

IMPORTANT BILLING UPDATE

This email communication supersedes all billing information provided during service provider Q&A calls and via written communication.

Thank you for your ongoing communication as we continue to navigate this challenging time.

After consultation with the Department of Developmental Services, San Andreas Regional Center has decided that service providers will be able to bill consistent with the recently sent billing letter dated April 7, 2020. This will allow for providers to continue to bill for COVID-19 related absences throughout the month of April and until further notice. Service providers will bill for April services in the same format as they did for March. San Andreas Regional Center still expects:

1. Service providers to reach out to individuals served and offer flexible programming and schedules as mutually agreed upon by the individual/family and the provider and consistent with the DDS Directive dated March 18, 2020.
2. Service providers billing for COVID-19 absences must retain staff.

San Andreas Regional Center will provide additional information during the service provider Q&A calls this coming week.

We appreciate your patience and flexibility. We are endlessly grateful for your commitment to the individuals we serve.

Thank you,

Javier Zaldivar
Executive Director

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Associate Director, Community Services