

## **San Andreas Regional Center**

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### **Performance Report for San Andreas Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 17,690 individuals. The charts on page two tell you about the people we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in reducing the number of individuals in state developmental centers, increasing the number of minors living with families, assisting adults in supported living and in family homes, and keeping minors and adults from living in large facilities. But, we still need to improve in assisting individuals to live independently.

SARC made important progress in reducing disparities in purchase of service spending based upon primary language. We reduced the number of people within ethnicities who were receiving only case management services. We also reduced disparities between ethnicities based upon their residential situation. However, room for improvement remains in these areas.

As the state of California and the developmental disabilities services community moves forward with its new focus on competitive integrated employment, we have made some important strides. SARC has entered into local partnership agreements in all four counties served. The Paid Internship Program is proceeding and nearly one-third of participants are finding competitive, integrated employment. Incentive payment data shows that nearly three-quarters of individuals employed remain employed a year later. However, we clearly need to increase the number of individuals we serve who are thinking about and planning to work towards employment.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to:

[www.sanandreasregional.org](http://www.sanandreasregional.org)

Or contact Special Projects Manager Jim Elliott at **(408) 341-3828** or [jelliott@sarc.org](mailto:jelliott@sarc.org).

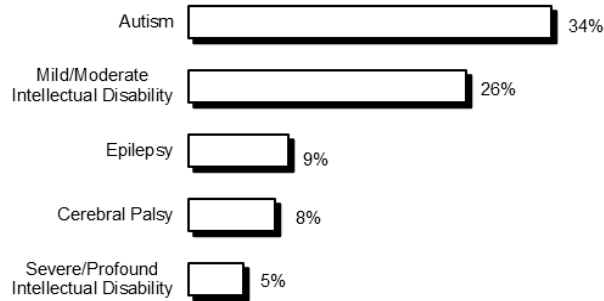
A handwritten signature in blue ink, appearing to read 'JZ', is positioned above the printed name and title.

Javier Zaldivar  
Executive Director  
San Andreas Regional Center

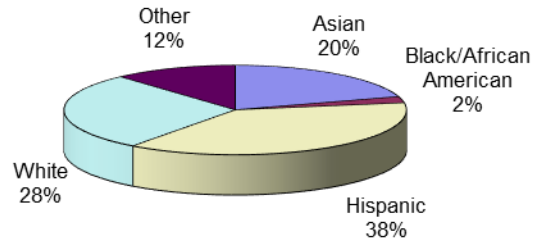
## Who uses SARC?

These charts tell you about who SARC consumers are and where they live.

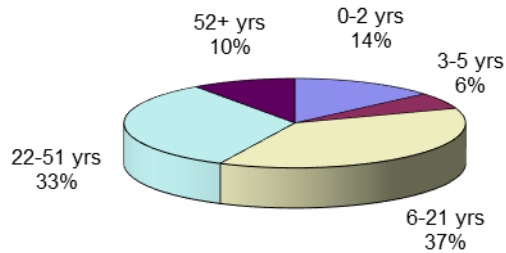
DIAGNOSIS OF SARC CONSUMERS



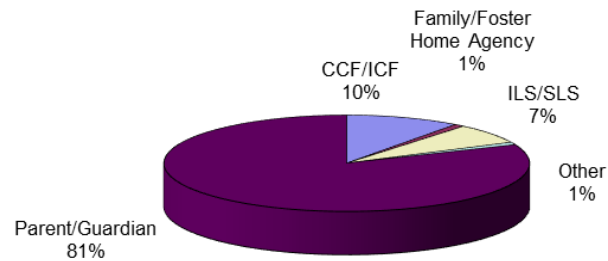
ETHNICITY OF SARC CONSUMERS



AGE OF SARC CONSUMERS



WHERE SARC CONSUMERS LIVE



## How well is SARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the end of 2018. And, the second column shows how SARC was doing at the end of 2019.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	SARC	State Average	SARC
Fewer consumers live in developmental centers	0.12%	0.05%	0.08%	0.00%
More children live with families	99.38%	98.96%	99.44%	99.20%
More adults live in home settings*	80.20%	79.04%	80.84%	79.68%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.31%	1.57%	2.15%	1.55%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

### Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.10%	95.76%
Intake/Assessment timelines for consumers age 3 or older met	97.08%	97.71%
IPP ( <i>Individual Program Plan</i> ) requirements met	97.89%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	79.2%	89.5%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

Consistent with previous years, individuals with autism continue to be a plurality of the people we serve. The various ethnicities that make up our population continue to represent a broad and diverse community. Minors continue to represent the majority of the individuals we serve. The vast majority of our individuals continue to live with their parent or guardian.

We are proud that we have moved all residents from general treatment at the developmental centers into our community, where they thrive. We continue to exceed state averages in reducing or preventing the numbers of individuals reliant upon larger treatment settings. Though our adult individuals face increasing economic challenges to live in home settings, we continue to make progress.

Our compliance with our auditing standards meets or exceeds those required by our contract. Timely completion of Intakes, Individual Program Plans, and Individual Family Service Plans continues to be an area of improvement; we are particularly proud of our Early Start program for their noticeable improvement from the previous contract period.

## How well is SARC doing at getting consumers working?

The chart below shows how well SARC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	SARC	CA	SARC
<b>Consumer Earned Income (Ages 16 to 64):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2018	
Quarterly number of consumers with earned income	25,236	1,160	27,526	3,336
Percentage of consumers with earned income	16%	14%	16%	21%
Average annual wages	\$8,327	\$10,113	\$10,317	\$8,806
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2017		2018	
	\$47,500			
<b>National Core Indicator Adult Consumer Survey</b>	July 2011-June 2012		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	29%	26%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18		2018-19	
	CA Average	SARC	CA Average	SARC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	12	9	32
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	17%	13%	26%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$12.93	\$12.45	\$13.70
Average hours worked per week for adults who participated in a Paid Internship Program	18	13	17	14
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$13.43	\$12.76	\$14.25
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22	20	22	16
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	18	27
	\$1,250	21	18	39
	\$1,000	29	27	43

## How well is SARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	0	2	4	N/A	100%	17%
	2018	0	1	2	N/A	50%	9%
Asian	2017	61	494	108	9%	25%	10%
	2018	55	526	122	8%	27%	10%
Black/African American	2017	1	47	22	12%	31%	9%
	2018	3	56	27	100%	35%	11%
Hispanic	2017	146	912	230	5%	27%	12%
	2018	129	947	244	6%	27%	11%
Native Hawaiian or Other Pacific Islander	2017	0	2	3	9%	25%	14%
	2018	0	6	6	0%	35%	25%
White	2017	89	554	237	11%	31%	8%
	2018	68	572	259	9%	33%	8%
Other Ethnicity or Race/Multi-cultural	2017	37	323	68	6%	32%	13%
	2018	127	399	83	15%	36%	15%

Per capita purchase of service expenditures by individual's primary language  
(for languages chosen by 30 or more consumers only)

Language	Consumer Count		Per Capita Purchase of Service Expenditures	
	2017-18	2018-19	2017-18	2018-19
English	12,968	13,438	\$22,673	\$22,806
Spanish	4,623	4,955	\$9,692	\$9,480
Vietnamese	932	957	\$13,607	\$14,107
Mandarin Chinese	292	326	\$12,013	\$10,811
Tagalog	133	131	\$18,532	\$19,942
Hindi (Northern India)	118	125	\$10,564	\$10,530
Cantonese Chinese	87	93	\$18,956	\$18,386
Korean	82	85	\$8,297	\$7,230
Farsi (Persian)	57	54	\$20,492	\$18,022
Russian	45	50	\$12,795	\$14,648
Japanese	41	47	\$7,861	\$8,576
Other Asian	33	30	\$18,166	\$18,925

**Want more information?**

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