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Member of the Association
of Regional Center Agencies



STAY CONNECTED

April 1, 2020

Dear Service Provider,

On March 19, 2020, the Governor of California, Gavin Newsom, implemented a statewide order for all individuals to shelter at their place of residence except to provide or receive essential services or to engage in essential activities and work for essential businesses. Essential businesses are those that provide food, shelter, and social services, and other necessities of life for economically disadvantaged or otherwise needy individuals. This means service provider employees who provide essential services are able to work, as well as travel to and from work. The order does not have an end date although the four counties served by San Andreas have issued their shelter in place orders through May 3, 2020. Read the full order here: [Shelter in Place](#).

Essential services are those that are required to help an individual meet their health and safety needs in their community. The determination should be made by the provider, family/individual, and service coordinator. All efforts should be made to adhere to the shelter in place order, so considering alternate ways of delivering the service may be needed. The Department of Developmental Services has issued guidelines for alternate location and remote service delivery. Read the guidance here: [Alternate Service Model](#).

For services that are deemed essential, SARC is requesting:

1. A list of the individuals the service provider is currently serving
2. A contingency plan for any staffing issues that may arise
3. Any plan for remote or alternate service delivery

For information about how to bill during the State of Emergency, please review the [SARC Service Provider Billing Letter – State of Emergency, 3-31-20](#).

For staff of day programs which are currently closed and other programs currently suspending services, we ask those providers to work with their staff to identify those who may be able to support individuals in their home setting with the following:

- Providing in-home day program services within the individual's home if needed
- Identifying ways for staff to assist individuals with securing items such as groceries or other needed supplies
- Checking on health and wellness

"Consumers First Through Service, Advocacy, Respect and Choice"

Serving Persons with Developmental Disabilities

As you identify ways your program may be able to support individuals in their homes, we urge you to contact residential services and families to discuss how you can provide additional support. Once you have more information, please contact the appropriate Service Coordinator to help coordinate support during this time of emergency.

We will continue to communicate with you as the situation unfolds. Please reach out to us at soe@sarc.org with any questions. You are encouraged to review our [SARC webpage](#) on a frequent basis as it is updated with the latest information. We appreciate all of the hard work and support that many of you and your staff continue to provide to our community. Please do not hesitate to reach out.

Thank you,

Javier Zaldivar
Executive Director
San Andreas Regional Center