

# San Andreas Regional Center

## BOARD OF DIRECTORS MEETING

Monday March 18, 2024, 6:00 - 8:00 p.m.

Salinas Office 1370 S. Main Stree, Salinas CA. 93901

<https://us06web.zoom.us/meeting/register/tZwpduGspj0jHNNdbZoj8pveHPIRd71HrIB2>



6:00 - 6:02 p.m. I. Call to Order and Introductions Lisa Lopez



6:02 - 6:05 p.m. II. Vision Statement Alicia Mesa



- 6:05 - 6:09 p.m. III. Approval of Minutes
1. Board Meeting Minutes - 2/21/24
  2. Fiscal Committee Meeting - 2/20/24
  3. SPAC Minutes - 2/28/24
  4. Program Policy Committee -
  5. Board Development Committee - 3/5/24
  6. Executive Committee 3/5/24
  7. Quality Assurance - 3/12/24



6:09 - 6:20 p.m. IV. State Council on Developmental Disabilities

Note: Time is allowed for public input on all agenda items prior to board action on that item. Time is also allowed for public input on any issue not included on the agenda. (Welfare and Institutions Code Section 4660 (c)). People wishing to give input need to fill-out the pink note and give it to the Administrative Assistant then they are invited to use the lectern or remain at their seats while speaking. During a virtual meeting send a direct message via chat to the Administrative Assistant stating name, and topic of discussion.



**6:20 - 6:30 V. Presidents Report**

**Lisa Lopez**

1. March is Developmental Disabilities Awareness Month

**6:30 - 6:55 VI. Executive Director's Report**

**Javier Zaldivar**

1. Diversity Outreach Update
2. Employmen Programs Update
3. Health and Safety Awareness Strategy

**6:55 - 7:15 VII. Director of Consumer Services Report**

**Mike Keeley**

1. New and Closing Programs
2. Self-Determination Update

**7:15 - 7:40 VIII. Committee Reports**

1. Fiscal

**Gus Maldonado**

2. Board Development

**Maya Bareket**

Action Item: Recommendation to elect Ms. Pamela Kerman to her first two-year term in the Board

3. Quality Assurance Advisory

**Veronica Contreras**

4. Service Provider Advisory

**Erika Gonzalez**

5. Program Policy

**Paloma Barraza**

Action Item: Recommendation to adopt the Durable and Non-durable Medical, Assistive, and Adaptive Equipment and Adaptations to Real or Personal Property, Competitive and Integrated Employment-First Policies, & Social Recreation and Social Skills; Approved by DDS 3/7/24

6. People's Advisory Committee

**Maya Bareket**

**7:40 - 7:45 IX. Public Comment**

**7:45 - 7:50 X. Board Comment**

**7:50 — 8:00 XI. Announcements**

*\*Legislative Luncheon 4/26/24*

**8:00 XII.**

**Adjournment**



**SAN ANDREAS REGIONAL CENTER  
Board of Directors Meeting Minutes  
Via Zoom  
February 21, 2024**

**Presiding:** Lisa Lopez Board President

**Board Members Present:** Maya Bareket Paloma Barraza  
Veronica Contreras Jon Drennan  
Elisabeth Einaudi Erika Gonzalez  
Andy Le Gus Maldonado  
Alicia Mesa Rajesh Patel  
Uma Venkatesh

**Board Members Absent:** Cole Baumeister

**Staff Present**

Karla Cruz	Mia Garza
Lourdes Gonzalez	Diana Gutierrez
John Hunt	Mike Keeley
Arushie Nugapitiya	Phien Phan
Irene De La Rosa	Katherine Rougelot
Isela Solorzano	Minerva Valdez
Mahnaz Ehsan	Francisco Valenzuela
Kait Wilkerson	Ai-Lien Thai
Angel Johnson	Edgar Naranjo
Grecia Quintero	Jamie Nguyen
Jennifer Price	Jessica Hall
Khanh Nye	Kim Pierce
Rae'chel Jensen	Sarahmarie Gutierrez
Javier Zaldivar	

**Community Present:** Jaclyn Balanay (DDS) Patricia Kamlley (DDS)

**CALL TO ORDER**

Ms. Lisa Lopez Board President called to order the regularly scheduled business meeting of San Andreas Regional Center at 5:06 p.m. Ms. Lopez also called attention to the note on the agenda stating that time is allowed for public input on any issue not included on the agenda, with a five-minute limit. (Welfare and Institutions Code Section 4660 (c)). Self-introductions were made, and Mr. Gus Maldonado read the mission statement.

## **APPROVAL OF MINUTES**

**M/S/C Moved to approve the meeting minutes. (Bareket/Maldonado) No further discussions. All in favor, Motion carries.**

1. Board Meeting Minutes – 1/17/24
2. Fiscal Committee Meeting Minutes - 1/16/24
3. Service Provider Advisory Committee Meeting Minutes – 1/24/24
4. Program Policy Committee Meeting Minutes
5. Board Development Committee Meeting Minutes – 2/6/24
6. Executive Committee Meeting Minutes - 2/6/24
7. Quality Assurance Advisory Committee Meeting Minutes 2/13/24

## **STATE COUNCIL ON DEVELOPMENTAL DISABILITIES CENTRAL COAST**

None

## **PRESIDENT’S REPORT**

Ms. Lisa Lopez’s report was on ARCA’s support of the Blue Envelope Program - The program is designed to promote inclusivity and serve as an enhanced communication awareness tool between law enforcement and community members diagnosed with a condition or disability such as Autism Spectrum Disorder, dementia, anxiety, or other conditions that might require additional accommodations or awareness during a law enforcement interaction.

She shared that is a clever idea that would benefit individuals, and she supports it.

## **EXECUTIVE DIRECTOR’S REPORT:**

Mr. Zaldivar discussed these issues.

- Blue Envelope project would help deescalate situations with law enforcement and individuals served.
- Budget Update:
  - Deficit \$38 Million
  - Legislative Analyst’s Office (LAO) Report that makes recommendations on the budget deficit. For the complete report visit this site: <https://lao.ca.gov/Publications/Report/4850>
  - It provides the opportunity to advocate to legislators the struggle of the system.

- The Department’s Press Release to create a Master Plan for Developmental Services - The Master Plan is designed to serve as California’s collective roadmap to marshal the public and private resources of the entire developmental services system, as well as other systems and sectors, to deliver meaningful and concrete results.  
For the complete release visit this site:  
<https://www.chhs.ca.gov/blog/2024/02/14/calhhs-secretary-dr-mark-ghaly-announces-stakeholder-committee-to-create-master-plan-for-developmental-services/>
- CA Policy Center’s Report on “Homelessness and Housing Needs for Adults Served by the Department of Developmental Services and the Regional Center System in California.” For more information visit this website: chrome-extension://efaidnbmnnnibpcajpcglclefindmkaj/https://cpcidd.org/wp-content/uploads/2024/02/CPCIDD\_HousingReportJanuary2024\_Final.pdf

### **Employment Update**

Ms. Katherine Sanders Employment specialist discussed these issues:

- Coordinated Career Pathways pilot program focuses on two paths:
  - 1. Person Centered Planning (PCP) – specific to career path
  - 2. Specific to employment
  - Focus is on individuals exiting post-secondary education
- Quality incentive payments can help providers
- Attend the roundtables for more information
- Grant Recipient has a three-part project:
  - Employment and Self Determination
  - Employment and public benefits
  - PCP micro enterprises

### **Diversity Outreach Update**

Ms. Minerva Valdez Diversity Inclusion Manager presented the report:

- Vietnamese conference scheduled for 4/13/24
- African American conference 6/2024
- Spanish conferences be in the summer in San Jose and Salina
- Greenfield Spanish conference 3/2/2024
- Collaborating with the parent information network in Watsonville
- POS public meetings scheduled 3/21/24, separate meetings will be done with the CBO’s as well stay tuned for more information
- SPIN wellness trainings via a licensed therapist continue
- SARC staff Professional Development with Circle-Up in progress with the goal to better serve out individuals
- Cal Tribe presentation 3/22/24
- IEP presentation 3/2024
- Podcasts are done every two weeks with different presenters and topics
- Check the website for Parent Support Trainings information

## **Health and Safety Awareness Strategy**

- Available for individuals that demonstrate a need for it
- Rate increases can be approved for those that do not speak English

## **DIRECTOR OF CONSUMER SERVICES REPORT: Mike Keeley**

### **Self Determination Update:**

- Mr. Keeley presented the SDP Report, which is an alternative way to secure services and gives more flexibility to families.
- Current numbers:
  - 204 participants (53 pilot program)
  - The average age is 22 years
  - Participating races:
    - 68 White
    - 24 Spanish/Latin
    - 11 Vietnamese
    - 1 African American
    - 10 Indian
    - 20 Chinese
    - 10 Korean
    - 3 Russian
    - 1 Japanese
    - 14 Asian Indian
  - Participating languages:
    - 161 English
    - 9 Spanish
    - 8 Vietnamese
    - 8 Mandarin
  - Where they live:
    - 186 Family home
    - 8 Independent Living
    - 8 Supportive Living
    - 1 Community Care Facility
  - FMS (Financial Management Services) systems
    - 69 Aveanna
    - 73 GT Independence
    - 43 Mains'1
    - 9 Acumen
    - 2 Essential Pay
    - 6 FMS Pay
    - 2 Ritz FMS
  - Average timeline to complete the process is 1 year

## **NEW AND CLOSING PROGRAMS – Mia Garza**

### **5 New**

- ABA Therapy
- Specialized Residential Facility
- Two Community Integrated Services
- Special Therapeutic Services

### **5 Closed –**

- Out of home respite
- Three Care Homes
- Hope Program

### **Social Recreation**

Mr. Keeley shared the Social Recreation Flyer that explains how to use the program:

- Individuals must interact with the community
- Reimbursement instructions are given
- Agency pays for you via an FMS
- A vendored Agency can be used

## **COMMITTEE REPORTS**

### **FISCAL**

Mr. Gus Maldonado, Board Treasurer, gave the report.

#### **1. Purchase of Services (Non-CPP only)**

The Purchase of Service expense for the month of December was \$47.6M and the year to date was \$317M. The current allocation is \$740.5M.

#### **2. Individuals Served**

The number of individuals served as of December was 16,582. This is a decrease of 858 since December 2022.

#### **3. Operations (OPS)**

Expenses for the month of January were \$4.6M and the year to date was \$32.1M. The Fiscal Year Projection is \$61.5M and the estimated allocation is \$61.7M. This leaves us with a surplus of approximately \$139.1K.

#### **4. Cash Position**

The cash position through the end of January was \$98M. This is a decrease of \$2.9M since December.

#### **5. Donation Fund**

The balance in the Donation Fund through the end of January was 367,354. This is an increase of \$2,874. This change was due to miscellaneous contributions and/or disbursement requests received during the month.

## **BOARD DEVELOPMENT**

- The minutes are in the packet, and two Action Items were addressed:

**M/S/C Moved to approve the re-election of Ms. Maya Bareket to her second two-year term on the Board. (Gonzalez/Lopez). No further discussions. All in favor. Motion carries.**

**M/S/C Moved to approve the re-election of Mr. Cole Baurmeister to his second two-year term on the Board. (Lopez/Maldonado). No further discussions. All in favor. Motion carries.**

## **QUALITY ASSURANCE ADVISORY COMMITTEE**

- The minutes are in the packet.

## **SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)**

- Agenda items will be updated
- Stipends and payments were discussed
- HCBS audits were discussed

Ms. Gonzalez shared that she attended the Vendor Advisory Coalition Meeting in January. It is made up of the SPAC chairs of all the regional centers. They discussed these issues:

- Coalition will join ARCA in addressing the legislature on the system's struggles.

## **PROGRAM POLICY COMMITTEE**

- None

## **PEOPLE'S ADVISORY COMMITTEE (PAC)**

- None

## **ARCA**

Ms. Lopez reminded the members to watch the HCBS Final Rule Animated Series on YouTube.

[https://www.youtube.com/playlist?list=PL2sVu\\_Vi1tqUnSW5DWrbU9O7\\_4Q8ecZ3C](https://www.youtube.com/playlist?list=PL2sVu_Vi1tqUnSW5DWrbU9O7_4Q8ecZ3C)



## **PUBLIC COMMENT**

None

## **BOARD COMMENT**

None

## **ANNOUNCEMENTS**

Upcoming events:

- 3/21/24 Purchase of Service Presentation
- 3/27/24 Santa Cruz Warriors inclusive event
- 4/13/24 Vietnamese Conference
- 4/26/2024 Legislative Luncheon
- 7/13/24 Summer Festival – Salinas
- 7/20/24 Summer Festival – Santa Cruz
- 7/27/24 Summer Festival – San Jose

## **ADJOURNMENT**

The meeting was adjourned at 7:44 p.m.

Recording Secretary, Ms. Lourdes Gonzalez

Submitted by,

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Ms. Elisabeth Einaudi

**San Andreas Regional Center Board of Directors  
Fiscal Committee - Meeting Minutes  
Via Zoom  
February 20, 2024**

**Committee Members Present:** Jon Drennan  
Alicia Mesa  
Daniel Stickney  
Gus Maldonado (chair)  
Rajesh Patel

**Committee Member Absent:** Elisabeth Einaudi

**Staff Present:** Karla Cruz  
Lourdes Gonzalez  
Javier Zaldivar  
Mia Garza  
John Hunt

Meeting called to order at 4:03 pm. by Mr. Gus Maldonado Committee Chair.

**1. Fiscal Packet**

**1. Purchase of Services (Non-CPP only)**

The Purchase of Service expense for the month of December was \$47.6M and the year to date was \$317M. The current allocation is \$740.5M.

**2. Individuals Served**

The number of individuals served as of December was 16,582. This is a decrease of 858 since December 2022.

**3. Operations (OPS)**

Expenses for the month of January were \$4.6M and the year to date was \$32.1M. The Fiscal Year Projection is \$61.5M and the estimated allocation is \$61.7M. This leaves us with a surplus of approximately \$139.1K.

**4. Cash Position**

The cash position through the end of January was \$98M. This is a decrease of \$2.9M since December.

**5. Donation Fund**

The balance in the Donation Fund through the end of January was 367,354. This is an increase of \$2,874. This change was due to miscellaneous contributions and/or disbursement requests received during the month.

## **2. Other**

The committee discussed these issues:

- Drop of individuals mostly come from Early Start those that are not eligible
- Mr. Hunt announced that the accounting firm AGT has completed their 5-year run. SARC will begin the search for a new accounting firm. Firm recommendations will be presented next month.
- The committee decided to hold next month's meeting on March 15, 2024, at 4:00 p.m. via zoom, since the Board meeting will be in person in Salinas, and it is a long drive to make it on time.
- Once contract season begins a separate meeting will be scheduled to review and recommend contracts with ample time.

## **3. Next Meeting Date**

**March 15, 2024, at 4:00 p.m. via zoom.**

## **4. Adjournment**

With no further discussion the meeting was adjourned at 4:22 p.m.

*Recorded by Lourdes Gonzalez*

**San Andreas Regional Center Board of Directors  
SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)  
Meeting Minutes (via zoom)  
February 28, 2024**

<b>Members Present</b>	Tade Akintade Desiree Luong	Erika Gonzalez (chair) Sylvia Yeh
<b>Members absent</b>	Wesley Moss	
<b>Staff Present</b>	Karla Cruz John Hunt Katherine Rougelot Mike Keeley Ann Sieber Javier Zaldivar	Mia Garza Gina Jennings Rae'chel Jense Michelle Livoni Kait Wilkerson
<b>Community Present</b>	David Grady (SCDD) Yana Dick	Nina Duncan Christine Hunt

Ms. Erika Gonzalez Committee Chair led the meeting via zoom starting at 10:05 a.m.

**Committee Updates**

Ms. Erika Gonzalez SPAC Chair shared that she attended the Vendor Advisory Coalition Meeting in January. It is made up of the SPAC chairs of all the regional centers. They discussed these issues:

- Coalition will join ARCA's letter in addressing the legislature on the system's struggles.

**Community Services Updates**

Ms. Mia Garza Community Services Associate Director discussed these topics:

- Rate Reform update from DDS is to proceed as if the rate implementation will be on schedule until we hear otherwise by the May revise.
- DSP (Direct Service Provider) Stipend Program – Seeing a 9% growth weekly, but in order to get paid providers must sign an agreement with SARC.
  - Sign-up with one email and one provider only or SARC will require repayment of funds.
  - Ms. Kelley is calling providers to get agreements so that they can be paid.
  - If employee leaves after taking the training that person must still be paid.
- QIP Prevention & Wellness - Is for our Residential Providers and time limited.
- Coordinated Family Support services (CFS) - have two vendors now that provide this new service delivery system
  - Vendors must submit quarterly reports on each individual

**Electronic Visit Verification (EVV) Update**

- Sign-up, it is a requirement, attend the webinars and office hours
- Hours and training will be expanded

### **Electronic Visit Verification Phase II**

Electronic Visit Verification (EVV) is a telephone and computer-based solution that electronically verifies in-home service visits. EVV solutions must verify the following six data elements:

- Type of service performed
- Individual receiving the service
- Date of the service
- Location of service delivery
- Individual providing the service
- Time the service begins and ends

### **Background**

The 21<sup>st</sup> Century CURES Act, signed into law in 2016, requires that states set up an EVV system to verify that services for all Medicaid-funded personal care and home health care services occurred. Pursuant to Subsection (l) of Section 1903 of the Social Security Act (SSA) (42 U.S.C. 1396b), all states must implement EVV for Medicaid-funded personal care services (PCS) by January 2020 and home health care services (HHCS) by January 2023. On October 22, 2019, CMS approved the State's Good Faith Effort (GFE) request for PCS and will not apply Federal Medical Assistance Percentage (FMAP) reductions in calendar year 2020. California's GFE approval letter from CMS is available on the [EVV CMS GFE Webpage](#).

PCS was implemented on January 1, 2022, and providers of Medi-Cal home and community based personal care services must be registered, trained, and using either the CalEVV system or an alternate EVV system. HHCS is anticipated to be implemented by January 1, 2023. Stakeholder meetings will continue and will provide the opportunity to discuss the State's approach to EVV, the steps providers will need to take, and the EVV training that will be offered.

- Introduction of Rae'chel Jensen as the Emergency Coordinator, she will be working on the to go Bags/Kits.

### **Provider Input**

None

### **Director Update**

Mr. Zaldivar discussed these topics:

- Will continue with emergency directives
- Budget hearings continue, good time to use your voice and advocate for yourselves and the system.
  - Emphasize how minimum wage increases will pay a fast-food worker the almost the same as a DSP
- The Department's Press Release to create a Master Plan for Developmental Services - The Master Plan is designed to serve as California's collective roadmap to marshal the public and private resources of the entire developmental services system, as well as other systems and sectors, to deliver meaningful and concrete results. Ms. Sylvia Yeh will be part of the Task Group Committee. For the complete release visit this site:  
<https://www.chhs.ca.gov/blog/2024/02/14/calhhs-secretary-dr-mark-ghaly-announces-stakeholder-committee-to-create-master-plan-for-developmental-services/>
- Department issued expansion of waivers to participate in, such as Self Determination.
- Vietnamese Conference back on 4/13/24 for Vietnamese speaking families.
- African Conference in June
- Spanish Conference in August
- Topic -Talk will be information on Social Recreation on 3/7/24 & 3/8/24

## **New and Closing Programs**

Ms. Ann Sieber gave the report.

### **5 New**

- ABA Therapy
- Specialized Residential Facility in Watsonville
- Two Community Integrated Services in Santa Cruz
- Special Therapeutic Services

### **2 Closed Services:**

- Two Homes Closed
- Adaptive Skills

## **Health and Safety Waiver Awareness Strategy**

Ms. Ann Sieber gave the report.

- SARC continues to work on identifying individuals with unique needs that need referrals to access the program
- All information is on the website

## **HCBS (Home & Community Based Services)**

Ms. Ann Sieber gave the report.

- Doing compliance site visits at Residential Care & Licensed Day Programs
- Completion Dates:
  - 25% by 2/29/24
  - 50% by 4/30/24
  - 75% by 6/30/24
  - 100% by 8/30/24
- Focusing on correcting compliance issues
- Areas not in compliance that need to be corrected:
  - Federal Requirements (10 or 5 rules)
  - DSPs lacking training
  - Not having PCP (Person Centered Plan) in place
  - Not updating documentation that supports the plan
- Grant receivers must submit quarterly reports by 2/29/2024
- Participate in the upcoming HCBS trainings:
  - Community Connecting
  - Leading Person-Centered Change
  - Work with people that don't use words to communicate
  - Planning for a good life
- Opportunity to re-write program design with a consultant

## **Employment**

Ms. Katherine Rougelot Employment Specialist discussed these topics:

- Employment meeting explained that the Coordinated Career Pathways pilot program will be a two-prong approach:
  - Career Path Navigator – helps individual navigate employment services
  - Customized employment tailored to specific needs of the individual
  - Program is only available for those graduating post-secondary education
  - Waiting for more information to come
  - Rates will be very “attractive”
- Quality incentive payments still in a holding pattern
- Grant Recipient DVU (Disability Voices United) put out informational & helpful webinars

## **Announcements:**

- 4/13/24 FCSN talent show
- 4/26/24 Legislative Luncheon
- 7/13/24 Summer Festival – Salinas
- 7/20/24 Summer Festival – Santa Cruz
- 7/27/24 Summer Festival – San Jose
- Disability Awareness Day will include a Job Fair this year

## **SCDD Central Coast**

Mr. David Grady shared these issues:

- Working parallel to impress on the governor not to suspend the rate increase
- Delighted that Sylvia Yeh and Pragnya will be in the committee for development of the Master Plan
- Watch HCBS Final Rule Animated Series on YouTube.
- [https://www.youtube.com/playlist?list=PL2sVu\\_Vi1tqUnSW5DWrbU9O7\\_4Q8ecZ3C](https://www.youtube.com/playlist?list=PL2sVu_Vi1tqUnSW5DWrbU9O7_4Q8ecZ3C)
- Supportive Decision-Making webinar presented

## **Next SPAC Committee Meeting:**

**March 27, 2024, via zoom at 10:00 a.m.**

## **Adjournment**

The meeting was adjourned at 11:03 a.m.

**San Andreas Regional Center  
Board of Directors  
BOARD DEVELOPMENT COMMITTEE MINUTES  
March 5, 2024**

<b>Committee Members Present:</b>	Maya Bareket (Chair) Andy Le	Cole Baurmeister
<b>Committee Members Absent:</b>		
<b>Staff Present:</b>	Lourdes González Mike Keeley	John Hunt Javier Zaldivar

The Board Development Committee Meeting was called to order at 4:32 p.m., by Ms. Maya Bareket, committee chair via zoom.

**1. Confirm Board Education**

There will be a Board Education on March 18, 2024, the topic will be "Risks Facing SARC and other Regional Centers". Mike Keeley Director of Consumer Services will present.

**2. Applicants Update**

The committee will recommend that Ms. Pamela Kerman be voted into the Board of Directors.

**3. Vacancies**

Two Vacancies

- 1 San Benito County
- 1 Santa Clara County
- 1 At-Large

**4. Member Terms**

- Mr. John Drennan will term-out on May 21, 2024

**5. Next Committee Meeting Date/Time**

**Tuesday, May 7, 2024, at 4:30 p.m.**

**6. Adjournment:**

There being no further discussion, the meeting was adjourned at 4:40p.m.



**San Andreas Regional Center Board of Directors**  
**EXECUTIVE COMMITTEE MINUTES**  
**Via Zoom**  
**March 5, 2024**

**Committee Members Present:** Maya Bareket Paloma Barraza  
Veronica Contreras Elisabeth Einaudi  
Erika Gonzalez Lisa Lopez (Chair)  
Gus Maldonado

**Committee Members Absent:**

**Staff Present:** Mia Garza Lourdes González  
John Hunt Mike Keeley  
Javier Zaldivar

Ms. Lisa Lopez committee chair called the meeting to order at 5:01 p.m. via Zoom

### **1. Risk Assessment Report**

Ms. Mia Garza Community Services Associate Director presented the SIR report for the month of March.

#### **Total Incidents 834**

159 Incidents reportable to DDS.

675 Incidents not reportable to DDS.

#### **15 Deaths**

3 Consumers reported missing with 0 not yet located

22 Suspected Abuse/Exploitation

12 Injuries Requiring Treatment Beyond First Aid

41 Medical Need/Accident

5 Victim of Crime

5 Suspected Neglect

94 Unplanned hospitalizations

### **2. Development of the March 18, 2024, Board Meeting**

There will be a Board Education, the topic will be “Risks Facing SARC and other Regional Centers”. Mike Keeley, Director of Consumer Services, will present.

#### **a. President’s Report: Lisa Lopez**

1. March is Developmental Disabilities Awareness Month

#### **b. Executive Director’s Report: Javier Zaldivar**

1. Diversity Outreach Update

2. Employment Programs Update

3. Health and Safety Awareness Strategy

**c. Directors of Consumer Services: Mike Keeley**

1. New and Closing Programs
2. Self-Determination Update

**d. Committee Reports:**

**Fiscal** – There will be a report.

**Board Development** - There will be a report and an action item:

**Action Item:** Recommendation to elect Ms. Pamela Kerman to her first two- year term on the Board.

**People’s Advisory Committee** – There will be a report.

**Quality Assurance Advisory** – There will be a report.

**Service Provider Advisory** – There will be a report.

**Program Policy** – two action items.

**Action Item:** Recommendation to adopt the DDS approved policy: Durable and Non-durable Medical, Assistive, and Adaptive Equipment and Adaptations to real or Personal Property.

**Action Item:** Recommendation to adopt the DDS approved policy: Competitive and Integrated Employment-First.

**3. Director’s Update**

Mr. Javier Zaldivar Executive Director updated the committee on the following topics:

- Updates on significant SIRs:
  - No more information on individual that committed murder.
  - Pressed charges against an individual served that made threats to SARC, he acts on his threats he is in custody now.
  - Another threatening individual has been wrapped up in services.
- Project Developments:
  - Watsonville home for sex-offender-like individuals will let the Delayed Egress requirement go because it is difficult to use and maintain.
    - There are 8 people waiting to be placed there
    - Next step is to do the RFP for a provider
  - Gilroy home for individuals with Dementia had roof issues that are being fixed
  - Children’s EBSH (Enhanced Behavioral Support Homes) completed
- Budget Update:
  - 2<sup>nd</sup> hearing occurred, Francisco and other regional centers gave feedback
  - Amy Westling from ARCA gave testimony on 6 points of alignment
  - The Master Plan it’s on its way, you will be to participate in the committee and give feedback.
  - ARCA proposes that we learn from past budget cuts

- Focus on minimum wages
- Focus on wait lists on services

#### **4731 Complaints and Whistleblowers submitted.**

*4731 is a client's rights violation, SARC must investigate and respond to the complaint within 21 days, The department gets notified as well.*

*Whistle Blower Complaint allows the individual to report concerns of inappropriate behavior without fear of retaliation. The department does not need to be notified. Find the policy at:*

<https://www.sanandreasregional.org/transparency/policies/whistleblower/>

- There were zero 4731 complaints reported:
- Three whistleblowers reported:
  1. Complain against an FMS for non-payment of Self determination funds has been resolved
  2. Complaints of children being tased by staff has not been substantiated, the police have been informed.
  3. Home was accused of misappropriating individuals funds, mom said she never agreed to the expenditure. A CAP (Correction Action Plan) was issued due to documentary issue.

#### **4. Announcements**

- 3/27/24 Santa Cruz Warriors Special Offer
- 4/1-2/24 Grass roots
- 4/7/24 Autism Acceptance group night with the Sharks
- 4/13/24 FCSN talent show
- 4/26/24 Legislative Luncheon
- 7/13/24 Summer Festival – Salinas
- 7/20/24 Summer Festival – Santa Cruz
- 7/27/24 Summer Festival – San Jose
- Disability Awareness Day will include a Job Fair this year

#### **5. Other**

None

#### **6. Next committee/meeting date**

**Wednesday, May 7, 2024, at 5:00 p.m.**

#### **7. Adjournment**

There being no further discussion, the meeting adjourned at 5:48 p.m.



**Highlights:** Cal Smith went over the specific details of the incidents that are true, false, unsubstantiated, and under investigation. He updated the committee on incidents from the previous reporting period that needed to be followed up.

**II. Quality Assurance (QA)**

**A. QA Facility Monitoring - Residential Care Homes, Level 2 - L4A- 4I**

16 Out of 17 scheduled FMs completed.

12 Facilities received recommendations. Five received follow ups.

2 Facilities received corrective action plans.

**B. QA Unannounced Visits based on complaints.**

0 Out of 0 completed.

0 Facilities received recommendations.

0 Facilities received corrective action plans.

**C. Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) Visits:**

13 Out of 13 were completed by 02.29.24.

**D. Enhanced Behavior Support Homes (EBSH) Quarterly Monitoring Visits. There are eight EBSH'S total. (Three children's and five adult homes).**

4 Monitoring visits were completed for February 2024.

**Community Crisis Home (CCH) Quarterly Monitoring Visit. There is only one CCH.**

0 CCH monitoring visits were completed in February 2024.

1 Unannounced visit completed by the Quality Assurance Specialist on 02/20/24.

**E. Trainings:**

1 Facility Monitoring Training was provided on February 01, 2024, to Residential Service Providers.

**F. Standing QA Meetings:**

Mortality and Morbidity 11 attendees, 02/13/24

Let's Talk QA: 02/07/24 Salinas office 7 attendees and on 02/21/24 San Jose office canceled.

Quality Assurance around the Bay (QAAB) - none

Mortality and Morbidity: 16 deaths reviewed on 3/12/24.

0 Infants 0 Children 13 Adults 3 Elderly

**G. Highlights:**

Ms. Jordan updated the committee on the specific details of the deaths, such as gender, age, living arrangement, and cause of death.

**III. Health Services:**

**A. Health-Related Trainings Presented by San Andreas Health Services Unit:**

Class (Max attendance)	# Completed	Total Attendees	Test 1 Pass/Fail	Test 2 Pass/Fail
Assisting with Medications	1	18	18/0	
Basics of Nutrition and Obesity				
Difficulty Swallowing and Aspiration				
Oral Health	1	8	8/0	
Pressure Injury Prevention & Recognition	1	13	13/0	
Recognizing Signs of Abuse				
Restricted Health Conditions				
RN Training				
Signs/Symptoms of Illness/Injury	1	17	17/0	
Special Incident Report	1	18	18/0	
Thinking Ahead – End of Life Issues	1	17	16/1	
What is Epilepsy				
Totals	6	91		

**B. Current projects/activities:**

**PPE (Personal Protective Equipment) Donations All Counties**

- First time in 3 years, No PPE given to any care providers or family by Health services Nurses.

**Covid Test Kit Donations All Counties:**

- 3 boxes equal to 6 tests were requested.

**Covid Update**

- HSU was made aware of a few isolated cases hospitalized for Covid and Influenza and a few cases in the community but no major outbreak in any of our care homes or Day program.

**IV. Supported Living Services (SLS):**

**A.** SLS QA's: 3 quality assurance monitoring visits were conducted in February 2024 (Listen Foundation, Support Alternative Services, Trinity Change).

**B.** SLS Roundtable: Resource Specialist Kai Reade presented the following information at the February Roundtable held virtually via Zoom.

- SARC Policy/Procedure: MITC presented information regarding their EVV software alternatives to Sandata, including that it is a multimodal platform that can integrate other systems if needed.
- Community Information: Kai Reade and SLS/ILS vendors discussed where to access meeting notes and materials and who to contact regarding Emergency Go-Kits.

**Highlights:**

The next Roundtable Meeting will be conducted virtually via Zoom on March 13, 2024, following that, the April meeting will be held virtually via Zoom on April 10, 2024.

**Supported Living Orientation For Individuals and Families**

1 Completed, 9 Total attendees

**SLS New Vendor Orientation**

1 Completed, 1 Total attendees

**V. Community Services:**

Residential Service Orientation (RSO) 1 Completed, 4 Total attendees

RSO (mini for FHA) 0 Completed, 0 Total attendees

**VI. Emergency Response Plan Report**

**Santa Clara County**

Active Hazards, Risks, and February Weather

- Average Temperature: 49.1° F
- Total Rainfall: 6.6 inches
- Active Hazards: High Winds, Flooding
  - Severe Winter Storm Feb 4<sup>th</sup>, 2024
    - 109,000 PGE Residents Without Power (While Consumers and Vendors may have been impacted, no reports were made to SARC directly)
    - National Weather Service issue California's first ever Hurricane Force Wind Warning for Northern California ranging from 60-92 MPH (Despite the warning being in effect from the evening of February 4<sup>th</sup> through the morning of February 5<sup>th</sup>, there were no reports of SARC Vendors or Consumers being impacted).

## San Benito County

### Active Hazards, Risks, and February Weather

- Average Temperature: 48.5° F
- Total Rainfall: 6.43 Inches
- Active Hazard: High Winds
  - Severe Winter Storm February 4<sup>th</sup>, 2024
    - 80-90 MPH Winds - High Wind Advisory and Flood Watch were declared

## Monterey County

### Active Hazards, Risks, and February Weather

- Average Temperature: 50.1° F
- Total Rainfall: 7.35 Inches
- Active Hazards: Rip Currents, High Winds, Flooding
  - Severe Winter Storm February 4<sup>th</sup>, 2024
    - Flood Evacuation Warnings for Residents in the areas of Bolsa Knolls, Salinas, Paso Honda, Camp Stefani, and areas near Shulte Road.
    - Dangerous Rip Currents and 25-30 Foot Waves – High Surf Advisory Declared
    - 31,000 PGE Residents Without Power (While Consumers and Vendors may have been impacted, no reports were made to SARC Directly)
    - Temporary and Precautionary Boil notice was declared (This occurs when there is a failure in water treatment, making water unsafe to drink. No clients reported being impacted by this).

## Santa Cruz County

### Active Hazards, Risks, and February Weather

- Average Temperature: 50.9° F
- Total Rainfall: 9.07 Inches
- Active Hazards: High Winds, Flooding
  - Severe Winter Storm February 4<sup>th</sup>, 2024
    - 75+ MPH Winds
    - 70,000 PGE Residents Without Power (While Consumers and Vendors may have been impacted, no reports were made to SARC Directly)
    - High Surf, Wind, and Flood Advisories were declared.

### **A. Current projects/activities:**

- Compiling a list of various Applications, Alerts, and Resources that may help clients and staff be more resilient.
  - Santa Clara County Alerts - [www.alertscc.org](http://www.alertscc.org)
  - San Benito County Alerts - <https://www.scr911.org/general/page/san-benito-county-alerts>
  - Alert Monterey County <https://alertmontereycounty.genasys.com/portal/en>
  - EMERGENCY! App – Red Cross
  - FEMA App – Federal Emergency Management Agency



- Sandbag Resources - <https://www.valleywater.org/flooding-safety/flood-ready/sandbags>

- **DDS EMERGENCY GO KITS**

This initiative is pivotal to raising awareness, providing training, and collaborating with partners to ensure kits address unique needs during emergencies. Our goal is to provide 13,000 Go-kits to individuals with disabilities in high fire threat districts, who live independently, and/or are currently receiving SLS support. Working together to deliver accessible training on wildfire preparedness, emphasizing proactive measures, and stressing the importance of personalized go-kits for individuals with disabilities is vital to the communities we serve.

Contact has officially been made to all Vendors and/or Service Coordinators regarding client eligibility. Starting in April, weekly go-kit trainings will be held for those who have eligible clients.

GO-KIT DEADLINE: June 30<sup>th</sup>, 2024!

- **THE GREAT SHAKEOUT SARC Community Day October 17<sup>th</sup>, 2024**  
Earthquakes can happen anywhere you work, live, or travel, which is why everyone, everywhere should know how to protect themselves should an earthquake occur.

**Highlights:**

Ms. Jensen informed that any extra go-kits can be reallocated to individuals that live in high fires zones.

**VII. Other:**

None

**VIII. Next QAAC meeting is scheduled for:**

**Tuesday, May 14, 2024**

**IX. Adjournment:**

**There being no further discussion, the meeting adjourned at 5:00 p.m.**