



---

SANTA CLARA COUNTY  
**Community Resources Directory**  
**During COVID-19**



[www.first5kids.org/resources](http://www.first5kids.org/resources)

If you would like to see this resource guide in other language, scan the QR code below or visit [www.first5kids.org/resources](http://www.first5kids.org/resources).

Para obtener la versión en español de esta guía de recursos, escanee gráfico abajo: [www.first5kids.org/resources](http://www.first5kids.org/resources).

Nếu quý vị muốn nhận phiên bản tiếng Việt của nguồn tin này, xin vui lòng quét mã QR này hoặc là vào trang mạng của chúng tôi: [www.first5kids.org/resources](http://www.first5kids.org/resources).



**COMPLETE  
YOUR CENSUS  
TODAY!**

at [census.ca.gov](http://census.ca.gov)



United States®  
**Census  
2020**

## Health Care

It is very important for every child and young adult to belong to a medical home. A medical home is often a community health center where all of your family receives healthcare by a family practice doctor. It is often that is located in your neighborhood, near your school, where you shop, or near a park and is well-known by your friends and neighbors. There are over 40 Community Health Centers in Santa Clara County, all able to serve you in English, Spanish, Vietnamese, Cantonese, Mandarin, and other languages. They can also connect you to a pharmacy, counseling, dental care, eyeglasses, and other services that you may need. You or someone in your family may call a community health center, or Valley Medical Clinic for information about the services, to make a doctor's appointment, and to get information about COVID-19.

Health Care  
Directory



---

## Education Resources

For information about your school district, please visit the school district's website, facebook page, or Santa Clara County Office of Education website.

**[www.sccoe.org/covid-19/](http://www.sccoe.org/covid-19/)**

---

## Resources for Families

For additional information and resources, download the Building Blocks for Parenting App. It provides parents with access to the latest research in child development information, connections to other parents for a supportive community, a checklist of research-based developmental milestones.

Download the App



iOS

Download the App



Android

## COVID-19 UPDATES/EMERGENCY ALERT

### **FIRST 5 Santa Clara County**

Information and resources that support the healthy development of children and their families, including updates and tips on how to cope with COVID-19 and other challenges facing families.

[www.first5kids.org](http://www.first5kids.org)

**(408) 260-3700**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Santa Clara County Public Health Department**

Updated and accurate information about local public health department guidance related to COVID-19.

[www.sccgov.org/sites/phd/DiseaseInformation/novel-coronavirus/Pages/home.aspx](http://www.sccgov.org/sites/phd/DiseaseInformation/novel-coronavirus/Pages/home.aspx)

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **2-1-1**

Available to answer questions about public health guidance on how to mitigate spread of coronavirus, as well as connect callers to local community services, such as food, shelter, counseling, employment assistance, quality child care, senior services, and more.

**Dial 211 or text "coronavirus" to 211211**

#### **Language Assistance**

**Available:** English, Spanish, Chinese, Vietnamese

#### **Serving:**

Countywide

### **The City of San Jose**

Emergency public information notifications and updates for the City of San Jose.

[www.sanjoseca.gov/news-stories/news/emergency-notifications](http://www.sanjoseca.gov/news-stories/news/emergency-notifications)

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Centers for Disease Control**

National information about COVID-19 and national recommendations about how to protect individuals, families, and communities.

[www.cdc.gov/coronavirus/2019-nCoV/index.html](http://www.cdc.gov/coronavirus/2019-nCoV/index.html)

#### **Language Assistance**

**Available:** English, Spanish, Chinese

#### **Serving:**

Countywide

### **AlertSCC**

Sign up online for a free and easy way to get emergency alerts (e.g., earthquake, disaster, other community alerts) sent directly to your cell phone, landline, or email.

[www.sccgov.org/sites/oes/alertscc/Pages/home.aspx](http://www.sccgov.org/sites/oes/alertscc/Pages/home.aspx)

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Santa Clara County Library System**

Due to the COVID-19 situation, our libraries are closed and Bookmobile services suspended until a time that warrants reopening.

<https://scclld.org/>

Our online library is available to you 24/7 from the comfort of your home or anywhere you have an internet connection.

#### **Serving:**

Countywide

### Playground Closures

All Santa Clara County playgrounds are closed. Parks and trails are open. Anyone using them must keep a distance of at least 6 feet from others, and follow all other County and State guidance and orders.

[www.sanjoseca.gov/Home/Components/News/News/892/16](http://www.sanjoseca.gov/Home/Components/News/News/892/16)

**Language Assistance Available:** English

**Serving:** Countywide

---

### San Jose Libraries

All San Jose library locations are closed to the public until further notice. Library cardholders can still access online services by visiting the website.

[www.sjpl.org](http://www.sjpl.org)

**Language Assistance Available:** English

**Serving:** San Jose

---

### State of California

California state parks have closed all vehicle access. Museums, visitor centers, and cafes are also closed. The park trails and beaches remain open. Anyone using them must keep a distance of at least 6 feet from others, and follow all other County and State guidance and orders.

[www.parks.ca.gov/?page\\_id=30350](http://www.parks.ca.gov/?page_id=30350)

**(800) 777-0369**

**Language Assistance Available:** English, Spanish, Vietnamese

**Serving:** Countywide

## RESOURCES FOR YOUTH

### Foster Care Support

Please click on the website link to access the list of resources for foster youth and homeless youth, including free u-haul storage, discounted flights, laptops for learning, and resources for homeless college students without dorms.

[https://docs.google.com/document/u/1/d/1-1D6tMJG0sUrcc94YUmHa-w3k3dxiHezgscm221X41Y/mobilebasic?mc\\_cid=af7382261e&mc\\_eid=01935d0e13&urp=gmail\\_link](https://docs.google.com/document/u/1/d/1-1D6tMJG0sUrcc94YUmHa-w3k3dxiHezgscm221X41Y/mobilebasic?mc_cid=af7382261e&mc_eid=01935d0e13&urp=gmail_link)

**Language Assistance Available:** English

**Serving:** Countywide

---

### Bill Wilson Center

Serves children, families, as well as runaway, homeless, and foster youth. Some of these services include, financial assistance, counseling, shelter, personal care items, clothing, food, and many others.

[www.billwilsoncenter.org/services/](http://www.billwilsoncenter.org/services/)

**(408) 243-022**

**Language Assistance Available:** English

**Serving:** Countywide

## FINANCIAL AND PUBLIC BENEFITS ASSISTANCE

### Social Services Agency

Apply for health insurance, food assistance/ CalFresh, employment support, and/or financial assistance.

[www.MyBenefitsCalWIN.org](http://www.MyBenefitsCalWIN.org)

**(877) 962-3633**

#### Language Assistance

**Available:** English, Spanish, Vietnamese

#### Serving:

Countywide

### Sacred Heart Community Service - Santa Clara County Homelessness Prevention System

Although the maximum capacity for financial assistance has been reached, families can add their names to the interest list for financial assistance. There is no guarantee that funding will be available, however when/ if additional funding becomes available, eligible households on the interest list will be contacted. Please visit the website link to review the eligibility criteria and add your name to the interest list.

[www.sacredheartcs.org/covid19/](http://www.sacredheartcs.org/covid19/)

**(408) 780-9134**

[covid19help@sacredheartcs.org](mailto:covid19help@sacredheartcs.org)

#### Language Assistance

**Available:** English, Spanish

#### Serving:

Countywide

### Office of Labor Standards Enforcement Advice

Workers can get help to receive a portion of their wages due to COVID-19 impacting their work.

[www.sccgov.org/sites/olse/Pages/home.aspx](http://www.sccgov.org/sites/olse/Pages/home.aspx)

**(866) 870-7725**

#### Language Assistance

**Available:** English, Spanish, Vietnamese

#### Serving:

Countywide

### West Valley Community Services

Financial assistance, food, and basic necessities for those impacted by COVID-19.

[www.wvcommunityservices.org/covid19help](http://www.wvcommunityservices.org/covid19help)

**(408) 366-6092**

[recert@wvcommunityservices.org](mailto:recert@wvcommunityservices.org)

#### Language Assistance

**Available:** English, Spanish

#### Serving:

95014, 95030, 95032, 95033, 95044, 95070, 95129, 95130, and homeless families.

### Sunnyvale Community Services

Financial assistance (rental assistance, security deposit, utility bills, medical cost assistance).

[www.svcommunityservices.org](http://www.svcommunityservices.org)

**(408) 738-4321**

#### Language Assistance

**Available:** English, Spanish, Vietnamese

#### Serving:

94085, 94086, 94087, 94088, 94089, and 95002.

### Employment Development Department

Unemployment insurance, state disability insurance, paid family leave state benefit.

[www.edd.ca.gov](http://www.edd.ca.gov)

**(800) 300-5616** - English;  
**(800) 326-8937** - Spanish;  
**(800) 547-2058** - Vietnamese

#### Language Assistance

**Available:** English, Spanish, Vietnamese

#### Serving:

Countywide

### Life Moves

Provide financial and public benefit assistance in the Palo Alto, Milpitas, and North San Jose.

[www.lifemoves.org](http://www.lifemoves.org)

**(408) 271-1630** or  
**(650) 685-5880**

#### Language Assistance

**Available:** English, Spanish

#### Serving:

Palo Alto, Milpitas and North San Jose Area

**Salvation Army**

Family services are provided as well as rent and deposit assistance, VTA monthly clipper card, grocery assistance and clothing vouchers.

[www.siliconvalley.salvationarmy.org/silicon\\_valley/working-page](http://www.siliconvalley.salvationarmy.org/silicon_valley/working-page)

**(415) 515-7983**

**Language Assistance**

**Available:** English

**Serving:**

Countywide

**St. Joseph's Family Center**

Emergency financial assistance and food distribution for families in Gilroy and San Martin.

[www.stjosephsgilroy.org](http://www.stjosephsgilroy.org)

**(408) 842-6662**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

Countywide

**Community Services Agency of Mountain View and Los Altos**

Financial assistance (rental assistance, utility assistance) and food services for those residing in Mountain View, Los Altos, and Los Altos Hills and have been impacted by COVID-19.

[www.csacares.org](http://www.csacares.org)

**(650) 968-0836**

**Language Assistance**

**Available:** English

**Serving:**

Mountain View, Los Altos, Los Altos Hills: 94022, 94023, 94024, 94303, 94039, 94040, 94041, 94042, 94043, 94085, 94304, 94306

**Rental Assistance**

The Santa Clara County Emergency Financial Assistance Network (EAN) provides critical homelessness prevention resources to eligible households at risk of homelessness in the Santa Clara community.

[www.sccgov.org/sites/osh/NeedAssistance/Rent/Pages/home.aspx](http://www.sccgov.org/sites/osh/NeedAssistance/Rent/Pages/home.aspx)

**Language Assistance**

**Available:** English

**Serving:**

Countywide

**Coronavirus (COVID-19): Small Business Guidance & Loan Resources**

Health and government officials are working together to maintain the safety, security, and health of the American people. Small businesses are encouraged to do their part to keep their employees, customers, and themselves healthy.

[www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources](http://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources)

**Language Assistance**

**Available:** English

**Serving:**

Countywide

**Unemployment Insurance**

The Unemployment Insurance (UI) program pays benefits to workers who have lost their job and meet the program's eligibility requirements.

[edd.ca.gov/unemployment/](http://edd.ca.gov/unemployment/)

**Language Assistance**

**Available:** English

**Serving:**

Countywide

## DEVELOPMENTAL AND BEHAVIORAL HEALTH SERVICES

### **Santa Clara County Behavioral Health Services /KidConnections**

Developmental and behavioral health services for adults, families and their children of all ages; also provides resources about coping with stress during an infectious disease outbreak.

[www.sccgov.org/sites/bhd/Pages/home.aspx](http://www.sccgov.org/sites/bhd/Pages/home.aspx)

**(800) 704-0900**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **San Andreas Regional Center / Early Start**

Case management, educational support, developmental support, and community services for children whose intellectual or developmental disabilities cause severe impairments in their daily lives.

[www.sanandreasregional.org](http://www.sanandreasregional.org)

**(408) 374-9960**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Warmline / Inclusion Collaborative**

Educational support, activities, and resources for families who have children with special needs.

[www.inclusioncollaborative.org](http://www.inclusioncollaborative.org)

**(408) 453-6651**

WarmLineRemoteLearning@  
sccoe.org

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **National Alliance for Mental Illness (NAMI) Santa Clara County Warmline**

Provides practical experience, support, education, comfort and understanding to anyone concerned about mental illnesses and their treatment in Santa Clara County.

[www.namisanataclara.org](http://www.namisanataclara.org)

**(408) 453-0400 x1**

#### **Language Assistance**

**Available:** English

#### **Serving:**

Countywide

### **Santa Clara County Suicide and Crisis Hotline**

24 hour crisis and suicide hotline.

[www.sccgov.org/sites/bhd/Pages/home.aspx](http://www.sccgov.org/sites/bhd/Pages/home.aspx)

**(855) 278-4204 – English;**  
Text **RENEW** to 741741;

**(308) 324-1942 – Spanish**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese, Chinese

#### **Serving:**

Countywide

### **Santa Clara County Substance Use Services**

Alcohol and drug treatment services for adults.

[www.sccgov.org/sites/bhd/Pages/home.aspx](http://www.sccgov.org/sites/bhd/Pages/home.aspx)

**(800) 488-9919**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Parents Helping Parents (PHP)**

Provides education, information, and resources to parents/caregivers of children with special needs.

[www.php.com](http://www.php.com)

**(408) 727-5775**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide



## INTIMATE PARTNER AND FAMILY VIOLENCE

### Next Door Solutions

24 hour crisis hotline for survivors of intimate partner and family violence. The San Jose office hours are Monday-Friday from 11 am-2 pm for current clients who are picking up mail only.

[www.nextdoorsolutions.org](http://www.nextdoorsolutions.org)

**(408) 279-2962**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

Countywide

### Community Solutions

24 hour crisis hotline for survivors of intimate partner and family violence

[www.communitysolutions.org](http://www.communitysolutions.org)

**(877) 363-7238**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

Gilroy, San Jose, Morgan Hill

### Asian Americans for Community Involvement

Free and confidential services for survivors of domestic violence and human trafficking.

[www.aaci.org](http://www.aaci.org)

**(408) 975-2739**

**Language Assistance**

**Available:** English, Spanish, Vietnamese

**Serving:**

Countywide

### YWCA Silicon Valley

24 hour crisis hotline for survivors of intimate partner and family violence.

[www.ywca-sv.org](http://www.ywca-sv.org)

**(800) 572-2782**

**Language Assistance**

**Available:** English, Spanish, Vietnamese

**Serving:**

Countywide

### District Attorney's Office/Victim Services Unit

Victim Advocates will connect individuals and families to county legal services and local resources, provide assistance with case updates and support during court hearings and testimony.

[www.sccgov.org/sites/da/VictimServices/VSU/Pages/default.aspx](http://www.sccgov.org/sites/da/VictimServices/VSU/Pages/default.aspx)

**(408) 295-2656**

**Language Assistance**

**Available:** English, Spanish, Vietnamese, Chinese

**Serving:**

Countywide

## TRANSPORTATION SERVICES

### Valley Transportation Authority (VTA) Paratransit

Free rides for those with disabilities who cannot use the bus/light rail.

[www.vta.org/covid-19](http://www.vta.org/covid-19)

**(408) 321-2300**

**Language Assistance**

**Available:** English, Spanish, Vietnamese

**Serving:**

Countywide

## HOUSING AND TEMPORARY SHELTERS

### The Health Trust Family Support Housing Navigation – Destination Home

Rental and other assistance due to loss of income for those affected by COVID-19 will be prioritized.

[www.healthtrust.org](http://www.healthtrust.org)

(408) 320-5049

#### Language Assistance

**Available:** Spanish, English, Japanese, Hindi, and Cantonese

#### Serving:

Countywide

### Life Moves - Georgia Travis House

Shelter for adult women and women with children. Please call to get on their waitlist.

[www.lifemoves.org/directory/georgia-travis-house/](http://www.lifemoves.org/directory/georgia-travis-house/)

(408) 271-1630

#### Language Assistance

**Available:** English, Spanish

#### Serving:

Countywide

### Heritage Home: City Team

Shelter for pregnant women who are homeless or experiencing addiction and/or other hardships.

[www.cityteam.org/san-jose/programs/heritage-home/](http://www.cityteam.org/san-jose/programs/heritage-home/)

(408) 294-1238

[sjheritagehome@cityteam.org](mailto:sjheritagehome@cityteam.org)

#### Language Assistance

**Available:** English, Spanish

#### Serving:

Countywide

### Office of Supportive Housing

Provides housing services that are affordable and available to extremely low income and /or households with special needs.

[www.scc.hmis.cc/participating-agencies/](http://www.scc.hmis.cc/participating-agencies/)

#### Language Assistance

**Available:** English

#### Serving:

Countywide

### Bill Wilson Center

Shelters for families and homeless or runaway youth ages of 12 - 18.

[www.billwilsoncenter.org](http://www.billwilsoncenter.org)

(408) 243-0222

#### Language Assistance

**Available:** English

#### Serving:

Countywide

### HomeFirst Outreach Hotline

They provides assistance to homeless individuals looking to connect to support services. Our team can help find emergency shelter, showers, laundry, meals, medical services, case management, employment training, and more.

[www.homefirstscc.org](http://www.homefirstscc.org)

(408) 510-7600

#### Language Assistance

**Available:** English

#### Serving:

Countywide

## RESOURCES FOR LGBT+ COMMUNITY

### County of Santa Clara Office of LGBTQ+

Provides resources for individuals, youth and families who identify as LGBTQ+

[www.sccgov.org/sites/lgbtq/resources/Pages/home.aspx](http://www.sccgov.org/sites/lgbtq/resources/Pages/home.aspx)

(408) 678-2900

[lgbtq@ceo.sccgov.org](mailto:lgbtq@ceo.sccgov.org)

#### Language Assistance

**Available:** English, Spanish, Vietnamese

#### Serving:

Countywide

## FOOD ASSISTANCE

### Second Harvest Food Bank

Provides information about nearest food and grocery distributions and support with CalFresh applications.

[www.shfb.org/get-food/](http://www.shfb.org/get-food/)

(800) 984-3663 or  
text "GETFOOD" to  
408-455-5181;

[getfood@shfb.org](mailto:getfood@shfb.org)

#### Language Assistance

**Available:** English, Spanish,  
Vietnamese

#### Serving:

Countywide

### Sacred Heart Food Pantry

Provides pre-packaged food bags to members during normal business hours.

[www.sacredheartcs.org/programs/food-clothing/](http://www.sacredheartcs.org/programs/food-clothing/)

(408) 278-2160

#### Language Assistance

**Available:** English,  
Spanish

#### Serving:

95008, 95110, 95111,  
95112, 95113, 95116,  
95117, 95118, 95120,  
95123, 95124, 95125,  
95126, 95128, 95134,  
and individuals who  
are homeless

### Santa Clara County Office of Education

Information about school district breakfast and lunch distribution is available on the website.

[www.sccoe.org/covid-19/](http://www.sccoe.org/covid-19/)

#### Language Assistance

**Available:** English

#### Serving:

Countywide

### Child Nutrition Program

Provides boxed lunches to families with children.

[www.eesd.org/page.cfm?p=2668](http://www.eesd.org/page.cfm?p=2668)

(408) 223-4500

#### Language Assistance

**Available:** English

#### Serving:

Countywide

### Sunnyvale Community Services

Emergency food and monthly food distribution, must call to schedule appointment.

[www.svcommunityservices.org/coronavirus-relief-fund/](http://www.svcommunityservices.org/coronavirus-relief-fund/)

(408) 738-4321

#### Language Assistance

**Available:** English,  
Spanish, Vietnamese

#### Serving:

Countywide

### Loaves and Fishes

"To Go" meals are being provided for all.

[www.loavesfishes.org](http://www.loavesfishes.org)

(408) 922-9085

#### Language Assistance

**Available:** English

#### Serving:

Countywide

### Women, Infants, and Children (WIC)

WIC serves low income pregnant and breastfeeding women and parents raising infants or children under the age of 5 years. Foster parents, guardians and single fathers who have custody of their children can also get WIC.

[www.sccgov.org/sites/phd/services/WIC/Pages/wic-home.aspx](http://www.sccgov.org/sites/phd/services/WIC/Pages/wic-home.aspx)

(408) 792-5101

#### Language Assistance

**Available:** English,  
Spanish, Vietnamese

#### Serving:

Countywide

### Salvation Army

Salvation Army helps families throughout Silicon Valley through important programs like grocery assistance, food assistance, and rent and deposit assistance.

[www.siliconvalley.salvationarmy.org](http://www.siliconvalley.salvationarmy.org)

(415) 515-7983

#### Language Assistance

**Available:** English

#### Serving:

Countywide

**Meals on Wheels**

Provides home delivery of meals to seniors. Please contact the number provided for additional information.

[www.sccgov.org/sites/ssa/daas/snp/Pages/hdm.aspx](http://www.sccgov.org/sites/ssa/daas/snp/Pages/hdm.aspx)

**(408) 350-3246**

**Language Assistance Available:** English

**Serving:**  
Countywide

**Senior Nutrition Program**

Provides pre-packaged meals for take-out are available at certain locations. Please visit the website link for additional information.

[www.sccgov.org/sites/ssa/daas/snp/Pages/snp.aspx](http://www.sccgov.org/sites/ssa/daas/snp/Pages/snp.aspx)

**(408) 975-4860**

**Language Assistance Available:** English

Reservations Required

**Serving:**  
Countywide

**ConXion to Community: Generations FRC**

Food and connection to community resources.

[www.facebook.com/ConXi%C3%B3n-To-Community-144677078925927/](https://www.facebook.com/ConXi%C3%B3n-To-Community-144677078925927/)

**(408) 213-0961**

**Language Assistance Available:** English, Spanish

**Serving:**  
95111, 95112,  
95116, 95121, 95122

## FAMILY ACTIVITIES

**Potter the Otter**

Online versions of Potter the Otter books--hard copy books available for purchase.

[www.pottertheotter.com](http://www.pottertheotter.com)

**Language Assistance**

**Available:** English, Spanish, Vietnamese

**Serving:**  
Countywide

**Sesame Street / Care, Cope, Connect**

Guide to support families who may be in a state of fear, anxiety and/or loss.

[www.sesamestreetincommunities.org/activities/parent-workshop-care-cope-connect/](http://www.sesamestreetincommunities.org/activities/parent-workshop-care-cope-connect/)

**Language Assistance**

**Available:** English, Spanish, Korean, Arabic

**Serving:**  
Countywide

**Kidappolis (Lit Lab)**

Educational resource app, free until 2021 school year using **CODE: FREE**

[www.litlab.org/kidappolis](http://www.litlab.org/kidappolis)

**(510) 250-2497**

**Language Assistance Available:** English, Spanish

**Serving:**  
Countywide

**Spring into Reading**

Complete fun at-home activities exploring the library's online resources. Finish 4 hours of reading (or 4 books for pre-readers) plus 1 activity badge (4 activities) to be entered to win a grand prize.

[www.sjpl.org/spring](http://www.sjpl.org/spring)

**(408) 808-2000**

**Language Assistance Available:** English, Spanish, Vietnamese

**Serving:**  
Countywide

**Home Activities for Parents/Caregivers and Their Children**

Home activities that foster developmental growth and strengthen parent/child connections.

<https://blog.brookespublishing.com/>

**(800) 638-3775**

**Language Assistance Available:** English

**Serving:**  
Countywide

## IMMIGRATION AND LEGAL SERVICES AND SUPPORT

### Rapid Response Network

If you see or think you see Immigration and Customs Enforcement (ICE) in your community please call the number provided.

<https://www.sanjoseca.gov/your-government/departments/office-of-the-city-manager/citywide-initiatives-topics/immigrant-resources/rapid-response-hotline>

**(408) 290-1144**

### Language Assistance

**Available:** English, Spanish, Vietnamese

### Serving:

Countywide

### Protecting Immigrant Families

Please click on the website for updated Public Charge information

<https://protectingimmigrantfamilies.org/know-your-rights/>

### Language Assistance

**Available:** English, Spanish, Vietnamese

### Serving:

Countywide

### Law Foundation of Silicon Valley

Free or low-cost consultation and legal representation.

[www.lawfoundation.org](http://www.lawfoundation.org)

**(408) 293-4790**

### Language Assistance

**Available:** English, Spanish, Vietnamese

### Serving:

Countywide

### Legal Advocates for Children and Youth (LACY)

Free and confidential legal assistance to children and youth in juvenile dependency, family law, probate guardianship, education matters and numerous other practice areas; advocacy to improve court and community systems designed to protect and promote child welfare; and workshops to educate youth, parents, caregivers and members of the community about issues impacting child welfare and legal rights.

[www.lawfoundation.org/legal-advocates-for-children-youth-lacy](http://www.lawfoundation.org/legal-advocates-for-children-youth-lacy)

**(408) 280-2416**

### Language Assistance

**Available:** English, Spanish, Vietnamese

### Serving:

Countywide

### Legal Aid At Work

Support for families coping with employment/work-related issues due to COVID-19.

[www.legalaidatwork.org/factsheet/coronavirus-faq/](http://www.legalaidatwork.org/factsheet/coronavirus-faq/)

**Work and Family helpline:**  
**(800) 880-8047**

### Language Assistance

**Available:** English, Spanish, Vietnamese

### Serving:

Countywide

### Amigos de Guadalupe: Center for Justice & Empowerment

Free or low-cost consultation and legal representation for immigration support.

[www.amigoscenter.com](http://www.amigoscenter.com)

**(408) 341-6080**

### Language Assistance

**Available:** English, Spanish

### Serving:

Countywide

### Immigration & Citizenship Program

[www.cet-icp.org](http://www.cet-icp.org)

**(408) 534-5451**

### Language Assistance

**Available:** English,

### Serving:

Countywide

## IMMIGRATION AND LEGAL SERVICES CONT'D

<b>Bay Area Legal Aid- San Jose Office</b> Free or low-cost consultation and legal representation. <a href="http://www.baylegal.org/get-help/find-an-office/santa-clara-county/">www.baylegal.org/get-help/find-an-office/santa-clara-county/</a>	<b>(408) 283-3700</b>  <b>Language Assistance Available:</b> English	<b>Serving:</b> Countywide
<b>Asian Law Alliance</b> Free or low-cost consultation and legal representation. <a href="http://www.asianlawalliance.org/">www.asianlawalliance.org/</a>	<b>(408) 287-9710</b>  <b>Language Assistance Available:</b> English, Spanish, Vietnamese	<b>Serving:</b> Countywide
<b>Santa Clara County Office of Immigrant Relations</b> Information about connecting to immigration support and legal services. <a href="http://www.sccgov.org/sites/oir/pages/immigration-legal-services.aspx">www.sccgov.org/sites/oir/pages/immigration-legal-services.aspx</a>	<b>(408) 678-1430</b>  <b>Language Assistance Available:</b> English, Spanish, Vietnamese	<b>Serving:</b> Countywide
<b>Senior Adults Legal Assistance</b> Provides free legal services and community education to Santa Clara County residents who are age 60 or older. <a href="http://www.s393914827.initial-website.com">www.s393914827.initial-website.com</a>	<b>(408) 295-5991</b>  <b>Language Assistance Available:</b> English, Spanish	<b>Serving:</b> Countywide
<b>Services Immigrant Rights and Education Network (SIREN)</b> Provides free legal consultation and immigration services. <a href="http://www.siren-bayarea.org">www.siren-bayarea.org</a>	<b>(408) 453-3003</b>  <b>Language Assistance Available:</b> English, Spanish	<b>Serving:</b> Countywide
<b>Santa Clara County Dependency Advocacy Center</b> Interdisciplinary legal services for the reunification and preservation of families in Santa Clara County's child welfare system. <a href="http://www.sccdac.org">www.sccdac.org</a>	<b>(408) 995-0714</b> <a href="mailto:info@sccdac.org">info@sccdac.org</a>  <b>Language Assistance Available:</b> English, Spanish	<b>Serving:</b> Countywide
<b>Pro Bono Project</b> If anyone is seeking legal help with domestic violence, child custody and visitation, our office although is closed, we are still open by phone and are accepting new clients. <a href="http://www.probonoproject.org">www.probonoproject.org</a>	<b>(408) 998-5298</b>  <b>Language Assistance Available:</b> English, Spanish	<b>Serving:</b> Countywide
<b>Catholic Charities of Santa Clara County</b> Provide quality immigration legal services to those in need and to advocate for social justice and immigrant rights. <a href="http://www.catholiccharitiesscc.org/immigration-legal-services-1">www.catholiccharitiesscc.org/immigration-legal-services-1</a>	<b>(408) 468-0100</b>  <b>Language Assistance Available:</b> English, Spanish, Vietnamese	<b>Serving:</b> Countywide

## FAMILY RESOURCE CENTERS (FRC)

### **Rebekah Children's Services: Adelante and Morgan Hill FRC**

Food, diapers, baby wipes, activity kits, and connection to community resources.

[www.rcskids.org/services/frc](http://www.rcskids.org/services/frc)

**(408) 846-2460**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

95020, 95037, 95038

### **Catholic Charities FRCs: Cureton, Dahl, Educare, Evergreen, Hubbard, Josephine Guerrero, Luther Burbank, San Miguel, Seven Trees, Sherman Oaks**

Food, diapers, baby wipes, activity kits, and connection to community resources.

[www.educaresv.org/family-resource-center](http://www.educaresv.org/family-resource-center)

**(800) 337-9136**

**Language Assistance**

**Available:** English, Spanish, Vietnamese

**Serving:**

95110, 95111, 95112, 95116, 95118, 95117, 95121, 95122, 95127, 95128, 95148, 95133, 95136, 95008, 95035, 94085

### **ConXion to Community: Generations FRC**

Food, diapers, baby wipes, activity kits, and connection to community resources.

[www.facebook.com/ConXi%C3%B3n-To-Community-144677078925927/](http://www.facebook.com/ConXi%C3%B3n-To-Community-144677078925927/)

**(408) 213-0961**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

95111, 95112, 95116, 95121, 95122

### **Roots Community Health Center, South Bay: Roots FRC**

Diapers, baby wipes, activity kits, and connection to community resources.

[www.rootsclinic.org/family-1st-navigation/](http://www.rootsclinic.org/family-1st-navigation/)

**(408) 490-4710**

**Language Assistance**

**Available:** English

**Serving:**

Countywide

### **International Children Assistance Network: ICAN FRC**

Food, diapers, baby wipes, activity kits, and connection to community resources.

[www.ican2.org](http://www.ican2.org)

**(408) 509-1958**

**Language Assistance**

**Available:** English, Vietnamese

**Serving:**

95111, 95112, 95116, 95121, 95122

### **African American Community Service Agency FRC**

Food, diapers, baby wipes, activity kits, and connection to community resources.

[www.sjaacsa.com](http://www.sjaacsa.com)

**(408) 292-3157**

[info@sjaacsa.org](mailto:info@sjaacsa.org)

**Language Assistance**

**Available:** English

**Serving:**

95110, 95112, 95113, 95125, 95126

### **SOMOS Mayfair: Cesar Chavez & Painter FRC**

Food, diapers, baby wipes, activity kits, and connection to community resources.

[www.SOMOSmayfair.org](http://www.SOMOSmayfair.org)

**(408) 251-8875**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

95112, 95116, 95121, 95122, 95127, 95133

### **Gardner Health Services: Gardner FRC**

Food, diapers, baby wipes, activity kits, and connection to community resources.

[www.gardnerhealthservices.org](http://www.gardnerhealthservices.org)

**(408) 893-1340**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

95110, 95112, 95113, 95125, 95126

## ORAL HEALTH/DENTAL SERVICES

### **Western Dental**

Emergency and urgent dental care services. Please call to schedule an appointment.

[www.westerndental.com/en-us/covid-19-update](http://www.westerndental.com/en-us/covid-19-update)

**(408) 273-7251**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Valley Health Center: Downtown**

Emergency and urgent dental care services for children and families. Please call to schedule an appointment.

[www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx](http://www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx)

**(408) 808-6102**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Valley Health Center: Gilroy**

Emergency and urgent dental care services for children and families. Please call to schedule an appointment.

[www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx](http://www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx)

**(408) 808-6102**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Valley Health Center: Sunnyvale**

Emergency and urgent dental care services for children and families. Please call to schedule an appointment.

[www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx](http://www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx)

**(408) 808-6102**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Valley Health Center: Tully**

Emergency and urgent dental care services for children and families. Please call to schedule an appointment.

[www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx](http://www.scvmc.org/patients-and-visitors/for-patients/Pages/Dental-Clinic-Locations-and-Hours.aspx)

**(408) 808-6102**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

## PHARMACY SERVICES

### **Better Health Pharmacy**

Free medications (based on availability) to those with a doctor's prescription. The doctor's office must fax the prescription to the pharmacy at (408) 294-6305 and the pharmacy will mail the medication to the family.

[www.sccgov.org/sites/phd/services/php/Pages/bhp.aspx](http://www.sccgov.org/sites/phd/services/php/Pages/bhp.aspx)

**(408) 794-0564**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide



## INTERNET AND WIRELESS ACCESS

### Charter & Spectrum

Free access for up to 60 days if families have a child in Pre-K through Grade 12 or are a teacher. Please contact the number provided to register for this service.

[www.spectrum.net/support/internet/coronavirus-covid-19-information-spectrum-customers/](http://www.spectrum.net/support/internet/coronavirus-covid-19-information-spectrum-customers/)

**(855) 243-8892**

**Serving:**  
Countywide

### Language Assistance

**Available:** English, Spanish

### Comcast

Free access for up to 60 days if they are eligible for public benefits. Please register by contacting the number provided or through their website.

[www.internetessentials.com/covid19](http://www.internetessentials.com/covid19)

**(855) 846-8376**

**Serving:**  
Countywide

### Language Assistance

**Available:** English, Spanish

### AT&T

Offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low income families.

<https://about.att.com/pages/COVID-19.html>

**(800) 288-2020**

**Serving:**  
Countywide

### Language Assistance

**Available:** English, Spanish

### Verizon

For information on how your service provider is responding to COVID-19 please click on the website link.

[www.verizon.com/about/news/our-response-coronavirus](http://www.verizon.com/about/news/our-response-coronavirus)

**(800) 837-4966**

**Serving:**  
Countywide

### Language Assistance

**Available:** English, Spanish

### Sprint

For information on how your service provider is responding to COVID-19 please click on the website link. Provides unlimited data to existing customers, and will allow all handsets to enable hot-spots for 60 days at no extra charge.

<https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm>

**(888) 211-4727**

**Serving:**  
Countywide

### Language Assistance

**Available:** English

### T-Mobile

For information on how your service provider is responding to COVID-19 please click on the website link. Provides unlimited data to existing customers, and will allow all handsets to enable hot-spots for 60 days at no extra charge.

[www.t-mobile.com/news/t-mobile-update-on-covid-19-response](http://www.t-mobile.com/news/t-mobile-update-on-covid-19-response)

**(800) 937-8997**

**Serving:**  
Countywide

### Language Assistance

**Available:** English, Spanish

## EMERGENCY CHILD CARE

### **Santa Clara County Office of Education**

Information about the coronavirus (COVID-19) is frequently updated by the Center for Disease Control (CDC) and the Santa Clara County Public Health Department. Officials from the Santa Clara County Office of Education are in constant communication with Public Health Department officials and our county's school district leaders to make sure the most recent and accurate information is available.

[www.sccoe.org/covid-19/Pages/latest-updates.aspx](http://www.sccoe.org/covid-19/Pages/latest-updates.aspx)

**(408) 453-6500**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **California Child Care Resource & Referral Network**

Please contact the number provided or go to the website link in order to have any child care questions answered as suggested by the State of California Health and Human Services Agency, the Labor and Workforce Development Agency, and the California Department of Education.

<https://rrnetwork.org/family-services/find-child-care>

**(800) 543-7793**

#### **Language Assistance**

**Available:** English, Spanish

#### **Serving:**

Countywide

### **Community Care Council of Santa Clara County, Inc. (4Cs)**

Provides support to families with applying for subsidized child care services and obtaining child care referrals.

[www.4c.org](http://www.4c.org)

**(408) 487-0747**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **QUALITY MATTERS...a STRONG START for kids, FIRST 5 Santa Clara County**

Please visit the website link to find quality rated child care sites.

[www.qualitymattersccc.org](http://www.qualitymattersccc.org)

[earlylearning@first5kids.org](mailto:earlylearning@first5kids.org)

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

Countywide

### **Universal Access to Health, Education, and Care Program**

If your child attends either the Alum Rock Union Elementary or Franklin-McKinley School District, your whole family can access resource and referral navigation assistance via telephone, email, text, and video. If you have questions regarding COVID-19, Public Benefits, housing, food, or other needs.

**(669) 287-5374**

#### **Language Assistance**

**Available:** English, Spanish, Vietnamese

#### **Serving:**

95111, 95112, 95116, 95121, 95122, 95116, 95122, 95127, 95133, 95148

## UTILITIES

### **Santa Clara Valley Water District**

To locate your water retailer and their contact information visit the Santa Clara Valley Water District website.

[www.valleywater.org/your-water/find-my-water-retailer](http://www.valleywater.org/your-water/find-my-water-retailer)

**(408) 7265-2600**

**Language Assistance**

**Available:** English

**Serving:**

Countywide

### **PG&E**

PG&E provides discounted rates for income eligible households.

[www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/](http://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/)

**(866) 743-2273**

[CAREandFERA@pge.com](mailto:CAREandFERA@pge.com)

**Language Assistance**

**Available:** English

**Serving:**

Countywide

### **San Jose Water Company**

During this time, San Jose Water is suspending water shutoffs for non-payment and offering additional protections to customers who may be impacted by COVID-19.

[www.sjwater.com](http://www.sjwater.com)

**(408) 279-7900**

[customer.service@sjwater.com](mailto:customer.service@sjwater.com)

**Language Assistance**

**Available:** English

**Serving:**

Cupertino, Saratoga, Monte Sereno, Los Gatos, Campbell, parts of San Jose and parts of Milpitas. Visit website to learn if San Jose Water serves a particular address.

## PERSONAL CARE/INFANT CARE NEEDS

### **Loaves and Fishes**

Provides daily hygiene kits depending on availability. Personal hygiene kits may contain: clean wipes, comb, toothpaste, toothbrush, deodorant, shampoo, etc.

[www.loavesfishes.org](http://www.loavesfishes.org)

**(408) 922-9085**

**Language Assistance**

**Available:** English

**Serving:**

Countywide

### **Goodwill**

Hygiene kits and "to go" meals from Monday – Friday 3:30pm to 4:30pm.

[www.goodwillsv.org/contact-us/](http://www.goodwillsv.org/contact-us/)

**(408) 998-5774**

**Language Assistance**

**Available:** English

**Serving:**

Countywide

### **Mother's Milk Bank**

Provides breastmilk for infants and breast pumps for breastfeeding mothers.

[www.mothersmilk.org/get-milk](http://www.mothersmilk.org/get-milk)

**(408) 998-4550**

**Language Assistance**

**Available:** English, Spanish

**Serving:**

Countywide

### **HomeFirst Santa Clara County**

Portable toilets and hand washing stations have been placed at large homelessness encampments to improve sanitation and increase access to hygiene.

[www.homefirstsccc.org](http://www.homefirstsccc.org)

**(408) 510-7600**

**Language Assistance**

**Available:** English

**Serving:**

Countywide



# AT HOME BINGO!

## H

## O

## M

## E

### 1

complete  
the Census  
@ my2020  
census.gov

☐

find your  
favorite 20-  
second song  
to wash your  
hands to

☐

read a  
Potter  
the Otter  
book

☐

create a  
family  
recipe  
together

☐

### 2

have a rock,  
paper,  
scissors  
tournament

☐

watch a  
movie then  
act out your  
favorite  
scene

☐

write &  
illustrate a  
family  
storybook

☐

have a tea  
party with  
your favorite  
stuffed  
animals

☐

### 3

build a couch  
fort with  
pillows and  
blankets

☐

practice  
belly  
breaths and  
stretching  
together

☐

have a  
celebrity read  
you a book @  
storyline  
online.net

☐

call a family  
member or  
friend to say  
hello!

☐

### 4

create your  
own 6-feet  
away  
special wave

☐

take a walk  
and practice  
your special  
wave

☐

write the  
alphabet on  
sticky notes  
and hide them  
for kids to  
find

☐

make & play  
with  
playdough

☐

Tag us at  
**#PotterAtHome**  
whenever you do  
an activity!



**FIRST 5**  
SANTA CLARA COUNTY

© 2011 FIRST 5 Santa Clara County

[www.pottertheotter.com](http://www.pottertheotter.com)