

Hello again Service Providers,

Regional Center service providers vendored prior to July 1, 2017 received a rate increase per Assembly Bill (AB) X2-1. A percentage of the rate increase was targeted for the purpose of increasing wages and/or benefits for staff who spend a minimum of 75% of their time providing direct services to consumers. All providers who received AB X2-1 rate increases are required to provide information to DDS via a survey. The purpose of the survey is to provide documentation that the percentage of the rate increase going toward the increase in employees' wages and/or benefits was indeed provided to the service provider's employees. The survey is to be completed no later than October 1, 2017. **If the survey is not submitted before October 1, 2017 the service provider's rate increase will be forfeited.** To repeat, if the survey is not completed before October 1, 2017, your rates will have to be reduced to what they were prior to the rate increase.

Currently just one third of SARC providers have completed the survey. **Please**, don't lose this increase in your POS funding and complete the survey as soon as possible.

All providers who receive POS funding, and who were vendored prior to July 1, 2017, must complete the survey. This includes providers whose rates are set by DDS (Residential [ARM Level Homes or Specialized Residential Facilities, etc.], Day Programs, ILS, Respite, etc) as well as those whose rates are set by the regional center.

The survey is being done via an electronic system; the OIG Compliance NOW portal. If you have not received an email from the OIG portal asking you to register and complete the online survey, please contact us as follows so that we can get you added into the system asap.

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Here is a link to a User's Guide for completion of the survey:

<http://www.dds.ca.gov/ratechangesJuly2016/docs/RateChange-ProviderSurvey-UserGuide.pdf>

. And here is a link to Frequently Asked Questions regarding the completion of the survey:

<http://www.dds.ca.gov/ratechangesJuly2016/FAQ-Survey.cfm>. Lastly, here is a link to a video of a webinar which was held regarding how to complete the survey:

<https://www.youtube.com/watch?v=aP7ypxl4UYM>

You must do a survey for each service code in your vendorization. E.g. many providers have, in addition to their main service code, the "supplemental program support" (109/110/111). Again, if you find no survey, please contact us for help with creating a new survey for any service codes missing. If you have a service code in your vendorization under which you received no POS funding in the survey period (July 1, 2017 to present), you must complete a survey and check either the "No payment received" box or the "No authorizations" box as applicable.

No ABX2-1 Rate Increase Payment

By checking one of the boxes below, I certify that no payment was received from the regional center related to the ABX2-1 Rate Increase.

- 1. No payment received
- 2. No authorizations
- Other (please describe in text box below)

Other

By the way, please don't click on either the "No payment received" box or the "No authorizations" box if you did indeed receive POS payments and intend to complete the rest of the survey with your financial information. If you do so, none of the financial information will be saved. You will be filing a survey which contains no financial info and states that you received no payment when in fact you did. This would result in forfeiture of your rate increase, so please be aware of this.

Finally, we are experiencing a heat advisory particularly in the inland areas of the SARC catchment area. Please be mindful of the following information regarding heat related issue;

- Stay indoors
 - Provide alternate activities for residents in air conditioned areas
 - Close training sites that lack air conditioning
 - Provide extra fluids, sunscreen, and cool clothing and hats or shade
 - Adjusting employee work schedules to avoid strenuous assignments to avoid afternoon heat
 - Know the signs of heat exhaustion
- Warning signs of heat stroke vary but may include:
 - an extremely high body temperature (above 103°F, orally);
 - unconsciousness;
 - dizziness, nausea, and confusion;
 - red, hot, and dry skin (no sweating);
 - rapid, strong pulse; and
 - throbbing headache.
- Warning signs of heat exhaustion vary but may include:
 - heavy sweating;
 - muscle cramps;
 - weakness;
 - headache;
 - nausea or vomiting; and
 - paleness, tiredness, dizziness.

Please find Cooling Center Information for our 4-county catchment area below.

Thanks for all that you do daily to serve people with I/DD, and have a very fine 3-day weekend!

Jeff

Jeffery Darling
Manager, Resource Department
San Andreas Regional Center
408-341-3540



Links per county:

Santa Clara County

http://www.sccfd.org/images/documents/community_education/safety_education/CoolingCenter_s6-22-2017.pdf

Santa Cruz County – no cooling stations but Summer Safety tips

<http://www.santacruzhealth.org/Portals/7/Pdfs/Alerts/20170601Summer%20Safety%20Press%20Release.pdf>

Monterey County – no cooling stations but Tips to avoid heat illness

<http://www.co.monterey.ca.us/Home/Components/News/News/1227/>

San Benito County – no cooling stations indicated – Public Health web site resources:

<http://hhsa.cosb.us/>

Additional info

Here is a link to the PG&E Cooling Center

Locator: <https://www.pge.com/myhome/edusafety/seasonal/coolingcenters/coolerlocator.html>

PDF of designated centers in state: https://www.pge.com/en_US/safety/emergency-preparedness/natural-disaster/heat/cooling-centers.page

Local centers:

- Campbell: Community Center, 1 W. Campbell Ave., Room E-44; Thursday to Sunday, 1 p.m. to 8 p.m. Closed Monday.

- Cupertino: Quinlan Community Center, 10185 N Stelling Road, Monday-Thursday, 8 a.m. to 10 p.m.; Friday, 8 a.m. to 5 p.m.; Saturday, 8:30 a.m. to 4:30 p.m. Closed Sunday.
- Los Gatos: Los Gatos Library, 100 Villa Ave., Monday-Thursday, 11 a.m. to 8 p.m.; Wednesday-Friday 10 a.m. to 6 p.m.; Saturday 10 a.m. to 5 p.m.; Sunday noon to 5 p.m. Closed Monday (Labor Day).
- Milpitas: Community Center, 457 E. Calaveras Blvd., Monday-Thursday, 8 a.m. to 6 p.m.; Friday, 8 a.m. to 5 p.m.; Barbara Lee Senior Center, 40 N. Milpitas Blvd., Monday-Friday 8:30 a.m. to 4:30 p.m.; Sports Center, 1325 E. Calaveras Blvd., Monday-Thursday, 6 a.m. to 9 p.m.; Friday 6 a.m. to 5 p.m.; Saturday 8 a.m. to 1 p.m.
- Morgan Hill: Centennial Recreation Center, 171 W. Edmundson Ave., Monday-Friday, 5 a.m. to 10 p.m.; Saturday, 6:30 a.m. to 8 p.m.; Sunday 8 a.m. to 6 p.m.; Open Labor Day holiday, 6:30 a.m. to 2 p.m.; Community and Cultural Center, 17000 Monterey St., Monday-Friday, 8 a.m. to 5 p.m.
- Mountain View: Mountain View Public Library, 585 Franklin St., Monday-Thursday, 10 a.m. to 9 p.m.; Friday-Saturday, 10 a.m. to 6 p.m.; Sunday, 1 p.m. to 5 p.m. CLOSED Monday (Labor Day)
- San Jose: For a list of community center locations in the city of San Jose, visit the city's [Department of Parks, Recreation and Neighborhood Services web page](#).
- Berryessa Community Center: 3050 Berryessa Rd. San Jose, CA 95132, Phone Number: (408) 251-6392, Hours of Operation: 8:30 am - 5 pm **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher
- Camden Community Center: 3369 Union Ave. San Jose, CA 95124. Phone Number: (408) 559-8553 Hours of Operation: 8 am - 8 pm **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher
- Campbell Community Center: 1 W. Campbell Avenue, Campbell, CA 95008, **Note:** Please bring your own reading material, water, snacks and any other personal items you require (no amplified sound devices, or pets please).
- Cypress Community and Senior Center: 403 Cypress Ave. San Jose, CA 95117, Phone Number: (408) 244-1353, Hours of Operation: 8:30 am - 4 pm **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher
- Evergreen Community Center: 4860 San Felipe Rd., San Jose, CA 95135 Phone Number: (408) 270-2220 Hours of Operation: 8:30 am - 8 pm **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher
- Mayfair Community Center: 2039 Kammerer Ave. San Jose, CA 95116, Phone Number: (408) 794-1060., Hours of Operation: 8 am - 6 pm **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher
- Roosevelt Community Center: 901 East Santa Clara St. San Jose, CA 95116, Phone Number: (408) 794-7555 Hours of Operation: 6 am - 8 pm **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher Santa Clara County Public Libraries: For locations: [Click here](#)
- Seven Trees Community Center: 3590 Cas Drive San Jose, CA 95111, Phone Number: (408) 794-1690, Hours of Operation: 8 am - 9 pm, **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher
- Southside Community Center: 5585 Cottle Rd. San Jose, CA 95123, Phone Number: (408) 629-3336, Hours of Operation: 8 am - 8 pm, **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher

- Willows Glen Senior Center: 2175 Lincoln Ave. San Jose, CA 95125, Phone Number: (408) 448-6400, Hours of Operation: 8 am - 7 pm, **Note:** Open as cooling center only when temperatures reach mid 90 degrees or higher
- Santa Clara: Central Park Library, 2635 Homesteads Road, Monday-Thursday, 10 a.m. to 9 p.m.; Friday-Saturday, 10 a.m. to 6 p.m.; Sunday 1 p.m. to 5 p.m.;
- City Hall Cafeteria: 1500 Warburton Ave., Monday - Friday, 8 am to 5 pm; closed Saturday and Sunday
- Community Recreation Center: 969 Kiely Blvd., Monday - Thursday, 8 am to 8 pm; Friday, 8 am to 5 pm; Saturday 9 am to noon; closed Sunday
- Northside Branch Library: 695 Moreland Way, Monday - Tuesday, 11 am to 8 pm; Wednesday - Saturday, 10 am to 6 pm; closed Sunday
- Senior Center: 1303 Fremont St., Monday - Thursday, 11 am to 8 pm; Friday, 7 am to 5 pm; Saturday, 9 am to noon; closed Sunday; [check website for updates](#).
- Santa Clara County: County libraries located in Gilroy, Morgan Hill, Saratoga, Los Altos, Los Altos Hills, Campbell, Cupertino, and Milpitas; [check website for hours and locations](#).
- Saratoga: Joan Pisani Community Center: 19655 Allendale Ave., Call for hours: (408) 868-1249; Saratoga Library, 13650 Saratoga Ave., Call for hours: (408) 867-6126

Read more: <http://981thebreeze.iheart.com/featured/the-morning-breeze/content/2017-09-01-cooling-centers-in-the-bay-area/#ixzz4rSAKqkB0>

Gilroy and south <http://www.ksbw.com/article/central-coast-cooling-centers-to-provide-relief-from-record-heat/12154416>

Gilroy Library (350 W. 6th St.)
Monday - Wednesday: 1:00 p.m. - 9:00 p.m.
Thursday - Saturday: 10:00 a.m. - 6:00 p.m.

Gilroy Compassion Center (370 Tomkin Court)
Monday - Friday 8:00 a.m. - 3:00 p.m.

VCM Center (7475 Camino Arroyo)
Monday - Friday 8:00 a.m. - 5:00 p.m.

****In Morgan Hill:**

Centennial Recreation Center, 171 W. Edmundson Ave.
Monday - Friday, 5:00 a.m. - 10:00 p.m.
Saturday 6:30 a.m. - 8:00 p.m.
Sunday 8:00 a.m. - 6:00 p.m.
Open on the Labor Day holiday from 6:30 a.m. - 2 p.m.

Community and Cultural Center, 17000 Monterey Street.
Monday - Friday 8:00 a.m. to 5:00 p.m.

Three cooling centers will also be open in Monterey County.

****The City of Soledad** has partnered with the South County YMCA and the Soledad Unified School District to identify two sites where residents can seek relief from the heat.

On Friday and Saturday, a center will be open at the South County YMCA, 560 Walker Drive, between 1:00 p.m. and 6:00 p.m.

On Saturday, the center will be at the Soledad High School Multi-purpose Room, 425 Gabilan Drive from 1:00 p.m. to 6:00 p.m.

****In King City**, a cooling center will be open at the King City Rec Center, 401 Division St. between noon and 4 p.m. on Friday and Saturday.

****In Gonzales**, a cooling center at the city council chambers, 117 Fourth St., will be open Friday from 1-6 pm.

On Saturday and Sunday, a center will be open at the Gonzales Joint Use gym, 560 Fifth St., between 1:00 p.m. and 6:00 p.m. on Saturday and 1:00 p.m. to 3:00 p.m. on Sunday.