



2022 PERFORMANCE CONTRACT: PROPOSED OUTCOMES AND ACTIVITIES

California Welfare & Institutions Code section 4629(c) requires that contracts between regional centers and the Department of Developmental Services include annual performance objectives. These objectives must be developed through a public process with the approval of the Board of Directors and the Department. Please find below the proposed performance objectives' outcomes and activities for calendar year 2022. This document conforms to the Calendar Year 2022 Performance Contract Guidelines issued by the Department on August 23, 2021.

Green Text indicates new proposed Outcomes and Activities for the regional center.

An outcome is considered “achieved” when any one of the following is met:

1. The performance objective has improved over the prior year’s baseline
2. The performance objective exceeds the statewide average; or
3. The performance objective equals a standard that has been defined by DDS.

The regional center’s performance in meeting these outcomes is reported following the end of the calendar year using data gathered from a database overseen by the Department. This report will be published on our website and social media and will be available for distribution upon request. Should you have any input or questions regarding our proposed Outcomes and Activities for 2022, please contact Special Projects Manager James Elliott at jelliott@sarc.org or (408) 341-3828.

I. Public Policy Performance Measures

(A). Contractual Measures

The following measures conform to the Minimum Information Requirements of the regional center’s contract with the Department of Developmental Services. These performance measures have been developed over the years through collaboration with our many partners in the communities we serve. Unless otherwise stated, all measures conform to the calendar year (January through December) and are measured annually.

1. Outcome: Reduce the #/% of Regional Center caseload in Developmental Centers¹.

Activity A	Placement of individuals residing in Developmental Centers contingent upon appropriate and quality housing being available.
Activity B	Provide Vendor oversight and assistance to increase the effectiveness of community integration services in serving individuals whose needs challenge the service system.
Activity C	Implement the Community Development Fund.
Activity D	Ensure follow-up of the Quality Management System activities for individuals placed in the community from developmental centers.
Activity E	Continue to ensure community Health Care and Dental Services system are responsive to care providers and emergency services procedures are in place.
Activity F	Continue to implement MOUs with County Behavioral Health Departments in the catchment area.
Activity G	Work with DDS, CMS, and vendors to develop Enhanced Behavioral Services and Community Crisis Homes.
Activity H	Work with community service providers to develop innovative supportive living arrangements for individuals in or at risk of going to secure facilities, such as developmental centers.
Activity I	Maintain contracts with crisis intervention and mitigation providers such as Crisis Response Project, Crisis Support Services, and CA START.

2. Outcome: Increase the #/% of children living in family homes.

Activity A	Provide information to families on the array of family support services.
Activity B	Continue to develop with Parents Helping Parents and Family Resource Centers to support families in our catchment area.
Activity C	Increase family and community awareness of existing day care providers with vacancies.
Activity D	Attend ongoing meetings with the Department of Family and Children's Services to better coordinate appropriate services for children and their families.
Activity E	Increase the number of behavioral intervention agencies.
Activity F	Continue support and representation ad the Family Mental

¹ Individuals at the DDS-run and funded STAR crisis facilities and the Secure Treatment Program at Porterville Developmental Center are included in this measure. SARC has 0 (0.00%) individuals in General Treatment at any Developmental Center.

	Health Collaborative and in conjunction with County Mental Health at the Mental Health Service Act meetings.
Activity G	Increase outreach to minority/under-served populations to increase awareness and use of services.
Activity H	Participate as a standing member of the Interagency Leadership Team of each of our counties' Integrated System of Care for Children and Youth.

3. Outcome: Increase the #/% of adults choosing to live in their own homes with ILS support.

Activity A	Increase and maintain housing options for adults choosing to live in their own homes
Activity B	Increase the number of Independent Living vendors
Activity C	Expand existing providers of Independent Living Services
Activity D	Increase internal and community understanding of Independent Living Services
Activity E	Work with community and government stakeholders on developing sustainable affordable housing options
Activity G	Increase outreach to minority/under-served populations to increase awareness and use of services

4. Outcome: Increase the #/% of adults choosing to live in their own homes with Supported Living.

Activity A	Increase and maintain housing options for adults choosing to live in their own homes with Supported Living Services.
Activity B	Increase the number of Supported Living vendors.
Activity C	Expand existing providers of Supported Living Services.
Activity D	Increase internal and community understanding of Supported Living Services.
Activity E	Work with service providers on the sustainability of their programs.
Activity G	Increase outreach to minority/under-served populations to increase awareness and use of services.
Activity H	Work with community and government stakeholders on developing sustainable affordable housing options.
Activity I	Develop intensive behavior intervention-oriented supported living services.

5. Outcome: Increase the #/% of adults residing in Adult Family Home Agencies.

Activity A	Work in collaboration with Adult Family Home Agencies to continue to make the scheduled placements throughout the year into prepared family teaching homes
Activity B	Increase internal and community understanding of Adult Family Home Agency model
Activity C	Expand the service to more communities in our catchment area.

6. Outcome: Increase the #/% of adults residing in family homes (home of parents, siblings or extended family, or limited conservator).

Activity A	Continue to identify and disseminate information regarding generic, community and regional center resources.
Activity B	Increase the number of "out of home" respite agencies, transportation providers, appropriate day program resources and community crisis intervention supports.
Activity C	Increase outreach to minority/under-served populations to increase awareness and use of services

7. Outcome: Increase the #/% of adults residing in home settings.

Activity A	Increase housing options for adults choosing to live in home settings.
Activity B	Increase the number of Supported Living providers.
Activity C	Increase number of Independent Living providers
Activity D	Continue placements throughout year into Adult Family Home Agency homes.
Activity E	Increase internal and community understanding about Supported Living services, Independent Living services and about the Adult Family Home model.
Activity F	Continue to identify and disseminate information regarding generic, community and regional center resources.
Activity G	Increase the number of transportation providers, appropriate day program resources and community crisis intervention supports.
Activity H	Continue to implement MOU with County Mental Health Departments in catchment area.

Activity I	Increase outreach to minority/under-served populations to increase awareness and use of services
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8. Outcome: Maintain or reduce the #/% of minors living in facilities serving more than 6 children.

Activity A	Develop new children's residential care homes serving less than 7 children.
Activity B	Continue on-going meetings with Community Care Licensing.
Activity C	Provide vendor trainings on topics relevant to maintaining a safe and healthy home environment.
Activity D	Develop and improve relationships with foster home agencies.

9. Outcome: Maintain or decrease the #/% of adults living in facilities serving more than 6 adults.

Activity A	Develop new adult residential care homes serving less than 7 adults per home.
Activity B	Continue on-going meetings with Community Care Licensing.
Activity C	Provide vendor trainings on topics relevant to maintaining a safe and healthy home environment.
Activity D	Increase awareness about residential care homes serving less than 7 adults per home and other living options and supports.
Activity E	Work with DDS, CMS, and vendors to develop enhanced behavioral homes, crisis beds and crisis intervention services
Activity F	Work with community service providers to develop innovative supportive living arrangements for individuals in or at risk of going to secure facilities, such as developmental centers.

(B.) Required Public Policy Performance Measures

Reducing Disparities and Improving Equity in Purchase of Service Expenditures

10. Outcome: Increase the accessibility and use of authorized services by individuals and families of service by ethnicity and diagnosis; decrease the number of adults receiving only case management services; and increase the number of individuals satisfied with their services and supports.

(a) % total annual purchase of service expenditures by primary language.

(b) # and % of individuals within ethnicity receiving only case management services by age and ethnicity.

(c) % total annual authorized services by residence type and ethnicity.

Activity A	Collaborate with community representatives and shareholder organizations to develop outreach and education opportunities for minority groups.
Activity B	Continue ethnicity- and language-specific community outreach.
Activity C	Continue to prioritize the hiring of bilingual/bicultural staff, use of translation services for meetings and documentation, and to offer regional center reports in preferred and threshold languages.
Activity D	Continue to offer transcultural and culturally-sensitive training to regional center staff and providers.
Activity E	Continue to prioritize the development of bilingual/bicultural service providers, with a focus on insufficiently-served regions.
Activity F	Partner with existing and nascent grassroots organizations to develop 1:1, language-appropriate parent/peer-mentoring to encourage use of services.

Employment

11. Outcome: Ensure that individuals with developmental disabilities are afforded the opportunity for competitive integrated employment as other working-age individuals.

- (a) Average annual wages for individuals ages 16-64.
- (b) Annual earnings of individuals ages 16-64 compared to all people with disabilities in California.
- (c) #/% of adults who entered in competitive integrated employment following participation in a Paid Internship Program.
- (d) Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.
- (e) Average wages and hours worked for adults engaged in competitive integrated employment on behalf of whom incentive payments have been made.
- (f) Total # of 30-day, 60-day, and 12-month incentive payments made for the prior fiscal year.
- (h) % of adults who report having competitive integrated employment as a goal in their IPP.

Activity A	Partner with County Offices of Education, Special Education Local Plan Areas, and school districts to focus Individual Transition Plans on pre-vocational and vocational skills as part of the Individual Education Plan process.
Activity B	Partner with local businesses and corporations to increase the number of paid integrated work opportunities available.
Activity C	Partner with the Department of Rehabilitation to increase the number of individuals receiving and successfully transitioning from supported employment.
Activity D	Insure that adult day programs focus on vocational opportunities through partnerships, trainings, and quality assurance.
Activity E	Increase the number of individuals earning income by tracking the number of individuals with earned income, their annual wages, and their earnings compared to the statewide average for people with developmental disabilities.
Activity F	Administer and increase participation in the Paid Internship Program by tracking the number and percentage of individuals placed in competitive, integrated employment following participation; their average salaried wages and hours worked per week during the internship and for those on whose behalf incentive payments have been made following the internship; and the total number of \$1,000, \$1,250, and \$1,500 incentive payments have been made.
Activity G	Increase the number of adults who have competitive integrated employment as a goal in their Individual Program Plan by tracking the percentage of adults who have said goal in their IPP.

II. Compliance Measures:

1. Outcome: Compliance with unqualified independent audit.

Activity: Comply with Generally Accepted Accounting Principles.

2. Outcome: Substantial compliance with DDS fiscal audit.

Activity: Utilize the DDS standards for substantial compliance and conduct internal monitoring based on these standards.

3. Outcome: Operate within OPS budget.

Activity: Conduct on-going monitoring of OPS expenditures.

4. Outcome: Certified to participate in Home and Community Based Services Waiver.

Activity: Implement all activities associated with meeting on-going HCBS Waiver compliance.

5. Outcome: Compliance with Vendor Audit Requirements per contract, Article III, Section 10.

Activity: Follow DDS audit plan guidelines and perform other audits as needed.

6. Outcome: CDER/ESR Currency.

Activity: Ensure the currency of CDER/ESRs.

7. Outcome: Intake/assessment and IFSP timeliness for children 0-36 months.

Activity: Comply with intake/assessment and IFSP timelines for children 0-36 months.

8. Outcome: Intake/assessment timelines for people age 3 and above.

Activity: Comply with intake/assessment timelines for people age 3 and above.

9. Outcome: Individual Program Plan development (WIC requirements)

Activity: Comply with WIC requirements related to the development of the Individual Program Plan (IPP)

10. Outcome: Individual Family Services Plan (IFSP) development.

Activity: Comply with Title 17 requirements related to the development of the Individual Family Services Plan (IFSP)