#### 2019 PERFORMANCE CONTRACT: PROPOSED OUTCOMES AND ACTIVITIES

BLUE TEXT is based upon the semi-annual results for 2017. All numbers were provided on July 13, 2018 by the California Department of Developmental Services, unless otherwise indicated. GREEN TEXT indicates new proposed Outcomes and Activities for the regional center.

I. Public Policy Performance Measures

Total active individuals: 17,166

Total active minors (Status 1& 2; aged 0-17 years): 8,353

Early Start: 2,501

Total active adults (Status 2 & 8; aged 18+ years): 8,808

#### (A). Contractual Measures:

1. Outcome: Number/percent of Regional Center caseload in Developmental

Centers

Baseline: 2 persons total (as of September 13, 2018); approximately 0.0001% of total SARC population.

Goal	Reduce the #/% of Regional Center caseload in Developmental	
	Centers	
Activity A	y A Placement of consumers residing in Developmental Centers	
	contingent upon appropriate and quality housing being available	
Activity B	Provide Vendor oversight and assistance to increase the	
	effectiveness of community integration services in serving	
	consumers whose needs challenge the service system.	
Activity C	Implement the Community Placement Plan (CPP).	
Activity D	D Ensure follow-up of the Quality Management System activities	
	for consumers placed in the community from developmental	
	centers.	
Activity E	Continue to ensure community Health Care and Dental Services	
	system are responsive to care providers and emergency services	
	procedures are in place.	
Activity F	Continue to implement MOUs with County Mental Health	
	Departments in the catchment area.	
Activity G Work with DDS, CMS, and vendors to develop enhanced		
90	behavioral homes and crisis beds	
Activity H	Work with community service providers to develop innovative	
	supportive living arrangements for individuals in or at risk of	
	going to secure facilities, such as developmental centers.	

2. Outcome: Number/percent of minors (aged 0-17 years) residing with families:

Baseline: 8,269 minors total; approximately 98.99% of total children 0-17 years

Goal	Increase the #/% of children living in family homes	
Activity A	Provide information to families on the array of family support	
	services	
Activity B	Continue to develop with Parents Helping Parents and Family	
	Resource Centers to support families in our catchment area	
Activity C	Increase family and community awareness of existing day care	
	providers with vacancies	
Activity D	Attend ongoing meetings with the Department of Family and	
	Children's Services to better coordinate appropriate services for	
	children and their families	
Activity E	Increase the number of behavioral intervention agencies	
Activity F	Continue support and representation ad the Family Mental	
~	Health Collaborative and in conjunction with County Mental	
	Health at the Mental Health Service Act meetings	
Activity G	Increase outreach to minority/under-served populations to	
	increase awareness and use of services	

3. Outcome: Number/percent of adults (aged 18+ years) residing in independent living

Baseline: 645 total adults in their own homes; approximately 7.32% of adults

Goal	Increase the #/% of adults choosing to live in their own homes with ILS support	
Activity A	Increase and maintain housing options for adults choosing to live in their own homes	
Activity B	Increase the number of Independent Living vendors	
Activity C	Expand existing providers of Independent Living Services	
Activity D	Increase internal and community understanding of Independent Living Services	
Activity E	Work with community and government stakeholders on	
	developing sustainable affordable housing options	
Activity G	Increase outreach to minority/under-served populations to	
	increase awareness and use of services	

4. Outcome: Number/percent of adults in supported living

Baseline: 529 total adults in supported living, approximately 6.01% of adults

Goal	Increase the #/% of adults choosing to live in their own homes	
	with Supported Living	
Activity A	Increase and maintain housing options for adults choosing to live	
	in their own homes with Supported Living Services	
Activity B	Increase the number of Supported Living vendors	
Activity C	Expand existing providers of Supported Living Services	
Activity D	Increase internal and community understanding of Supported	
	Living Services	
Activity E	Work with service providers on the sustainability of their	
	programs	
Activity G	Increase outreach to minority/under-served populations to	
M** 1	increase awareness and use of services	
Activity H	Work with community and government stakeholders on	
	developing sustainable affordable housing options	

5. Outcome: Number/percent of adults residing in Adult Family Home Agencies

Baseline: 49; approximately 0.56% of adults

Goal	Increase the #/% of adults residing in Adult Family Home	
	Agencies	
Activity A	ivity A Work in collaboration with Adult Family Home Agencies to	
	continue to make the scheduled placements throughout the year	
	into prepared family teaching homes	
Activity B	Increase internal and community understanding of Adult Family	
	Home Agency model	
Activity C	Expand the service to more communities in our catchment area.	

6. Outcome: Number/percent of adults residing in family homes (home of parent or guardian).

Baseline: 5,691; approximately 64.61% of adults

Goal	Increase support options for adults choosing to reside in family	
	homes of their parent, guardians and/or conservators.	
Activity A	Continue to identify and disseminate information regarding	
	generic, community and regional center resources.	
Activity B	Increase the number of "out of home" respite agencies,	
**	transportation providers, appropriate day program resources and	
	community crisis intervention supports.	
Activity C	Increase outreach to minority/under-served populations to	

increase awareness and use of services
increase awareness and use of services

7. Outcome: Total number/percent of adults residing in home settings.

Baseline: 6,914; approximately 78.5% of adults

Goal	Increase the#/% of adults residing in home settings.	
Activity A	Increase housing options for adults choosing to live in home	
	settings.	
Activity B	Increase the number of Supported Living providers.	
Activity C	Increase number of Independent Living providers	
Activity D	Continue placements throughout year into Adult Family Home	
	Agency homes.	
Activity E	Increase internal and community understanding about Supported	
	Living services, Independent Living services and about the Adult	
	Family Home model.	
Activity F	Continue to identify and disseminate information regarding	
	generic, community and regional center resources.	
Activity G	Increase the number of transportation providers, appropriate day	
	program resources and community crisis intervention supports.	
Activity H	Continue to implement MOU with County Mental Health	
	Departments in catchment area.	
Activity I	Increase outreach to minority/under-served populations to	
	increase awareness and use of services	

8. Outcome: Number/percent of minors living in facilities serving >6.

Baseline: 2 (0.00%); 0.0002% of minors

Goal	Maintain or reduce the #/% of minors living in facilities serving >6	
Activity A	Develop new children's residential care homes serving less than 7 children.	
Activity B	Continue on-going meetings with Community Care Licensing.	
Activity C	Provide vendor trainings on topics relevant to maintaining a safe and healthy home environment.	
Activity D	Develop and improve relationships with foster home agencies.	

9. Outcome: Number/percent of adults living in facilities serving >6.

Baseline: 138 adults total; approximately 1.57% of adults

Goal	Decrease the #/% of adults living in facilities serving more than 6
	adults.

Activity A	Develop new adult residential care homes with <7 adults per home.	
Activity B	Continue on-going meetings with Community Care Licensing.	
Activity C	Provide vendor trainings on topics relevant to maintaining a safe	
	and healthy home environment.	
Activity D	Increase awareness about residential care homes serving less	
	than 7 adults per home and other living options and supports.	
Activity E	Work with DDS, CMS, and vendors to develop enhanced	
	behavioral homes, crisis beds and crisis intervention services	
Activity F	Work with community service providers to develop innovative	
	supportive living arrangements for individuals in or at risk of	
	going to secure facilities, such as developmental centers.	

#### (B.) Required Public Policy Performance Measures

10. Outcome (Disparity Measures): Progress in reducing disparities and improving equity in purchase of service\* expenditures.

Note: The most recent data available is from FY 2016. Please see the FY 2016 Purchase of Service Disparity report and datasets for further details.

- \* Based on purchase of service expenditures.
  - (a) % total annual purchase of service expenditures by primary language:

English	79.23%	
Spanish	12.68%	
Vietnamese	3.37%	
Chinese	01.46%	
Tagalog	00.69%	
Other	2.1%	

(b) Number and % of individuals receiving only case management services by age and ethnicity\*:

Ethnicity	0 - 2	3 - 21	22+	Total #	Total %
Asian	27 (4.5%)	494 (26%)	106 (10%)	627	17.6%
Black	1 (12.5%)	34 (25.6%)	36 (14.7%)	71	18.4%

Hispanic	97 (4.9%)	238 (11.2%)	238 (11.2%)	1189	16.3%
Native American	0 (-%)	2 (100%)	4 (16.7%)	6	23.1%
Other	26 (4.2%)	284 (29%)	64 (12.7%)	374	17.8%
Polynesian	0 (0.0%)	2 (20%)	3 (21.4%)	5	17.2%
White	59 (7.3%)	538 (30.4%)	224 (7.6%)	821	14.8%

<sup>\*</sup>DDS did not provide a breakdown that included Filipinos.

#### (c) $\,\%\,$ total annual authorized services by residence type and ethnicity:

	Home	ILS/SLS	RCH	Inst.	Med/Psy	Other
White	29.65	69.81	58.8	18.6	49	38.5
Hispanic	36	16.8	7.69	62.82	40	39.3
Black	0.07%	3	4.02	0.00	1.1	13.5
Native American	0.001	00.004	0.33	0.00	0.00	0.00
Asian	21.03	5.26	9.7	15.65	1.4	0.63
Polynesian	0.0016	0.005	0.11	0.00	0.00	0.00
Other	11.09	4.37	6.72	3.0	9.0	8.12

Goals	Increase the accessibility and use of authorized services by individuals and families of service by ethnicity and diagnosis; decrease the number of adults receiving only case management services; and increase the number of individuals satisfied with their services and supports.
Activity A	Collaborate with community representatives and shareholder organizations to develop outreach and education opportunities for minority groups.
Activity B	Continue ethnicity- and language-specific community outreach.
Activity C	Continue to prioritize the hiring of bilingual/bicultural staff, use of translation services for meetings and documentation, and to offer regional center reports in preferred and threshold languages.
Activity D	Continue to offer transcultural and culturally-sensitive training to regional center staff and providers.
Activity E	Continue to prioritize the development of bilingual/bicultural service providers, with a focus on insufficiently-served regions.
Activity F	Partner with existing and nascent grassroots organizations to develop 1:1, language-appropriate parent/peer-mentoring to encourage use of services.

- 11. Outcome (Employment Measures): Increase competitive integrated employment among adult individuals served by the regional center.
  - (a) Total number of local partnership agreements per county:

Santa Clara*		Monterey*	Santa Cruz**	San Benito**
	1	1	1	1
* shared			**shared	

#### (b) Earned Income

(i) Number and percentage of consumers, ages 16-64, with earned income: 1,047 individuals, or 11.8%

- (ii) Average annual wages for consumers ages 16-64: \$11,122
- (iii) Annual earnings of consumers ages 16-64 compared to all people with disabilities in California: + \$2,424, or approximately +28%

70	
Avg Wage	State Avg
\$11,122	\$8,698

- (c) Paid Internship Program
  - (i) Number and percentage of adults who participated in the Paid Internship Program during the fiscal year: 83 individuals, or 0.9%
  - (ii) Number and percentage who were placed in competitive, integrated employment following participation:

	#	%
Placed	13	16

(iii) Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year:

	Average Wage	Average Hours
Salaried	N/A	N/A
Hourly	\$11.88/hour	14 hours/week

- (d) Competitive Integrated Employment Incentive Program
  - (i) Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made:

	Average Wage	Average Hours
Salaried	N/A	N/A
Hourly	\$11.74/hour	23 hours/week

(ii) The number and percentage of adults on whose behalf \$1000 (30 days), \$1250 (6 months), and \$1500 (12 months) incentive payments were made for the fiscal year:

\$1000	108	1.2%
\$1250	63	0.7%
\$1500	34	0.4%

(e) Percentage of adults who reported having integrated employment as a goal in their IPP: National Core Indicators not yet released.

Goal	Ensure that individuals with developmental disabilities are afforded the
	opportunity for competitive integrated employment as adults.
Activity A	Partner with County Offices of Education, Special Education Local Plan
-	Areas, and school districts to focus Individual Transition Plans on pre-
	vocational and vocational skills as part of the Individual Education Plan
	process.
Activity B	Partner with local businesses and corporations to increase the number of
	paid integrated work opportunities available.
Activity C	Partner with the Department of Rehabilitation to increase the number of
	individuals receiving and successfully transitioning from supported
	employment.
Activity D	Insure that adult day programs focus on vocational opportunities through
	partnerships, trainings, and quality assurance.
Activity E	Increase the number of individuals earning income by tracking the
	number of individuals with earned income, their annual wages, and their
	earnings compared to the statewide average for people with
	developmental disabilities.
Activity F	Administer and increase participation in the Paid Internship Program by
	tracking the number and percentage of individuals placed in competitive,
	integrated employment following participation; their average salaried
	wages and hours worked per week during the internship and for those on
	whose behalf incentive payments have been made following the
	internship; and the total number of \$1,000, \$1,250, and \$1,500 incentive
	payments have been made.
Activity G	Increase the number of adults who have competitive integrated
	employment as a goal in their Individual Program Plan by tracking the
	percentage of adults who have said goal in their IPP.

#### C. Local Measures

12. Outcome: Center for Medicare and Medicaid Services Final Rule

Measure under development

Goal	Ensure the provision of appropriate services and supports in accordance with the assessed needs of the individual and the individual's choices to optimize autonomy and independence.
Activity A	Work with the Department, community stakeholders, individuals served and their families, service providers, and regional center employees to develop and implement individual program plans consistent with Person-Centered Planning.
Activity B	Review person-centered plans every six months or as needed.
Activity C	Work with adult day program service providers to integrate individuals served through engagement with the broader community.
Activity D	Work with individuals served, their families, and their services and supports (e.g. Department of Rehabilitation, adult day programs, and local education agencies) to seek employment and work in competitive, integrated settings.
Activity E	Work with individuals served, their families, and their services and supports (e.g. regional center service providers and local education agencies) to control personal resources.
Activity F	Work with individuals served, their families, and public and private agencies with an obligation to serve the individual to ensure that the individual receives services in the community with the same degree of access as any community member.

#### II. Compliance Measures:

1. Outcome: Compliance with unqualified independent audit.

FY21 (2013): Yes, in compliance for FY 2013 FY2 (2014): Yes, in compliance for FY 2014 FY3 (2015): Yes, in compliance for FY 2015 FY4 (2016): Yes, in compliance for FY 2016 FY5 (2017): Yes, in compliance for FY 2017

FY6 (2018): In progress

Activity: Comply with Generally Accepted Accounting Principles.

2. Outcome: Substantial compliance with DDS fiscal audit.

Y1 (11/13): Yes, in compliance Y2 (10/14): Yes, in compliance Y3 (06/15): Yes, in compliance Y4 (10/15): Yes, in compliance Y5 (09/17): Yes, in compliance

Y6 (09/18): In progress

Activity: Utilize the DDS standards for substantial compliance and conduct internal monitoring based on these standards.

3. Outcome: Accuracy percent of POS fiscal projections.

FY1 (2013): Yes, met for FY 2013 FY2 (2014): Yes, met for FY 2014 FY3 (2015): Yes, met for FY 2015 FY4 (2016): Yes, met for FY 2016 FY5 (2017): Yes, met for FY 2017

FY6 (2018): Yes, met for FY 2018

Activity: Monitor projections on a monthly basis to ensure fiscal projections are within 10% of actual final expenditures.

4. Outcome: Operate within OPS budget.

FY1 (2013): Yes, met for FY 2013 FY2 (2014): Yes, met for FY 2014 FY3 (2015): Yes, met for FY 2015 FY4 (2016): Yes, met for FY 2016 FY5 (2017): Yes, met for FY 2017

FY6 (2018): Yes, met for FY 2018

Activity: Conduct on-going monitoring of OPS expenditures.

5. Outcome: Certified to participate in Home and Community Based Services Waiver.

Y1 (11/13): Yes, maintained certification during 2013 Y2 (10/14): Yes, maintained certification during 2014 Y3 (06/15): Yes, maintained certification during 2015 Y4 (10/16): Yes, maintained certification during 2016 Y5 (10/17): Yes, maintained certification during 2017

Y6 (09/18): In progress

Activity: Implement all activities associated with meeting on-going HCBS Waiver compliance.

6. Outcome: Compliance with Vendor Audit Requirements per contract, Article III, Section 10.

Y1 (11/13): Yes, met for 2013 Y2 (10/14): Yes, met for 2014 Y3 (06/15): Yes, met for 2015 Y4 (10/16): Yes, met for 2016 Y5 (10/17): Yes, met for 2017

Y6 (09/18): In progress

Activity: Follow DDS audit plan guidelines and perform other audits as needed.

7. Outcome: CDER/ESR Currency.

Y1 (11/13): 12,291 CDER current, or approximately 85.3% current. ESR

estimate on 06/13: 62%

Y2 (10/14): 12,727 CDER current, or approximately 99.43% current

1,516 ESR current, or approximately 97.79% current

Y3 (06/15): 13,060 CDER current, or approximately 99.11% current

1,904 ESR current, or approximately

Total compliance: 99.19%

Y4 (06/16) 13,626 CDER current, or approximately 99.29% current

DDS did not provide ESR numbers for June 2016; however, a

review of current ESRs shows 99.70% currency.

Y5 (06/17) 14,025 CDER current, or approximately 99.19% current

1,998 ESRs current, or approximately 84.69% current

Y6 (06/18) 14,561 CDERs current, or 99.29% current

Activity: Ensure the currency of CDER/ESRs.

8. Outcome: Intake/assessment and IFSP timeliness for children 0-36 months.

Y1(12/12): 1,022 with 77% timely or late with exceptional family

circumstance

Y2 (11/13): 1,165 with 74% timely or late with exceptional family

circumstance

Y3 (10/14): 1,126 with 85% timely or late with exceptional family

circumstance

Y4 (06/15): No data provided Y5 (06/16): No data provided

Y6 (06/17): No data provided

Activity: Comply with intake/assessment and IFSP timelines for children 0-36 months.

9. Outcome: Intake/assessment time lines for people age 3 and above.

Y1 (11/13): 3 intakes overdue 143-240 days

2 intakes overdue >241 days

Y2 (10/14): 6 intakes (2.27%) overdue (143-240 days total)

2 intakes (0.92%) overdue >241 days

Total intakes tear-to-date: 216

Y3 (06/15): 2 intakes (1.08%) overdue (143-240 days total)

0 intakes (0.00%) overdue (241 or more days total)

Y4 (06/16): 2 intakes (0.98%) overdue (143-240 days total)

0 intakes (0.00%) overdue (241 or more days total)

Total intakes: 205

Y5 (06/17): 0 intakes (0.00%) overdue (143-240 days total)

2 intakes (1.00%) overdue (241 or more days total)

Total intakes: 200

Y6 (06/18): 1 intake (0.50%) overdue (143-240 days total)

1 intake (0.50%) overdue (241 or more days total)

Total intakes: 201

Activity: Comply with intake/assessment time lines for people age 3 and above.

10. Outcome: Individual Program Plan Development (WIC requirements)

Y1 (12/10): 99% Y1 (12/11): 98% Y2-4 (2012-2014): 98%

Y5-7 (2015-2017): This data is now released every three years by DDS;

SARC has not yet received this data.

Activity: Comply with WIC requirements related to the development of the Individual Program Plan (IPP)

11. Outcome: Individual Family Services Plan (IFSP) Development (Title 17 requirements)

Y1 (11/13): 98% Y2 (10/14): 98%

Y3 (06/15): Not yet released Y4 (0616): Not yet released Y5 (06/17): Not yet released

Y6 (06/18): Not yet released

Activity: Comply with Title 17 requirements related to the development of the Individual Family Services Plan (IFSP)

# San Andreas Regional Center 2019 Performance Contract: Proposed Outcomes and



Proposed Outcomes and Activities

## **Public Policy Performance Measures**

All information in this report uses data sent from DDS on **July 13, 2018**.

Total active individuals: 17,166

Minors (0-17 years): 8,353

Early Start: 2,501

Adults: (18+ years): 8,808

There was a net increase of over 700 adults between FY 2017 and FY 2018. Both School-Age and Early Start saw

net increases of approximately 200 each.

# Performance as of June 30, 2018

1. Caseload in Developmental Centers:

5 persons total; 0.02% of total population.

Statewide average: 0.16%

\*This number is currently 2, or 0.01%

SARC has the smallest percentage of cases placed in developmental centers statewide.

2. Minors residing with families:

8,269 minors total; 98.99% of total minors.

Statewide average: 99.34%

## Performance (cont.)

3. Adults residing in independent living:

645 total adults; 7.32% of adults.

Statewide average: 10.56%

4. Adults in supported living:

529 total adults; 6.01% of adults

Statewide average: 5.45%

Cost of living remains a significant factor in being able to provide this service, though both saw small overall increases in total numbers.

# Performance (cont.)

5. Adults in Adult Family Home Agencies:

49 total adults; 0.56% of adults

Statewide average: 0.97%

This is an increase due to being able to help new providers open their doors.

6. Adults in family homes:

5,691 total adults; 64.61% of adults

Statewide average: 62.93%

# Performance (cont.)

7. Total adults in home settings:

6,914 total adults; 78.5% of adults Statewide average: 79.9%

8. Minors in facilities serving more than 6:

2 total minors; 0.02% of minors

Statewide average: 0.05%

Statewide there has been an increase in children in such facilities; both of SARC's cases represent children placed by Social Services, not SARC.

9. Adults in facilities serving more than 6 (excluding DCs):

138 adults total; 1.57% of adults Statewide average: 2.39%

This is a decrease for SARC, representing in part the development of new alternative residential care treatment options as alternatives or to prevent returns to locked acute psychiatric care.

- 10. Reducing disparities and improving equity in purchase of service expenditures.
- (a) % total annual purchase of service expenditures by primary language:

79.23%
12.68%
03.37%
01.46%
00.69%
02.1%

## Performance - Local Measures

- 10. Reducing disparities and improving equity in purchase of service expenditures.
- (b) Number and % of individuals by ethnicity receiving only case management:

Ethnicity	0~2	3 - 21	22+	Total #	Total %
Asian	27 (4.5%)	494 (26%)	106 (10%)	627	17.6%
Black	1 (12.5% )	34 (25.6%)	36 (14.7% )	71	18.4%
Hispanic	97 (4.9%)	238 (11.2%)	238 (11.2% )	1189	16.3%
Native American	0 (-%)	2 (100%)	4 (16.7% <sub>.</sub>	6	23.1%
Other	26 (4.2%)	284 (29%)	64 (12.7% )	374	17.8%
Polynesian	(0.0%)	2 (20%)	3 (21.4% )	5	17.2%
White	59 (7.3%)	538 (30.4%)	224 (7.6%)	821	14.8%

10. Reducing disparities and improving equity in purchase of service expenditures.

(c) % total annual authorized services by residence type and ethnicity:

	Home	ILS/SLS	RCH	Inst.	Med/Ps Y	Other
White	29.65	69.81	58.8	18.6	49	38.5
Hispanic	36	16.8	7.69	62.82	40	39.3
Black	0.07%	3	4.02	0.00	1.1	13.5
Native American	0.001	00.004	0.33	0.00	0.00	0.00
Aslan	21.03	5.26	9.7	15.65	1.4	0.63
Polynesian	0.0016	0.005	0.11	0.00	0.00	0.00
Other	11.09	4.37	6.72	3.0	9.0	8.12

# Disparity Activities

- Hired a permanent staff position to work on community outreach, cross-cultural training, and disparity.
- ▶ Hired additional service coordinators with an emphasis on language skills.
- Expanded our Santa Clara County adult services to include another case management unit.
- Purchased new interpretation technology.
- > Partnered with community organizations to deliver advocacy training.

- 11. Outcome: Increase competitive integrated employment among adult individuals served by the regional center.
- (a) Total number of local partnership agreements per county: 1 with Santa Clara and Monterey counties and 1 with Santa Cruz and San Benito counties.

#### Performance - Local Measures

- 11. Outcome: Increase competitive integrated employment among adult individuals served by the regional center.
- (b) Earned Income
  - (i) Number and percentage of individuals, ages 16-64, with earned income: 1,047, or 11.8%
  - (ii) Average annual wages for individuals, ages 16-64: \$11,122
- (iii) Annual earnings of individuals ages 16-64 compared to all people with disabilities in California: +28%

  While fewer SARC clients worked than the state average (14.5% of

While fewer SARC clients worked than the state average (14.5% of individuals 16-64), they earned nearly \$2,500 more on average.

- 11. Outcome: Increase competitive integrated employment among adult individuals served by the regional center.
- (c) Paid Internship Program
  - (i) Number and precentage of adults who participated during the fiscal year: 83 total, or 0.9%
  - (ii) Number and percentage who were placed in competitive, integrated employment following participation: 13 total, or 16% of participants
- (iii) Average hour or salaried wages and hours worked per week:

Salaried: \$0.00, with 0 hours

Hourly: \$11.88/hour, with 14 hours/week

#### Performance – Local Measures

- ▶ 11. Outcome: Increase competitive integrated employment among adult individuals served by the regional center.
  - (d) Competitive Integrated Employment Incentive Program
    - (i) Average wages and hours worked for adults on whose behalf incentive payments were made:

Salaried: \$0.00, with 0 hours/week

Hourly: \$11.74/hour, with 23 hours/week

(ii) Number and percentage of adults on whose behalf incentive payments were made for the fiscal year:

30 days (\$1,000): 108 total, or 1.2% of adults

6 months (\$1,250): 63 total, or 0.7% of adults 12 months (\$1,500): 34 total, or 0.4% of adults.

In other words, of the 108 individuals eligible for initial incentive payments, 58% held their job for six months, and 31.5% held their job for

a full year.

- ▶ 11. Outcome: Increase competitive integrated employment among adult individuals served by the regional center.
  - (e) Percentage of adults who reported having integrated employment as a goal in their IPP: National Core Indicators are pending.

## Performance - Local Measures

12. Center for Medicare and Medicaid Services Home and Community Based Services Final Rule

Measure pending – the state's HCBS Final Rule plan is not yet approved by the federal government.

- Goal: Ensure the provision of appropriate services and supports in accordance with the assessed needs of the individual and the individual's choices to optimize autonomy and independence.
- Activities:
  - · Implement Person-Centered Planning individual program plans.
  - · Review PCP plans every six months.
  - · Encourage integration into the broader community.
  - · Encourage employment in competitive, integrated work settings.
  - · Encourage control of personal resources.
  - Ensure the individual receives services in the community with the same degree of access as any community member.

## Compliance Measures

- 1. Unqualified, independent audit: Pending
- 2. Substantial compliance with DDS fiscal audit: Pending
- 3. Accuracy percent of POS fiscal projections: Yes
- 4. Operate within OPS budget: Yes
- Certified to participate in Home and Community-Based Services Waiver: Pending
- Vendor Audit Requirements (contract, Article III, Section 10): Pending

# Compliance (cont.)

7. CDER/ESR Currency (as of June 30, 2016): 14,561 CDERs current; 99.29% of total ESRs pending

# Compliance (cont.)

8. Intake/assessment and IFSP timeliness for children 0-36 months:

Not yet released

9. Intake/assessment timeliness for people age 3 and above:

1 total (0.5%) overdue 143-240 days total

1 total (0.5%) overdue 240+ days

Total completed intakes as of June 30: 201

# Compliance (cont.)

10. Individual Program Plan Development:

Not yet provided

11. Individual Family Services Plan Development:

Not yet provided