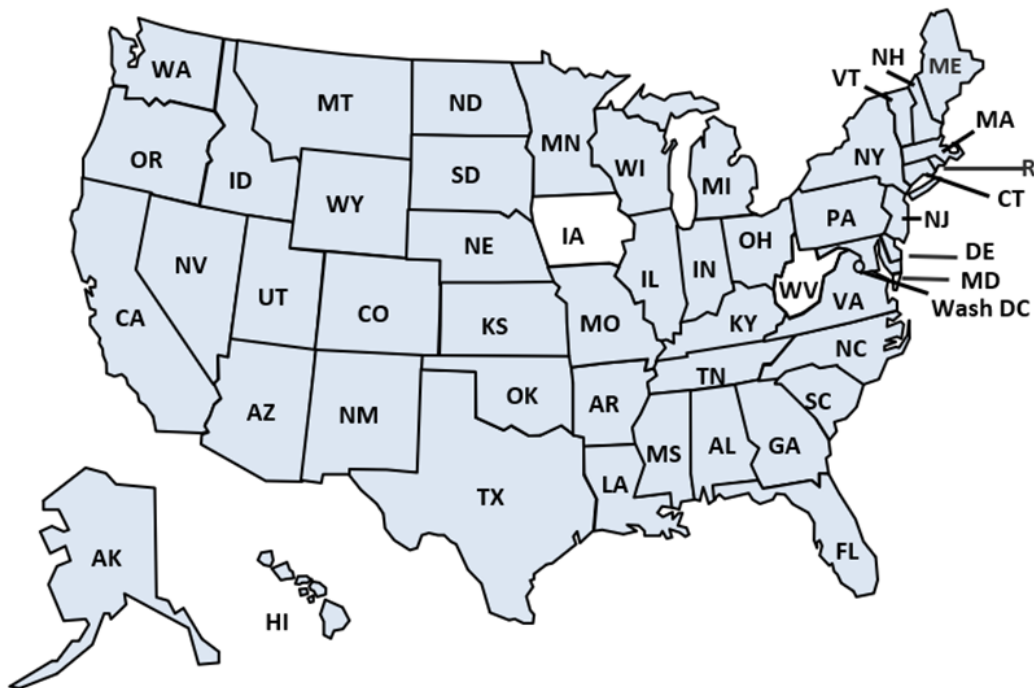
Since the initial field test, NCI-IDD has expanded its scope to include outcomes of services for children with intellectual and developmental disabilities and their families. In addition, NCI-IDD continues to develop and refine the indicators and expand state participation. For more information about NCI-IDD states, technical reports, and other resources please visit the NCI-IDD website at

<https://idd.nationalcoreindicators.org/>.

State Participation

During the 2021-22 data collection cycle, 48 states, the District of Columbia and 22 sub-state entities participated in NCI-IDD. State participation is entirely voluntary, and participating states are highlighted on the map below. Not all states participate in all surveys each year.

Figure 1. NCI State Participation 2021-22



The Core Indicators

The Core Indicators are the standard measures used across states to assess the outcomes of services provided to individuals and families. Indicators address key areas of concern, including employment, respect/rights, service planning, community inclusion, choice, and health and safety. An example of a Core Indicator would be, “The proportion of people who have a paid job in the community.” To see the entire list of Core Indicators, please visit the Indicators page on the NCI-IDD website at

<https://www.nationalcoreindicators.org/indicators>.

Each survey instrument is designed to measure certain Core Indicators. While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the indicator that measures Community Inclusion (the proportion of people who regularly participate in

everyday integrated activities in their communities) is measured by several survey questions that ask about several separate community activities.

The current set of performance indicators includes approximately 100 individual, family, system, and health and safety outcomes—outcomes that are important to understanding the overall health of public developmental disabilities agencies. Indicators are organized across five broad domains: Individual Outcomes; Health, Welfare, and Rights; Staff Stability and Competency; Family Outcomes; and System Performance. Each domain is broken down into sub-domains, as shown in the following table. Four data sources are used to assess outcomes: the Adult In-Person Survey, three Family Surveys, a Staff Stability Survey (e.g., staff turnover), and system data from state administrative records (e.g., mortality rates).

The indicators have remained generally consistent over the last several years and thus can be used to analyze system-level trends over time. However, the NCI-IDD program is a dynamic effort that allows for measures to be added, dropped, or changed to reflect current and future priorities of participating states.

The data collection tools used to gather indicator data are regularly refined and tested to ensure they remain valid, reliable, and applicable to current issues within the field. Details on the design and testing of this tool are provided in the next section of this report.

Sub-Domains and Concern Statements

The following table lists the sub-domains under the “Family Outcomes” domain.

Figure 2. Family Survey Sub-Domains and Concern Statements

Sub-Domain	Concern Statement
Information and Planning	Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state DD system.
Access & Support Delivery	Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state DD system.
Workforce	There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.
Choice & Decision-making	Families and their family members receiving services and supports from the state DD system are involved in making choices about supports, services, and providers.
Community Connections	Family members receiving services and supports from the state DD system are meaningfully engaged as members of their communities and have strong relationships. Families can use supports in their community.
Health, Welfare, And Safety	Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state DD system.
Satisfaction	Services and supports lead to better lives for people with disabilities and their families.

How NCI-IDD Data Are Used

The Core Indicators provide information for quality management and are intended to be used in conjunction with other state data sources, such as risk management information, regional level performance data, results of provider monitoring processes, and administrative information gathered at the individual service coordination level. States typically use the indicator data to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Some states use NCI-IDD as a data source for supplemental performance measures in their home and community-based services (HCBS) waiver quality management systems and include the information in support of evidentiary reports to the Centers for Medicare & Medicaid Services (CMS). Many states share the indicator data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction. It is also important to note that states do not use the

information in a punitive way to sanction service providers, nor do they use the results to remediate individual issues (unless specifically requested by the participant or required by law as in the case of suspected abuse, neglect, or mistreatment).

For more information on how to use these data for quality improvement, please see this handbook: [Using National Core Indicators for Quality Improvement Initiatives](#).⁸

Caution and Limitations

This report does not provide benchmarks for acceptable or unacceptable levels of performance. Rather, it is up to each state to decide whether its score or percentage is an acceptable performance level. Moreover, the NCI-IDD Average should not be interpreted as defining “acceptable” levels of performance or satisfaction. Instead, it represents a multi-state “norm” that describes average levels of performance or satisfaction across the participating states.

In some instances, there are few significant differences among regional centers; this denotes that the majority of states and regional centers are performing similarly. Instances in which several regional center results are especially high (considerably above the average level) indicate the levels of performance or satisfaction achieved in those regional centers might define a level of performance that may serve as a guidepost for other states.

Data from previous years are not presented in this report. Comparisons of results from year to year should be made with caution: even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; the mix of participating states differs slightly each year and may affect the NCI-IDD Averages; and states and regional centers draw new samples each year rather than following the same group of individuals.

⁸ Located on the National Core Indicators website: <https://www.nationalcoreindicators.org> → Resources → Using the Data

III. Methodology

This section describes the protocol used by states to select families to participate in the survey, administer the survey, and convey the resulting data for analysis. It also includes information on the statistical methods used by NCI staff to aggregate and analyze the data.

Sampling & Administration

States were asked to administer the Adult Family Survey by selecting a random sample of 2,000 families who:

1. Had an adult individual (aged 18 or over) with an intellectual or developmental disability living in the home; and
2. The adult individual with an intellectual or developmental disability living in the home received at least one direct service or support other than service coordination.

California has chosen to enhance data collection by focusing on obtaining a sample from each RC that has proportionate representation from five ethno-racial groups (i.e., African American/Black, Asian, Hispanic, White and Other).⁹

Beginning in 2016-17, states had a choice of mailing paper surveys to families selected in their sample, sending a URL link for families to complete surveys online (referred to as “direct entry”), or a combination of both modes. Prior to that, states only had the option to mail paper surveys. A total of five states (CA, IN, LA, MO, MT) had at least a portion of surveys completed via direct entry for the 2021-22 data collection cycle.

Weighting

Statistically, the term “average” refers to a calculated central or middle value of a set of numbers. In NCI-IDD reports, we use the “NCI-IDD average” to demonstrate the typical performance of all the states that conducted the survey. Prior to the 2016-17 survey cycle, the NCI average was calculated as the simple arithmetic mean of all state means (an approach known as “average of averages”). The approach has since been enhanced to consider the relative numbers of people receiving services through participating states’ systems. The NCI-IDD averages contained in this report are “weighted” means; their calculations reflect the relative population sizes of participating states and the sample sizes.

Applying statistical weights allows a state that provides services to a larger number of people (but is represented in the data by a sample of the same size as other states) to have a higher influence on the overall NCI-IDD average—that is, the state’s contribution to the NCI-IDD average is proportional to its

⁹ See “Response Rates” for information on total surveys mailed and received by regional centers as well as each regional center’s margin of error.

service population. The weights used in calculations for this report were developed using each participating state's number of survey respondents and its total survey-eligible population.

Data Entry and Analysis

Each state entered its survey responses into the Online Data Entry Survey Application (ODESA). All raw data files were reviewed for completeness, invalid responses were eliminated, and quality checks were performed. The data files were then cleaned and merged to create the national dataset.

Data were considered invalid, and therefore excluded, based on the following two criteria:

1. The respondent indicated the individual with an intellectual or developmental disability receiving services lived outside of the family home.
2. Demographic information was entered into the file, but no survey questions were answered.

Response Rates

During 2021-22, 12 states, including California, administered the Adult Family Survey and submitted a valid sample size for comparison—a sample that would yield a 95% confidence level with +/- 7% (7.49% or less) margin of error; their data are included in the NCI-IDD Averages in this report.

The following table shows response rates for California regional centers and across NCI-IDD states.

Figure 3. Adult Family Survey: Regional Center Response Rates

State	Total Population	Surveys Sent *	Complete Surveys	Response Rate*	Margin of Error*	Paper	Direct Entry
ACRC	6,600	2,000	384	19.2%	4.85%	71.4%	28.6%
CVRC	4,841	2,000	374	18.7%	4.87%	81.0%	19.0%
ELARC	4,061	2,001	421	21.0%	4.52%	81.0%	19.0%
FDLRC	2,751	2,002	339	16.9%	4.98%	78.8%	21.2%
FNRC	1,544	1,544	333	21.6%	4.76%	80.8%	19.2%
GGRC	2,575	2,000	406	20.3%	4.46%	77.3%	22.7%
HRC	3,914	2,002	379	18.9%	4.78%	78.1%	21.9%
IRC	10,820	1,999	411	20.6%	4.74%	80.3%	19.7%
KRC	2,376	2,000	289	14.5%	5.40%	80.3%	19.7%
NBRC	2,272	2,000	438	21.9%	4.21%	74.4%	25.6%
NLACRC	6,436	2,000	347	17.4%	5.12%	80.1%	19.9%
RCEB	4,612	2,000	497	24.9%	4.15%	72.0%	28.0%
RCOC	6,150	2,000	494	24.7%	4.23%	80.0%	20.0%
RCRC	868	868	160	18.4%	7.00%	79.4%	20.6%
SARC	5,207	2,000	409	20.5%	4.65%	77.8%	22.2%
SCLARC	5,188	2,000	398	19.9%	4.72%	81.9%	18.1%
SDRC	7,301	2,000	453	22.7%	4.46%	81.2%	18.8%
SGPRC	3,496	2,000	401	20.1%	4.61%	80.5%	19.5%
TCRC	3,694	2,000	408	20.4%	4.58%	76.7%	23.3%
VMRC	3,441	2,000	334	16.7%	5.02%	82.9%	17.1%
WRC	2,706	2,000	337	16.9%	5.33%	78.9%	21.1%
CA ¹⁰	90,853	40,416	8032	19.9%	1.04%	78.7%	21.3%
NCI States ¹¹	159,249	--	11,989	--	--	83%	17%

*National averages could not be calculated because we were unable to ascertain the number of surveys sent in some participating states.

¹⁰ CA total include 20 surveys from unknown regional centers.

¹¹ Includes California; consistent with past years, the overall response rate and margin of error were calculated as the average of state averages, and the overall paper submission and direct entry submission rates were calculated as averages weighted by state total service population sizes (column 2 of this table).