



**SAN ANDREAS REGIONAL CENTER**  
 March 18, 2020

To: Early Start Private Infant Programs (PIP)

Subject: Early Start Service Delivery Requirements Waived Due to COVID-19

**SANTA CLARA AND SAN BENITO COUNTIES**

6203 San Ignacio Avenue  
 Suite 200  
 San Jose, CA 95119

P.O. Box 50002  
 San Jose, CA  
 95150-0002  
 Tel: 1(408) 374-9960  
 Fax: 1(408) 281-6960

**MONTEREY COUNTY**

1370 S. Main Street  
 Salinas, CA 93901  
 Tel: 1(831) 900-3636  
 Fax: 1(831) 424-3007

**SANTA CRUZ COUNTY**

1110 Main Street  
 Suite 8  
 Watsonville, CA 95076  
 Tel: 1(831) 900-3737  
 Fax: 1(831) 728-5514

Dear Provider Community:

On March 4, 2020, the Governor declared a State of Emergency as a result of the COVID-19 outbreak. On March 12, 2020, San Andreas Regional Center received the approved State of Emergency notification from the Department of Developmental Services, which allows SARC to modify some of the service delivery options and allows for payment of services.

During the week of March 16, 2020, the Counties of Santa Clara, Monterey, Santa Cruz, and San Benito issued shelter in place orders in which people are being instructed to stay home and avoid unnecessary travel and community outings. These orders by the Departments of Public Health are in effect through April 7, 2020.

**In Person Service Sessions:**

During this time, we are requesting that you be flexible in providing all required Early Start services (Specialized Instructions-intensive and/or non-intensive services, Physical Therapy, Occupational Therapy, Speech Therapy) and if a face to face meeting is not an option, sessions should be held by remote electronic communication which may include: Skype, FaceTime, video conference, or telephone conference. We request that you contact the families you serve to discuss one of the above delivery options and then inform the Service Coordinator of the decision. You are also expected to document the chosen mode of communication as selected by you and the family for purposes of billing verification.

**Remote Assessments:**

If a face to face meeting is not possible then we are also requesting that you complete the six month and annual review assessments via phone interview or any other mode of communication listed above.

www.sarc.org

- Primary service providers continue to administer the Battelle Developmental Inventory, 2<sup>nd</sup> Edition Normative Update (BDI-2 NU).
- Secondary service providers continue to administer any other tool that you have been administering.

Member of the Association of Regional Center Agencies



STAY CONNECTED

We are aware these are challenging times. We are there to support and collaborate with you to keep the families and children safe, including yourself!

If you have any questions regarding this correspondence, please do not hesitate to contact one of the Early Start Managers who oversee the county that you serve.

- Howard Doi, Santa Clara County: (408) 341-3501
- Mahnaz Ehsan, Santa Clara County: (408) 341-3405
- Monica Martinez-Cosio, Santa Clara County/San Benito County: (408) 341-3599
- Kim Pierce, Monterey County: (831) 900-3601
- Vanessa Oamelda, Santa Cruz County: (831) 900-3725

Sincerely,

Javier Zaldivar  
Executive Director  
San Andreas Regional Center