

SAN ANDREAS REGIONAL CENTER 300 Orchard City Drive Campbell, CA 95008 (408) 374-9960

TO: All Potential Request for Proposal Respondents

FROM: Jeffery Darling, Resource Manager, San Andreas Regional Center

Jim Elliott, Project Manager, San Andreas Regional Center

DATE: December 31, 2015

RE: Transition Home (Residential Services) - Request for Proposal

San Andreas Regional Center

TYPE OF PROGRAM: One (1) Transition Home (specialized community crisis home)

GEOGRAPHIC LOCATION(S): Santa Clara, Santa Cruz, Monterey, or San Benito County

CONTRACT AWARD: Startup funding up to \$200,000

Service description: San Andreas Regional Center is seeking proposals for the creation and ongoing provision of a transition home designed to support individuals in need of crisis intervention who would otherwise be at risk of admission to a developmental center, out-of-state placement, a state or general acute or psychiatric hospital, or other locked institute for mental disease. Such homes must meet the certification standards of the Department of Developmental Services, as defined by law, and must exceed the standards and expectations of a Level 4I adult residential facility. Providers must be prepared for monthly face-to-face monitoring by each resident's regional center and client's rights advocate staff as well as quarterly quality assurance visits by San Andreas Regional Center.

APPLICABLE OR RELEVANT STATUTES AND REGULATIONS: California Welfare & Institutions Code Chapter 6, Article 8 (§4698 through §4698.1); Title 17 California Code of Regulations §§56001 – 56067; and all other applicable federal and California statutes and regulations, including those not yet promulgated.

#### **KEY OBJECTIVES:**

- 1. Enter into a start-up and on-going services contract
- 2. Work collaboratively with non-profit housing corporation(s) to secure and renovate property.
- 3. Prepare the facility for service and licensure by the Department of Social Services.
- 4. Submit a full program design for approval by San Andreas Regional Center and the Department of Developmental Services
- 5. Hire and train staff.
- 6. Contract with appropriate and approved licensed consultants.
- 7. Obtain licensure.
- 8. Be prepared for admission and operation by

#### PREFERRED PROVIDER REQUIREMENTS:

- 1. Owner/operator of a level 4 adult residential facility or a comparable facility.
- 2. Previous experience working with mental health, the courts, and/or Community Placement Program.
- Demonstrated ability to work collaboratively with multi-agency, multi-disciplinary teams in an environment under marked regulatory scrutiny.

#### PROGRAM DESIGN GENERAL REQUIREMENTS:

- 1. Licensed as an adult residential facility;
- 2. 24-hour non-medical care;
- 3. Shall exceed minimum requirements for level 4I facility as defined by law;
- 4. Individual and facility rates:
  - Individual rates shall include staffing, consultants, and food costs and incidentals incurred on a per-resident basis;
  - b. Facility rates shall include the lease and constant operation;

- Vendoring regional center and each client's regional center shall have joint responsibility for monitoring and evaluating the services provided;
- 6. Monthly case management and quarterly quality assurance visits, at minimum, are required;
- 7. Certified by DDs and licensed by DSS. Must be certified by DDS prior to licensure;
- 8. DDS and regional centers to provide documentation to DSS;
- 9. Must be eligible for federal funding;
- 10. Delayed egress/secured perimeter for one home;
- 11. Adherence to forthcoming DSS regulations to address, at minimum, staffing structure, staff qualifications, and training;
- 12. Health and Safety 1567.64: Requires a minimum of <u>16 hours</u> of emergency intervention training, including positive behavioral supports and techniques for all staff;
- 13. Health and Safety 1567.65: If DSS determines that urgent action is necessary to protect a consumer residing in an EBSH, it shall notify DDS. DDS may request that the regional center or centers take action within 24 hours, which may include, as appropriate, the removal of a consumer from the home or obtaining additional services.

Proposals may be submitted by for-profit or non-profit corporations.

Board members and employees of regional centers are prohibited from submitting proposals. Refer to Title 17 regulations, Section 54314 for a complete list of ineligible applicants.

#### Proposal Requirements

- 1. Appendix A San Andreas RFP Service Description (from above)
- 2. Appendix B Proposal Title Page
- 3. Appendix C Financial Statement (please submit in Excel format as well)
- Resumes, Statement of Qualifications and References including Appendix D – Statement of Obligations. Should include
  - a. Evidence that the applicant possesses the organizational skills, education and/or experience necessary to complete a project of the scope for which they are applying.
  - b. List of professional references with name, address, and phone number of at least one person/agency to verify

- fiscal stability and at least one person/agency to verify program/administrative experience.
- c. Statement with evidence of ability to work interactively and cooperatively with San Andreas and the diverse population of families with in the San Andreas catchment area.
- d. Statement of evidence of ability to work within the scope of Title 17 regulations governing vendorization and SARC and GGRC policies and procedures.
- 5. Appendix E
  - a. Estimated Cost Worksheet for per person, per month residential services rate
  - b. Proposed Start-Up Budget not to exceed \$200,000
  - c. Proposed Timeline for development of residential services
- 6. Appendix F Description of residential services.

#### Estimated Service Duration

House to be ready by Nov 1, 2016. Residential Services will begin by January 1, 2017.

#### Assumptions and Agreements

Proposals will not be returned to the submitter. SARC reserves the right to dismiss any proposal if it does not meet the criteria established in this RFP.

#### Submission Information

Proposals must be post marked or emailed by **5:00PM on January 29, 2016**.

Please mail proposals to:

Jeffery Darling Manager, Resource Department San Andreas Regional Center P.O. Box 50002 San Jose, CA 95150-0002

Or email them to: <a href="mailto:sadarling@sarc.org">sadarling@sarc.org</a>

Proposals that are late or FAXED will not be accepted.

Please use Times New Roman font in 12 point.

#### <u>Contact Persons For Additional Information or Clarification, including</u> <u>Word and Excel copies of RFP document templates</u>

Jeffery Darling - sadarling@sarc.org

Jim Elliott - saelliott@sarc.org

Tom Yetter - satom@sarc.org

#### Basis for Award of Contract

Criteria	Percentage	Score			
Agency Experience and Background (including	25%				
Attachment D – Statement of Obligations					
Fiscal Responsibility (including Attachment C -	15%				
Financial Statement)					
Budgets (including Attachment E - Estimated Cost	25%				
Worksheet)					
Proposal Narrative (including Attachment F - Program	25%				
Design Checklist)					
Interview	10%				

#### Anticipated Selection Schedule

1. RFP Orientation for Potential Respondents: Monday, January 11, 2016,4:00-5:00pm

San Andreas Regional Center 300 Orchard City Drive, Suite 170 Campbell, CA 95008

Or by phone conference:

888-636-3807

access code:

6778458

- 2. Initial review period: January 30 to Feb 25, 2016
- 3. Announcement of those proposals moving to interview phase: February 12, 2016.
- 4. RFP Review Committee interview: February 26, 2016, starting at 2:00pm at

San Andreas Regional Center 300 Orchard City Drive, Suite 170 Campbell, CA 95008

- 5. Notification of selected service provider: February 29, 2016
- 6. Award of contract: March 1, 2016.
- 7. Residential Services will begin by January 1, 2017.

#### Appendix A

#### Service Description

San Andreas Regional Center (SARC) has identified a resource need for individuals served.

SARC may elect to vendor all, part, or none of the project, depending on:

- 1. Funding availability as approved by Department of Developmental Services (DDS) and
- 2. Quality of proposals received.

Proposals submitted after the indicated timelines will **NOT** be considered.

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- Must be eligible for federal funding;
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## Appendix B

# RFP TITLE PAGE Request for Proposal – Fiscal Year 2014 – 2015

TO: Selection Committee

Jeffery Darling San Andreas Regional Center 300 Orchard City Drive Campbell, CA. 95008

Program Title (Please Print)				
Name of Individual or Organization Submitting Proposal (Please Print)				
Address of Individual or Orgaization Submitting Proposal (Please Print				
Signature of Person Authorized to Bind Organization				
Contact Person for Project (Please Print)				
Telephone Number of Contact Person Fax Number of Contact				
Person				
Email Address of Contact Person				
Name of Parent Corporations (If Applicable) (Please Print)				
Applicant or Organization Contact Person:				
Author of Proposal if Different from Individual Submitting Proposal				

Appendix C	
FINANCIAL STATEMENT	
All respondents must complete this statement for last com-	plete fiscal year and
current fiscal year to date.	
CURRENT ASSETS	
Cash in Bank	
Accounts Receivable	
Notes Receivable	
Equipment / Vehicles	
Inventory	
Deposits/ Prepaid Expenses	
Life Insurance ( Cash Value)	
Investment Securities	
TOTAL CURRENT ASSETS =	
FIXED ASSETS	
Buildings and /or Structures	
Long Term Investments	
Potential Judgements and Liens	
TOTAL FIXED ASSETS =	
TOTAL CURRENT AND FIXED ASSETS =	
CURRENT LIABILITIES	
Accounts Payable	
Notes Payable	
Taxes Payable	
TOTAL CURRENT LIABILITIES =	
LONG TERM LIABILITIES	
Notes / Contracts	
Real Estate Mortgages	
TOTAL LONG TERM LIABILITIES =	
TOTAL CURRENT AND LONG TERM LIABILITIES =	
Equity =	
TOTAL LIABILITES AND EQUITY =	
OTHER INCOME - Revenue from other Sources	
(Specify)	
LINE OF CREDIT	
Amount Available	

## Appendix D

### STATEMENT OF OBLIGATIONS

All applicants must complete this statement.

Α.	1. Is the applicant currently providing services to people with developmental disabilities?  [ ] No [ ] Yes  If Yes, indicate the following:  Name:  Location:  Type of Service  Capacity  [ ] Yes  [ ]
	2. Is the applicant currently providing related services to people other than those with developmental disabilities  [ ] No
В.	Is the applicant currently receiving grant(s)/funds from any source to develop services for people with developmental disabilities?  [] No [] Yes  If Yes, indicate the following:  Funding Source  Scope of Grant Project
	2. Is the applicant currently applying for grant(s)/funds from any source to develop services for Fiscal Year 2014 – 2015  [] No [] Yes  If Yes, indicate the following:  Funding Source  Scope of Grant Project
C.	Is the applicant planning to expand existing services (through a Letter of Intent and with or without grant funds) from a source other than San Andreas Regional Center during Fiscal Year 2014 – 2015

Name:	professional / business obligations. Include the following:
Location: Type of Service Capacity	9
Corrective Acti	ant, or any member of the applicant's organization, received a on Plan (CAP), Sanction, a Notice of Immediate Danger, an Ay other citation from a Regional Center or state licensing ager [ ] Yes in detail:
	ant, or any member or staff of the applicant's organization, evention from any agency for abuse?  [ ] Yes in detail:

#### Appendix E

#### 1. ESTIMATED MONTHLY COST WORKSHEET

All applicants must complete this worksheet.

Monthly Staff and Administrative Costs				
Staff Salaries and Wages: Specify details- attach details if needed	\$			
Staff Benefits including Workman's Compensation: Specify details- attach details if needed	\$			
Administrative Overhead	\$			
Program Consultant Fees	\$			
Staff Training Costs	\$			
Travel Expenses	\$			
Monthly Business/ Office Related Costs				
Communication Costs	\$			
Office Supplies	\$			
Office Equipment/ Rental & Maintenance Costs and Supplies	\$			
Monthly Building and Facility Program Related Costs*				
Space Costs-Rental or lease	\$			
Utilities Costs	\$			
Insurance Costs	\$			
Fire Safety Costs/Maintenance	\$			
Facility Maintenance	\$			
Specific Training Costs: Specify	\$			
Other Costs: Specify	\$			
TOTAL MONTHLY COSTS	\$			

If necessary, adjust the above schedule to your program needs but address requested line items. If the cost is not applicable to your program, please state N/A and provide reasons for its being not applicable.

In addition to the projected cost for each line item, be sure to include a detailed breakdown/description of how each line item total was arrived at. Additional schedules may be submitted for this purpose.

This information is being requested for the purposes of ensuring that potential vendors have fully considered estimates on all possible costs that might arise in the development and/or operation of this program. It may also be used by the RFP Review Committee to determine reasonable reimbursement amounts for the service(s).

- 2. PROPOSED START-UP BUDGET NOT TO EXCEED \$200,000
- 3. PROPOSED TIMELINE FOR DEVELOPMENT OF RESIDENTIAL SERVICES

# Appendix F Description of Proposed Residential Services

In narrative form, please describe how residential services will be provided in this Transition Home; mainly how the home will assist people in crisis to stabilize and then either return to their previous residential setting, or transition to a new residential setting. Please address the following topics;

- 1. Reception of person in crisis into the home.
- 2. Stabilization of the person in crisis.
- 3. Length of residency before person transitions out of the home.
- 4. Planning process for person's next residential setting and the supports required to make that setting successful.
- 5. Day services internal and/or coordination with external day services.
- 6. Roles of consultants on contract to help with above.
- 7. Organizational chart for agency and for the home.
- 8. Community resources to be utilized.
- 9. Minimum qualifications for Administrator and Direct Support Staff.
- 10. Training plans for staff including crisis intervention training such as Mandt, CPI, etc.
- 11. Etc.