

COORDINATED FAMILY SUPPORT SERVICES

NEW SERVICE AVAILABLE IN PILOT- JANUARY 2023

WELFARE AND
INSTITUTIONS
CODE – 4688.06

- Recognizes the rights of adults (ages 18 and older) with disabilities to reside in the family home and that adults with developmental disabilities, and their families, may need Coordinated Family Supports that are tailored to the unique needs of the individual and are respectful of the language, ethnicity, and culture of the family.

WHAT IS COORDINATED FAMILY SUPPORTS (CSF)?

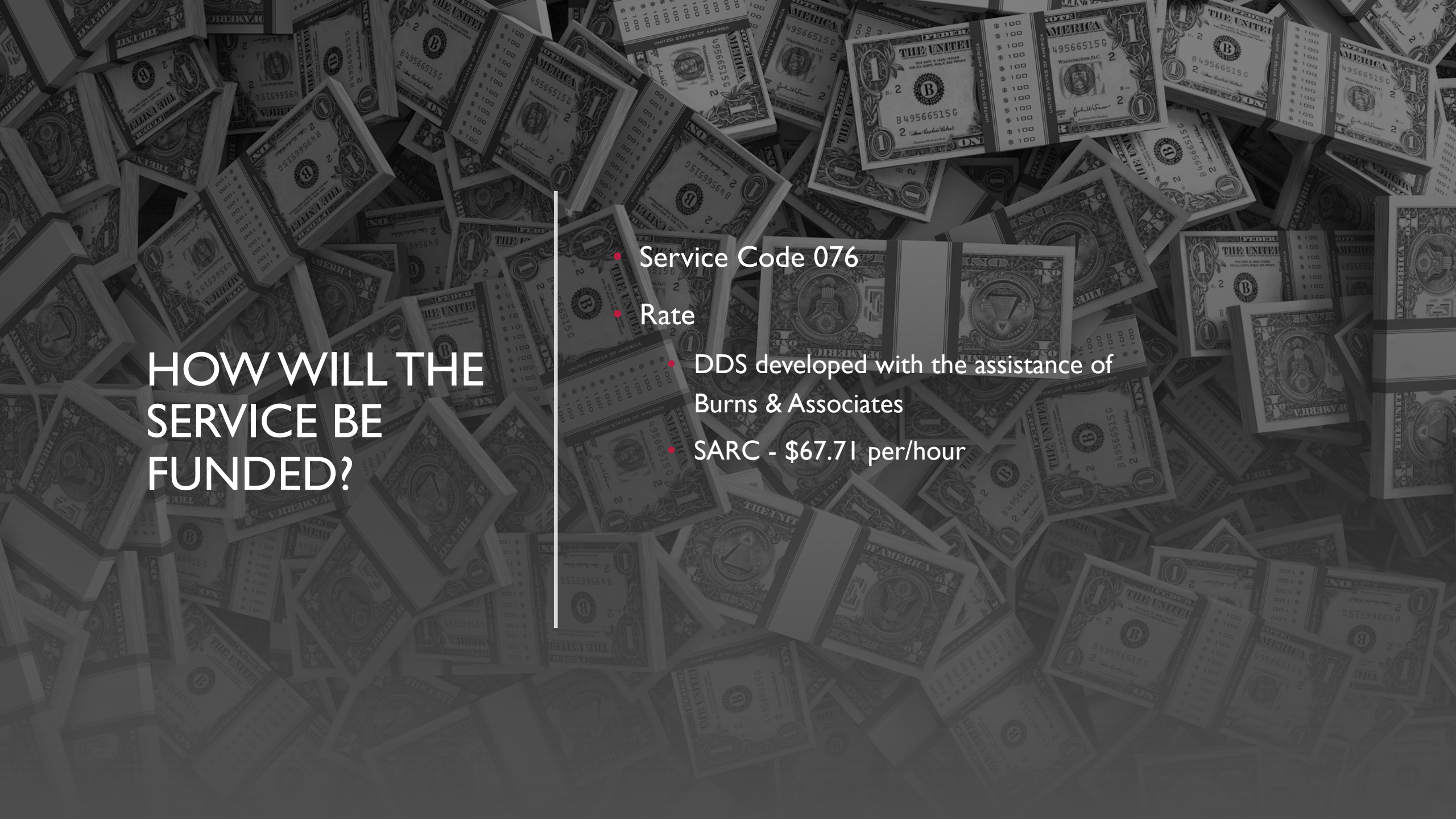
A new service option specifically designed for adults served by a regional center who choose to live in their family home. Must be at least 18yo to qualify.

Pilot project focusing on improving equitable access to services and supports and reducing ethnic and racial disparities in purchase of services.

Does not replace or duplicate regional center service coordination, generic service or other regional center funded service that the individual/family are receiving.

CFS may not be provided by an individual who resides in the same home as the individual served.

Need shall be assessed annually (minimum), with progress being reported quarterly.

The background of the entire slide is a dense, overlapping pile of US dollar bills, including \$1 and \$100 denominations, rendered in a dark, monochromatic style.

HOW WILL THE SERVICE BE FUNDED?

- Service Code 076
- Rate
- DDS developed with the assistance of Burns & Associates
- SARC - \$67.71 per/hour

ROLE OF COORDINATED FAMILY SUPPORT SERVICES PROVIDERS

Identifying and providing supports necessary to successfully reside in the family home.

Providing assistance and training for the individual and their family in navigating comprehensive services and supports that are tailored to meet their unique needs, including creating pathways to overcome barriers to accessing generic and other resources.

Providing additional information or resources on individual's diagnosis and identified supports.

Coordinating consistency in training across providers specific to the needs of the individual and their family.

Assisting with scheduling of service delivery including medical and other appointments.

Identifying transportation options or services.

Identifying back-up providers/supports and providing those back-up supports when the plan fails.

Providing futures planning for the individual, including those living with aging caregivers.

Providing training to the individual which maximizes their independence.

PROVIDER QUALIFICATIONS & TRAINING REQUIREMENTS

- CFS Staff Qualifications
 - Associates-level degree in a human services field of study or 3 years of experience in the developmental disabilities service delivery system.
 - Communicating in the primary language of the individual served and their family.
 - Knowledge of regional center system.
- CFS Supervisor Qualifications
 - Bachelors-level degree in a human services field of study or an Associates-level degree in a human services field of study AND 3 years of experience in the developmental disabilities service delivery system.
- Training Requirements for Staff & Supervisor
 - CSF Providers shall provide training to their staff and supervisors within the first 30 days of working with an individual and their family.
 - Service Delivery System
 - Behavioral Health Services
 - Local Area Agencies on Aging
- Exceptions to the minimum qualifications, along with the justification, shall be submitted to the regional center for the Department of Developmental Services determination.





The Department of Developmental Services created a standard referral and assessment tool for service coordinators and CFS providers to use when referring and assessing individuals for CSF.



The Department of Developmental Services also created a standard tool for CSF providers to report to regional centers on the individual's progress. The Department of Developmental Services will measure individuals' experience when taking part in CFS.



Each provider that meets all monthly reporting requirements will be eligible to receive CSF Pilot Implementation Incentive Payments. Payments will be calculated at 11.1% of the total dollar amount billed for CSF assessments and services for the prior month. Requirements & Form from DDS – Date TBD.

REFERRAL AND ASSESSMENT FOR CSF

INDIVIDUAL / FAMILY SATISFACTION TOOL

- The department will measure individuals' experience when taking part in CSF.
 - Service coordinators will be responsible for distributing the experience questionnaire to individuals and families receiving CFS within 30 days of the individual's entrance into CSF.
 - Instructions on how to access and complete the questionnaire will be forthcoming.



REGIONAL CENTER QUARTERLY REPORTING

- Regional Centers will be required to submit quarterly reports on the implementation of the CSF Services Pilot Program.
 - Reporting platform link will be forthcoming.

CFS VENDORIZATION & OUTREACH PLAN

- **San Andreas Regional Center has the immediate need for qualified CSF providers.**
 - **Interested in becoming a provider of CSF Services? Join us for an informational session!**
 - **March 27, 2023 9am-12pm REGISTRATION IS REQUIRED**
Registration Link:
https://us06web.zoom.us/join/zoom-join?secret=8j2QQxVFmcRwoUI_
 - OR
 - **March 29, 2023 9am-12pm REGISTRATION IS REQUIRED**
Registration Link:
<https://us06web.zoom.us/join/zoom-join?secret=tZUkdeqrqj0sHd33sAZMLK9lar9NhYFBFtpq>



QUESTIONS?

MGARZA@SARC.ORG OR ASIEBER@SARC.ORG
