San Andreas Regional Center

BOARD OF DIRECTORS MEETING

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Wednesday, February 21, 2024, 5:00 - 7:00 p.m.

https://us06web.zoom.us/meeting/register/tZUuceihpzwjHtzOnmrJVo_ZbppwbGNGyMiU



5:00 - 5:02 p.m. I. Call to Order and Introductions Lisa Lopez



5:02 - 5:05 p.m. II. Vision Statement

Gus Maldonado



5:05 - 5:09 p.m. III. Approval of Minutes

- 1. Board Meeting Minutes 1/17/24
- 2. Fiscal Committee Meeting 1/16/24
- 3. SPAC Minutes 1/24/24
- 4. Program Policy Committee 2/3/24
- 5. Board Development Committee 2/3/24
- 6. Executive Committee 2/3/24
- 7. Quality Assurance 2/10/24



5:09 - 5:20 p.m. IV. State Council on Developmental Disabilities



5:20 - 5:30 V. Presidents Report

1. ARCA's Blue Envelope

5:30 - 5:55 VI. Executive Director's Report Javier Zaldivar

1. Diversity Outreach Update

2. Employmen Programs Update

3. Health and Safety Awareness Strategy 4. Budget Update

Mike Keeley

Lisa Lopez

5:55 - 6:15 VII. Director of Consumer Services Report 1. New and Closing Programs

2. Self-Determination Update

3. Social Recreation

6:15 - 6:40 VIII. Committee Reports



Gus Maldonado

2. Board Development

Mava Bareket Action Item: Recommendation to approve the re- election of Ms. Maya Bareket to her second two-year term in the Board

Veronica Contreras

Cole Bauermeister to his second two-year term in the Board 3. Quality Assurance Advisory

4. Service Provider Advisory Erika Gonzalez 5. Program Policy Paloma Barraza

7. ARCA



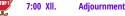
Action Item: Recommendation to approve the re- election of Mr.



6:40 - 6:45 IX. Public Comment

6:45 - 6:50 X. Board Comment 6:50 - 7:00 XI. Announcements





SAN ANDREAS REGIONAL CENTER Board of Directors Meeting Minutes San Jose Office / Via Zoom January 17, 2024

Presiding: Lisa Lopez Board President

Board Members Present: Maya Bareket Cole Baumeister

Veronica Contreras Jon Drennan Elisabeth Einaudi Andy Le Gus Maldonado Alicia Mesa Rajesh Patel Uma Venkatesh

Board Members Absent: Paloma Barraza Erika Gonzalez

Daniel Stickney

Staff Present Karla Cruz Mia Garza

Lourdes Gonzalez

Mahnaz Ehsan

John Hunt

Arushie Nugapitiya

Diana Gutierrez

Lauria Furuya

Mike Keeley

Phien Phan

Irene De La Rosa Katherine Rougelot Isela Solorzano Minerva Valdez Francisco Valenzuela Kait Wilkerson

Javier Zaldivar

Community Present: Jaclyn Balanay (DDS)

Glendora Pitre Tanping Wang David Grady Susan Skotzke

CALL TO ORDER

Ms. Lisa Lopez Board President called to order the regularly scheduled business meeting of San Andreas Regional Center at 6:08 p.m. Ms. Lopez also called attention to the note on the agenda stating that time is allowed for public input on any issue not included on the agenda, with a five-minute limit. (Welfare and Institutions Code Section 4660 (c)). Self-introductions were made, and Mr. Andy Le read the mission statement.

APPROVAL OF MINUTES

M/S/C Moved to approve the meeting minutes. (Bareket/Maldonado) No further discussions. All in favor, Motion carries.

- 1. Board Meeting Minutes 11/13/23
- 2. Fiscal Committee Meeting Minutes 11/13/23
- 3. Service Provider Advisory Committee Meeting Minutes 12/6/23
- 4. Program Policy Committee Meeting Minutes
- 5. Board Development Committee Meeting Minutes 1/3/24
- 6. Executive Committee Meeting Minutes 1/3/24
- 7. Quality Assurance Advisory Committee Meeting Minutes 1/9/24

STATE COUNCIL ON DEVELOPMENTAL DISABILITIES CENTRAL COAST

Mr. David Grady discussed these issues:

- Story Tellers Project is ready on SCDD website for submissions.
- The LARC received funding to do outreach to the Latino community
- Employment collaboration and the push on advocacy
- Self Determination changes to Independent Facilitators (IF) to be vendorized.

PRESIDENT'S REPORT

Ms. Lisa Lopez's report acknowledged Martin Luther King's holiday, and she gave examples of fun holiday for families to enjoy if they are missing extended family after the holidays.

EXECUTIVE DIRECTOR'S REPORT:

Diversity Outreach Update

Ms. Minerva Valdez Diversity Inclusion Manager presented the report:

- The grant team is now complete
- Parenting Education classes in Spanish will begin
- Parenting group meetings will resume, everyone is welcome
- SPIN will provide wellness trainings via a licensed therapist
- The Mariposa group is planning their conference for March
- The Vietnamese conference has been scheduled for April 20th, 2024
- Podcast project is in progress discussing different topics
- POS public meetings will be scheduled for the end of March, separate meetings will be done with the CBO's as well stay tuned for more information
- SARC staff Professional Development with Circle-Up in progress with the goal to better serve out individuals

- The African American parent group will resume and work on building it up
- Check the website for Parent Support Trainings information

Mr. Zaldivar discussed this issue.

- Budget Update:
 - Deficit downsized to \$38 Million
 - Regional Centers left intact this cycle
 - o Rate Reform delayed by one year
 - o It is now that providers must raise their voice and express their struggle
 - Share the impactful personal stories
 - Helpful talking points should be prepared
- The Arc of CA position paper on recruiting, retention, and the need for a minimum wage to the system
- Changes to IHSS for minors coming, the elimination of the parent test will address disparity
 - SARC policies will be updated
- Social recreation has been restored so individuals can participate in community activities
 - The Department issued a directive to update the policy, the Board approved the revisions.

M/S/C Moved to approve the revisions to the Social Recreation and Social Skills Policy. (Le/Contreras) No further discussions. All in favor, Motion carries.

 Restored Services Changes and New Participant-Directed Services Outreach plan will be done via various meetings.

DIRECTOR OF CONSUMER SERVICES REPORT: Mike Keeley

Self Determination Update:

- Mr. Keeley presented the SDP Report, which is an alternative way to secure services and gives more flexibility to families.
- Current numbers:
 - 200 participants (53 pilot program)
 - o The average age is 22 years
 - Participating races:
 - 66 White
 - 11 Vietnamese
 - 23 Spanish
 - 10 Indian
 - 20 Chinese
 - 3 Russian
 - 10 Korean
 - 1 Japanese

- 12 Asian Indian
- 1 African American
- o Participating languages:
 - 158 English
 - 8 Spanish
 - 8 Vietnamese
 - 8 Mandaring
- o Where they live:
 - 166 at home
 - 18 other
- o FMS (Financial Management Services) systems
 - Aveanna
 - GT Independence
 - Acumen
 - Mains'1
 - Essential Pay
 - FMS Pay
- Average timeline to complete the process is 1 year

NEW AND CLOSING PROGRAMS – Mia Garza

- 8 New (December)
 - Two Therapy Services-Pediatric Speech and Language
 - Three Housing Access Services
 - Two Community Integrated Services
 - Residential Facility

<u>3</u> Closed – (December)

- Two residential care facilities
- Infant development

COMMITTEE REPORTS

FISCAL

Mr. Gus Maldonado, Board Treasurer, gave the report.

1. Purchase of Services (Non-CPP only)

The Purchase of Service expense for the month of November 2023 was \$46.5M and the year to date was \$260.5M. The current allocation is \$740.5M.

2. Individuals Served

The number of individuals served as of November 2023 was 16,943. This is a decrease of 474 since November 2022.

3. Operations (OPS)

Expenses for the month of December were \$4.5M and the year to date was \$27.5M. The Fiscal Year Projection is \$61.4M and the estimated allocation is

\$61.6M. This leaves us with a surplus of approximately \$182.7K.

4. Cash Position

The cash position through the end of December was \$101M. This is a decrease of \$4.1M since November .

5. Donation Fund

The balance in the Donation Fund through the end of December was \$364,479. This is an increase of \$195. This change was due to miscellaneous contributions and/or disbursement requests received during the month.

BOARD DEVELOPMENT

• The minutes are in the packet, and one Action Item was addressed:

M/S/C Moved to approve the re-election of Ms. Lisa Lopez to her second two-year term on the Board. (Contreras/Bauermeister). No further discussions. All in favor. Motion carries.

QUALITY ASSURANCE ADVISORY COMMITTEE

The minutes are in the packet.

SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)

• The minutes are in the packet.

PROGRAM POLICY COMMITTEE

None

PEOPLE'S ADVISORY COMMITTEE (PAC)

- Ms. Bareket shared her participation in several community events.
- Project Aim newsletter initiative by people we serve

PUBLIC COMMENT

- Ms. Skotzke shared that the nurses issue makes them unable to serve fragile individuals the system must be modernize.
- Ms. Wang expressed her frustration with a residential facility for age discrimination
- Ms. Pitre shared that her daughter finally got her own apartment, and that the struggle was worth it.

BOARD COMMENT

 Mr. Maldonado shared that Spain's parliament appointed its first woman with Down Syndrome

ANNOUNCEMENTS

Upcoming events:

- 1/27/2024 FCSN Talent Show auditions
- 2/9/2024 Night to Shine Prom
- 4/26/2024 Legislative Luncheon

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The meeting was adjourned at 7:44 p.m.
Recording Secretary, Ms. Lourdes Gonzalez
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Submitted by,
Mr. Gus Maldonado

San Andreas Regional Center Board of Directors Fiscal Committee - Meeting Minutes Via Zoom January 16, 2024

Committee Members Present: Jon Drennan Gus Maldonado (chair)

Alicia Mesa Daniel Stickney

Committee Member Absent: Elisabeth Einaudi Rajesh Patel

Staff Present:Karla CruzMia GarzaLourdes GonzalezJohn Hunt

Javier Zaldivar

Meeting called to order at 5:03 pm. by Mr. Gus Maldonado Committee Chair.

1. Fiscal Packet

1. Purchase of Services (Non-CPP only)

The Purchase of Service expense for the month of November 2023 was \$46.5M and the year to date was \$260.5M. The current allocation is \$740.5M.

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Fiscal Committee Page 1 of 2

2. Other

The committee discussed these issues:

- A possible reason for the drop in individuals from las year is the high cost of living in our area, but Mr. Zaldivar explained that intakes are ticking up and SARC should be on track for the Fiscal Year.
- The Regional Center shouldn't be impacted by the budget revise this Fiscal Year; however one impact could come to the service providers if the proposed suspension of their rate increase goes thru.
- The donation account is used to help individuals once all other generic resources have been exhausted.

3. Next Meeting Date

February 19, 2024, at 5:00 p.m. via zoom.

4. Adjournment

With no further discussion the meeting was adjourned at 5:20 p.m.

Recorded by Lourdes Gonzalez

Fiscal Committee Page 2 of 2

San Andreas Regional Center Board of Directors SERVICE PROVIDER ADVISORY COMMITTEE (SPAC) Meeting Minutes (via zoom) January 24, 2024

Members Present Tade Akintade Erika Gonzalez (chair)

Desiree Luong Sylvia Yeh

Members absent Wesley Moss

Staff Present Karla Cruz Mia Garza

Lourdes Gonzalez

Brandon Inneh

Mike Keeley

Arushie Nugapitiya

Francisco Valenzuela

Kait Wilkerson

John Hunt

Gina Jennings

Michelle Livoni

Ann Sieber

Anna Wall

Javier Zaldivar

Community Present Allison Yant Angel Ocampo

Beth Prentiss Christine Hunt
Keilani Ferraz Kristy Rodriguez
Mark Sung Mitachew Abebe
Sarah Macy Sarah Verity

Yen Nguyen

Ms. Erika Gonzalez Committee Chair led the meeting via zoom starting at 10:05 a.m.

Committee Updates

Ms. Erika Gonzalez SPAC Chair shared that they continue to meet with the provider community on the 3rd Wednesday of the month. They will be updating and revamping the agenda.

Provider Input

None

New and Closing Programs

Ms. Ann Sieber gave the report.

8 New Services

- 2 Speech therapists
- 2 Community Instigation programs
- 3 Residential Properties HCC
- Residential facility level 4i

0 Closed Services:

Community Services Update

Ms. Mia Garza Community Services Associate Director discussed these topics:

- Rate Reform & Implementation still waiting for guidelines
- Participate in the quality & wellness prevention program and receive a \$1,000.00 incentive
- DSP stipend incentive payment program:
 - o Take the classes to receive the money
 - Sign-up with one email only
- Coordinated Family Support services (CFS) have vendored one agency but need more providers.

Health and Safety Waiver Awareness Strategy

Ms. Michelle Livoni gave the report.

- SARC continues to work on identifying individuals that need referrals to access the program
- All information is on the website

HCBS (Home & Community Based Services)

Ms. Michelle Livoni gave the report.

- Teams are going out to validate that practice is in place and sites are in compliance by 8/2024
- Visits are being scheduled to review compliance
- Non-compliance must be corrected, or a CAP will be issued
- These items will be reviewed:
 - Staff trainings
 - PCPs in place
 - Updated documentation, and policies
- These visits will be different from QA visits
- Grant receivers must submit quarterly reports by 2/29/2024
- Participate in the upcoming HCBS trainings

Director Update

Mr. Zaldivar discussed these topics:

- Tri-Counties RC partnered with a Hollywood studio to create an animated series explaining key elements of the Final Rule it will be used by all the regional centers view it on you tube: https://www.youtube.com/@tri-countiesregionalcenter/playlists
- Budge Update:
 - Deficit downsized to \$38 Million
 - o Rate Reform for providers delayed by one year
 - The real test will be in April stay tuned
 - o It is now that providers must raise their voice and express their struggle
 - Share the impactful personal stories
- A series of meetings will be launched to address the restored Social Recreation services:
 - The policy has been updated
 - Will support individuals with 1:1 staff so they can participate

 POS public meetings will be scheduled for the end of March, separate meetings will be done with the CBO's as well stay tuned for more information

Electronic Visit Verification (EVV) Update

 Sign-up, it is a requirement, attend the webinars and office hours to be updated on all changes

Electronic Visit Verification Phase II

Electronic Visit Verification (EVV) is a telephone and computer-based solution that electronically verifies in-home service visits. EVV solutions must verify the following six data elements:

- Type of service performed
- Individual receiving the service
- Date of the service
- Location of service delivery
- Individual providing the service
- Time the service begins and ends

Background

The 21st Century CURES Act, signed into law in 2016, requires that states set up an EVV system to verify that services for all Medicaid-funded personal care and home health care services occurred. Pursuant to Subsection (I) of Section 1903 of the Social Security Act (SSA) (42 U.S.C. 1396b), all states must implement EVV for Medicaid-funded personal care services (PCS) by January 2020 and home health care services (HHCS) by January 2023. On October 22, 2019, CMS approved the State's Good Faith Effort (GFE) request for PCS and will not apply Federal Medical Assistance Percentage (FMAP) reductions in calendar year 2020. California's GFE approval letter from CMS is available on the EVV CMS GFE Webpage.

PCS was implemented on January 1, 2022, and providers of Medi-Cal home and community based personal care services must be registered, trained, and using either the CalEVV system or an alternate EVV system. HHCS is anticipated to be implemented by January 1, 2023. Stakeholder meetings will continue and will provide the opportunity to discuss the State's approach to EVV, the steps providers will need to take, and the EVV training that will be offered.

Employment

Ms. Mia Garza Community Services Associate Director discussed these topics:

- Quality Incentive Programs Access and Capacity are still available:
 - Access program offers job internships
 - Capacity programs focus around training
- Expecting more information on the Career Pathways pilot program from the Department.
- Attend the roundtables for more information

Emergency Preparedness

Ms. Mia Garza Community Services Associate Director discussed these topics:

- A new coordinator will join the team soon
- Continue working on the Go-Bags initiative and battery packs for high fire danger zones 130 out of 400 have been delivered, need a better response from the providers
- Be cautious in dangerous weather

Announcements:

- 2/9/24 Night to Shine prom
- 4/13/24 FCSN talent show
- 4/26/24 Legislative Luncheon
- 7/13/24 Summer Festival Salinas
- 7/20/24 Summer Festival Santa Cruz
- 7/27/24 Summer Festival San Jose
- Disability Awareness Day will include a Job Fair this year

SCDD Central Coast

None

Next SPAC Committee Meeting:

February 28, 2024, via zoom at 10:00 a.m.

<u>Adjournment</u>

The meeting was adjourned at 11:00 a.m.

San Andreas Regional Center Board of Directors BOARD DEVELOPMENT COMMITTEE MINUTES February 6, 2024

Committee Members Present: Maya Bareket (Chair) Andy Le

Committee Members Absent: Cole Baurmeister

Staff Present: Lourdes González Lisa Hartley

John Hunt Mike Keeley

Javier Zaldivar

The Board Development Committee Meeting was called to order at 4:30 p.m., by Ms. Maya Bareket, committee chair via zoom.

1. Confirm Board Education

There will be a Board Education on February 21, 2024, the topic will be "Rights Under the Lanterman Act: Tittle 17". Jim Elliott Compliance and Special Projects Manager will present.

2. Applicants Update

The committee reviewed several applications and decided on a potential member that can fill the Santa Clara County vacancy, interview arrangements will be made.

3. Vacancies

Two Vacancies

- 1 San Benito County
- 1 Santa Clara County

4. Member Terms

- Ms. Maya Bareket will be re-elected to her 2nd term in the Board.
- Mr. Cole Baurmeister will be re-elected to his 2nd term in the Board.

5. Next Committee Meeting Date/Time

Tuesday, March5, 2024, at 4:30 p.m.

6. Adjournment:

There being no further discussion, the meeting was adjourned at 4:40p.m.

San Andreas Regional Center Board of Directors EXECUTIVE COMMITTEE MINUTES Via Zoom February 6, 2024

Committee Members Present: Veronica Contreras Erika Gonzalez

Lisa Lopez (Chair) Gus Maldonado

Committee Members Absent: Maya Bareket Paloma Barraza

Elisabeth Einaudi

Staff Present: Mia Garza Lourdes González

John Hunt Irene De La Rosa Mike Keeley Arushie Nugapitiya

Javier Zaldivar

Ms. Lisa Lopez committee chair called the meeting to order at 5:01 p.m. via Zoom

1. Risk Assessment Report

Ms. Mia Garza Community Services Associate Director presented the SIR report for the month of February.

Total Incidents 687

- 154 Incidents reportable to DDS.
- 533 Incidents not reportable to DDS.
- 11 Deaths
- 3 Consumers reported missing with <u>0</u> not yet located
- 16 Suspected Abuse/Exploitation
- 13 Injuries Requiring Treatment Beyond First Aid
- 36 Medical Need/Accident
- 4 Victim of Crime
- 5 Suspected Neglect
- 54 Unplanned hospitalizations

2. Development of the January 17, 2024, Board Meeting

There will be a Board Education, the topic will be "Employment Support: Overview and Options" Ms. Katherine Sanders Employment Specialist will present.

a. President's Report: Lisa Lopez

1. ARCA's Blue Envelope

b. Executive Director's Report: Javier Zaldivar

- 1. Diversity Outreach Update
- 2. Employment Programs Update
- 3. Health and Safety Awareness Strategy
- 4. Budget Update

c. Directors of Consumer Services: Mike Keeley

- 1. New and Closing Programs
- 2. Self-Determination Update
- 3. Social Recreation Update

d. Committee Reports:

Fiscal – There will be a report.

Board Development - There will be a report and two action items:

<u>Action Item:</u> Recommendation to approve the re-election of Ms. Maya Bareket to her second two-year term on the Board.

<u>Action Item:</u> Recommendation to approve the re-election of Mr. Cole Baurmeister to his second two-year term on the Board.

People's Advisory Committee – There will be a report.

Quality Assurance Advisory – There will be a report.

Service Provider Advisory – There will be a report.

Program Policy - No Report

3. Director's Update

Mr. Javier Zaldivar Executive Director updated the committee on the following topics:

- Updates on significant SIRs:
 - Individual that committed murder will take a deal and will not serve time and continue with START
 - Individual died by drinking 42 cans of coke from roommate's room no formal autopsy done more information is being gathered
 - Complaint stated that kids were being tased, investigation has not validated the complaint
 - An individual died because he was not picked up from the program even though he said he was not feeling well, information is still being gathered but a CAP (Correction Action Plan) has been issued.

4731 Complaints and Whistleblowers submitted.

4731 is a client's rights violation, SARC must investigate and respond to the complaint within 21 days, The department gets notified as well.

Whistle Blower Complaint allows the individual to report concerns of inappropriate behavior without fear of retaliation. The department does not need to be notified. Find the policy at:

https://www.sanandreasregional.org/transparency/policies/whistleblower/

- There were two <u>4731</u> complaints reported:
 - Allegation states that individual is not receiving services needed due to placement issues. They were informed that service issues do not constitute a 4731.
 - Mom alleges that service coordinator refuses to provide IPP, she was
 confusing the program's mid-year report with the IPP. She also
 complained that her housing request was ignored. No documentation on
 housing issues was found. Service coordinator has been trained in proper
 protocol.
- One whistleblower reported:
 - Decision for complaint against agency that would not let staff report incidents has been appealed, it is now with DDS, and they are asking for proof of staff training.

Budge Update:

- No movement on Budget so far.
- Tax forms have been signed off, filed, and will be posted next week
- Several issues have arisen with the transition from ICF (Intermediate Care Facilities) to Managed Care SARC is working through them.
- SARC supports AB817 it will modify requirements to participate in certain commissions in person only and allow remote participation.
- Providers continue to struggle recruiting staff due to wages therefore programs are at 50% capacity SARC will continue to support them.

4. Property Management Update

Mr. Hunt gave the following updates:

- Annual audit is being done remotely mostly all going smoothly
- Accounting firm has cycled out, the search for a new one will begin
- San Jose Office first floor issue is still an ongoing process

5. Announcements

- 2/9/24 Night to Shine Prom
- 3/21/24 POS Data public meeting
- 4/26/24 Legislative Luncheon

6. Other

None

7. Next committee/meeting date

Wednesday, March 5, 2024, at 5:00 p.m.

8. Adjournment

There being no further discussion, the meeting adjourned at 6:00 p.m.

San Andreas Regional Center Quality Assurance Advisory Committee via Zoom February 13, 2024

Committee Members Present: Maya Bareket Veronica Contreras (Chair)

Lisa Lopez Alicia Mesa

Rajesh Patel

Committee Members Absent:

Staff Present Mia Garza Lourdes Gonzalez

Brandon Inneh Hazel Jordan
Mike Keeley Julie Lussier
Ann Sieber Cal Smith

The meeting was called to order by Ms. Veronica Contreras, Committee Chair at 4:04 p.m. via zoom.

LEGEND: APS = Adult Protective Services; BX = Behavior; CAP = Corrective Action Plan;

CCL = Community Care Licensing; CM = Case Management; CPS = Child Protective Services;

CRA = Client's Right Advocate; DFCS = Department of Family Court Services;

DHOH= Deaf and Hard Of Hearing; DOHS = Department of Health Care Services; FHA = Family

Home Agency; ICF = Intermediate Care Facility; IDT = Interdisciplinary Team; ILS = Independent

Living Service; LTCO = Long Term Care Ombudsman; M&M = Mortality & Morbidity Meeting; PD =

Police Department; RCH = Residential Care Home; SC = Service Coordinator; SP = Service

Provider.

I. Special Incident Reports

- 687 Total number of incidents.
- 11 Total number of deaths
- 154 Incidents reportable to DDS
- 533__Incidents not reportable to DDS
 - 84 _Unplanned hospitalizations with 18 individuals remaining hospitalized
- 12 Planned hospitalizations.
- 3 Consumers reported missing with <u>0</u> not yet located.

Breakdown of Incident Reports by Residence type:

RCH - 360 ICF - 12 SNF/NF - 2 ILS - 41 SLS - 107 Family Home - 137

Foster Home - 1 Family Home Agency - 23 Psych Treat/ Other - 4

Highlights: Mr. Smith went over the specific details of the incidents that are true, false, unsubstantiated, and under investigation. He also followed up on questions from last month's incidents.

II. Quality Assurance (QA)
A. QA Facility Monitoring - Residential Care, all levels
16 Out of 17 scheduled FMs completed.
9 Facilities received recommendations
4 Facilities received corrective action plans
B. QA Unannounced Visits based on complaints
1 Out of 1 completed.
O Facilities received recommendations
1 Facilities received corrective action plans
C. Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) Visits: 5 Out of 13 were completed.
D. Enhanced Behavior Support Homes (EBSH) Monitored. There are seven EBSH'S total. (Two children's and five adult homes). One home opening is still pending, No monitoring visit scheduled for January 2024. Quality Assurance Specialist (QAS) followed up on the recommendations from DDS Semi-Annual Review on 01/05/24.
Community Crisis Home (CCH) Monitored. There are two CCH'S. Only one CCH monitoring visit was completed on 01/25/24. There was one unannounced visit by the QAS on 01/05/24.
E. Trainings: No training was provided in January 2024 to regional center staff and vendors.
F. Standing QA Meetings: Mortality and Morbidity 12 attendees, 01/09/24 Let's Talk QA: 01/03/24 Watsonville office and on 01/17/24 San Jose office both canceled Quality Assurance around the Bay (QAAB) 18 attendees, 01/26/24
Mortality and Morbidity: 10 deaths reviewed 2/12/24. 1 Infants 2 Children 2 Adults 5 Elderly

G. Highlights:

Ms. Jordan updated the committee on the specific details of the deaths, such as gender, age, living arrangement, and cause of death.

III. Health Services:

Class (Max attendance)	# Completed	Total Attendees	Test 1 Pass/Fail	Test 2 Pass/Fail
Assisting with	1	9	9/0	1 433/1 411
Medications		3	3/0	
Basics of Nutrition and Obesity				
Difficulty Swallowing and Aspiration				
Oral Health				
Pressure Injury Prevention & Recognition				
Recognizing Signs of Abuse	1	10	10/0	
Restricted Health Conditions	1	12	12/0	
RN Training	1	13	13/0	
Signs/Symptoms of Illness/Injury				
Special Incident Report	1	13	13/0	
Thinking Ahead – End of Life Issues				
What is Epilepsy				
Totals		57		

B. Current projects/activities:

PPE (Personal Protective Equipment) Donations All Counties

• 7 Homes received PPE during January

Covid Test Kit Donations All Counties

• Health Services Nurses donated 93 boxes of covid tests (186 tests total)

Covid Update

- January saw an accrue of Covid positive cases and influenza cases:
- 6 homes had an outbreak of cases of Covid Positive (2 or more residents). 3 of those homes were ARFPSHN (known as 962)
- Health Services monitored:
 - 6 individuals that were hospitalized due to complications related to Covid positive
 - 5 cases that were hospitalized for pneumonia related to Influenza A infection. (one person died in the hospital, related to complication of Influenza, family did a compassionate extubation)

C. Highlights:

The SARC team and Health Services are working to assure all services for ICF (Intermediate Care Facility) residents are accessible during the transition from fee for services to Managed Medi-Cal plan. The official transition was done January 1, 2024.

IV. Supported Living Services (SLS):

A. SLS QA's: Resource Specialists <u>Kai Reade and Gabriela Alvarez</u> facilitated 2 SLS Quality Assurance monitoring visits in January 2024. No significant issues were found.

- **B**. SLS Roundtable: Resource Specialists Kai Reade and Gabriela Alvarez_presented the following information at the November and December Roundtable held via Zoom.
 - SARC Policy/Procedure: Discussion on 2024 SLS QA schedule and 2024 SLS/ILS Roundtable schedule. Discussion on HCBS auditing (soon to come, SLS auditing not immediate, will be facilitated by contractors, includes SARC Best Practices).
 - Community Information: Discussion on presentations held during SLS/ILS Roundtable in 2023 (EVV DDS, Therap, CreateAbility, and two SARC-facilitated presentations).

Highlights:

The next Roundtable Meeting will be conducted <u>via Zoom</u> on <u>February 14, 2024</u>. Following that, the <u>March</u> meeting will be held <u>via Zoom</u> on <u>March 13, 2024</u>.

Supported Living Orientation For Individuals and Families

1 Completed, 8 Total attendees

SLS New Vendor Orientation

O Completed, O Total attendees

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Residential Service Orientation (RSO)	0	Completed,	0	Total attendees
RSO (mini for FHA)	1	Completed,	2	Total attendees

VI. Emergency Response Plan Report

A. Current projects/activities:

- DDS initiatives
 - Efforts continue to provide training and distribute Go-kits to individuals in High Fire Risk Areas utilizing ILS/SLS support services.
 - o Efforts continue in distributing the Battery back-ups, 50% have been done.

Highlights:

• In January there were weather alerts and road closures due to flooding, but no evacuations.

VII. Other:

None

VIII. Next QAAC meeting is scheduled for:

Tuesday, March 12, 2024

IX. Adjournment:

There being no further discussion, the meeting adjourned at 5:00 p.m.